Florida Council on Compulsive Gambling (FCCG)

Utility Bill Assistance Resources

The burden of financial problems can be overwhelming for many individuals. For some, the financial problems must be handled first before seeking out other recovery options, as houses could be under foreclosure, assets could be seized, or other emergency situations may be the top priority at that time. Emergency financial supports and assistance can help with cash, child care, clothing, food, housing and shelters, mortgage and rent, medications, telephone and cell phone bills, transportation, and utility bills.

This guide lists programs that can help with: **Utility Bill**.

Looking for more help? FCCG offers free Problem Gambling Resource Packs on other topics. Download them at gamblinghelp.org/problem-gambling-resource-packs

How to use this guide: Statewide programs are listed first. Local programs follow, grouped by county (A to Z). Some programs serve several counties and appear in full under each one. Click any heading in the contents, or any web address, to go straight to it.

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Statewide Programs

Programs available across Florida or nationally, plus programs whose listing does not name a specific county or city.

Department of Elder Affairs - State of Florida - Utility Bill Assistance

Phone	Elder Helpline 1-800-963-5337

Information regarding elder services and activities is available through the Elder Helpline Information and Assistance service within each Florida County.

All Elder Helplines can be accessed through the Florida Telecommunication Relay System (1-800-955-8771 for TDD or 1-800-955-8770 for Voice) which allows telephone calls to be placed between TDD users and non-users with the help of specially trained operators translating the calls.

Contact By County

Alachua: 800-262-2243	**Baker:** 888-242-4464	**Bay:** 866-467-4624
Bradford: 800-262-2243	**Brevard:** 407-514-0019	**Broward:** 954-745-9779
Calhoun: 866-467-4624	**Charlotte:** 239-652-6901	**Citrus:** 800-262-2243
Clay: 888-242-4464	**Collier:** 239-652-6901	**Columbia:** 800-262-2243
DeSoto: 239-652-6901	**Dixie:** 800-262-2243	**Duval:** 888-242-4464
Escambia: 850-494-7100	**Flagler:** 888-242-4464	**Franklin:** 866-467-4624
Gadsden: 866-467-4624	**Gilchrist:** 800-262-2243	**Glades:** 239-652-6901
Gulf: 866-467-4624	**Hamilton:** 800-262-2243	**Hardee:** 800-336-2226
Hendry: 239-652-6901	**Hernando:** 800-262-2243	**Highlands:** 800-336-2226
Hillsborough: 800-336-2226	**Holmes:** 866-467-4624	**Indian River:** 866-684-5885
Jackson: 866-467-4624	**Jefferson:** 866-467-4624	**Lafayette:** 800-262-2243
Lake: 800-262-2243	**Lee:** 239-652-6901	**Leon:** 866-467-4624
Levy: 800-262-2243	**Liberty:** 866-467-4624	**Madison:** 866-467-4624
Manatee: 800-336-2226	**Marion:** 800-262-2243	**Martin:** 866-684-5885
Miami-Dade: 305-670-4357	**Monroe:** 305-670-4357	**Nassau:** 888-242-4464
Okaloosa: 850-494-7100	**Okeechobee:** 866-684-5885	**Orange:** 407-514-0019
Osceola: 407-514-0019	**Palm Beach:** 561-214-8600	**Pasco:** 727-217-8111
Pinellas: 727-217-8111	**Polk:** 800-336-2226	**Putnam:** 800-262-2243
Santa Rosa: 850-494-7100	**Sarasota:** 239-652-6901	**Seminole:** 407-514-0019
St. Johns: 888-242-4464	**St. Lucie:** 866-684-5885	**Sumter:** 800-262-2243
Suwannee: 800-262-2243	**Taylor:** 866-467-4624	**Union:** 800-262-2243
Volusia: 888-242-4464	**Wakulla:** 866-467-4624	**Walton:** 850-494-7100

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Washington: 866-467-4624

Duke Energy - Utility Bill Assistance

Assistance programs

Duke Energy is reaching out to customers who are past due through email and/or text with information about utility assistance administered by agencies in their local communities.

- **LIHEAP**

This income-based program allows those earning below certain thresholds to qualify for federal energy bill assistance money through the Low Income Home Energy Assistance Program (LIHEAP) program. The qualifying income thresholds are based on factors that include household income and the number of people living in a home. To learn how to qualify and apply for LIHEAP funds visit: Low-Income Home Energy Assistance Program (LIHEAP)

- **Homeowner Assistance Fund**

The Homeowner Assistance Fund is a new federal program established for homeowners experiencing a financial hardship after Jan. 21, 2020, as a result of COVID-19. Funds will help prevent homeowner mortgage delinquencies, defaults, foreclosures and loss of utility service. Homeowners with an income equal to or less than 150% of the area median (average) income may be eligible. Learn more: Homeowner Assistance Fund

- **Assistance agency funds**

Some customers may also qualify for assistance from various government and nonprofit programs for utility bills and other household expenses. 211.org is a free service to help customers find local community agencies that can help meet a wide range of needs, including utility bills, housing, food and other essentials, child and elder care, medical expenses and health counseling. To learn about agencies that serve your area dial 211, visit 211.org online or text your zip code to 898211 for information on where to get help.

- **Budget Billing**

Duke Energy’s Budget Billing option lets customers pay one predictable amount every month to better manage their budget. The amount is periodically reviewed and adjusted. Learn more about Budget Billing here.

- **Pick Your Due Date**

With Pick Your Due Date, customers can choose the date they want their Duke Energy bill to be due each month. Pick Your Due Date can give customers even more control over their energy bills. Learn more: www.duke-energy.com/home/billing/pick-your-due-date.

- **Installment Plans**

Installment plans give customers more flexibility to pay a past-due balance over a longer period. Customers can request a few extra days or restructure the past-due balance into a monthly payment plan. Customers should contact Duke Energy to discuss options available to them: 800.700.8744.

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Financial Assistance Resources from FPL - Utility Bill Assistance

Website	https://www.fpl.com/help/assistance.html

Florida Power & Light Company (FPL) partners with nonprofit and government agencies across Florida to help customers access financial assistance for their energy needs. These resources are organized by county and include both federal and community-based programs. Funding availability may vary, so customers are encouraged to contact their local agencies for the most current information.

LIHEAP – Low Income Home Energy Assistance Program

LIHEAP is a federally funded program designed to help low-income households pay for home energy costs, including electricity bills, cooling, and heating expenses.

Eligibility:

- Based on household income and size
  - Priority given to households with elderly, disabled, or young children
  - Available statewide through local agencies

Benefits:

- One-time or ongoing bill payment assistance
  - Crisis assistance for households facing immediate energy disconnection
  - Weatherization support in some cases

How to Apply:

Visit your county’s designated LIHEAP agency listed on the FPL assistance page or contact your local community action agency.

EHEAP – Emergency Home Energy Assistance for the Elderly Program

EHEAP provides emergency energy assistance to low-income households with at least one member aged 60 or older. It helps seniors avoid disconnection and maintain safe living conditions.

Eligibility:

- Household must include a senior aged 60+
  - Income must meet program guidelines
  - Proof of emergency (e.g., past-due bill, disconnection notice)

Benefits:

- Emergency bill payment assistance
  - Support during extreme weather or health-related energy crises
  - Available through local aging services or senior resource centers

How to Apply:

Contact your county’s designated EHEAP provider listed on the FPL assistance page or reach out to your local Area Agency on Aging.

FPL Care To Share® Program

The FPL Care to Share program is a charitable program run by Florida Power & Light (FPL) to help customers in need pay their energy bills and make necessary electrical repairs. It's

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funded by donations from FPL employees, shareholders, and customers. The program provides emergency assistance to individuals and families experiencing financial hardship.

County-Specific Resources

FPL's assistance directory includes detailed contact information for agencies in nearly every Florida county. To see the full directory for the State of Florida, visit **https://www.fpl.com/help/assistance.html**.

Alachua County

- **Salvation Army** FPL Care To Share® | Call 352-376-1743
- **Central Florida Community Action Agency, Inc.** LIHEAP | Apply now
- **Mid-Florida Area Agency on Aging, Inc.** EHEAP | Call 352-692-5237

Baker County

- **Salvation Army** FPL Care To Share® | Call 904-259-4481
- **Northeast Florida Community Action Agency** LIHEAP | Apply Now
- **Baker County Council on Aging** EHEAP | Call 904-259-2223

Bradford County

- **Suwannee River Economic Council** FPL Care To Share® | Call 904-964-6696 LIHEAP | Apply Now
- **Mid-Florida Area Agency on Aging, Inc.** EHEAP | Call 352-692-5237

Brevard County

- **Area Agency on Aging of Central Florida, Inc.** EHEAP | Call 407-514-1800
- **Salvation Army - North & Central** FPL Care To Share® | Call 321-632-6060
- **Salvation Army - South** FPL Care To Share® | Call 321-724-0494
- **Brevard County Housing and Human Services**
- LIHEAP | Apply Now

Broward County

- **Family Success** FPL Care To Share® | Call 954-357-5025 LIHEAP | Apply Now
- **Area Agency on Aging of Broward County** EHEAP | Call 954-745-9779
- **Salvation Army** FPL Care To Share® | Call 954-524-6991

Charlotte County

- **Salvation Army** FPL Care To Share® | Call 941-629-5950
- **Charlotte County Human Services** LIHEAP | Apply Now
- **Area Agency on Aging for SW Florida** EHEAP | Call 866-413-5337 (866-41-ELDER)

Clay County

- **Salvation Army** FPL Care To Share® | 904-276-6677
- **Northeast Florida Community Action Agency** LIHEAP | Apply Now

Collier County

- **Agriculture & Labor Program (ALPI)** LIHEAP | Apply Now
- **Area Agency on Aging for SW Florida** EHEAP | Call 866-413-5337 (866-41-ELDER)
- **Salvation Army** FPL Care To Share® | Call 239-210-4009

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Columbia County

- **Suwannee River Economic Council** FPL Care To Share® | Call 386-752-8726 LIHEAP | Apply Now
- **Mid-Florida Area Agency on Aging, Inc.** EHEAP | Call 352-692-5237

DeSoto County

- **DeSoto County Social Services** LIHEAP | Apply Now
- **Area Agency on Aging for SW Florida** EHEAP | Call 866-413-5337 (866-41-ELDER)
- **Salvation Army** FPL Care To Share® | Call 863-491-0455

Duval County

- **Northeast Florida Area Agency on Aging, Inc.** EHEAP | Call 904-391-6600 / 1-888-242-4464
- **Northeast Florida Community Action Agency** LIHEAP | Apply Now
- **Salvation Army** FPL Care To Share® | Call 904-356-8641

Flagler County

- **Northeast Florida Area Agency on Aging, Inc.** EHEAP | Call 904-391-6600
- **Northeast Florida Community Action Agency** LIHEAP | Apply Now
- **Salvation Army** FPL Care To Share® | Call 904-356-8641

Glades County

- **Agriculture & Labor Program (ALPI)** LIHEAP | Apply Now
- **Area Agency on Aging for SW Florida** EHEAP | Call 866-413-5337 (866-41-ELDER)
- **Salvation Army** FPL Care To Share® | Call 863-233-6190

Hardee County

- **Step-Up Suncoast** LIHEAP | Apply Now
- **NU-HOPE Elder Care Services, Inc.** EHEAP | Call 863-773-2022

Hendry County

- **Agriculture & Labor Program (ALPI)** LIHEAP | Apply Now
- **Area Agency on Aging for SW Florida** EHEAP | Call 866-413-5337 (866-41-ELDER)
- **Salvation Army** FPL Care To Share® | Call 863-674-1441

Highlands County

- **Agriculture & Labor Program (ALPI)** LIHEAP | Apply Now
- **NU-HOPE Elder Care Services, Inc.** EHEAP | Call 863-382-2134
- **Salvation Army** FPL Care To Share® | Call 863-385-7548

Indian River County

- **Area Agency on Aging for Palm Beach/Treasure Coast** EHEAP | Call 561-684-5885
- **Economic Opportunities Council of Indian River County** LIHEAP | Apply Now
- **Indian River County Human Services** FPL Care To Share® | Call 772 226-1422
- **Salvation Army** FPL Care To Share® | Call 772-978-0265

Lee County

- **Lee County Human Services** LIHEAP | Apply Now
- **Area Agency on Aging for SW Florida** EHEAP | Call 866-413-5337 (866-41-ELDER)

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- **Salvation Army** FPL Care To Share® | Call 239-334-3745

Manatee County

- **Step-Up Suncoast** LIHEAP | Apply Now
- **Manatee County Services for Seniors** EHEAP | Call 941-749-3030
- **Salvation Army** FPL Care To Share® | Call 941-748-5110

Martin County

- **Economic Opportunities Council of Martin County** LIHEAP | Apply Now
- **Area Agency on Aging for Palm Beach/Treasure Coast** EHEAP | Call 561-684-5885
- **St. Vincent de Paul - Hobe Sound/South County area** FPL Care To Share® | Call 772-546-2492
- **Salvation Army** FPL Care To Share® | Call 772-464-4846

Miami-Dade County

- **Alliance for Aging Inc.** EHEAP | Call 305-670-HELP (4357)
- **Salvation Army** FPL Care To Share® | Call 305-456-5850
- **Culmer/Overtown Service Center** FPL Care To Share® | Call 305-438-4161
- **Edison/Little River Service Center** FPL Care To Share® | Call 305-758-9662
- **Florida City/Homestead Service Center** FPL Care To Share® | Call 305-247-2068
- **Frankie Shannon Rolle Service Center** FPL Care To Share® | Call 305-446-3311
- **Joseph Caleb Service Center** FPL Care To Share® | Call 305-756-2830
- **Miami Gardens Service Center** FPL Care To Share® | Call 305-623-6500
- **Naranja Service Center** FPL Care To Share® | Call 305-258-5471
- **South Beach Service Center** FPL Care To Share® | Call 305-672-1705
- **Wynwood Service Center** FPL Care To Share® | Call 305-547-7661
- **Perrine Neighborhood Center** 305-254-5904
- **Community Action** LIHEAP | Apply Now

Nassau County

- **Northeast Florida Area Agency on Aging, Inc.** EHEAP | Call 904-391-6600
- **Northeast Florida Community Action Agency** LIHEAP | Apply Now
- **Salvation Army** FPL Care To Share® | Call 904-321-0435

Okeechobee County

- **Okeechobee Senior Services** EHEAP | Call 863-462-5180
- **Salvation Army** FPL Care To Share® | Call 863-763-6020
- **Economic Opportunities Council of Indian River County** LIHEAP | Apply Now

Palm Beach County

- **Salvation Army Care of Palm Beach County** Care to Share® | Call 561-686-3530
- **Palm Beach County Government** LIHEAP, FPL Care To Share® | Apply Now
- **Area Agency on Aging for Palm Beach/Treasure Coast** EHEAP | Call 561-684-5885
- **Division of Human Services North area -north side of Forest Hill Blvd to Martin County line** FPL Care To Share® | Call 561-694-7450
- **Division of Human Services South area -south side of Forest Hill Blvd to Broward County line** FPL Care To Share® | Call 561-274-1130

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- **Division of Human Services West area - 20 Mile Bend west covering Belle Glade/Pahokee/South Bay** FPL Care To Share® | Call 561-996-1630

Putnam County

- **Mid-Florida Area Agency on Aging, Inc.** EHEAP | Call 352-692-5237
- **Palatka Christian Service Center** FPL Care To Share® | Call 386-328-0984
- **Northeast Florida Community Action Agency** LIHEAP | Apply Now

Sarasota County

- **Salvation Army** LIHEAP | Call Sarasota: 941-364-8845, Extension 3152 FPL Care To Share® | Call Sarasota, Venice & North Port: Direct Line, 941-556-0234
- **Area Agency on Aging for SW Florida** EHEAP | Call 866-413-5337 (866-41-ELDER)

Seminole County

- **Area Agency on Aging of Central Florida, Inc.** EHEAP | Call 407-514-1800
- **Salvation Army** FPL Care To Share® | Call 407-322-2642
- **City of Sanford** LIHEAP | Apply Now

St. Johns County

- **Northeast Florida Area Agency on Aging, Inc.** EHEAP | Call 904-391-6600
- **Northeast Florida Community Action Agency** LIHEAP | Apply Now
- **Salvation Army** FPL Care To Share® | Call 904-824-6956

St. Lucie County

- **Agriculture & Labor Program (ALPI)** LIHEAP | Apply Now
- **Area Agency on Aging for Palm Beach/Treasure Coast** EHEAP | Call 561-684-5885
- **Salvation Army** FPL Care To Share® | Call 772-464-4846

Suwannee County

- **Suwannee River Economic Council** FPL Care To Share® | Call 352-692-5237 LIHEAP | Apply Now
- **Mid-Florida Area Agency on Aging, Inc.** EHEAP | Call 352-692-5237

Union County

- **Suwannee River Economic Council** FPL Care To Share® | Call 904-964-6696 LIHEAP | Apply Now
- **Mid-Florida Area Agency on Aging, Inc.** EHEAP | Call 352-692-5237

Volusia County

- **Salvation Army** FPL Care To Share® | Call Daytona (386-255-2594) Deland (386-738-2406) New Smyrna (386-410-3258)
- **Volusia County Human Services** LIHEAP | Call 386-736-2700
- **Northeast Florida Area Agency on Aging, Inc.** EHEAP | Call 904-391-6600

Florida Keys Electric Cooperative - Utility Bill Assistance

FKEC members who find themselves unable to partially or completely pay their electric bill, should call Member Service at (305) 852-2431 to customize a payment plan to manage their

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balance and maintain electric service. FKEC is working to help affected members make payments to the best of their ability to prevent the accumulation of a larger balance.

HUD Community Assistance - Utility Bill Assistance

Website	https://www.hud.gov/states/florida

- **Low-Income Home Energy Assistance Program**

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded program that helps income-qualified families with home heating and cooling costs. The Florida Department of Economic Opportunity (DEO) administers LIHEAP and allocates funding directly to a network of community action agencies, also known as local agency providers, located throughout the state of Florida. Program benefits vary greatly from state to state. The following is a summary of Florida's Low-Income Home Energy Assistance Program:

- Depending on the funds available in your county, you may be able to apply for assistance up to three times a year, but not every month.
  - LIHEAP may help pay your natural gas or propane bill only in the winter, if you use gas or propane as your primary source to heat your home. If gas or propane is used only for purposes other than heating, such as hot water or cooking, the program cannot pay the bill.
  - The program cannot pay for water, sewer or telephone services.
  - Your local LIHEAP provider makes the payments directly to your utility company on your behalf.

You may be eligible if you meet the following requirements:

- Have a total income no more than 60% of the Florida State Median Income;
- Be responsible for paying your home heating or cooling bills;
- Be a resident of Florida; and
- Be a U.S. Citizen, qualified alien or permanent resident of the U.S.

Rescue Missions

Website	https://www.jericho-road.net/

Low income, working poor, and individuals who are homeless or on the verge of homelessness may be able to get help from rescue missions in Florida. These locations can provide the low income access to numerous services and resources. There are a number of Rescue Mission organizations throughout Florida, as noted below.

The exact type and details of the services offered to the working poor will vary based upon each individual mission in Florida, but in general below you can get information below on some of the assistance programs offered, as well as who to contact for help.

- Homeless prevention and housing assistance may be offered by the Florida rescue missions. Examples include homeless prevention and rapid rehousing, case management, transitional housing, shelter, and information on Section 8 HUD programs as well as possible rent and energy bill help.
  - Food assistance, which can include hot meals, free groceries and food from on site pantries, and government food programs.

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- Job training and educational programs can include such programs and services as services as career counseling, GED programs, English, Computerized academic programs and training, English as a second language, life skills, resume review, computer training, and more.
- Thrift stores in which people can get clothing, furniture, or household products.
- Health and medical care from community clinics, government medical programs, medical care for children, and more.
- Information - The rescue missions can provide information and details on grant programs, Florida and federal government assistance programs, and other non-profits that can provide help with bills, rent, and other expenses.

Locations of Rescue Missions in Florida

Jericho Road Ministries Inc.
Brooksville, FL
Phone number - (352) 799-2912
https://www.jericho-road.net/

Faith Farm Ministries:
Boynton Beach, Florida
561-737-2259
https://www.faithfarm.org/mens-program-boynton-beach-campus/

Lighthouse Ministries Inc: Lakeland, FL
(863) 687-4076
https://www.lighthousemin.org/contact

Manna on Wheels Inc: Dover, FL
813-767-5708
https://www.mannaonwheels.org/contact

Miami Rescue Mission Inc.
Miami, FL
(305) 571-2273
https://caringplace.org/

Orlando Union Rescue Mission: Orlando, FL
Call - (407) 422-4855
https://ourm.org/

Panama City Rescue Mission
Panama City, Florida
(850) 769-0783
https://pcrmission.org/

Waterfront Rescue Mission Inc.
Pensacola, FL
Phone - (850) 478-4027
https://waterfrontmission.org/contact/

The City Rescue Mission, Inc.: Jacksonville, FL
(904) 387-4357
https://www.crmjax.org/

The Path of Citrus County
Beverly Hills, FL
(352) 527-6500
https://www.pathofcitrus.org/

Trinity Rescue Mission: Jacksonville, FL
(904) 355-1205
https://trinityrescue.org/

The Low Income Home Energy Assistance Program (LIHEAP) - The Florida Department of Economic Opportunity (DEO)

Website	https://www.floridajobs.org/community-development/Low-Income-Home-Energy-Assistance-Program

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded program that helps income-qualified families with home heating and cooling costs. The Florida Department of Economic Opportunity (DEO) administers LIHEAP and allocates funding

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directly to a network of community action agencies, also known as local agency providers, located throughout the state of Florida. Program benefits vary greatly from state to state.

The Low-Income Home Energy Assistance Program (LIHEAP) helps income-eligible households with home heating and cooling costs. LIHEAP may assist with:

- Restoration/reconnection of home power
- Utility deposits and late fees
- Temporary housing in a safe environment
- Installation and repair costs for heating/cooling equipment

Contacts By County

Alachua
Central Florida Community Action Agency, Inc.
Phone: 352-373-7667

Baker
Northeast Florida Community Action Agency, Inc.
Phone: 904-362-8052

Bay
Bay County Council on Aging, Inc.
Phone: 850-769-3468

Bradford
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Brevard
Brevard County Department of Housing and Human Services
Phone: 321-633-1951

Broward
Broward County Department of Human Services, Community Action Agency
Phone: 954-357-5025

Calhoun
Capital Area Community Action Agency, Inc.
Phone: 850-674-5067

Charlotte
Charlotte County Department of Human Services
Phone: 941-833-6500

Citrus
Citrus County Division of Housing Services, Inc.
Phone: 424-389-4290

Clay
Northeast Florida Community Action Agency, Inc.
Phone: 904-362-8052

Collier
Agricultural and Labor Program, Inc.
Immokalee: 239-657-7272
County: 239-262-4877

Columbia
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Desoto
Desoto County Board of Commissioners
Phone: 863-993-4858

Dixie
Suwannee River Economic Council, Inc
Phone: 386-362-4115

Duval
Northeast Florida Community Action Agency, Inc.
Phone: 904-362-8052

Escambia
Community Action Program Committee, Inc.
Phone: 844-356-8139

Flagler
Northeast Florida Community Action Agency, Inc.
Phone: 904-362-8052

Franklin
Capital Area Community Action Agency, Inc.
Apalachicola: 850-653-8057
Carrabelle: 850-697-5337

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Gadsden
Capital Area Community Action Agency, Inc.
Phone: 850-875-4250

Gilchrist
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Glades
Agricultural and Labor Program, Inc.
Phone: 239-357-5191

Gulf
Capital Area Community Action Agency, Inc.
Phone: 850-229-1717

Hamilton
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Hardee
Step Up Suncoast, Inc.
Phone: 941-827-0188

Hendry
Agricultural and Labor Program, Inc.
Clewiston: 863-983-2774
LaBelle: 863-675-0114

Hernando
Mid Florida Community Services, Inc.
Phone: 352-796-1425

Highlands
Agricultural and Labor Program, Inc.
Phone: 844-356-8138

Hillsborough
Hillsborough Health and Social Services
Lee Davis Center, 3402 N. 22nd Street, Tampa, Florida 33605: 813-272-5220
West Tampa Center, 2103 N. Rome Ave., Tampa, FL 33607: 813-272-5074
University Center, 13605 N. 22nd Street, Tampa, FL 33613: 813-975-2153
Plant City Center, 307 N. Michigan, Plant City, FL 33566: 813-757-3871
Ruskin Center, 201 14th Avenue, S.E., Ruskin, FL 33570: 813-671-7647

Holmes
Tri-County Community Council, Inc
Phone: 850-547-4921

Indian River
Economic Opportunities Council of Indian River County, Inc.
Phone: 772-562-4177

Jackson
Jackson County Senior Citizens Org. Inc.
Phone: 850-263-4650

Jefferson
Capital Area Community Action Agency, Inc.
Phone: 850-997-8231

Lafayette
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Lake
Lake Community Action Agency, Inc.
Eustis: 352-602-4150
Leesburg: 352-315-1937

Lee
Lee County Department of Human Services
Phone: 239-533-7900

Leon
Capital Area Community Action Agency, Inc.
Phone: 850-222-2043

Levy
Central Florida Community Action Agency, Inc.
Phone: 352-373-7667

Liberty
Capital Area Community Action Agency, Inc.
Phone: 850-674-5067

Madison
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Manatee
Step Up Suncoast, Inc.
Phone: 941- 827-0188

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Marion
Central Florida Community Action Agency, Inc.
Phone: 352-373-7667

Martin
Agricultural and Labor Program, Inc.
Phone: 863-956-3491

Miami-Dade
Miami-Dade County Community Action Agency
Phone: 786-469-4640

Monroe
Monroe County Board of County Commissioners
Phone: 305-292-4408

Nassau
Northeast Florida Community Action Agency, Inc.
Phone: 904-362-8052

Okaloosa
Tri-County Community Council, Inc.
Crestview: 850-306-1134
Ft. Walton: 850-200-4425

Okeechobee
Economic Opportunities Council of Indian River County, Inc.
Phone: 863-357-2240 (Okeechobee County Only)

Orange
Orange County Youth and Family Services Division
Phone: 407-836-9333

Osceola
Osceola County Council on Aging, Inc
Phone: 407-846-8532

Palm Beach
Palm Beach County Community Action, Inc.
West Palm: 561-355-4792
Riviera Beach: 561-694-7467
Lake Worth: 561-694-5415
Belle Glade: 561-996-0660

Pasco
Mid Florida Community Services, Inc.
Phone: 352-796-1425

Pinellas
Pinellas County Urban League, Inc.
Phone: 727-327-0977

Polk
Agricultural and Labor Program, Inc.
Phone: 844-356-8138

Putnam
Northeast Florida Community Action Agency, Inc.
Phone: 904-362-8052

St. Johns
Northeast Florida Community Action Agency, Inc.
Phone: 904-362-8052

St. Lucie
Agricultural and Labor Program, Inc.
Phone: 772-461-7788

Santa Rosa
Tri-County Community Council, Inc.
Phone: 850-981-0036

Sarasota
The Salvation Army
Phone: 941-954-4673

Seminole
City of Sanford
Phone: 407-688-5166 or 407-688-5167 (Closed on Friday)

Sumter
Mid Florida Community Services, Inc.
Phone: 352-796-1425

Suwannee
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Taylor
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

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Union
Suwannee River Economic Council, Inc.
Phone: 386-362-4115

Volusia
Volusia County Community Assistance Division
Deland: 386-736-5956
Daytona Beach: 386-736-5956
New Smyrna Beach: 386-423-3309
Orange City: 386-775-5204

Wakulla
Capital Area Community Action Agency
Phone: 850-926-3122

Walton
Tri-County Community Council, Inc.
Phone: 850-892-3615

Washington
Tri-County Community Council, Inc.
Phone: 850-638-4520 extension 3 or extension 4

The Society of St. Vincent de Paul – Financial Assistance

Members of the Society of St. Vincent de Paul are men and women who strive to grow spiritually by offering person-to-person service to individuals in need. The St. Vincent de Paul Society offers tangible assistance to those in need on a person-to-person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of providing guidance and through direct dollar or in-kind service. An essential precept of the Society`s work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are served.

We provide emergency assistance primarily for emergency shelter, rent, mortgage assistance, utilities, food, gas, car repairs and other essentials.

Some 12 million persons are helped annually by Vincentians in the United States.

U.S. Department of the Treasury - Emergency Rental Assistance Fund - (Past Due Rent & Utility Bill Payment Assistance)

Website	https://home.treasury.gov/policy-issues/coronavirus/assistance-for-state-local-and-tribal-governments/emergency-rental-assistance-program

How federal rental assistance works

State and local programs are distributing billions of dollars in rental assistance to help renters stay housed during the pandemic. Rental assistance helps renters and landlords make ends meet.

If you’re a renter having trouble paying your rent, utilities, or other housing costs – or if you’re a landlord trying to stay afloat with tenants in this situation – help may be available. State and local programs are taking applications from renters and landlords to distribute money from the U.S. Department of Treasury’s Emergency Rental Assistance (ERA) program in their own communities.

If you’re a landlord, you may think of rental assistance as help for renters. But right now, most federal emergency rental assistance programs accept applications from landlords. Where

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renters can apply, they often need your help to complete the process and make payments to you.

How do I apply for emergency rental assistance?

You apply through your local emergency rental assistance (ERA) program. Each local program has some flexibility in how they set up policies and procedures to suit the needs of their local community. For example, in some areas, you can apply for rental assistance yourself. In other areas, landlords need to submit an application first.

Find a rental assistance program for your state, tribe, or local area

Use the search bar to find programs in your area. If you cannot find any program in your area, call 2-1-1 or your local housing authority for assistance.

What does emergency rental assistance cover?

The federal ERA Program allows local programs to cover rent, utilities, and home energy costs. This includes electricity, gas, fuel oil, water and sewer, and trash removal. If your landlord normally pays for utilities or home energy costs, these are counted as part of your rent.

Rental assistance may also cover:

- Reasonable late fees (if not included in your rental or utility debt)
- Internet service to your home
- Moving expenses and other rental-related fees (such as security deposits, application fees, or screening fees) for families who have to move

Some programs may also provide housing counseling, case management, legal representation, and other housing stability services.

How much financial help can I get?

The federal ERA Program allows local programs to receive up to 18 months of help with rent, including overdue rent, back to March 13, 2020, if the money is available.

If you have overdue rent, the money must go toward rent that you owe, first. Local programs may be able to help with future rent. In addition, you may get help with your future rent payments, up to 3 months at a time. But this depends on your local program.

Ask your local program about the total amount of help available to you.

If I don’t need help with rent, can I still get help with utilities, heating and cooling bills, the cost of moving, or other costs?

Yes, your local program may offer help with utility or energy costs alone. This includes help paying for future utility or energy bills, even if you owe money for existing or overdue bills.

Utilities and home energy costs include electricity, gas, water and sewer, trash removal, and fuel oil. If your landlord is responsible for paying utilities and home energy costs, these will be treated as rent.

Local programs are allowed to cover moving expenses, security deposits, rental application or screening fees, and motel or hotel bills for families who have to move out of their homes.

Local programs are also allowed to use some emergency rental assistance funds to help you with other expenses related to your housing, such as reasonable late fees, as well as costs for internet service that allows you to engage in distance learning, telework, telemedicine,

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and getting government services. For providers to cover it, you must provide a bill, invoice, or other evidence that shows you paid for the service.

Can I get help with rent and utility bills from last year?

Yes, but only for rent and utility bills charged on or after March 13, 2020, when a national state of emergency was declared.

Do I have to be behind on rent to get help?

You don't have to be behind on rent to get assistance. Some programs offer help with future rent. However, if you have overdue rent, the money you get must go toward rent that you owe before it can be used for future rent.

Can rental assistance cover the cost of a hotel or motel room?

Yes. If your household is eligible for emergency rental assistance, local programs may cover the cost of a hotel or motel room if:

- You had to move out of your home and you don't have a permanent home elsewhere
- You can provide hotel or motel bills or other evidence of your stay, and
- Your local program follows the rules for this emergency rental assistance

If emergency rental assistance is not available to help cover these costs, you can also ask for help under the HUD Emergency Solutions Grant program. Visit Benefits.gov for more information about Emergency Solutions Grants. You may also be able to find help at DisasterAssistance.gov .

Am I eligible for emergency rental assistance?

To be eligible for help covering your rent, you must have an agreement to pay rent for your home or mobile home lot. You don't necessarily need to have a signed lease, and your home could be an apartment, house, mobile home, or other place.

These three statements also need to be true:

1. At least one member of your household has:
    - Qualified for unemployment or should qualify
    - Lost income
    - Owed large expenses, OR
    - Had other financial hardships
2. Your household income is below a certain amount, based on where you live
3. At least one member of your household is experiencing housing instability, which means they are at risk of becoming homeless or would have trouble finding a stable place to live

Where can I find out if my household qualifies for rental help?

Eligibility is based on a renter household's financial situation and housing needs. If you're a landlord, eligibility is based on your tenant's household needs. For details, start with the rental assistance program for your state, tribe, or local area.

Federal rules allow local rental assistance programs to cover rent or utilities for low-income families. This generally includes renter households with income up to 80% of the Area Median Income (AMI), with adjustments for family size. Use this Area Median Income Lookup Tool from Fannie Mae to find the AMI in your area.

Local emergency rental assistance programs must prioritize applications for renter households with income below 50% of the AMI and households with a worker who has been

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unemployed for at least 90 days before applying. This means that your local program can set lower income limits to make sure the neediest households get help first. Your local program should let you know how their system for prioritizing applications works.

Money from the federal ERA Program is for renters only. But money from the Homeowner Assistance Fund created under the American Rescue Plan Act may also be available. If you're experiencing hardship as a homeowner, visit our Help for homeowners page to learn about your options.

How can I show that I am eligible?

Eligibility is based on a renter household's financial situation and housing needs.

When you apply for emergency rental help, you will be asked to show that your income is eligible and that you're experiencing housing instability. If you're a landlord, eligibility is based on your tenant's household needs, and you'll be asked to show that your tenant's household is eligible for assistance.

You must sign a written statement that the information in your application is correct and complete, and that you will use the emergency rental assistance for the costs it is meant to cover.

Emergency Rental Assistance program is a federal program that makes funding available to assist households that are unable to pay rent or utilities.

Eligibility

To be eligible for help covering your rent, you must have an agreement to pay rent for your home or mobile home lot. You don't necessarily need to have a signed lease, and your home could be an apartment, house, mobile home, or other place.

These three statements also need to be true:

1. At least one member of your household has:
   - Qualified for unemployment or should qualify
   - Lost income
   - Owed large expenses, OR
   - Had other financial hardships
1. Your household income is below a certain amount, based on where you live
2. At least one member of your household is experiencing housing instability, which means they are at risk of becoming homeless or would have trouble finding a stable place to live

Contact

Hialeah

Hialeah City Emergency Rental Assistance Program

(305) 863-2970

GET STARTED: https://www.hialeahfl.gov/690/Rental-and-Homelessness-Assistance

Jacksonville

City of Jacksonville Emergency Rental Assistance Program (ERAP)

(904) 337-9463

GET STARTED: https://unitedwaynefl.org/erap/

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Miami

Miami Emergency Rental Assistance

GET STARTED: https://www.miamidade.gov/global/housing/emergency-rental-assistance-program.page

(305) 723-1815

Port St. Lucie

City of Port St. Lucie Emergency Rental Assistance 2 (ERA2) Program

GET STARTED: https://www.cityofpsl.com/government/departments/neighborhood-services/community-services-grants/covid-19-emergency-rental-mortgage-assistance

(772) 344-4084

Alachua County

Alachua County Emergency Rental Assistance Program (ERAP)

GET STARTED: https://info.alachuacounty.us/2021/ERAP/

(352) 704-0301.

Brevard County

Brevard County Emergency Rental and Utility Assistance Program

GET STARTED: https://www.brevardfl.gov/HousingAndHumanServices

(321) 633-1951

Broward County

Broward County Rental Assistance Program

GET STARTED: https://www.broward.org/RentAssistance/Pages/default.aspx

(954) 831-3727

Clay County

Clay County Emergency Rental Assistance

GET STARTED: https://www.claycountygov.com/community/community-services/individual-assistance/rental-assistance

904-529-4256

Collier County

Collier County Assistance Program

GET STARTED: https://www.colliercountyhousing.com/collier-community-assistance-programs/

(239) 450-2114

Escambia County

Escambia County Emergency Rental Assistance (ERAP) Program

GET STARTED: https://myescambia.com/our-services/neighborhood-human-services

(850)403-6044

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Hillsborough County

Hillsborough County Rapid Response Recovery Assistance Program (R3)

GET STARTED: https://hcfl.gov/residents/human-services/financial-assistance

(866) 375-9114

Lake County

Lake County Emergency Rental Assistance Program

GET STARTED: https://lakecountyfl.submittable.com/signup?ReturnUrl=%2Fsubmit%2F208885%2Fera-2-rental-assistance

(352) 343-9800

Lee County

Lee County Emergency Rental Assistance Program

GET STARTED: https://www.leegov.com/dhs/assistance

(239) 533-2111

Leon County

Leon County Emergency Rental Assistance Program

GET STARTED: https://cms.leoncountyfl.gov/cares/

(855) 216-9470

Manatee County

Manatee County Emergency Rental Assistance Program

GET STARTED: https://www.mymanatee.org/departments/community-and-veterans-services-department/community-development-division

(941) 745-6270

Marion County

COVID Assistance Program (CAP)

GET STARTED: https://www.uwmc.org/CAP

(352) 820-3700

Miami-Dade County

Miami-Dade County Emergency Rental Program 2.3 (ERAP 2.3)

GET STARTED: https://www.miamidade.gov/global/housing/emergency-rental-assistance-program.page

(305) 468-5900

Okaloosa County

Okaloosa County Emergency Rental Assistance Program

GET STARTED: https://myokaloosa.com/housing

(850) 689-5050

Orange County

Orange County Emergency Rental Assistance

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GET STARTED: https://portal.neighborlysoftware.com/ERAP-OrangeCountyFL/Participant

(407) 836-3111

Osceola County

PROGRAM NAME: Osceola County COVID-19 Emergency Rental Assistance Program

GET STARTED: https://www.osceola.org/agencies-departments/human-services/housing/

(407) 742-2275

Palm Beach County

Palm Beach County Rental Assistance

GET STARTED: https://www.rentalassistancepbc.org/

(561) 355-4700

Pasco County

Helping with Emergency Assistance Relief for Tenants (Pasco H.E.A.R.T.)

GET STARTED: https://www.pascocountyfl.gov/services/community_development/index.php

(727) 834-3447.

Pinellas County

Pinellas County Emergency Rental Assistance

GET STARTED: https://pinellas.gov/covid-19

(850) 222-9684

Polk County

Polk County Eviction Prevention Program

GET STARTED: https://www.polkfl.gov/services/housing-and-neighborhood-development/

(863) 534-6000

Sarasota County

Sarasota County Emergency Rental Assistance Program

GET STARTED: https://www.scgov.net/government/health-and-human-services/covid-19-coronavirus/sarasota-county-cares/emergency-rental-assistance-program

941-429-3700

Seminole County

Seminole County Emergency Rental Assistance (ERA) Program

GET STARTED: https://www.seminolecountyfl.gov/departments-services/community-services/community-assistance

(877) 573-9375

St. Johns County

St. Johns County Emergency Rental Assistance

GET STARTED: https://www.sjcfl.us/departments/housing-community-development/

(904) 344-3188

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St. Lucie County

St. Lucie County Emergency Rental Assistance Program

GET STARTED: https://www.stlucieco.gov/departments-and-services/community-services/human-services

(772) 462-1777

Volusia County

Volusia County Emergency Rental Assistance Program

GET STARTED: https://www.volusia.org/services/community-services/community-assistance/human-services/human-services-programs.stml

(386) 943-7095

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Alachua County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

Gainesville Regional Utilities - Utility Bill Assistance

Phone	Alachua County Department of Social Services 352-264-6750 Catholic Charities 352-372-0294 Community Action Agency 352-373-7667
Website	https://www.gru.com/My-Home/Manage-My-Bill/Payment-Assistance/Automatic-Extension-Program

- **Automatic Extensions**

This program is available for customers needing a longer-term extension due to health concerns or other personal problems. Customers can receive extensions under this program for up to 90 days. For more information, contact GRU Customer Service: (352) 334-3434.

- **Extend-A-Hand Installment Payments**

Installment plans are available for customers who are unable to pay their bill in full. Available options will depend on the customer's individual situation. For more information, contact GRU Customer Service: (352) 334-3434.

- **ProjectSHARE**

This program provides assistance to customers having difficulty paying their utility bill. Through voluntary donations from GRU customers and employees, we assist the elderly, handicapped and those in financial hardship due to illness.

Call United Way of North Central Florida's 2-1-1 helpline. You will be referred to one of the agencies that distribute Project SHARE funds: the Salvation Army, Catholic Charities or Gainesville Community Ministry. Preference is given to those at least 60 years of age or those who are disabled and unable to be self-sufficient.

- **Social Service Agencies**

Several community organizations offer bill payment assistance.

- Agencies Offering Utility Payment Assistance
- ElderCare of Alachua County 352-265-9040
- Florida Coalition for the Homeless 352-378-0460

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- Gainesville Community Ministry 352-372-8162
- Salvation Army 352-376-1743
- **LEEP**

GRU's Low-income Energy Efficiency Program plus assists low- and moderate-income customers with home improvements that can lower their electric bill, improve comfort and reduce energy use. Eligible participants will work with GRU to determine the improvements that best suit their home, which may include:

- Replacing or servicing central air conditioning and heating systems
- Replacing room air conditioners with high-efficiency units
- Repairing and sealing duct systems
- Installing additional insulation
- Replacing the water heater
- Installing a programmable thermostat
- Weather stripping and caulking of doors and windows
- Providing up to 10 LEDs
- **Home Improvement Assistance**

GRU has worked with the following organizations to provide relief during these challenging times. These organizations are not funded by GRU.

- Alachua County Habitat for Humanity: Home Repair/Weatherization (352) 378-4663
- Central Florida Community Action Agency: Weatherization/Emergency Assistance (352) 373-9805
- City of Gainesville Housing: Home Rehab/Roof (352)334-5026
- Neighborhood Housing and Development Corp.: Emergency Home Repair/Code Repairs (352) 380-9119
- Rebuilding Together NCF: Home Repair/Energy Efficiency (352) 692-4973
- Alachua Social Services: Rent/Electric (352) 264-6750
- Catholic Charities: Utility Assistance (352) 372-0264
- Elder Care (60+): Crisis Electric (352) 265-9040
- GRU Customer Service: (352) 334-3434
- Gainesville Community Ministries: Crisis Electric (352) 372-8162

Salvation Army – Gainesville FL Corps

Address	639 E University Ave, Gainesville, FL 32601
Phone	Phone: 352-376-1743
Website	https://gainesville.salvationarmyflorida.org/

Website: https://gainesville.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services

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provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative

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commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.

- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul – St. Augustine (Alachua County Conference)

Address	500 NE 16th Ave, Gainesville, FL 32601
Phone	Phone: (352) 222-0588; (352) 372-4641
Email	bjhelt@cox.net
Hours	Hours: 24 hours through voicemail

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

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“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Gainesville District Council (Alachua County Conference)

St. Patrick Conference

Bill Heltemes, President; Email: bjhelt@cox.net

Services: Assistance with rent and utilities, and provides food and clothing.

Areas served: Financial Assistance: Gainesville area, east of 13th street.

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Baker County

Catholic Charities Jacksonville

Address	40 E. Adams St., #320, Jacksonville, FL 32202
Phone	Phone: (904) 354-4846
Website	https://www.ccbjax.org/
Email	info@ccbjax.org
Counties served	Baker, Clay, Duval, Nassau

Catholic Charities Jacksonville Regional Office

Email: info@ccbjax.org

ABOUT US

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

PROGRAMS & SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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Bay County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Society of St. Vincent de Paul District Council of Pensacola-Tallahassee (Bay County Conference)

Address	3308 E 15th Street, Panama City, FL 32405
Phone	(850) 785-4574
Website	https://www.saintdominicpc.com/

St. Dominic Catholic Church Conference

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

FINANCIAL ASSISTANCE

Services: Undesignated Temporary Financial Assistance, including Rent, Utilities, Prescriptions, Dentures, and Food Pantries

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Bradford County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

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Brevard County

Eckerd Connects

Website	https://eckerd.org/wp-content/uploads/2021/04/OTA-Application-Package-Revised-4-10-20-JM.pdf
Email	BrevardHousing@eckerd.org

Brevard Family Support Services assists children and families in Brevard County, FL who are experiencing homelessness.

Services include:

- one-time financial assistance
- case management
- referral to counseling and
- parent training services

Case management family coaches actively assist in accessing community resources. They work to help families secure housing, work skills training programs, employment opportunities, transportation, medical services and other needs. These intensive services aim to reduce the time that families remain homeless.

Case managers working in the school system assist students experiencing homelessness in maintaining academic performance and participation in extracurricular activities.

Features

- Assist families in meeting basic needs
- Collaborate with the Brevard County School District, local agencies, and homeless students to maintain a strong academic performance
- Train schools in areas related to homelessness identification, services, and awareness
- Assist families in obtaining transportation for children to medical and educational services appointments
- Work with community stakeholders to connect families with opportunities that will assist with their transition out of homelessness
- Assist families in gaining access to available community resources, training on employment retention, and refer them to employment opportunities
- Develop a family plan to prevent repeated homelessness

Eligibility

To be eligible for assistance, each of the following must apply:

- Families must reside in Brevard County, FL
- There must be a history of substance abuse
- Family MUST be currently experiencing homelessness or at imminent risk of homelessness (having received a 3-day notice)

All applicants will need to submit a completed:

- OTA Application Package
- Authorization for Release of Information – Landlord

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https://eckerd.org/wp-content/uploads/2021/04/Authorization-for-Release-of-Information-Landlord-Revised-4-10-20.pdf

- W9- Form

https://eckerd.org/wp-content/uploads/2021/04/W9_Form.pdf

Submission instructions: Scan and email the completed forms to **BrevardHousing@eckerd.org**. If you are unable to email the forms, please fax them to (321) 735-8105, or deliver them to our Rockledge, FL office in Brevard County.

Once the entire application packet is received, you will be contacted by an assigned case manager within 2-3 business days. Clients requesting move-in assistance must have an identified landlord and submit the completed Form W9 with the application. Checks are processed 10-14 days after the submission of a completed application and mailed directly to the landlord or utility company.

Eckerd Connects | Housing

3819 Murrell Rd. Suite E and F Rockledge, FL 32955 Main Office: (321) 253-0032

Salvation Army – Cocoa Corps/North Central Brevard

Address	919 Peachtree St., Cocoa, FL 32922
Phone	Phone: (321) 632-6060
Website	https://ncbrevard.salvationarmyflorida.org/

Website: https://ncbrevard.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

The Salvation Army offers a variety of tangible support to individuals and families in need in central and north Brevard. Below is a brief description of services available and how to get help. Please call (321) 632-6060 for assistance.

- **Emergency Financial Assistance**
- Rent/Mortgage Assistance – help with payments to prevent eviction/foreclosure.
- Utility Assistance (electricity, water, and/or natural gas) – help with payments to prevent shut-off of services.
- **By Appointment only. Call (321) 632-6060 ext. 13.** Available Tuesday-Fridays from 9am-noon, and 1pm-4pm in Cocoa.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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- Canned goods, other non-perishables and perishable food.
- Open Tuesdays-Fridays 9am-noon in Cocoa. Please bring photo ID and SS card for number of persons in family.
- **The Manna Program**
- Restaurant/store donations of unexpected excess food items – typically breads, sweets, and sandwiches.
- Donations are distributed on a first-come, first-served basis beginning at 1pm Tuesdays-Fridays in Cocoa.
- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

Salvation Army – Melbourne Corps

Address	1080 Hickory St, Melbourne, FL 32901
Phone	Phone: 321-724-0494
Website	https://melbourne.salvationarmyflorida.org/

Website: https://melbourne.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

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For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

The Sue M. Pridmore Center

Every day families in the Melbourne are facing disaster. It’s not a hurricane that threatens their wellbeing, but a lost job, medical bills, and the high cost of living in our community. Sometimes these challenges overwhelm a family and they become homeless. Mothers with children are especially at risk as they face the challenges of juggling employment, child care, and living expenses. Often they lack the education, support, and mentoring they need to overcome the adversities they face. When they become homeless, these families need more than a roof over their head; they need a support system to build upon.

That is why The Salvation Army offers our transitional housing solution for women with or without children to help them break free from chronic homelessness and unemployment. The Sue M Pridmore Center for Women and Children is providing these women stability through shelter, self-sufficiency through life skills training and, most of all; personal transformation by helping them to overcome the challenges in their lives and turn their lives right side up.

Residential Services

- **Amenities Case Management**
  - An eight-apartment, 48 bed facility (includes 16 adult female beds and 32 beds for children)
    - Business/computer station
      - Case plan management
      - Classes, mentoring & workshops
      - Clothes closet
      - Dining Facility
      - Gathering Room
      - Indoor/Outdoor play areas for children
      - Laundry room
      - Library
      - 60-90 day length stay

Support Services

- **Case Management** Residents will work collaboratively with in-house case managers throughout the duration of their stay for the purpose of establishing and implementing

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well-defined goals leading to self-sufficiency. Case managers will serve as counselors and resource persons, to our residents.

- **Career Development** Residents will receive one on one and group career development instruction; with an emphasis on promotion and growth. In addition, the center will partner with established community-based career developers to meet this need.
  - **Housing Retention Education** Residents will work with case managers to devise a realistic and practical plan toward short and long term housing retention.
  - **Self-Improvement** The center will make a number of self-improvement resources available in the forms of classes, workshops and mentoring. Areas of focus will include (but are not limited to):
    - Budgeting and Finance
    - Fostering Healthy Relationships
    - Self-Care

Application & Eligibility

- **Application Process** Potential residents must complete a full pre-admission interview with center administration in order to be considered for placement. Applicants are asked to call to schedule an appointment: (321) 872-2225.
  - **Eligibility** Consideration will be given to women meeting the following criteria:
    - 18+ years old
      - With no children
      - With male children under the age of 12
      - With female children under the age of 18
      - Employable in the US
      - Actively seeking employment
      - Employed full time
      - Employed full time and enrolled in an educational program
      - Not fleeing domestic violence
      - Not in need of addictions rehabilitation
      - Not awaiting SSD, SSI, SSE, workers compensation or any other pending income source outside of gainful employment
      - Homeless (as defined by HUD) and within the scope of the Center’s focus

Mission Statement

Serves to provide shelter, food, spiritual comfort and emotional support to homeless women with or without children. Serves to provide a variety of services in a caring, loving and Christian environment. Serves to provide training in a wide range of life skills in order for the women to successfully transition into our local community.

These women will be afforded every opportunity to become productive, self-sufficient individuals, who possess the essential skills to contribute to and succeed in the community. They will function as responsible employees, respected citizens, nurturing parents and conscientious neighbors who are also able to maintain their own dwelling. In turn these women will have overcome the crisis of homelessness.

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Center’s Namesake

The center is the only one in Brevard County and is named in honor of Sue M. Pridmore. Mrs. Pridmore was a life-long supporter of The Salvation Army and desired to help alleviate homelessness in Brevard County. To that end, she and her husband endowed funding for the building of the Sue M. Pridmore Center for Women & Children. The Salvation Army Melbourne, FL Corps will forever be grateful for their generous and unselfish contribution.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

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The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation

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Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul Orlando (Brevard County Conferences)

Address	321-459-2060, 1940 N Courtenay Pkwy, Merritt Island, FL 32953
Phone	Helpline 407.889.4706 321-459-2060
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

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Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Brevard County St Vincent de Paul conferences are:

DIVINE MERCY - MERRITT ISLAND

HOLY NAME OF JESUS - INDIALANTIC

321-777-9593

3050 N Hwy A1A, Indialantic, FL 32903

OUR LADY OF GRACE - PALM BAY

321-725-6866

300 Malabar Rd, Palm Bay, FL 32907

OUR SAVIOUR - COCOA BEACH

321-799-3677

130 Cleveland Avenue, Cocoa Beach, FL 32931

ST. JOSEPH - PALM BAY

321-768-7882

2824 Palm Bay Road North East Palm Bay, FL 32905

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Broward County

Salvation Army – Ft. Lauderdale Area Command

Address	1445 W Broward Blvd, Fort Lauderdale, FL 33312
Phone	Phone: (954) 524-6991
Website	https://fortlauderdale.salvationarmyflorida.org/

Website: https://fortlauderdale.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

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Salvation Army – Ft. Lauderdale Corps

Address	100 SW 9th Ave, Fort Lauderdale, FL 33312
Phone	Phone: 954-712-2460
Website	https://fortlauderdale.salvationarmyflorida.org/

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Calhoun County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Charlotte County

Salvation Army – Port Charlotte Corps

Address	2120 Loveland Blvd, Port Charlotte, FL 33980
Phone	Phone: 941-629-3170
Website	https://portcharlotte.salvationarmyflorida.org/

Website: https://portcharlotte.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

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Society of St. Vincent de Paul – Port Charlotte (Charlotte County Conference)

Address	17783 Toledo Blade Blvd, Port Charlotte, FL 33948
Phone	Phone: (941) 258-3398
Website	https://stmaxcatholic.org/

SVDP at St. Max offers a food pantry and assistance with utility bills. Hours are Mondays, Wednesdays, and Fridays from 9:00 a.m. – 12:00 p.m. Drive-through service is offered. For assistance with utility bills, you must have a copy of your final notice. **St. Maximilian Kolbe Conference**

Fax: (941) 625-6506

Society of St. Vincent de Paul – Port Charlotte (Charlotte County Conference)

Address	24445 Rampart Blvd, Port Charlotte, FL 33980
Phone	Phone: (941) 235-1254
Email	svdpsanantonio@yahoo.com

St Vincent de Paul site offers financial aid for utilities -- water or electric (if funding available; once per year max), as well as a food pantry that can be accessed monthly. Hours are Wednesdays and Fridays from 9:00 a.m. – 12:00 p.m. Have your Picture ID and Social Security Number ready to receive assistance.

San Antonio Conference

Fax: (941) 624-6184

Email: svdpsanantonio@yahoo.com

Society of St. Vincent de Paul – Punta Gorda (Charlotte County Conference)

Address	Punta Gorda, Florida 33950 Phone: (941) 575-0767
Phone	Punta Gorda, Florida 33950 Phone: (941) 575-0767
Website	https://www.svdppg.org/
Email	SVdPsh01@gmail.com
Hours	HOURS

Providing Hope

Come to our office at 2500 Airport Road, Punta Gorda on Monday, Wednesday and Friday between the hours of 9:00am-12:00pm. A personal interview will help us determine the best way we can help you and your situation. If you have a financial need please arrive no later than 11:00am.

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When we are unable to provide the needed assistance, we will connect you with one of our partner agencies in Charlotte County. If your residence is in another county, we will give you information about services in your home county.

- **Food Pantry**

Last year, we provided food for 27,072 individuals from our facility, the mobile food pantry, and holiday meals (Easter, Thanksgiving and Christmas). Our Food Pantry is stocked by community compassion and generous donors, local food drives and food purchased from Harry Chapin Food Bank. In addition to the basics, we try to include surprises that will make our recipients smile. Together, we can do even more. There is no food that is left to waste within our pantry.

- **Clothing, Housewares and Furniture Assistance**

We provide these items to those in need thanks to the donations we receive from the community. In situations where appliances become inoperable or non-repairable, we replace them on a first-come, first-served basis with donated appliances.

- **Financial Assistance**

Over $324,228 was spent on rental assistance, utility payments, bus fares, parking, education and other miscellaneous client expenses in 2021. We review the financial information of those we help to determine the amount needed.

- **Education**

We offer this most successful program to employees wishing to improve their earning potential by paying for tuition, books, supplies, and licensing fees. With our assistance, individuals have pursued education to improve their lives by securing a technical job or profession, gaining additional qualifications/certifications or completing a four-year degree.

St. Vincent de Paul, Sacred Heart Conference 25200 Airport Road

Email: SVdPsh01@gmail.com

Monday, Wednesday & Friday

9AM–12PM

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Citrus County

Salvation Army – Citrus County Corps

Address	712-738 S School Ave, Lecanto, FL 34461
Phone	Phone: 352-513-4960
Website	https://citruscounty.salvationarmyflorida.org/

Website: https://citruscounty.salvationarmyflorida.org/

Services Offered at This Location:

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Sumter Electric Cooperative, Inc - Utility Bill Assistance

Counties served	Citrus, Lake, Marion, Sumter

It’s easy to apply for assistance. Social service agencies typically request a copy of a disconnect notice to provide bill payment assistance but SECO has asked the agencies who receive Pennies from Heaven funding to waive the requirement and allow the member to

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email, text or mail a screenshot from their online account in SmartHub on SECOEnergy.com. The screenshot must show the account number, service address and past due balance. Residential assistance is limited to $250 per member.

Call, email or text Florida 2-1-1 to inquire about agencies that receive SECO Energy Angel Funds for member bill payment assistance. Funds are contributed quarterly to United Way chapters in Citrus, Lake/Sumter and Marion Counties.

Angel Fund distributions are provided by the SECO Energy Pennies from Heaven Program. Members enrolled in Pennies from Heaven agree to round up their monthly bill up to the nearest dollar. The extra pennies are donated to support Angel Fund allocations by social service agencies for bill payment assistance. These pennies also allow SECO to provide support to worthy causes in our service area.

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Clay County

Catholic Charities Jacksonville

Address	40 E. Adams St., #320, Jacksonville, FL 32202
Phone	Phone: (904) 354-4846
Website	https://www.ccbjax.org/
Email	info@ccbjax.org
Counties served	Baker, Clay, Duval, Nassau

Catholic Charities Jacksonville Regional Office

Email: info@ccbjax.org

ABOUT US

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

PROGRAMS & SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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Clay County Utility - Utility Bill Assistance

Website	https://clayutility.org/forms/

- **Golden Opportunities/Disability Assistance Plan**

We recognize many of our elderly and/or disabled customers are on fixed or limited incomes and may have some difficulty paying their bill because the bill date may not coincide with the dates they will receive social security, disability or retirement checks.

Our Golden Opportunities Plan enables customers who are 62 years of age or older, retired, and on a limited or fixed income to pay their monthly utility bill up to 21 days after the due date on the bill.

Our Disability Assistance Plan enables customers who are permanently disabled and on a limited or fixed income to pay their monthly utility bill up to 21 days after the due date on the bill. Customers must provide proof of disability (Benefit Verification Statement).

Customers must contact our office during regular hours Monday - Friday, 8 A.M. - 5 P.M. to make arrangements for either payment extension.

- **Lend-A-Helping-Hand Program**

The Board of Supervisors of the Clay County Utility Authority recognized that sometimes our customers have temporary hardships in paying their water and/or sewer bills. Due to bond ordinances and Chapter 94-491, Laws of Florida, the Clay County Utility Authority is prohibited in giving free water and/or sewer services. Therefore, in the spring of 1996, the Board of Supervisors started the Lend-A-Helping-Hand program where customers can voluntarily donate a set amount when paying their monthly water and/or sewer bill. These donations are then used to pay the bills of those with temporary hardships.

Eligibility

Customers of the Clay County Utility Authority who are:

- Elderly, 60 years of age or older whose household income is below the poverty level;
- Handicapped whose household income is below the poverty level;
- Low income households below the poverty level; or
- Any customer who has an emergency situation which results in temporary hardships.

What does the Program cover?

The program only covers payment of the current past due Clay County Utility Authority water and/or sewer bill. Help to households is limited to one time in a twelve-month period with a maximum payment of $350.00.

Who administers the needs assessment?

The Clay County Utility Authority currently has an agreement with the Catholic Charities Bureau to complete the needs assessment of customers seeking to use the program, per the program’s eligibility requirements. The agency selected to complete the needs assessment receives no compensation for this service and is required to apply the needs assessment criteria without reference to the applicant’s race, ethnic origin, nationality, primary language, religion, political affiliation, sex, marital status, or any disability. The Clay County Utility Authority **will not** complete any needs assessments for the program.

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Society of St. Vincent de Paul – St. Augustine (Clay County Conference)

Address	1649 Kingsley Ave, Orange Park, FL 32073
Phone	Larry O’Brien, President; Phone: (904) 264-0577 Phone: (904) 639-5839
Email	stcathsvdp@yahoo.com
Hours	Hours: 10 a.m.-3 p.m. (Mon.-Fri.)

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Riverside District Council (Clay County Conference)

St. Catherine of Siena Conference

Email: stcathsvdp@yahoo.com

Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish

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Collier County

Catholic Charities Diocese of Venice, Inc. – Collier County Administrative Offices

Address	2210 Santa Barbara Boulevard, Naples, FL 34116
Phone	Phone: 239-455-2655
Email	esmeralda.alvarado@catholiccharitiesdov.org

Fax: 239-455-7235

Email: esmeralda.alvarado@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Collier County that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Catholic Charities Family Counseling Center**

Mental health services are provided in English and Spanish at the Catholic Charities Family Counseling Center in Naples for adults, children, and families. Counselors help resolve issues such as relational problems, abuse, stress, conflict, depression, anger, anxiety, and self-esteem. Fees for services are determined by an affordable and flexible sliding scale based on household size and income. In addition, counseling services are provided at several Collier County public schools.

- **Golden Gate Senior Center**

In collaboration with Collier Senior Resources, Catholic Charities operates the Golden Gate Senior Center in Naples. The center serves low-income seniors who require basic needs such as food, housing, and health care. The center provides a daily nutritious hot meal, activities and classes, and a food pantry along with other assistance programs and services.

- **Guadalupe Social Services**

Guadalupe Social Services of Catholic Charities serves the rural poor community of Immokalee. Programs and services include the Casa Maria Soup Kitchen, a food pantry, direct assistance for utilities and rent and prescriptions, a clothing room and shower facilities, immigration services, English school, Empowerment Program, Pantry on Wheels Program, holiday food distribution, and a crib and stroller program.

- **Judy Sullivan Family Resource Center**

The Judy Sullivan Family Resource Center of Catholic Charities in Naples provides a choice food pantry, Family Food Outreach Program, financial assistance for utilities and prescriptions, an Empowerment Program, educational programs for adults and seniors, the Weekend Power Pack Food Program for children, holiday food and gift distribution, and the Undy Sunday project.

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Salvation Army – Naples Corps

Address	3180 Estey Ave, Naples, FL 34104
Phone	Phone: 239-775-9447
Website	https://naples.salvationarmyflorida.org

Website: https://naples.salvationarmyflorida.org

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That's why The Salvation Army's annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

St. Vincent de Paul Society Naples (Collier County Conferences)

Address	4451 Mercantile Ave, Naples, FL 34104
Phone	Phone (239) 775-2907
Website	https://www.svdpnaples.org/fffa
Email	info@svdpnaples.org, bwstjohn@SVDPnaples.org

Family Assistance Center

Email info@svdpnaples.org

The Society of St. Vincent de Paul Naples strives to promote dignified living for all. Our main goal is to provide those in need with the resources that help educate and empower people to achieve a self-sufficient lifestyle.

ASSISTANCE & SERVICES

SVdP Naples is part of a Catholic lay organization with nearly 200 years of experience 'mending the tears and frays' in communities around the world. For over 50 years, SVdP Naples and its thousands of volunteers have been raising and judicially distributing good will in the form of temporary financial assistance, household goods, and food to families experiencing temporary economic challenges, delivering nutritious meals to our homebound elderly and disabled neighbors, and providing a warm smile and thoughtful "life advice and direction" to our Collier County neighbors.

Working at multiple locations across the county, SVdP Naples and its dedicated volunteers provide help for working families and individuals facing life's unexpected challenges,

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nutritious food and a friendly visit with our homebound seniors and disabled neighbors, and critical advice and counsel for Collier residents, young and old.

Our neighbors in need work directly with Vincentian Caseworkers, who direct individuals to the appropriate services provided by SVdP Naples and connect them to community partners to ensure a continuum of care.

The St. Vincent de Paul Home Visit

The centerpiece of our help effort is the Home Visit. Always conducted by a team of trained Vincentians, the home visit gives us a more effective way to support and build stronger relationships with our neighbors in need. This often results in better environments that not only relieve poverty but also bring emotional assistance to all concerned.

- **Meals on Wheels**

St. Vincent de Paul's Meals on Wheels program provides a week's worth of meals to the greater Naples area. Through this program, we feed those who are homebound, disabled or low-income. Many of the seniors in our program are isolated and without weekly visitors. In addition to nutritious meals, they look forward to seeing our SVdP Naples volunteers, who provide conversation and a friendly visit. Over 79,000 meals a year are provided by more than 175 volunteers that support this ministry.

- **Choice Food Pantry**

The Society of St. Vincent de Paul provides a Choice Food Pantry to address the basic needs of our community. The Pantry promotes a healthy diet of food items, special diet items, and household goods. Our neighbors can select the foods they need and want based on family size. The SVdP Choice Food Pantry is stocked and restocked throughout the year with generous donations from:

- Our community
  - Catholic church parishioners
  - Collier Harvest
  - Publix and Naples area grocery stores
  - The Choice Food Pantry serves an average of 70 people a day.

- **Family Assistance Center**

More than 15,000 men, women, and children seek help through our Family Assistance Centers. Those seeking support work closely with Vincentian caseworkers to connect them to the support they need. We offer immediate aid with basic necessities such as food and hygiene items from our Choice Pantry, clothing, and furniture through our Thrift Stores, housing assistance, water, and electric service, through financial aid, and the home visit. Additionally, we work with a variety of community partners to provide a continuum of care.

- **Life Skills**

In addition to all of the services that residents receive through the SVdP Naples Family Assistance Center, we are preparing them for a lifetime of success through systemic change programs. Our Life Skills courses provide valuable family budgeting, community information, saving and credit principles, and career counseling. These classes are taught in partnership with trained professionals through our partnerships with sponsors and community leaders.

- **Aid to the Homeless**

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The Naples District Council Aid to the Homeless program is designed to address nutritional needs, basic living needs, and essentials. With community partnerships, we help homeless individuals and families to seek avenues out of homeless through section 8 housing grants, life skills assistance, financial aid, and support in achieving the individual's desired longer-term goals.

- **Holiday Assistance**

During the holiday season, we provide Thanksgiving and Christmas dinners to ensure that no one goes hungry. Additionally, we offer gifts so that parents have a gift to leave under the Christmas tree for their children.

The Conferences of the Naples District

The eight Catholic parishes of Collier County all have a St. Vincent de Paul Conference, a parish-based volunteer group. By working closely with the parish, the conference operates independently from the parish and cooperatively to form the Council.

The Society of St. Vincent de Paul Conferences are affiliated with local parishes in name and in spirit; however, they operate independently. The eight conferences of the Naples District Council include:

- **St. Agnes Catholic Church Conference**

The Society of St. Vincent de Paul - St. Agnes Catholic Church Conference

7775 Vanderbilt Beach Road

Naples, FL 34120

https://www.stagnesnaples.org/orgs-with-parish-affiliation

Phone: (239) 592-1949

Contact: John Goddard

- **St. Ann Catholic Church Conference**

The Society of St. Vincent de Paul - St. Agnes Catholic Church Conference

475 9th Avenue South

Naples, FL 34102

https://naplesstann.org/

Phone: (239) 262-4256

- **St. Elizabeth Seton Catholic Church Conference**

The Society of St. Vincent de Paul - St. Elizabeth Seton Catholic Church Conference

5260 28th Ave SW

Naples, FL 34116

https://stelizabethseton.org/ministries/

Phone: (239) 455-3900

Parish Office Hours

M-F 9:00am – 4:00pm

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Every Monday morning from 10am-Noon, hundreds of families receive food from the hands of our volunteers provided both by St. Matthew’s house and sometimes extras from our parish.

- **St. Finbarr Parish Conference**

The Society of St. Vincent de Paul - St. Finbarr Parish Conference

13520 Tamiami Trail East

Naples, FL 34114

https://www.stfinbarr.org/

Phone: (239) 417-2084

Fax: (239) 417-3150

Office Hours:

Monday – Thursday

8:00am – 3:30pm

Friday – 8:00am – noon

- **St. John the Evangelist Catholic Church Conference**

The Society of St. Vincent de Paul - St. John the Evangelist Catholic Church Conference

625 111th Ave N.

Naples, FL 34110

https://sjecc.org/ministry/st-vincent-de-paul/

Phone: (239) 775-1667

Email: bwstjohn@SVDPnaples.org

- **San Marco Catholic Church Conference**

The Society of St. Vincent de Paul – San Marco Catholic Church Conference

851 San Marco Rd.

Marco Island, FL 34145

https://sanmarcochurch.org/

Phone: 239-394-5181

Fax: 239-394-1385

Email: info@sanmarcochurch.org

- **St. Peter the Apostle Catholic Church Conference**

The Society of St. Vincent de Paul – St. Peter the Apostle Catholic Church Conference

5130 Rattlesnake Hammock Rd.

Naples, FL 34112

https://stpeternaples.org/

Phone: (239) 774-3337

- **St. William Catholic Church Conference**

The Society of St. Vincent de Paul - St. William Catholic Church Conference

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750 Seagate Drive

Naples, FL 34103

https://www.saintwilliam.org/st-vincent-de-paul-society

Joe Hamberger: (239) 289-0935

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Columbia County

Salvation Army – Lake City Columbia County Service Center

Address	1052 SW Main Blvd, Lake City, FL 32025
Website	https://www.salvationarmyusa.org/fl/lake-city/sw-main-blvd/

Request Assistance: https://www.salvationarmyusa.org/fl/lake-city/sw-main-blvd/

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

Emergency Services Offered at This Location:

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

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- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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DeSoto County

Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

Address	1210 East Oak Street, Arcadia, FL 34266
Phone	Phone: 863-494-1068
Email	desotoadmin.assistant@catholiccharitiesdov.org
Counties served	DeSoto, Hardee, Highlands

Fax: 863-222-8697

Email: desotoadmin.assistant@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

Casa San Juan Bosco Farm Worker Housing is a Catholic Charities development located in Arcadia that provides quality and affordable homes to area farmworkers and their families. The family-friendly neighborhood features 97 homes, playgrounds, soccer fields, a community garden, and two community centers with a computer lab/library.

- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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Dixie County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

Society of St. Vincent de Paul – St. Augustine (Dixie County Conference)

Address	18278 SE Hwy 19, Cross City, FL 32628
Phone	Dennis O'Toole, President; Phone: (352) 493-9723 Phone: (352) 210-6807
Email	dmot5@aol.com

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

"No work of Charity is foreign to the Society", so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Gainesville District Council (Dixie County Conference)

Holy Cross Conference

Email: dmot5@aol.com

Services: Limited financial assistance and provides limited food, clothing and household items.

Areas served: Parish/Dixie County

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Duval County

Catholic Charities Jacksonville

Address	40 E. Adams St., #320, Jacksonville, FL 32202
Phone	Phone: (904) 354-4846
Website	https://www.ccbjax.org/
Email	info@ccbjax.org
Counties served	Baker, Clay, Duval, Nassau

Catholic Charities Jacksonville Regional Office

Email: info@ccbjax.org

ABOUT US

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

PROGRAMS & SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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JEA - Utility Bill Assistance

Phone	Call (904) 391-6699 or (888) 242-4464 Call 211 or (904) 632-0600 Call (904) 362-8052

Eligibility

JEA considers the following before granting a payment extension or arrangement: customer's payment history, length of time as a JEA customer, past-due amount, any active payment plans and/or payment arrangements, age of past-due amount, timeliness of prior payments, JEA credit score (read more), bankruptcy status, evidence of tampering, and evidence of fraud.

- **Payment Extensions**

If you need a little more time to pay your bill, you can apply for an extension online*. Our self-serve system will let you know if you qualify and give you a new due date, if approved.

- **Payment Arrangements**

JEA also offers payment arrangements, allowing customers to pay their balance over a series of monthly installments. The installment amount is then added to future monthly bills. Visit our self-service system to find out if you're eligible, determine the required down payment amount, and apply online.

- **Community Resources**

In some cases, an extension or arrangement may not offer the financial relief you need. If you are facing a financial dilemma, you can also request assistance through additional resources in our community.

ElderSource Aging & Disability Helpline

Provides resources for 60+ years old, adults with disabilities and caregivers

Visit the ElderSource website

Dial 7-1-1 for Florida Relay Services

Open Monday through Friday, 8 a.m. – 5 p.m. Leave a message for a callback within 24 hours.

United Way of Northeast Florida 2-1-1

Visit the United Way of Northeast Florida website

- **Low Income Home Energy Assistance Program (LIHEAP)**

The Low Income Home Energy Assistance Program (LIHEAP), administered by Northeast Florida Community Action Agency, helps keep families safe and healthy through initiatives that assist families with energy costs. LIHEAP provides federally funded assistance in managing costs associated with:

- Home energy bills
- Energy crises
- Weatherization and energy-related minor home repairs
- LIHEAP can help you through programs that reduce the risk of health and safety problems that arise from unsafe heating and cooling practices.

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Visit Northeast Florida Community Action Agency website

- **Emergency Home Energy Assistance for the Elderly Program (EHEAP)**

The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households with at least one person age 60 and older that are experiencing a home energy emergency. This is based on eligibility.

Call (904) 630-2489

To be eligible for assistance, households must have:

- At least one individual age 60 or over in the home,
- A documented heating or cooling emergency, and
- A gross household annual income equal or less than 150 percent of the federal poverty guidelines.

What do I need to bring?

- Recent household's TOTAL monthly income documents (all sources) - ALL FAMILY MEMBERS age 18 and older. (i.e., Social Security Award letter, paycheck stubs, retirement pension letter, veterans benefit letter, child support letter, etc.) All proof of income documents must be current year.
- Social Security Cards for all members of the household. No copies accepted.
- Florida Drivers License, U.S. Passport, Florida Permanent ID or other military government issued photo ID for all members of the household. (Must not be expired and have correct address.) No copies accepted.
- Food Stamp approval/Notice of Case Action letter - if applicable. Must say current month/year.
- Most recent utility bill with Disconnection notice or Gas bill with Disconnection notice. (All pages of the bill)
- Original or Certified copies of birth certificates for all children in the household under the age of 18.
- Lease and Notice of Tenant's Rent and Utility Reimbursement/Subsidy if client lives in Section 8/HUD housing.
- Current (Last 30 days) bank statement or Direct Express card statement for all adults in the household. (All pages of the statement)

For more information, please call 630-CITY (630-2489).

- **City of Jacksonville (COJ) Resources**
  - The City of Jacksonville (COJ) (904) 630-2489.
  - Information Helpline open Monday through Thursday, 8 a.m. – 5 p.m.; Friday, 8 a.m. – 7 p.m.; and Saturday, 8 a.m. – 12 p.m.
  - COJ Emergency Financial Assistance Program (EAP)

Appointment Line (904) 255-2469

Open Monday through Friday, 9:30 a.m. until appointments filled

- COJ Emergency Home Energy Assistance Program for the Elderly (EHEAP). Based on eligibility, provides energy assistance (electric) for 60+ years old.

(904) 630-2489

- COJ Military Affairs and Veteran Services (MAV)

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(904) 255-5550

Open Monday through Friday, 8 a.m. – 5 p.m.

Walk-ins welcome: 117 West Duval Street, Suite 175, Jacksonville

- COJ Housing Services. This service offers several programs available to income-eligible, owner-occupied, single-family (one to four units) homeowners. To be pre-screened for eligibility, dial: (904) 255-8200 (main) or (904) 255-8229 (direct).
  - Utility Tap in Program
    - Emergency Repair Program (mobile homes are ineligible)

Salvation Army – Jacksonville Citadel Corps

Address	15 E Church St, Jacksonville, FL 32202
Phone	Phone: 904-366-9222
Website	https://www.salvationarmyusa.org/usa-southern-territory/florida/northeast-florida-area-command/

Website: https://www.salvationarmyusa.org/usa-southern-territory/florida/northeast-florida-area-command/

Facebook: https://www.facebook.com/SAJaxCitadel/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

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The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create

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music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Salvation Army – Northeast Florida Area Command

Address	328 N Ocean St, Jacksonville, FL 32202
Phone	Phone: (904) 301-4875
Website	https://www.salvationarmyusa.org/usa-southern-territory/florida/northeast-florida-area-command/

Website: https://www.salvationarmyusa.org/usa-southern-territory/florida/northeast-florida-area-command/

Services Offered at This Location:

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- **Casework Services**
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- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul – St. Augustine (Duval County Conferences)

Address	742 Arlington Rd, Jacksonville, FL 32211
Phone	Phone: (904) 674-6378 Phone: (904) 312-3242 Phone: (904) 996-8380
Email	christopher.bodin@gmail.com, svdp.ebj.saj@comcast.net
Hours	Hours: 24 hours through voicemail

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Oceanside District Council (Duval County Conferences)

Christ the King Conference

Chris Bodin, President

Email: christopher.bodin@gmail.com

Services: Assistance with rent and utilities and provides food and bus passes.

Areas served: Parish boundaries.

Holy Spirit Conference

11665 Ft. Caroline Rd

Jacksonville, FL 32225

St. Denis Conference (Blessed Trinity)

Eustace B. “Johnny” Johnson, Jr., President

10472 Beach Blvd

Jacksonville, FL 32246

Email: svdp.ebj.saj@comcast.net

Hours: 9 a.m.-11 a.m. (Food Pantry)

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Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish boundaries.

St. Mary Magdalene (Resurrection) Conference

Denise Bunnewith, President; Phone: (904) 744-0833, ext. 23; Email: bunnewith@northfloridatpo.com

3383 University Blvd N

Jacksonville, FL 32277

Phone: (904) 744-8600

Hours: 9 a.m.-4:30 p.m. (Mon.-Fri.)

Services: Assistance with rent and utilities and provides food.

Areas served: Parish and Arlington area for zip codes: 32277

St. Paul Conference (Beaches)

Corky Heft, President

224 North 5th St.

Jacksonville Beach, FL 32250

Phone: (904) 246-5240

Fax: (904) 246-5235

Email: svdpbeaches@bellsouth.net

Hours: 9 a.m.-1 p.m.

Services: Assistance with rent and utilities and provides food, household items and will pick-up and deliver furniture. Also provides gas vouchers and bus tokens.

Areas served: Beaches

Riverside District Council (Duval County Conferences)

Holy Family Conference

Jim Grady, President

9800 Baymeadows Rd

Jacksonville, FL 32256

Phone: (904) 641-5838

jbgjax54@yahoo.com

Services: Assistance with rent and utilities and provides food.

Areas served: Parish

Holy Spirit Conference

Phone: (904) 312-3242

11665 Ft. Caroline Rd

Jacksonville, FL 32225

Sacred Heart Conference

Debbie Kirkland, President; Email: debijojax@comcast.net

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5752 Blanding Blvd

Jacksonville, FL 32244

Phone: (904) 771-2949

Hours: 9 a.m.-Noon (Mon., Tues. & Thurs.), Sat. Food Pantry

Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish

St. Matthew Conference

Mark Stone, President; Email: ccronrugs@aol.com

1773 Blanding Blvd

Jacksonville, FL 32210

Phone: (904) 388-7008

Fax: (904) 388-8533

Hours: 24 hours through voicemail

Services: Assistance with rent and utilities and provides food and limited clothing, household items and furniture.

Areas served: Parish

St. Paul of Riverside Conference

Elizabeth Till, President; Email: tillq@bellsouth.net

2626 Park Street

Jacksonville, FL 32205

Phone: (904) 553-7644

Hours: (Tues., Wed., Sat.)

Services: Assistance with rent and utilities and provides food, clothing, household items and limited furniture. Will pick-up and deliver furniture. Also provides bus tokens, job assistance, assistance with prescriptions, limited temporary lodging, and limited day care assistance.

Areas Served: Parish

Society of St. Vincent de Paul Assumption Catholic Church Conference

Rob Roque, President

2403 Atlantic Blvd.

Jacksonville, FL 32207

Phone: (904) 398-1917

Email: roqwoods@hotmail.com

Hours: 10 a.m. – noon (Mon.-Thurs.)

Services: Assistance with rent and utilities, clothing, furniture & household items.

Areas served: Rent & Utilities for parish; furniture is citywide.

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Escambia County

Catholic Charities of Northwest Florida – Pensacola Office

Address	1815 North 6th Ave., Pensacola, FL 32503
Phone	Phone: 850-435-3516
Counties served	Escambia, Santa Rosa

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Salvation Army – Pensacola Corps

Address	1501 N Q St., Pensacola, FL 32505
Phone	Phone: 850-432-1501
Website	https://pensacola.salvationarmyflorida.org/

Website: https://pensacola.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

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- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

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Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

Address	2200 W. DeSoto Street, Pensacola, FL 32505
Phone	Phone: 850-434-6615
Website	https://www.svdpnwflorida.org/
Email	svdpcpt@aol.com, alfredwashburn@gmail.com

Mailing Address:

P.O. Box 17645

Pensacola, FL 32522

Email: svdpcpt@aol.com

Facebook: https://www.facebook.com/StVincentdePaulPensacolaTallahassee

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

WHAT WE DO

Basic Services We Provide in the Pensacola Community:

- Person to person assistance with rent, utilities, prescriptions, dentures and other emergency needs
- Thrift Stores offering clothing and household goods at a low cost alternative to retail shopping
- Food Pantries providing ongoing and emergency food assistance
- SVdP Alfred-Washburn Center a shower and laundry facility for the homeless

FURNITURE/APPLIANCES PICKUP, FOOD PANTRIES, & SVDP ALFRED-WASHBURN CENTER

Donated Furniture and Appliances Available

Pick-up of donated furniture and appliances available. Call the Warehouse to schedule your free pick up: (850) 434-6615.

Warehouse (Pick-Up) Location:

2200 W. DeSoto Street

Pensacola, FL 32505

(850) 434-6615

Monday to Thursday, 9:00 a.m. – 4:00 p.m.

Friday, 10:00 a.m. – 3:00 p.m.

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St. Vincent de Paul Food Pantries

Food Pantry #1

2200 W. DeSoto Street

Pensacola, FL 32505

Tuesdays, 10:00 a.m. – 2:00 p.m.

Wednesdays, 10:00 a.m. – 12:00 p.m.

No appointment necessary at this location. Must provide picture ID, SS card, and proof of residence.

Food Pantry #2

5200 Saufley Field Road

Pensacola, FL 32526

(850) 457-3833

Tuesdays and Thursdays, 10:00 a.m. – 12:00 p.m.

By appointment only. Call (850) 457-3833.

Alfred-Washburn Center (Homeless Services)

Alfred-Washburn Center

31 Murphy Ln

Pensacola, FL 32505

https://www.alfredwashburn.org/

Phone: (850) 435-7427

Email: alfredwashburn@gmail.com

Facebook: http://www.facebook.com/pages/Alfred-Washburn-Center/134655299940778

Mondays, Wednesdays, Thursdays, Fridays, and Saturdays: 8:30 a.m. – 1:00 p.m.

The Alfred-Washburn Center is a ministry of the Society of St. Vincent de Paul serving the homeless and poorer members of our community. The Center is funded by the St. Vincent de Paul Thrift Stores and Conferences, as well as private and corporate donations. We are a 100% volunteer organization. The only qualification for volunteers is a desire to serve the least of our brothers and sisters.

The Center provides food, showers, laundry facilities, clothing and Identification Cards for the homeless. We have individual shower rooms and washing machines and dryers for laundry. All homeless and poorer members of our community are welcomed and services are provided free of charge for any who come to the Center. Our goal is to give back the basic human dignity that God has given all of us. All are welcome!

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Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

Address	10650 Gulf Beach Highway, Pensacola, FL 32507
Phone	Phone: (850) 492-0837
Website	https://holyspiritperdido.com/

The Society of St. Vincent de Paul - Escambia County, FL - Catholic Church of the Holy Spirit Conference

Website: https://holyspiritperdido.com/

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

Address	1212 East Moreno Street, Pensacola, FL 32503
Phone	Phone: (850) 439-3057
Website	https://shc.ptdiocese.org/

The Society of St. Vincent de Paul - Escambia County, FL - The Cathedral of the Sacred Heart Conference

Website: https://shc.ptdiocese.org/

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

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Flagler County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – St. Augustine Regional Office

Address	525 SR 16, Unit 111-112, St. Augustine, FL 32084
Phone	Phone: 904-829-6300
Website	https://www.ccbstaug.org/
Email	Info@ccbstaug.org, wbennett@ccbstaug.org
Counties served	Flagler, St. Johns

Email: Info@ccbstaug.org Office Hours: Monday – Friday: 9:00am – 3:00pm

ABOUT US

Since 1975, Catholic Charities St. Augustine has worked to transform lives by serving our community's most vulnerable across the St. Johns, Putnam, and Flagler county communities. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance for rural families and students, homelessness prevention, and pregnancy and adoption support, we are putting our beliefs into action to transform lives.

Over the years, Catholic Charities St. Augustine has grown into a multi-faceted agency that served more than 10,000 people in our surrounding communities in 2020. Our services are offered to all people regardless of religious affiliation, gender, race or ethnic origin.

PROGRAMS AND SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
- Catholic Charities St. Augustine's emergency financial assistance program is a recognized and proven way to prevent homelessness in Flagler, Putnam and St. Johns counties. Our program facilitates and distributes grants from several federal and state/ local agencies to serve those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
- This program is open to families with children, households that are homeless, clients referred from other agencies that have worked with the family/individual, households or individuals who have experienced domestic violence in the past 30 days and families with children that are secondary tenants. Services available include:
- Rent and mortgage assistance
- Utility payments
- Rent and utility deposits
- Rental application fees

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If you are in need of emergency financial assistance, please contact us at (904) 829-6300.

- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
- **Food Pantry**

Catholic Charities St. Augustine serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our food pantry located at our office at 525 State Rd 16 STE 112, St. Augustine, FL, 32084.

- **FOOD PANTRY INFORMATION & HOURS**
- Catholic Charities St. Augustine Food Pantry
- 525 State Rd 16 STE 112, St. Augustine
- Mondays and Wednesdays from 10 a.m. to 3 p.m.
- Please bring an official form of photo identification, such as a driver's license. During holidays, please check here or call us for adjusted food distribution schedules.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Peanut Butter and Jelly
- Macaroni and Cheese
- Cereal – Hot and Cold
- Pasta and Spaghetti Sauce
- Canned Goods – Vegetables, fruits, soups, tuna, meats
- Dried Beans / Rice
- Diapers
- **Back Roads Program**

The Back Roads Program is a mobile food pantry operated by Catholic Charities St. Augustine that directly addresses the lack of transportation and other low-income barriers by the delivery of food to the remote parts of our three service areas (Flagler, Putnam and St. Johns).

We specifically target areas that are identified as food deserts by the USDA. Those who live in food deserts have limited access to transportation and grocery stores. Our team works alongside local libraries, community centers, churches, parishes and other outreach organizations which will help us to identify areas and individuals most in need.

To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack Program addresses local food insecurity among children in a unique way inside the classroom. Each week, students discreetly receive a bag filled with nutritious kid-friendly food to take home. This ensures that they have meals and snacks to eat over the weekend, when school lunches are unavailable.
- With help from the school district staff, children in need are identified by their participation in the federal school meal assistance program. Each week, Catholic Charities St. Augustine staff organizes volunteers to help stuff recyclable bags with uniformed shelf-stable and nutritious food and other items. We then deliver these bags to

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the schools every Thursday so that the school can in turn distribute them before the weekend. Extra food is included on longer breaks such as three-day weekends, holidays and spring break.

- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Vienna sausage (Pop top cans)
- Pudding (Ready to eat)
- Juice boxes
- Applesauce (Single serving)
- Fruit cup (Single serving)
- Cereal bowls
- Granola bars (No nuts)
- Protein bars (No nuts)
- Oatmeal (Single-serving packets)

To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **DISASTER ASSISTANCE: FACILITATING DIRECT SUPPORT FOR LOCAL FAMILIES IN THE WAKE OF DISASTERS**
- In the aftermath of natural disasters and other crises, Catholic Charities St. Augustine works to help stabilize our community by directly assisting individuals in need. From financial assistance to case management, our team uplifts local families when they need it most. Many of these families have lost everything - homes, cars, belongings, and even loved ones. By providing tireless support to those who need us, we live our mission of providing compassion to the community's most vulnerable.
- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON**
- Catholic Charities St. Augustine partners with several local organizations to facilitate our Holiday Assistance program: Hope for the Holidays. Each year, we work together to gather toys for local children who otherwise would not have gifts to open for the holidays. We collect and distribute hundreds of these gifts to families in need each year.
- Our team opens up applications in the fall for families facing hardship to apply to become a recipient of our Holiday Assistance program. Applications typically open in October and are first come, first served. To apply, you must meet the following criteria:
- You must have children living in your home.
- You must include the following documents in your applications:
  - Proof of county residency*, such as a current electric/water/cable bill
  - Vehicle registration
  - Lease agreement and/or mortgage documentation
  - Original social security cards for parent(s) and children
  - Original birth certificate for all children in home
  - Photo ID
  - List of gift ideas for all family members prepared before arrival
  - *The program is open to Flagler, Putnam and St. Johns County. Clients must apply through their own county: Flagler County residents must register at St. Vincent De Paul Church, Putnam County residents must register through our Palatka office, and

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St. Johns County residents must register through Catholic Charities St. Augustine. Please contact us with any questions regarding applications.

- **CARING CHOICES: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**
- As a licensed child placing agency, Catholic Charities Bureau, Inc., Diocese of St. Augustine has been a leader in the adoption field since the first Florida office opened in Jacksonville in 1943.
- The Adoption and Pregnancy Counseling Program provides services and advocacy for women with unplanned pregnancies. In accordance with the church's teaching to respect life, our services are designed to help preserve and protect the life of the child, to provide care and nurturing for women and their children, and to assist in the building up of families through adoption.

The services of this program are:

- Life-affirming pregnancy counseling to clients that may include education and referrals.
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child.
- Post- legal adoption services including lifetime counseling to birth mother as needed and search assistance as requested by any member of the adoption triad.
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are need.
- Adoption education to the community.

Please visit the Caring Choices website or call (866) 901-9647 for more information.

- **SENIOR SERVICES: ASSISTING AREA SENIORS STRUGGLING WITH FOOD INSECURITY AND ISOLATION**
- **COMPASSION TO-GO** Catholic Charities works with the St. Augustine Sheriff's Department to connect homebound seniors in the St. Augustine/St. Johns County community with compassionate food assistance. In addition to receiving a bag of nutritious meals, this program offers those with limited mobility an opportunity for some often much-needed social contact.

For more information about this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **ST. JOSEPH NEIGHBORHOOD CENTER: Rebuilding our community through Faith, Hope, Love, and Knowledge!**
- Founded in 2021, St. Joseph Neighborhood Center is a ministry of the Sisters of St. Joseph of St. Augustine. Our mission appeared to us through prayer and discernment by creating space to discover God's call to meet the current needs of our dear neighbor. The message we received over and over was clear and simple… 'continue to defend and be a voice for those who do not have one.'
- This non-profit organization is dedicated to improving the lives of Young Single Mothers and their children.

The services of this program are:

- Empowering Young Single Mothers to Achieve Economic Independence
- Providing GED/Career Programs

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- Developing Relationships with Companies to Secure Job Placement
- Teaching Development Tools to Help Women Thrive in Work and Life
- Mentoring Young Single Mothers with More Effective Parenting Skills

Please visit the St. Joseph Neighborhood Center website or call (904) 824-1752 for more information.

Society of St. Vincent de Paul – St. Augustine (Flagler County Conference)

Address	400 S. Daytona Ave., Flagler Beach, FL 32136
Phone	Shaun Porter, President; Phone: (386) 338-4025 Phone: (386) 693-4806 Thrift Store Phone: (386) 439-0071
Email	smdmsvdp@cfl.rr.com
Hours	Hours: 11 a.m. to 2 p.m. (Mon., Wed.,Fri.), 24 hours through voicemail

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Oceanside District Council (Flagler County Conference)

Santa Maria del Mar Conference

Email: smdmsvdp@cfl.rr.com

Services: Assistance with rent and utilities and provides food, clothing, limited household items & furniture.

Areas served: Flagler City

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Franklin County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Gadsden County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

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Gilchrist County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

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Glades County

Glades Electric Cooperative, Inc. - Utility Bill Assistance

Website	https://www.gladeselectric.com/wp-content/uploads/GECT-individual-app.pdf
Email	communications@gladeselectric.com
Counties served	Glades, Hendry, Highlands, Okeechobee

Members of Glades Electric Cooperative have the opportunity to participate in programs that provide funding for worthwhile projects here in Glades, Hendry, Highlands, and Okeechobee Counties. These programs, Operation Round Up© and Operation Round Up Plus, are administered by the Glades Electric Charitable Trust, Inc., a 501(c)(3) non-profit organization.

Applications for Funding

- Individual / Family Application (PDF) – If you're in need of emergency assistance, please email your application to communications@gladeselectric.com and indicate your need for an emergency application review.

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Gulf County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Hardee County

Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

Address	1210 East Oak Street, Arcadia, FL 34266
Phone	Phone: 863-494-1068
Email	desotoadmin.assistant@catholiccharitiesdov.org
Counties served	DeSoto, Hardee, Highlands

Fax: 863-222-8697

Email: desotoadmin.assistant@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

Casa San Juan Bosco Farm Worker Housing is a Catholic Charities development located in Arcadia that provides quality and affordable homes to area farmworkers and their families. The family-friendly neighborhood features 97 homes, playgrounds, soccer fields, a community garden, and two community centers with a computer lab/library.

- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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Hendry County

Glades Electric Cooperative, Inc. - Utility Bill Assistance

Website	https://www.gladeselectric.com/wp-content/uploads/GECT-individual-app.pdf
Email	communications@gladeselectric.com
Counties served	Glades, Hendry, Highlands, Okeechobee

Members of Glades Electric Cooperative have the opportunity to participate in programs that provide funding for worthwhile projects here in Glades, Hendry, Highlands, and Okeechobee Counties. These programs, Operation Round Up© and Operation Round Up Plus, are administered by the Glades Electric Charitable Trust, Inc., a 501(c)(3) non-profit organization.

Applications for Funding

- Individual / Family Application (PDF) – If you're in need of emergency assistance, please email your application to communications@gladeselectric.com and indicate your need for an emergency application review.

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Hernando County

Catholic Charities Diocese of St. Petersburg, Inc. – Hernando County (Dade City Administrative Offices)

Address	37733 Meridian Ave., Dade City, FL 33525
Phone	Phone: (352) 521-1218
Email	aidsministry@ccdosp.org

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.
    - **St. Teresa Apartments**

Twelve (12) one-bedroom efficiency units for individuals (including Veterans). Located in the heart of Brooksville (capital of Hernando County) with access to public transportation, shopping and dining. New roof and other renovations. For Information, call (813) 443-5065.

- **HIV/AIDS Housing Services – Hernando County**
- **Voucher Program:** HOPWA funded vouchers are available to qualified individuals to pay a portion of the rent at a voucher program eligible rental property. In addition to rent

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subsidy the program provides a utility allowance. This program is administered through our Tampa office.

- **HIV/AIDS Eligibility requirement:** An individual or at least one immediate family member must have a medical diagnosis of HIV/AIDS, and the individual or family must be homeless, living in a marginal housing situation, at risk of eviction or transitioning from a residential setting.
- **Contact Us:**

Elma Settle, Housing Specialist

Telephone: 813-375-3933

Fax: 813-375-3937

Email: aidsministry@ccdosp.org

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Highlands County

Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

Address	1210 East Oak Street, Arcadia, FL 34266
Phone	Phone: 863-494-1068
Email	desotoadmin.assistant@catholiccharitiesdov.org
Counties served	DeSoto, Hardee, Highlands

Fax: 863-222-8697

Email: desotoadmin.assistant@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

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- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

Glades Electric Cooperative, Inc. - Utility Bill Assistance

Website	https://www.gladeselectric.com/wp-content/uploads/GECT-individual-app.pdf
Email	communications@gladeselectric.com
Counties served	Glades, Hendry, Highlands, Okeechobee

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Applications for Funding

- Individual / Family Application (PDF) – If you're in need of emergency assistance, please email your application to communications@gladeselectric.com and indicate your need for an emergency application review.

Salvation Army – Trenton FL Service Unit / Sebring Service Center

Address	3135 Kenilworth Blvd, Sebring, FL 33870
Phone	Phone: (863) 385-7548

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services

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provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal

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food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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Hillsborough County

Catholic Charities Diocese of St. Petersburg, Inc. – Hillsborough County (Tampa Administrative Offices)

Address	2021 E. Busch Blvd., Tampa, FL 33612
Phone	Phone: (813) 631-4370
Website	https://www.ccdosp.org/wp-content/uploads/Riviera_Manor_Brochure.pdf
Email	skennan@ccdosp.org, jvargas@ccdosp.org

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.
  - **Bella Vista Apartments** Sixteen (16) unit apartment located in Hillsborough County in the heart of Tampa, close to public transportation, shopping and schools. Newly renovated. For information, call (813) 443-5065.
  - **La Tierra Verde Apartments** Forty-seven (47) unit apartment consisting of one 3-bedroom and forty-six 2-bedroom units. Located in Tampa. For information, call Suzanne Kennan: (813) 443-5065 or email La Tierra Verde Apts: skennan@ccdosp.org.

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- **Las Villas Apartments** Apartment with ten efficiency units located in Ruskin. Newly renovated. Close to transportation, retail shops, food and public transportation. For information, call Judy Vargas at (727) 399-2500 or email Las Villas Apts: jvargas@ccdosp.org.
- **Mercy Oaks** Eighteen apartments – a mix of 3, 2, and1-bedroom apartments located in Tampa. Expected to open later this month or November. For information, contact Suzanne Kennan; Phone: (813) 443-5065; Email Mercy Oaks Apts: skennan@ccdosp.org.
- **Riviera Manor** Twenty-eight (28) 1-3 bedroom apartments located on the Hillsborough River in the City of Tampa, four blocks South of Lowry Zoo. Click here to view the brochure: https://www.ccdosp.org/wp-content/uploads/Riviera_Manor_Brochure.pdf. For information, call (813) 443-5065.
- **The Palms at University** Forty (40) 2 bedroom/2 bath apartments located in Hillsborough County, one mile west of USF. Newly renovated. For information, call (813) 443-5065.

- **Tampa Homeless Shelter (Tampa Hope)**

Permanent homeless shelter for 125 homeless men and women opened on December 13, 2021 in partnership with the City of Tampa after the success of the temporary shelter that opened on March 28, 2021 in response to the COVID-19 crisis. We will eventually house 300 clients as we assist them in transitioning to permanent housing and self-sufficiency. Tampa Hope is a Catholic Charities operated shelter presently serving 125 homeless adults with plans to expand to 325. Our goal is to assist these women and men in achieving permanent housing and self-sufficiency in four months (we will extend this as necessary provided clients are progressing and following the prescribed service plan of action to achieve the end-goal of self-sufficiency). To do so, we provide the following basic assistance in addition to shelter:

- Three meals a day
  - Toiletries (hygiene items)
    - Clothing
    - Access to restrooms, showers and laundry facilities
    - Additionally, case managers and housing specialists help clients navigate services to obtain permanent housing, including basic health and dental care, mental health and substance abuse counseling, employment skills and assistance, education assistance, and more (e.g., financial literacy training).

To learn more or inquire about being admitted to Tampa Hope, call the General Number (Voicemail: 813-333-7269) or an Outreach Specialist (M-F 9a – 4p: 813-394-2881).

- **San Jose Mission**

122 apartments for low-income farm worker families located in Dover, FL (Hillsborough County).

What we do: San Jose Mission is a residential community composed of 122 rental units that provide housing for low income families involved in the agriculture or aquaculture industries. In addition, Catholic Charities provides counseling, housing counseling, immigration services, life skills education, and case management to the families. Click here to view our program card: https://www.ccdosp.org/wp-content/uploads/San_Jose_Mission_Program_Card.pdf

The Mission also currently hosts a community partnership of health, education, and social services agencies that provide a day care center for 90 children (operated by Redlands

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Christian Migrant Association); an adult education and literacy program (provided by Hillsborough County Schools); a parish nurse (provided by St. Joseph's/Baptist Hospital).

Catholic Mobile Medical Services, also available to eligible families, provides medical screening and follow-up medical care. It operates under the auspices of the State of Florida Department of Health Volunteer Health Care Provider Program targeting persons with household incomes less than 200% of poverty level and without health care coverage. Click here to read additional information about this program. Click here to view video of our new Medical Clinic modular being constructed!

Who we serve: Only low income families involved in agriculture or aquaculture industries are eligible for the housing component. Child care is limited to migrant farm workers. All other social services/educational agencies have specific eligibility requirements.

Our Service Area: East Hillsborough County

Contact us: Socorro Prisco, Resident Manager Telephone: (813) 707-7416

Fax: 813-707-7417

Email: sprisco@ccdosp.org

Mailing Address:

3204 San Diego Lane

Dover, FL 33527

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Hillsborough County**
  - **TECO Utility Assistance**

The TECO Share (click on "Share' to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- For more information or questions about available financial assistance programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be

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forwarded to the first available Case Manager. You may also call (813) 631-4370 extension 215 (or leave message at the prompt for Financial Assistance).

- **Catholic Charities FREE Medical Clinics What We Do:**
- We work with volunteer medical professionals (physicians, nurses and other health and social service professionals) to provide FREE medical care, health promotion, and social services to the rural poor of eastern and southern Hillsborough County, and eastern Pasco County. Our clinics operate under the auspices of the State of Florida Department of Health Volunteer Health Care Provider Program targeting low-income households in need of healthcare coverage.

Who We Serve:

- We provide FREE services to patients who are unable to receive medical services because they are not covered by employer-provided or self-purchased insurance or other programs AND whose household income is below 200% of the Federal poverty level.

Services *

* Primary Medical Care: follow-up & referrals * Acute Medical Care: secondary treatment for short-term illness * Routine Well Woman Exams: Gynecology Exams * Lab Work * Assist Patients Navigate Health Care System * Children's Physicals and Immunizations * Health Promotion and Disease Prevention * Health Screenings: high blood pressure & diabetes * Vision Screening * Dental referrals

* Not all services are available at each location, please call to confirm.

Contact Information

- Key Contact: Karen Pena, Clinic Administrator
- Telephone: Office: (813) 633-2576 Cell: (727) 338-8916
- Fax: (813) 970-0645
- Mailing Address:

Catholic Charities Free Medical Clinic – La Esperanza 16640 S. U.S. Hwy. 301, Ste. 1, Wimauma, FL 33598

Hillsborough County Clinics:

- **San Jose Mission Free Medical Clinic**

13571 San Juan Diego Way, Dover, FL 33527 | (813) 707-7376

- **La Esperanza Free Medical Clinic**

16640 S US Hwy 301, Ste 1, Wimauma, FL 33598 | (813) 633-2576

- **Mental Health Services**

Need someone to talk to or to just listen? We are here for you!

Catholic Charities Diocese of St. Petersburg has skilled counselors available to provide tools to assist with the stressors of everyday life. Our counselors are prepared to provide you with the support needed to overcome various life changes.

Our Free Services:

- Free Counseling (In-Person Sessions & Telehealth Sessions)
  - Coping Skills
    - Goal Setting

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        - Flexible Schedules

For more information, please call us at (813) 631-4370 or email us at mhservices@ccdosp.org. We are located on 2021 E. Busch Blvd., Tampa, FL, 33612.

Salvation Army – Tampa Area Command

Address	1603 N Florida Ave, Tampa, FL 33602
Phone	Phone: (813) 226-0055
Website	https://www.salvationarmyusa.org/usa-southern-territory/florida/tampa-area-command/

Website: https://www.salvationarmyusa.org/usa-southern-territory/florida/tampa-area-command/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
    - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
        - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
    - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy

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children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of

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kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul – Hillsborough County, FL

Address	12310 N Nebraska Ave, Tampa, FL 33612
Phone	Phone: (813) 876-5841 or (813) 434-0201
Website	http://svdptampa.org/
Email	info@svdpctk.org

We are all about serving our neighbors in need, regardless of race or religious affiliation. When difficult situations arise - a lost job, an illness or unexpected expense - the most basic necessities like food, shelter, medicine, clothing, and transportation can become impossible to afford. Each day there are heartbreaking circumstances right here in our own community, but practical, person-to-person care offered in a respectful and loving way can make a world of difference.

At St Vincent de Paul, we ease an individual or family's initial emergency, then shepherd them into programs that can bring lasting change. Donations made locally are used and distributed throughout Hillsborough County neighborhoods.

How We Help:

http://svdptampa.org/conferences.htm

Financial support services to those in need are administered by church conferences according to geographic parish boundaries. For assistance, please call direct to the SVdP church conference serving your zip code. For zip codes without coverage, please call the community assistance help line at 211 or the SVdP referral line at 813-971-7685.

How do we find those in need?

Calls are received directly or by referrals from friends, parishioners, and Social Service Agencies.

The names and circumstances are kept in strictest confidence.

Church Conferences

SVDP Parish Conferences provide financial assistance for rent, utilities, food, medicine, clothing and other necessities to those in need.

Food Pantries

Food is provided to those in need by volunteer staff.

The St. Vincent de Paul Society provides emergency food to those in need through its food pantries located throughout Hillsborough County.

West Hillsborough Church Conferences and Food Pantries

SVdP Nebraska Avenue (Main) Food Pantry

Website: http://svdptampa.org/f_pantries.htm

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Food Pantry Hours: Mondays, Wednesdays, and Fridays; 8:00-10:00am

Christ the King Conference

821 S Dale Mabry Hwy

Tampa, FL, United States

Fax: (813) 873-2426

Email: info@svdpctk.org

Website: https://svdpctk.org/

ZIP Codes/Areas Served: 33609, 33629

Corpus Christi Conference and Food Pantry

9715 N 56th St

Temple Terrace, FL 33617

Phone: (813) 899-4603 or (813) 988-1593 or (813) 490-8421

Fax: (813) 985-3583

Website: http://www.spiritualhome.org/

ZIP Codes/Areas Served: 33617, 33637

Food Pantry Hours: Saturdays, 9-11 AM

Sacred Heart Conference

509 N. Florida Ave

Tampa, FL 33602

Phone: (813) 229-1595

Fax: (813) 221-2350

Website: https://sacredheartfla.org/

ZIP Codes/Areas Served: 33602, 33603, 33606

St. Joseph Conference and Food Pantry

3012 W Cherry St

Tampa, FL 33607

Phone: (813) 877-5729

Website: https://stjosephchurchtampa.org/

ZIP Codes/Areas Served: 33607

Food Pantry Hours: 2nd & 4th Saturdays of the Month; 10-11:00am

Offers Assistance in English and Spanish

St. Mark Conference and Food Pantry

1924 Cross Creek Blvd

Tampa, FL 33647

Phone: (813) 907-7746

Fax: (813) 907-7556

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Website: http://www.stmarktampa.org/

ZIP Codes/Areas Served: 33647, 33543, 33613 (North Bearss/B.B. Downs)

Food Pantry Hours: Tuesdays, 3:00 - 6:00pm

St. Mary Conference and Food Pantry

15520 N Blvd

Tampa, FL 33613

Phone: (813) 961-1061

Fax: (813) 961-3782

Website: https://stmarytampa.org/

ZIP Codes/Areas Served: 33613,33548,33549,33559 (West of I-275 & B.B. Downs)

Food Pantry Hours: Tuesdays, 10:00 – noon

St. Patrick Conference and Food Pantry

4518 S Manhattan Ave

Tampa, FL 33611

Phone: (813) 839-5337

Fax: (813) 831-2778

Website: http://stpatrickparish.catholicweb.com/

ZIP Codes/Areas Served: 33611, 33616

Food Pantry Hours: By Appointment Only; Call 813-839-5337 x174

St. Paul Conference and Food Pantry

12708 N Dale Mabry Hwy

Tampa, FL 33618

Phone: (813) 961-3023 or (813) 264-3325

Fax: (813) 962-8780

Website: https://stpaulchurch.com/

ZIP Codes/Areas Served: 33618, 33624 (South of Erlich Rd.)

Food Pantry Hours: Mondays & Thursdays, 9:00 - noon

St. Peter Claver Conference and Food Pantry

1203 N Nebraska Ave

Tampa, FL 33602

Phone: (813) 223-7098 or (813) 530-6534

Fax: (813) 223-6520

Website: https://spclavertampa.wixsite.com/spcchurch

ZIP Codes/Areas Served: 33605, 33610

Food Pantry Hours: 2nd & 4th Saturdays of the Month; 8:00 - 9:30am

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St. Timothy Conference

17512 Lakeshore Road

Lutz FL, 33558

Phone: (813) 968-1077 x261

Fax: (813) 961-9429

Website: https://sainttims.org/

ZIP Codes/Areas Served: 33618, 33624, 33625, 33556, 33558 (North of Erlich and South of Co. Line Rd.)

St. Lawrence Parish Conference

5221 N Himes Ave. Tampa, FL 33614 5225 N Himes Ave., Tampa, FL 33614 Phone: (813) 875-4040 Fax: (813) 876-0491 Website: https://stlawrence.org/

ZIP Codes/Areas Served: 33614

East Hillsborough Church Conferences and Food Pantries

Prince of Peace Conference

702 Valley Forge Blvd.

Sun City Center, FL 33573

Phone: (813) 634-2328

Fax: (813) 633-6670

Website: http://www.popcc.org/

ZIP Codes/Areas Served: 33503, 33571, 33573, 33598

Food distribution address for The Society of St. Vincent de Paul - Hillsborough County, FL - East Hillsborough - Prince of Peace Parish Conference: Our Lady of Quadalupe 16650 Hwy 301 South Wimauma, Florida 33598

St. Anne Conference and Food Pantry

106 11th Ave NE

Ruskin, FL 33570

Phone: (813) 645-0304 or (813) 645-1714

Fax: (813) 645-5570

Website: http://www.saintanneruskin.org/

ZIP Codes/Areas Served: 33570, 33572

Food Pantry Hours: Wednesdays, 9:00 – noon

Our Lady of Guadalupe Food Pantry

16650 Hwy 301 South

Wimauma, FL 33598

Phone: (813) 634-2328 (Prince of Peace Conference)

Fax: (813) 633-6670 (Prince of Peace Conference)

ZIP Codes/Areas Served: 33503, 33571, 33573, 33598

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Food Pantry Hours: Saturdays, 9:00 - noon

Nativity Food Pantry

705 E Brandon Blvd

Brandon, FL 33511

Phone: (813) 376-8901

ZIP Codes/Areas Served: 33594, 33596, 33510, 33511

Food Pantry Hours: Thursdays, 1-2:00PM

St. Stephen Conference and Food Pantry

5049 Bell Shoals Rd

Valrico, FL 33596

Phone: (813) 689-4900 or (813) 325-6440

Fax: (813) 689-7492

Website: http://www.ststephencatholic.org/

ZIP Codes/Areas Served: 33511, 33534, 33547, 33569, 33594, 33596

Food Pantry Hours: Fridays, 10:30-12:30

Tampa Electric - Utility Bill Assistance

Counties served	Hillsborough, Pasco, Pinellas, Polk

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

The SBA encourages anyone who has not applied for a low-interest disaster loan to act right away. Our mission is to help residents and businesses rebuild and resume their normal lives as quickly as possible. This assistance is available to businesses of all sizes, private nonprofits, homeowners, and renters with property damaged by Hurricane Ian. These loans cover many damages not covered by insurance or FEMA. To apply, go to a Disaster Recovery Center, visit DisasterLoanAssistance.sba.gov or call SBA at 800-659-2955. View a list of SBA qualifying counties.

- **Hillsborough County Social Services Assistance**

Attention residents of Hillsborough County/City of Tampa. The R3 Economic Recovery Financial Assistance for Individuals & Families program can help you qualify for up to $750 for past-due utility bills. In addition, you may be eligible for up to $7,500 for past due rent. Please note: Your landlord must register before you apply for rental assistance. Avoid rejection by having your landlord register first.

- **Emergency Rental and Utility Bill Assistance**

Several Florida cities and counties have received additional emergency rental assistance funding through the View this list of cities and counties that include a link to complete an application for rent and utility bill assistance. The application can be submitted by either an

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eligible household or by a landlord on behalf of that eligible household. Funds will be paid directly to landlords and utility service providers.

- **CARES Act Assistance**

Agencies throughout Florida have access to funds to help pay utilities through the federal Coronavirus Aid, Relief and Economic Security or CARES Act. This list provides phone numbers or links to apply for help.

- **211 Network**

211 connects you with trained and supportive professionals who can provide assistance and more information about public and private health and human services.

- **Share**

Share, a TECO program that provides utility bill assistance to qualifying customers. Share is administered by the Salvation Army and the Catholic Charities Diocese of St. Petersburg who qualify customers to participate.

- **LIHEAP**

Low Income Home Energy Assistance Program (LIHEAP) assists low income households in meeting immediate home energy needs. Learn more about eligibility requirements or find your local service center.

- **EHEAP**

The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy crisis.

- **FEMA - Emergency Food and Shelter Program (EFSP)**

The Emergency Food and Shelter Program was created by Congress to help meet the needs of hungry and homeless people throughout the United States and its territories by allocating federal funds for the provision of food and shelter.

Where to Find Help in Florida

This publication provides an overview of the Florida Public Service Commission and an explanation of assistance available to consumers for utility-related issues. It also includes general information about the state's electric and gas utilities and helpful conservation tips.

TTY for the hearing-impaired

The Customer Care Department is equipped with a TTY device (special text telephone equipment for customers with hearing and/or speech disabilities). Customers requesting this service can call 711 (TTY only).

Special Needs Registry

In addition to Tampa Electric's Medical Watch program, we encourage our special-needs customers to pre-register with their county's response team that provides aid to persons who require special assistance during evacuations and sheltering because of physical, mental or sensory disabilities.

For more information, please call the special-needs registry in your area:

813-272-5900 (Hillsborough County)

863-534-5600 (Polk County)

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727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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Holmes County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Indian River County

St. Vincent de Paul Society of Indian River County

Address	1745 14th Ave, Vero Beach, FL 32960
Phone	Phone: (772) 567-6774 For an appointment, call (772) 567-6774 and press option 1.
Website	https://svdpvero.org/
Email	hello@svdpvero.org

Website: https://svdpvero.org/

Email: hello@svdpvero.org

Client Outreach

The Society of St. Vincent de Paul is dedicated to feeding, clothing, housing, and healing individuals and families in our community who have nowhere else to turn for help. As important, SVDP provides meaningful opportunities for volunteers to serve their neighbors in need with love and compassion.

Outreach services are provided to neighbors in need who live in Vero Beach (South of 45th St).

The Outreach Center is open Monday, Wednesday, and Friday, 9:00 am-12:00 pm.

Social Services

Some of Saint Vincent de Paul Society of Indian River County Outreach Services Include:

St. Vincent de Paul Society of Indian River County is comprised of more than 100 volunteers who have served more than one million families and individuals living in Vero Beach, Florida since 1958, and offers services at no cost to people in need:

- Clothing and food
- Assistance with water and FPL charges (utility bills)
- Assistance with disaster recovery
- Family counseling
- Voice of the Poor advocacy
- Visits to nursing homes and hospitals
- Services and referrals as needed.

SOCIAL SERVICES:

A Florida photo ID and verification of household members are required for the following:

- **Clothing Vouchers:** Vouchers are based on need. Neighbors may receive one voucher to St. Vincent de Paul Thrift Shop. You must apply in person.
- **Furniture Vouchers:** Vouchers are based on need. You must apply in person.
- **Utility Assistance:** Neighbors can apply for assistance, in person, for help with utility bills. You will need to provide your current utility bill and a photo ID. Assistance is based on need.
- **Personal Care items are supplied based on need.** Qualifying residents from the Vero Beach area are eligible to receive services. You will need to show specific documents to determine your eligibility. We will tell you what is required when you meet with one of our

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counselors in private. A list of other charitable organizations in the community is available at SVDP.

VNA HEALTH SERVICES:

The VNA Bus comes every Wednesday 9-5 pm. It will be parked at 1755 14th Ave, next door to the thrift shop. The VNA representative does complimentary screening to include blood pressure, pulse, and blood sugar for diabetics. Once the schedule is finalized, details will be available here.

OTHER SERVICES:

Additional products, such as sleeping bags, backpacks, and hygiene bags, may also be available to the homeless as donations or funding allow. When available, they are provided to those in need – free of charge.

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Jackson County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

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- Photo ID for all adults in the household
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- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

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Jefferson County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

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Lake County

City of Leesburg - Utility Bill Assistance

Phone	Christian Care Center, 352-314-8733 Lake Community Action Agency, 352-787-1156
Website	https://www.leesburgflorida.gov/my_city/departments/finance/index.php

On October 1991 the City of Leesburg created the Citizens Utility Relief Effort (C.U.R.E.) to assist utility customers who are unable to pay their bill. The general purpose for granting this assistance states that the fund may be used in the event of loss of employment or an unexpected illness or injury.

The administering agencies are:

The guidelines set the criteria for extending assistance and limit access to these funds to $100 during a 12 month period. The agencies administering the fund are required to obtain proof of who the individual is and documentation of the circumstances surrounding the need.

City Of Leesburg Utility Voucher Program Eligibility Guidelines

- Person (s) with low income that for some reason is/are unable to pay his/her utility bill for a particular month.
- Families without a job, but looking for one.
- No earnings due to illness.
- Single parent having financial difficulty.
- Any other case where circumstances have made it impossible to pay the utility bill because of a crisis, etc. There must be proof of these circumstances.
- $100.00 maximum voucher per twelve month period
- Only residential customers may become eligible.
- Voucher may not be used for utility deposit.

Documentation:

- Client must have identification:
  - Social security card
  - Driver’s license (if they drive)
  - or other ID.
- Delinquent utility bill.
- Proof of income, if not working:
- A card from Job Services, if looking for a job.
- If on welfare, proof of monthly payments.

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Salvation Army – Leesburg Corps

Address	2605 South St, Leesburg, FL 34748
Phone	Phone: 352-365-0079
Website	http://www.salvationarmyleesburg.com/

Website: http://www.salvationarmyleesburg.com/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

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For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

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Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

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  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

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Society of St. Vincent de Paul Orlando (Lake County Conferences)

Address	352-589-2603, 218 Ocklawaha Avenue Eustis, FL 32726
Phone	Helpline 407.889.4706 352-589-2603
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Lake County St Vincent de Paul conferences are:

ST. MARY OF THE LAKES - EUSTIS

ST. TIMOTHY - LADY LAKE

352-753-1455

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1351 Paige Place, Lady Lake, FL 32159

Sumter Electric Cooperative, Inc - Utility Bill Assistance

Counties served	Citrus, Lake, Marion, Sumter

It’s easy to apply for assistance. Social service agencies typically request a copy of a disconnect notice to provide bill payment assistance but SECO has asked the agencies who receive Pennies from Heaven funding to waive the requirement and allow the member to email, text or mail a screenshot from their online account in SmartHub on SECOEnergy.com. The screenshot must show the account number, service address and past due balance. Residential assistance is limited to $250 per member.

Call, email or text Florida 2-1-1 to inquire about agencies that receive SECO Energy Angel Funds for member bill payment assistance. Funds are contributed quarterly to United Way chapters in Citrus, Lake/Sumter and Marion Counties.

Angel Fund distributions are provided by the SECO Energy Pennies from Heaven Program. Members enrolled in Pennies from Heaven agree to round up their monthly bill up to the nearest dollar. The extra pennies are donated to support Angel Fund allocations by social service agencies for bill payment assistance. These pennies also allow SECO to provide support to worthy causes in our service area.

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Lee County

Salvation Army – Bonita Springs Mission Station

Address	26820 Old 41 Rd, Bonita Springs, FL 34135
Phone	Phone: 239-948-5200
Website	https://fortmyers.salvationarmyflorida.org/

Website: https://fortmyers.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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Salvation Army – Ft. Myers Corps / Ft. Myers Area Command

Address	10291 McGregor Blvd, Fort Myers, FL 33919
Phone	Phone: 239-278-1551
Website	https://fortmyers.salvationarmyflorida.org/

Website: https://fortmyers.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

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  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
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Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

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  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

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Society of St. Vincent de Paul Resurrection Conference (Lee County Conference)

Website	http://www.svdpthriftcapecoral.org/

Society of St. Vincent de Paul Resurrection Conference 8051 Cypress Lake Dr. Fort Myers, FL 33919 239-600-6749

St Vincent DePaul Society

Members of the Society of St. Vincent de Paul (or Vincentians) are men and women who strive to grow spiritually by offering person to person service to individuals in need. Our members come from all backgrounds, but all of us are blessed with an awareness that our blessings (time, talent, and treasure) are to be sharing with our brothers and sisters in need.

The Society of St. Vincent de Paul offers tangible assistance to those in need on a person to person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of intervention, consultation or often through direct dollar or in-kind service. An essential precept of the Society's work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are served. The Society recognizes that it must assume, also, a role of advocacy for those who are defenseless and voiceless. Some 12,000,000 persons are helped annually by Vincentians in the United States.

St. Vincent de Paul Society is deeply honored to serve God's poor. We are grateful for the kindness shown to us by Msgr. McNamara and the parish staff. SVDP sees families here at Resurrection of Tuesdays and Thursdays. We make home visits as needed.

The needs of the poor are overwhelming! We offer prayer when meeting those in need. We assist with prescriptions, rental assistance, FPL, and water bills. We provide food, diapers, personal care items. Our thrift shop provides clothing and furniture. We work with the homeless to provide temporary shelter to give them a hand up to a better life.

- **Society of St. Vincent De Paul Thrift Store** Visit http://www.svdpthriftcapecoral.org for more information on the organization; on DISCOUNT DAYS for seniors, veterans, and everybody; and more. Phone numbers: 239-573-0217, 239-573-0229.

ST. VINCENT DEPAUL SOCIETY EMERGENCY ASSISTANCE PROGRAM

If you are in need of assistance, please call 239-600-6749 for an appointment. Our hours of operation are: Tuesdays and Thursdays by appointment only.

The St Vincent de Paul Society provides emergency assistance to individuals and families in need. Assistance is provided for utility bills, prescription drugs, clothing and other emergency needs as funds are available. Clients are generally eligible for assistance on an as needed basis, following an interview with a SVDP representative (Vincentian). The society also maintains a small food pantry and emergency food is also provided on an as needed basis as long as supplies are available. **Financial Assistance Eligibility** There are eight St. Vincent de Paul Conferences in Lee County. The Church of the Resurrection Conference provides assistance for those who reside within the following boundaries (view a map at https://www.resurrectionch.org/st-vincent-depaul-society):

- Northern Boundary: Cape Coral bridge eastward on College Parkway to US 41: continue north along US 41 to Crystal and then east to Metro Parkway.

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- Eastern Boundary: Begin where Cystal intersects with Metro Parkway; follow Metro Parkway south to its imaginary intersect with Alico Road.
- Southern Boundary: Begin where Alico intersects with the imaginary intersect with Metro Parkway then west along Alico Road to the imaginary extension of Bass Road.
- Western Boundary: Cape Coral Bridge south to Griffen Blvd., east to McGregor, north to A&W Bulb Road then south to Gladiolus, east to Bass Road and south on Bass Road to Alico Road.

Food Assistance Eligibility The St. Vincent de Paul Society is staffed 100% by volunteers, your neighbors from within the Church boundaries. We are anxious to assist you with your immediate emergency needs. On some occasions we may be able to refer you to other community agencies if we are unable to provide help. You are encouraged to contact the United Way phone number for Lee Country 211. They may be able to refer you to other community agencies who may be able to assist you. **Office Hours** The Society is open Tuesday and Thursday by appointment only for food and/or problem assistance. We are located at the Resurrection Church Parish Center. Please call 239-600-6749 for an appointment. An appointment is necessary. For clients who wish to discuss their needs, our phone number is 239-600-6749. **Documentation Requirements** Clients requesting assistance should have or bring a photo ID and a copy of their current utility bill, drug prescription or other documents that relate to the nature of their request for assistance.

Society of St. Vincent de Paul St. Andrew Conference (Lee County Conference)

Address	2628 Del Prado Blvd. S., Cape Coral, FL 33904
Website	https://www.standrewrcc.org/svdp
Email	capesvdp@gmail.com

St. Andrew Catholic Church

Help Line: 239-772-3543 Website: https://www.standrewrcc.org/svdp

Facebook: https://www.facebook.com/SaintVincentdePaulCapeCoralFlorida

Email: capesvdp@gmail.com

HOW CAN I GET HELP?

Any request for assistance begins with a call to our Help Line at (239) 772-3543. If no one is in the office, leave us a message with your name, address, and phone number where we may contact you. For more details regarding our assistance process, click here (https://www.standrewrcc.org/svdp). You can also see a list of our Frequently Asked Questions (FAQ) by clicking here (https://www.standrewrcc.org/svdpfaq).

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All requests for assistance begin with a call to our Help Line at (239) 772-3543.

Todas las solicitudes de asistencia comienzan con una llamada a nuestra Línea de Ayuda al (239) 772-3543.

- Our Help Line and office is staffed by a limited number of volunteer Vincentians, so you may have to leave us a message on our answering service.
  - It is extremely important that when you leave a message to **speak slowly and clearly**, leaving your name, address, phone number, and brief description of the type of assistance you are requesting.
    - We will be unable to call you back if we cannot understand your message
    - Tenemos algunos voluntarios que hablan Español, para que puedas dejar tu mensaje en Español.
- A Vincentian worker will call you back, usually the next business day, and take some preliminary information from you including:
  - Confirming basic information such as name, address, phone number, email address, ID number/type, birthdate, and ethnicity
    - A summary of your household income and expenses
    - A list of all people living in your household along with dates of birth and relationships
    - Utility account information if requesting utility assistance
    - A detailed description of what you are requesting and why
    - **All of this information is confidential and is protected in our encrypted, digital neighbor database**.
- The Vincentian will then make an appointment with you for a home visit so we can further assess your needs. If, as in the case of the pandemic, a home visit is not possible, all information will be taken over the phone or by meeting outside in your driveway.
- If the Vincentian has enough information to assess your need, he or she will let you know; otherwise, they may have to call you back or visit you later if they need to validate information or contact a utility company on your behalf. **Assistance is granted based on the best judgment of the Vincentian working with you; there is no appeal process and assistance is never guaranteed**.
  - **UTILITIES**: Note that we can only pay past due amounts; how much we can pay—**if any**—depends on your circumstances and on ours. Additionally, **the utility account must be in your name**. We cannot pay past due amounts on third-party accounts. Finally, **we are unable to pay utility deposits**; this is your responsibility.
    - If the Vincentian decides he or she needs additional guidance, they will consult our Conference leadership and get back to you as soon as possible. Same day service is not always possible.

Neighbors requesting assistance are reminded that the St. Vincent de Paul Society provides a **hand-up**, **not** a hand-out. Be prepared to work with the Vincentian in discussing what actions you will take to resolve your situation moving forward.

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Society of St. Vincent de Paul St. Francis Xavier - St. Therese Conference (Lee County Conference)

Address	2073 Lafayette Street, Fort Myers, FL 33901
Website	https://stfrancisfm.org/st-vincent-de-paul/
Email	svdpsfxc@gmail.com

239-334-9225

svdpsfxc@gmail.com

OUR MISSION The Society of St. Vincent de Paul is a Catholic outreach organization of St. Francis Xavier and St. Therese Catholic Churches. We are an equal opportunity provider whose primary mission is to provide fresh food and financial assistance to needy families. SVDP is located at 2073 Lafayette Street in downtown Fort Myers at the intersection of Lafayette Street and Grand Avenue.

FOOD PANTRY OPERATIONS

Our Food Pantry is open on every Friday from 9:00 a.m. until 11:00 a.m. Clients should park in the grass field east of Grand Avenue. Each client will be given a number to identify their place in the food pantry line.

Handicap service begins at 10:00 a.m. This is a convenience and safety policy as food truck delivery and unloading takes place earlier in the day. Handicap clients receive the same food as everyone else. They are served outside the front of the pantry and are issued a special handicap food card.

FINANCIAL ASSISTANCE

Our office is open every Thursday from 9:00 a.m. to 11:00 a.m. for financial assistance. Clients must complete the Client Record Form and provide supporting documents to go through a screening process. Eligible clients must reside within the St. Francis Xavier Parish boundary, west of Ortiz and north of Carrell or within the St. Therese Parish boundary in North Fort Myers. Clients do not have to be members of the parishes.

SVDP expects to handle up to 35 interview screenings each Thursday morning. Screenings are on a first come, first serve basis. We do not provide, deposit, rent, mortgage and out of state transportation assistance. Download and print the Client Record Form: https://uploads.weconnect.com/mce/1c6637a8f2e1f75e06ff9984894d6bd16a3a36a9/Client%20Record%20Form%20V2.2.pdf

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Society of St. Vincent de Paul – Our Lady of the Light Conference (Lee County Conference)

Address	19680 Cypress View Drive, Fort Myers, Florida 33967
Phone	Phone: (239) 690-6685 Call: 239-690-6685
Website	https://ololsvdp.org/

Our Lady of the Light Conference

Website: https://ololsvdp.org/

Need Help? Contact Us for Assistance

Please read all the information below before calling our office for assistance.

Our office is staffed Monday–Friday between 8:00am and 10:00am. If you are calling while we are helping another client or when we at not in the office, please leave a message:

- Speak slowly and clearly
- Spell your name for us
- Leave your telephone number
- Give us your address and zip code
- Give us a brief description of your situation and your need e.g., food, rent/mortgage, utilities, medications and the approximate dollar value.

You will receive a call back during business hours that day or the next weekday morning.

Our Service Area

The Saint Vincent de Paul Conference at Our Lady of Light Catholic Community provides assistance for people residing in our geographical boundaries:

- Alico Road South to Coconut Road
- Gulf of Mexico East including Estero and San Carlos Park (Excluding Fort Myers Beach)
- Support can be provided to members of Our Lady of Light parish living outside the geographical boundaries of the parish.

Our Services

- **Food:** Sometimes a family cannot consistently put food on the table. The Food Pantry at Our Lady of Light Conference provides both fresh and non-perishable food and household items to our neighbors in need. Food is available every two weeks.
- **Rent/Mortgage:** We must verify the status of the account prior to providing help. If we can assist you, we make payments directly to the owner/agent only.
  - **For Rental:** You need to provide a copy of a bona fide lease or rental agreement that must contain the following:
    - The name, address and telephone number of the landlord/agent
  - **For Mortgage:** You need to provide the following:
    - The mortgage account number
    - The name, address and telephone number of the owner/agent

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- **Utilities (Electric & Water):** For help with your electric and/or water bills, please contact us AFTER your final notice, but BEFORE shutoff. We make payments directly to the utility company. Please note the following:
  - We do not pay deposits for utilities
  - Provide the account number and the name of the account holder
  - We do not normally pay telephone bills. Rare exceptions are made for medical reasons.
- **Prescription Medications:** If you are unable to pay for medically necessary prescriptions, we need the following information:
  - Your name and birthdate
  - The name of the medication
  - The name, address and telephone number of the pharmacy you use
  - Whether you can pick up the prescription or will need it delivered
- **Clothing, Furniture, Other Household Goods:** The Our Lady of Light Conference of the Society of Saint Vincent de Paul has implemented a voucher system to allow community members in need to shop at several thrift stores in the local area.
  - **Our Lady of Light Thrift Store** 24600 S. Tamiami Trail Bonita Springs, FL 34134 239-992-1576
  - **Saint Vincent de Paul Thrift Store** 2023 Del Prado Blvd South Cape Coral, FL 33990 239-573-0217
- "**Step Forward" Assistance:** The "Step Forward" Assistance Program has been developed to provide additional assistance to support families/ individuals who seek to improve their current situation and want to move economically forward. It is intended to help provide sustained change to individuals/ families who demonstrate the ability and capacity to stand on their own after additional assistance. Taking specific steps to help improve their current living situation, they move towards a more stable and sustainable living environment and life.

St. Cecilia's Conference of the Society of St. Vincent de Paul (Lee County Conference)

Website	https://saintcecilias.org/st-vincent-depaul-society/
Hours	Hours: Tuesdays from 1-3 p.m.

St. Cecilia's Conference of the Society of St. Vincent de Paul 5632 Sunrise Drive Fort Myers, FL 33919 239-936-3635 https://saintcecilias.org/st-vincent-depaul-society/

SVdP at SCCC

Members of the Society of St. Vincent de Paul (or Vincentians) are men and women who strive to grow spiritually by offering person to person service to individuals in need. Our Society exist and help those in need by your donations only.

If you are interested in more information or volunteering for St. Cecilia's Conference of the Society of St. Vincent de Paul, please call 239-936-3635 ext. 133 and someone will contact you.

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Our Service Center is opened on Mondays and Thursdays from 1 to 2 p.m. If you need assistance, and cannot come in on Mondays or Thursdays, please call 239-936-3635 ext. 133 and someone will return your call to make an appointment.

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Leon County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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City of Tallahassee Utilities - Utility Bill Assistance

Website	https://www.talgov.com/Main/News/5960

Financial Assistance

- Deposit Deferrals and Installments - When establishing new services, customers may be allowed to waive or defer the deposit or schedule installments on their utility bill.
- Direct Emergency Assistance Program (DEAP) - Leon County provides eligible individuals or families with financial assistance for rent/mortgage, utilities, and home fuel to avoid disruption in a household living circumstance.
- Home Energy Assistance Programs and LIHEAP - The Capital Area Community Action Agency provides bill payment assistance, emergency bill assistance and weatherization services.
- Payment Assistance for Seniors - Elder Care Services offers payment assistance to eligible senior citizens who are in need of help.
- Project Share is a contribution-based program that helps qualifying customers pay their utility bill.
- Salvation Army Payment Assistance - Eligible customers can receive a one-time payment assistance from the Salvation Army.
- Weatherization Assistance Program - provides assistance to qualified customers that will make their homes more resistant to the weather-related elements that can cause higher bills.
- Weather Relief Assistance Program (WRAP) - is a payment assistance program for any utility customer who would like to defer up to 25% of their bill to the following month due to unusually extreme weather patterns. This program has ended for the season. Please check back again soon.

Salvation Army – Tallahassee Corps

Address	2410 Allen Rd, Tallahassee, FL 32312
Phone	Phone: 850-222-0304
Website	https://tallahassee.salvationarmyflorida.org/

Website: https://tallahassee.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues

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that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.

- **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
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Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

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Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

Address	900 West Tennessee St., Tallahassee, FL 32304
Phone	Phone: (850) 222-9630
Website	https://cocathedral.com/

The Society of St. Vincent de Paul - Leon County, FL - Co-Cathedral of St. Thomas Moore Conference

Website: https://cocathedral.com/

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to "home visit" those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

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St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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Levy County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

Society of St. Vincent de Paul – St. Augustine (Levy County Conference)

Phone	Phone: (352) 493-9723
Email	matthewbarber1980@gmail.com
Hours	Hours: 10 a.m.-2 p.m. (Thurs.)

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Gainesville District Council (Levy County Conference)

St. John the Evangelist Conference

Matthew W. Barber; Email: matthewbarber1980@gmail.com

4050 NW Hwy 27 Alt S

Chiefland, 32626

Fax: (352) 493-9724

Services: Limited financial assistance and provides limited food, clothing and household items.

Areas served: Parish/Dixie County

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Liberty County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Madison County

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Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

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Manatee County

Catholic Charities Diocese of Venice, Inc. – Sarasota and Manatee County Administrative Offices

Address	5055 North Tamiami Trail, Sarasota, FL 34234
Phone	Phone: 941-355-4680
Email	joan.pierse@catholiccharitiesdov.org
Counties served	Manatee, Sarasota

Fax: 941-359-8374

Email: joan.pierse@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Sarasota and Manatee counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Early Learning Education**

St. Martha's Early Learning Center of Catholic Charities offers the Creative Curriculum for Preschool Program where children are encouraged to explore science, math, reading, writing, art, technology, and music through indoor and outdoor learning centers. The development of fine and gross motor skills and the enhancement of social and emotional skills also are part of the learning experience. Students engage in monthly field trips, nutrition activities, and summer camp. The center received a 4.5 Star Rating from the Early Learning Coalition Look for the Stars Program.

- **Senior Services**

Catholic Charities offers Senior Services to residents living in Villa San Marcos in Venice and Holy Cross Manor I and II in Palmetto. Seniors receive ongoing case management and support to help them remain active and healthy.

- **Affordable Housing**

Catholic Charities provides two affordable housing complexes in Sarasota called St. Dominic Manor and St. Monica Residence for low-income families and individuals. A residence for a needy veteran and his or her family also is available through Catholic Charities at the Veterans House.

- **Financial Assistance**

Catholic Charities provides Financial Assistance to people who are in an economic crisis which can be solved with short-term help. One-time assistance can be given for past-due mortgage, rent, utilities, and security deposits, or the cost of car repair, medical bills, relocation fees, or prescriptions.

- **Immigration Services**

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Catholic Charities is accredited by the Board of Immigration Appeals (BIA) to provide affordable and quality Immigration Services. BIA certified counselors help clients with application preparation, support documentation, and referral services. Immigration Services include assistance in reuniting separated families, permanent residency adjustment, work authorization, consular processing, and United States citizenship.

- **Refugee Services**

Refugees resettling into the community can receive assistance through Refugee Services at Catholic Charities with coordination of sponsors and starting a new life. Refugees also are connected with prospective employers and matched to appropriate job opportunities to help them achieve self-sufficiency.

- **Shelter and Services for Homeless Families**

Our Mother’s House of Catholic Charities offers a two-year residential program for mothers and children who are at risk of becoming homeless. The program provides on-site child care and ensures that the mothers and children receive the services they need to lead independent lives through education, vocational training, and personal growth.

The Catholic Charities Family Haven is an emergency shelter for families with children who are homeless. Families also receive case management services and transitional housing to assist them with the goal of becoming permanently housed.

- **HIV/AIDS Services**

Bethesda House of Catholic Charities provides compassionate support services for persons living with HIV/AIDS disease. Services include a nutrition center, clothing bank, laundry, and shower facilities along with support groups, counseling, case management, transportation assistance, job referral, and training, linking to medical services, and financial assistance.

Casa San Jose of Catholic Charities is an all-male residential facility that offers housing to individuals who are at risk of becoming homeless. Residents work to obtain optimal living standards and have access to the services available at Bethesda House.

- **Professional Counseling**

Licensed therapists at the Catholic Charities Counseling Center offer individual, couple, and family counseling. The program focuses on the mental health needs of the client such as relief from depression, anger, conflict, loss and transition, trauma, abuse, substance abuse, anxiety, aging, or self-esteem issues. Catholic Charities accepts insurance and operates on a sliding-fee scale.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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Salvation Army – Bradenton Corps

Address	1204 Tamiami Trail, Bradenton, FL 34205
Phone	Phone: 941-755-3248
Website	http://www.salvationarmybradenton.com/

Website: http://www.salvationarmybradenton.com/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

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Society of St. Vincent de Paul – Ss. Peter and Paul the Apostles Conference – Bradenton, FL (Manatee County Conference)

Phone	If you are in need of these services please call(941)794-1328
Website	https://www.svdp-bradenton.org/
Email	svdpaul7@gmail.com

Ss. Peter and Paul the Apostles Conference 2850 75th Street W. Bradenton, FL 34209 Phone:(941)794-1328 FAX:(941)567-4044 Email: svdpaul7@gmail.com

Services we provide

UTILITY BILL ASSISTANCE

Every week we pay electric and water companies in Manatee County to keep the service going and sometimes to restore the service. We are able to assist our neighbors by paying utilities bills that are past due on Final Notice or have been shut off.

Saint Vincent de Paul helped over 2700 families last year alone. We believe no one in Manatee County should be without electricity or water. All of this is done with volunteers who put in over 4,000 hours of work each year.

GAS AND TRANSPORTATION ASSISTANCE

Gas vouchers are given to the clients so they may transport their children to school, themselves to work and/or job interviews, and medical appointments.

FOOD ASSISTANCE

Saint Vincent de Paul provides emergency food bags for those in need. We provide non-perishable food items, toiletries and paper goods which have been donated. We also partner with the Food Bank of Manatee to supplement our non-perishable food items for qualified families. Working through the food bank's Emergency Food Assistance Program we can obtain fresh and frozen item for those we serve.

EDUCATIONAL ASSISTANCE

The Sophie's Scholarship has been established to assist clients in furthering their education in order to secure a better paying job to become self-sufficient and support their families. This is a newly established program just started this year, it is a work in progress.

SPIRITUAL PARTNERSHIP

As brothers and sisters in Christ we welcome praying and sharing our faith with our neighbors.

Society of St. Vincent de Paul – St. Joseph Conference – Bradenton, FL (Manatee County)

Website	https://www.svdp-manatee.org/
Email	stjsvdpaul@gmail.com

St. Joseph Conference 2704 33rd Ave West, Bradenton, FL 34205 Phone: (941) 755-4188 FAX: (941) 753-4443 Email: stjsvdpaul@gmail.com

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Our Services

Power and water utility bill payment assistance

This charitable tradition started with our founder Bl. Frederic Ozanam in the early 19th century in Paris. As a student he shared his firewood with a person in need. Last year we helped over 400 families and individuals, our brothers and sisters, with their utility bills. In most cases we were their last resort.

Food assistance through St. Joseph Food Pantry

Last year our sister organization, located in the same building, provided food packages to 21,000 families in need, many of whom were referred by us.

Prescription drug payment assistance

We provide payment assistance for those who are temporarily unable to cover the cost of an essential prescribed medication.

Halfway House housing assistance

We support individuals with substance abuse issues who are verifiably moving toward rehabilitation and are transitioning back to society.

GED tuition assistance

We provide tuition assistance to support individuals who are committed to advance their education by obtaining a GED diploma.

Referral service

If we are unable to provide assistance in a particular situation we will refer our clients to other agencies with relevant expertise and resources.

SVdP Thrift Store vouchers

We provide SVdP Thrift Store vouchers to support needy families and individuals with furniture, clothing and other items based on availability at the store (1111 8th Ave. W. Bradenton, Fl.)

Gift and debit cards

On a limited basis and in conjunction with other assistance we provide gift cards for gasoline and sundries, and bus passes for those who have no other means of transportation.

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Marion County

Ocala Electric Utility - Utility Bill Assistance

- **Brothers Keeper** of Marion County provides financial assistance with partial payment of rent that can be made due to those eligible. The agency may be able to assists with partial payment of additional expenses as well, such as the OEU (city of Ocala) utility bills. Programs for health care are also offered, as the agency may provides $50 maximum in prescription assistance once every 6 months to those eligible for help. Last, but not least clothing and food can be offered. Call the Ocala Florida agency at (352) 622-3846, or read more Brother's Keeper assistance programs.
- **Salvation Army** of Marion County provides numerous social service programs. Some of the resources offered include utility bill assistance. There is also free or clothing, furniture and household items are for sale from the Thrift Store for those qualified individuals who are needing assistance with obtaining affordable clothing or furniture.

Salvation Army – Ocala Corps

Address	2901 NE 14th St, Ocala, FL 34470
Phone	Phone: 352-629-2004
Website	https://ocala.salvationarmyflorida.org/

Website: https://ocala.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

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Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

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The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By

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providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.

- **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That's why The Salvation Army's annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul Orlando (Marion County Conferences)

Address	352-245-4700, 7081 SE HWY 42, Summerfield, FL 34491
Phone	Helpline 407.889.4706 352-245-4700
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

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The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Marion County St Vincent de Paul conferences are:

ST MARK THE EVANGELIST - SUMMERFIELD

Sumter Electric Cooperative, Inc - Utility Bill Assistance

Counties served	Citrus, Lake, Marion, Sumter

It’s easy to apply for assistance. Social service agencies typically request a copy of a disconnect notice to provide bill payment assistance but SECO has asked the agencies who receive Pennies from Heaven funding to waive the requirement and allow the member to email, text or mail a screenshot from their online account in SmartHub on SECOEnergy.com. The screenshot must show the account number, service address and past due balance. Residential assistance is limited to $250 per member.

Call, email or text Florida 2-1-1 to inquire about agencies that receive SECO Energy Angel Funds for member bill payment assistance. Funds are contributed quarterly to United Way chapters in Citrus, Lake/Sumter and Marion Counties.

Angel Fund distributions are provided by the SECO Energy Pennies from Heaven Program. Members enrolled in Pennies from Heaven agree to round up their monthly bill up to the nearest dollar. The extra pennies are donated to support Angel Fund allocations by social service agencies for bill payment assistance. These pennies also allow SECO to provide support to worthy causes in our service area.

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Martin County

Salvation Army – Martin County Corps

Address	821 SE M.L.K. Jr Blvd, Stuart, FL 34994
Phone	Phone: 772-288-1471
Website	https://martincounty.salvationarmyflorida.org/

Website: https://martincounty.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

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- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal

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  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That's why The Salvation Army's annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul, Martin County South Conference – Hobe Sound

Address	12001 SE Federal Hwy, Suite D, Hobe Sound, FL 33455
Phone	Phone: (772) 546-2492
Website	https://www.svdp-hobesound.org/get_help.php
Email	office@svdp-hobesound.org

Hobe Sound Thrift Store & Financial Aid Office

Email: office@svdp-hobesound.org

Facebook: https://www.facebook.com/svdpthriftstorehobesound

THINK GLOBALLY—ACT LOCALLY

The Society of St. Vincent de Paul is an international organization with members in 150 countries, united in our mission to increase our own holiness through service to the less fortunate and those in need by providing goods and services when necessary in neighborhoods across America.

In Hobe Sound, we are located on the grounds of St. Christopher Catholic Church on Federal Hwy 1 just south of Bridge Road where we operate as a separate tenant with proceeds from the Thrift Store funding our mission to help the less fortunate.

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We generally serve the geographic area from the Florida Turnpike or I-95 to the ocean, and south of Cove Road to County Line Road. The 90 trained volunteers working in our Thrift Store and Financial Office annually provide about 12,000 hours of volunteer services, and help more than 1,300 families and 3,400 individuals. The need is great and growing. Please consider becoming one of our caring volunteers. Come in, or call the office (772) 546-2492, or volunteering email.

GET HELP

- **Food Pantry**

Our food pantry is stocked with nutritious food so that no child or adult who is unable to afford a meal will go hungry. We accept walk-ins at the Financial Office and Food Pantry.

- **Living Essentials**

We provide clothing essentials to help people find dignity and work. We assist with utility bills, and rent to help people in need. We accept walk-ins at the Food Pantry/Financial Office.

- **Financial Aid Office & Food Pantry Hours**

Monday – Friday 9:00 a.m. – 12:00 Noon Closed Saturday & Sunday. (772) 546-2492.

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Miami-Dade County

Catholic Charities of the Archdiocese of Miami, Inc. – Broward County Administrative Offices

Address	3620 NW 1st Ave, Miami, FL 33127
Phone	Phone: 305-573-3333 Fax: 305-576-5111 Email: newlife@ccadm.org
Website	https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-miami-dade-county/
Email	newlife@ccadm.org

Catholic Charities of the Archdiocese of Miami, Inc. – Miami-Dade County Administrative Offices

Website: https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-miami-dade-county/

MIAMI-DADE COUNTY PROGRAMS:

1. **Homeless Prevention and Rapid Re-Housing – Miami-Dade County** Provides assistance and appropriate referrals to individuals and families in the Miami-Dade county area to prevent homelessness.

Services offered include:

- Rent/mortgage assistance
- Food vouchers
- Utility assistance
- Case management including assessment and referrals

Eligibility Requirements:

- Resident of Miami-Dade County
- Homeless or at risk of homelessness
- Must have a notice of eviction or late payment for rent/mortgage, and/or utility.
- Provide proof of hardship

Contact Us:

3620 NW 1st Ave Miami, FL 33127 Phone: 305-573-3333 Fax: 305-576-5111 newlife@ccadm.org

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Salvation Army – Miami Area Command

Address	1907-2147 NW 38th St, Miami, FL 33142
Phone	Phone: (305) 637-6700
Website	https://miami.salvationarmyflorida.org/

Website: https://miami.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs

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- **Food Pantry**
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Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

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- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That's why The Salvation Army's annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Salvation Army – Miami Citadel Corps

Address	901-911 W Flagler St, Miami, FL 33130
Phone	Phone: 305-545-9164
Website	https://miami.salvationarmyflorida.org/

Website: https://miami.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services

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Salvation Army – Miami Sunset Corps

Address	8445 SW 72nd St, Miami, FL 33143
Phone	Phone: 305-270-9373
Website	https://miami.salvationarmyflorida.org/

Website: https://miami.salvationarmyflorida.org/

Services Offered at This Location:

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Society of St. Vincent de Paul Guadalupe Conference (English/Spanish)

Address	2377 NW 97th Ave, Doral, FL 33172
Phone	Phone: (937) 387-8373 / (786) 360-3980
Website	https://www.svdpguadalupe.org/
Email	info@svdpdoral.org

Facebook: https://www.facebook.com/svdpdoral/

Email: info@svdpdoral.org

Visit the Society of St. Vincent de Paul Guadalupe Conference at https://www.svdpguadalupe.org/ to fill out the Help Application Form and request assistance.

Society of St. Vincent De Paul Guadalupe Conference provides information, referrals and resources for emergency assistance. Their services are designed to address basic needs such as food, shelter, clothing, transportation, and support for bereaved, homebound, elderly, incarcerated and the poor. This program provides: - Emergency assistance: food and financial assistance - Referrals: financial education, employment assistance, home goods, furniture

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Society of St. Vincent de Paul St. Hugh Catholic Church Conference

Address	3460 Royal Road, Coconut Grove, FL 33133
Phone	Phone: (305) 444-8363
Website	https://sthughmiami.org/church/st-vincent-de-paul-society/

Fax: (305) 444-4312

The Society of St. Vincent de Paul St. Hugh Catholic Church Conference offers assistance to its parish area only. Available assistance types may include food, rent, utilities, and/or other types.

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Society of St. Vincent de Paul St. Patrick Catholic Church Conference (English/Spanish)

Address	3716 Garden Ave., Miami Beach, FL 33140
Phone	Phone: (305) 531-1124
Website	https://stpatrickmiamibeach.com/church/st-vincent-de-paul/
Email	parish@stpatrickmiamibeach.com

Fax: (305) 538-3203

Email: parish@stpatrickmiamibeach.com

The **Society of St. Vincent de Paul** at St. Patrick's follows Christ's call to serve the poor, the suffering, and the deprived. Here at St. Patrick's the work of the St. Vincent de Paul Society focuses on serving the needs of those in our Miami Beach community who are experiencing food and housing insecurity.

Every Saturday morning the Food Pantry distributes food bags and meals to between 150 and 200 individuals and families. The Emergency Assistance Program provides emergency financial help to those on the brink of homelessness through emergency rent, utilities, and essential medication support.

We invite you to participate in Christ's call to serve the poor and marginalized through your generous donations to the Society of St. Vincent de Paul at St. Patrick's. Also, through prayer and reflection, please give consideration to becoming a volunteer in this ministry to the poor among us.

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Monroe County

Catholic Charities of the Archdiocese of Miami, Inc. – Broward County Administrative Offices

Website	https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-monroe-county/
Email	monroe@ccadm.org

Catholic Charities of the Archdiocese of Miami, Inc. – Monroe County Administrative Offices

St. Bede's Village 2409 N. Roosevelt Blvd Key West, FL 33040 Phone: 305-292-9790 Fax: 305-292-5257 Email: monroe@ccadm.org

Website: https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-monroe-county/

MONROE COUNTY PROGRAMS:

1. **Homeless Prevention and Rapid Re-Housing – Monroe County** Provides assistance and appropriate referrals to individuals and families in the Monroe County area to prevent homelessness, or rapidly re-house homeless families and individuals.

Services offered include:

- Rent/mortgage assistance
- Utility assistance
- Dockage Fee
- Case management including assessment and referrals

Eligibility Requirements:

- Resident of Monroe County
- Homeless or at risk of homelessness
- Must have a notice of eviction or late payment for rent/mortgage, and/or dockage.
- Income restrictions may apply, please contact us for more details.

Contact Us:

St. Bede's Village 2409 N. Roosevelt Blvd Key West, FL 33040 Phone: 305-292-9790 Fax: 305-292-5257 monroe@ccadm.org

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Salvation Army – Key West Service Center

Address	1920 Flagler Ave, Key West, FL 33040
Phone	Phone: 305-294-5611

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services

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provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Society of St. Vincent de Paul St. Justin Martyr Church Conference

Address	105500 Overseas Highway, Key Largo, FL 33037
Phone	Phone: (305) 451-1316
Website	http://www.facebook.com/sjmk
Email	parishsecretary@sjmkeylargo.org

Bob Krieter, President

Fax: (305) 451-4633

Email: parishsecretary@sjmkeylargo.org

Facebook: www.facebook.com/sjmk

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KEY LARGO | Spurred by the growing needs of the Florida Keys — including food, jobs, housing and utilities — St. Justin Martyr parish has launched a chapter of the St. Vincent de Paul Society.

The outreach aims to serve the most vulnerable residents of an area facing more economic stresses than ever, said Bob Krieter, president of the new southernmost chapter of the society.

"Sometimes I'll see someone running an extension cord from their house to the neighbor's house whose utilities have been cut," Krieter told the Key West-based Keys News. "We'll get them back on their feet, so the neighbor doesn't have to."

The new chapter, numbering about a dozen people, focuses on immediate needs such as rent, groceries, dental problems, furniture and utility bills.

The Key Largo group is another service to the poor at St. Justin Martyr, which has run a food pantry for years. In 2017, the parish installed a cooler for perishable foods, donated by the Ocean Reef Community Foundation.

Father Stephen Hilley, pastor of St. Justin Martyr, said needs have sharpened even more since Hurricane Irma struck in 2017. With expenses climbing and people losing their jobs, he estimates the population has fallen by nearly 4 percent.

"There is hidden poverty that you would never know about in Key Largo and further south," Father Hilley told Keys News.

The church serves as the call center for the southernmost chapter. Two society members meet the person or family within two days and assess the greatest needs. All cases are confidential, Krieter said.

Those who need help, or who wish to learn more about the local St. Vincent de Paul chapter, should call St. Justin Martyr at 305-451-1316.

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Nassau County

Catholic Charities Jacksonville

Address	40 E. Adams St., #320, Jacksonville, FL 32202
Phone	Phone: (904) 354-4846
Website	https://www.ccbjax.org/
Email	info@ccbjax.org
Counties served	Baker, Clay, Duval, Nassau

Catholic Charities Jacksonville Regional Office

Email: info@ccbjax.org

ABOUT US

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

PROGRAMS & SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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Okaloosa County

Catholic Charities of Northwest Florida – Fort Walton Beach Office

Address	11 First St. SE, Fort Walton Beach, FL 32548
Phone	Phone: 850-244-2825
Counties served	Okaloosa, Walton

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Society of St. Vincent de Paul District Council of Pensacola-Tallahassee (Okaloosa County Conference)

Address	1200 Valparaiso Blvd, Niceville, FL 32578
Phone	Phone: (850) 678-7813
Website	https://holynamechurch.org/

The Society of St. Vincent de Paul - Okaloosa County, FL – Holy Name of Jesus Catholic Church Conference

Website: https://holynamechurch.org/

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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Okeechobee County

Glades Electric Cooperative, Inc. - Utility Bill Assistance

Website	https://www.gladeselectric.com/wp-content/uploads/GECT-individual-app.pdf
Email	communications@gladeselectric.com
Counties served	Glades, Hendry, Highlands, Okeechobee

Members of Glades Electric Cooperative have the opportunity to participate in programs that provide funding for worthwhile projects here in Glades, Hendry, Highlands, and Okeechobee Counties. These programs, Operation Round Up© and Operation Round Up Plus, are administered by the Glades Electric Charitable Trust, Inc., a 501(c)(3) non-profit organization.

Applications for Funding

- Individual / Family Application (PDF) – If you're in need of emergency assistance, please email your application to communications@gladeselectric.com and indicate your need for an emergency application review.

Salvation Army – Okeechobee FL Service Unit

Address	1600 SW 2nd Ave, #B, Okeechobee, FL 34972
Phone	Phone: (863) 763-6020
Website	https://martincounty.salvationarmyflorida.org/

Website: https://martincounty.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

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For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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Orange County

Orlando Utilities Commission- Utility Bill Assistance

Website	https://www.hfuw.org/get-help/financial-assistance/
Counties served	Orange, Osceola

OUC Assistance Programs

In addition to helpful and easy savings tips, tools and rebates to help lower energy bills, OUC offers several assistance and payment options to support our customers.

- **Project CARE**

Project CARE, OUC's utility payment assistance program, provides emergency relief for those experiencing temporary financial hardships.

Since 1994, Project CARE has helped thousands of local families through difficult times. The program provides emergency relief for those experiencing temporary financial hardships to keep their lights on and water flowing when they need it most.

Project CARE is made possible through the generosity of OUC employees and customers. Working together, we can make a positive difference for our neighbors in our community.

How Do Customers Apply For Project CARE Assistance? All donations are administered by the Heart of Florida United Way, a local non-profit community assistance agency. OUC customers who need assistance should call United Way at 2-1-1 or complete an online application.

- **OUC Power Pass**

A prepaid program that allows our residential and small business customers to pay-as-you-go for utility services**.**

Cost & Fees

OUC Power Pass is an optional program. New or existing customers may sign-up to participate in the program.

New Customers

An initial $25 service charge as well as a $50.00 minimum credit balance is required to create and activate the OUC Power Pass account. (Total $75)

Existing Traditional Customers

A minimum of $50.00 credit balance is required to activate the OUC Power Pass account. When converted, all deposits will be applied toward any outstanding balance. (Total $50)

Any additional outstanding balances due, may have a portion placed in Debt Recovery, and 30% of all funds added after set-up of account will be applied to slowly pay off this outstanding balance.

How Does it Work?

Buying electricity in advance is very similar to buying gas for your car:

- You pay for your gas in advance at the gas station
- The amount of gas you use depends on how often, how fast, and how far you drive

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- Your fuel gauge tracks your usage (full, empty, or somewhere in between)
- Your fuel light alerts you when your gas tank is running low
- An empty gas tank stops your car
- Adding more gas re-starts or keeps your car running
- **Medical Alert**

OUC's Medical Alert Program is offered to customers whose electrical service is medically essential. Customers requiring life-sustaining equipment (such as heart monitors, oxygen concentrators, feeding pump, in home dialysis, etc.) can rely on OUC to provide special consideration for their accounts.

If you or a member of your family uses life-sustaining equipment, please call us at 407-423-9018. An OUC customer service representative will give you details about the Medical Alert Program and tell you how to qualify.

- **Special Needs Registry**

Available in Orange and Osceola Counties

Persons with disabilities, medical or mobility problems need to make sure they are registered with the Special Needs Program. Your county's Special Needs Program provides transportation assistance and special medical shelters during disaster situations.

To sign up or to learn more, Orlando and Orange County residents should contact the Orange County Special Needs Program at 407-836-9319. Osceola County residents should contact the Osceola County Office of Emergency Management at 407-742-9000 Monday-Friday from 8 a.m. to 5 p.m., or go to www.osceola.org.

- **Budget Billing**

Allows customers to pay a set amount per month, so there are no surprise bills, and settle any remaining balance on the enrollment anniversary date.

Payment options are available by logging into your myOUC account or calling Customer Service at 407-423-9018.

Salvation Army – Orlando Area Command / Orlando Corps

Address	416 W Colonial Dr, Orlando, FL 32804
Phone	Phone: 407-423-8581
Website	https://orlando.salvationarmyflorida.org/

Website: https://orlando.salvationarmyflorida.org/

Salvation Army – Orlando Corps

440 W Colonial Dr

Orlando, FL 32804

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services

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Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Senior Housing**
  - The William and Catherine Booth Towers are two vital programs offered to seniors. The Towers are high-rise apartment complexes for low-income senior citizens age 62 and older with a limited number of accessible units for individuals 18 and up who qualify. William and Catherine Booth Towers provide 293 one-bedroom/one-bath apartments with full amenities.
    - **We are proud that both Catherine and William Booth Towers are smoke-free facilities.**
    - The residents are provided with a facility that has: 24 hour courtesy desk, coin operated laundry rooms, recreation rooms, lounge areas and a beautiful view overlooking greater Orlando. The Tower residents have plenty of programs and activities to fill their days with fun and fellowship. Special luncheons and events take place on a regular basis providing good social activities for all of the residents to enjoy. Currently, each facility has approximately a one-year waiting list of people in need of housing at the Towers.
      1. **Catherine Booth Towers** (HUD Housing for Seniors) 625 Lake Dot Circle Orlando, Florida 32804 407-650-8180
      2. **William Booth Towers** (HUD Housing for Seniors) 633 Lake Dot Circle Orlando, Florida 32801 407-843-5533

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- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
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- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By

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providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.

- **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That's why The Salvation Army's annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Salvation Army – Emergency Financial Assistance Eligibility (Orange County)

Emergency Financial Assistance is offered only on a limited basis. To qualify for our program, you must have encountered an unexpected emergency that can be supported by documentation and you must be a resident of Orange County. If you received financial assistance from another agency within the past 12 months, it is possible you will not qualify for our program, and you will be referred to another community agency.

We take calls for appointments on Friday mornings from 9:00a – 12:00p or until all appointments for the following week are booked. This information is subject to change.

During a phone screening, a staff member will ask questions to determine your eligibility, but the documentation that is required will not be asked of you until the date of your appointment, should you qualify. You must provide copies of all documents, which include:

- ID for all adult members of the household
- SS cards for every member of the household
- Birth certificates for every minor member of the household
- Bank statement from the last 90 days
- Lease/utility bills
- Proof of emergency
- Proof of income
- Proof of expenses

Please understand that financial assistance is not guaranteed and is contingent upon a supervisor's approval. Additional documentation may be required at the request of your caseworker, depending on your case.

All appointments are conducted via phone call and, when at all possible, all documentation should be delivered via email (call for more information). Emergency financial assistance is offered on a limited basis. Call Monday through Friday, 407.423.8581, Ext. 216.

Society of St. Vincent de Paul Orlando (Orange County Conferences)

Address	407-481-3223, 5125 S. Apopka Vineland Road, Orlando, FL 32819
Phone	Helpline 407.889.4706 407-481-3223
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

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At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Orange County St Vincent de Paul conferences are:

HOLY FAMILY - ORLANDO

https://svdpholyfamily.org/

RESURRECTION - WINTER GARDEN

407-245-7307

1211 Winter Garden Vineland Rd., Winter Garden, Florida 34787 **ST. ANDREW -** ORLANDO

321-319-0063

801 N. Hastings St., Orlando, FL 32808

ST. JAMES CATHEDRAL - ORLANDO

407-648-9472

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215 N Orange Ave Orlando, FL 32801

ST. JOHN VIANNEY - ORLANDO

407-826-4898

6200 S Orange Blossom Trl, Orlando, FL 32809

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Osceola County

Kissimmee Utility Authority - Utility Bill Assistance

Address	700 Generation Point, Kissimmee, FL 34744
Phone	407-846-8532 407-846-8532 407-742-8400
Website	https://kua.com/pay/customer-assistance-programs/

- **KUA Good Neighbor Utility Assistance Program**

Provides emergency utility bill payment assistance to individuals and families in Kissimmee facing a temporary financial crisis. The program is funded by customers who round up their bills, donations, and KUA's dollar-for-dollar match on all donations.

Administered by:

Osceola Council on Aging

- **Low-Income Home Energy Assistance Program (LIHEAP)**

Provides financial assistance to low-income households in meeting the cost of home heating and cooling to Osceola County residents.

Administered by:

Osceola Council on Aging

700 Generation Point

Kissimmee, FL 34744

- **Osceola County COVID-19 Emergency Rental and Utility Assistance**

Osceola County is currently collecting information so that we can assess the needs of citizens who may be impacted by community responses related to the Covid-19 virus.

Administered by:

Osceola County

330 N Beaumont Ave

Kissimmee, FL 34741

Orlando Utilities Commission- Utility Bill Assistance

Website	https://www.hfuw.org/get-help/financial-assistance/
Counties served	Orange, Osceola

OUC Assistance Programs

In addition to helpful and easy savings tips, tools and rebates to help lower energy bills, OUC offers several assistance and payment options to support our customers.

- **Project CARE**

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Project CARE, OUC’s utility payment assistance program, provides emergency relief for those experiencing temporary financial hardships.

Since 1994, Project CARE has helped thousands of local families through difficult times. The program provides emergency relief for those experiencing temporary financial hardships to keep their lights on and water flowing when they need it most.

Project CARE is made possible through the generosity of OUC employees and customers. Working together, we can make a positive difference for our neighbors in our community.

How Do Customers Apply For Project CARE Assistance? All donations are administered by the Heart of Florida United Way, a local non-profit community assistance agency. OUC customers who need assistance should call United Way at 2-1-1 or complete an online application.

- **OUC Power Pass**

A prepaid program that allows our residential and small business customers to pay-as-you-go for utility services**.**

Cost & Fees

OUC Power Pass is an optional program. New or existing customers may sign-up to participate in the program.

New Customers

An initial $25 service charge as well as a $50.00 minimum credit balance is required to create and activate the OUC Power Pass account. (Total $75)

Existing Traditional Customers

A minimum of $50.00 credit balance is required to activate the OUC Power Pass account. When converted, all deposits will be applied toward any outstanding balance. (Total $50)

Any additional outstanding balances due, may have a portion placed in Debt Recovery, and 30% of all funds added after set-up of account will be applied to slowly pay off this outstanding balance.

How Does it Work?

Buying electricity in advance is very similar to buying gas for your car:

- You pay for your gas in advance at the gas station
- The amount of gas you use depends on how often, how fast, and how far you drive
- Your fuel gauge tracks your usage (full, empty, or somewhere in between)
- Your fuel light alerts you when your gas tank is running low
- An empty gas tank stops your car
- Adding more gas re-starts or keeps your car running
- **Medical Alert**

OUC's Medical Alert Program is offered to customers whose electrical service is medically essential. Customers requiring life-sustaining equipment (such as heart monitors, oxygen concentrators, feeding pump, in home dialysis, etc.) can rely on OUC to provide special consideration for their accounts.

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If you or a member of your family uses life-sustaining equipment, please call us at 407-423-9018. An OUC customer service representative will give you details about the Medical Alert Program and tell you how to qualify.

- **Special Needs Registry**

Available in Orange and Osceola Counties

Persons with disabilities, medical or mobility problems need to make sure they are registered with the Special Needs Program. Your county's Special Needs Program provides transportation assistance and special medical shelters during disaster situations.

To sign up or to learn more, Orlando and Orange County residents should contact the Orange County Special Needs Program at 407-836-9319. Osceola County residents should contact the Osceola County Office of Emergency Management at 407-742-9000 Monday-Friday from 8 a.m. to 5 p.m., or go to www.osceola.org.

- **Budget Billing**

Allows customers to pay a set amount per month, so there are no surprise bills, and settle any remaining balance on the enrollment anniversary date.

Payment options are available by logging into your myOUC account or calling Customer Service at 407-423-9018.

Society of St. Vincent de Paul Orlando (Osceola County Conference)

Address	407-791-5597, 1050 Celebration Avenue, Kissimmee, FL 34747
Phone	Helpline 407.889.4706 407-791-5597
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled

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- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Osceola County St Vincent de Paul conference is:

CORPUS CHRISTI – KISSIMMEE

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Palm Beach County

City of Lake Worth Utilities - Utility Bill Assistance

Phone	Rental and emergency services assistance – (561) 904-7900
Website	https://lakeworthbeachfl.gov/government/community-partners

Online Services:

- Utility Assistance
- Rental Assistance
- Other emergency services available
- Apply for utility or rent assistance at https://www.rentalassistancepbc.org/

Visit https://discover.pbc.gov/communityservices/Pages/default.aspx and click on “Contact Us” to:

- Ask how to apply for services
- Schedule a callback over-the-phone appointment
- Request an application to be sent to you via email or regular mail (a prepaid envelope will be sent with application)

Salvation Army – Boca Raton Service Center

Address	165 E Palmetto Park Rd, Boca Raton, FL 33432
Phone	Phone: 561-391-1344
Website	https://westpalmbeach.salvationarmyflorida.org/

Website: https://westpalmbeach.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process

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followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.

- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.

Salvation Army – Lake Worth Corps

Address	4051 Kirk Rd, Lake Worth, FL 33461
Phone	Phone: 561-968-8189
Website	https://westpalmbeach.salvationarmyflorida.org/

Website: https://westpalmbeach.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

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- **Casework Services**
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  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

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Salvation Army – Palm Beach Area Command

Address	2100 Palm Beach Lakes Blvd, West Palm Beach, FL 33409
Phone	Phone: (561) 686-3530
Website	https://westpalmbeach.salvationarmyflorida.org/

Website: https://westpalmbeach.salvationarmyflorida.org/

Services Offered at This Location:

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- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
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- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is

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grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.

- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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Salvation Army – West Palm Beach Center of Hope

Address	1577 N Military Trl, West Palm Beach, FL 33409
Phone	Phone: 561-682-1118
Website	https://westpalmbeach.salvationarmyflorida.org/

Website: https://westpalmbeach.salvationarmyflorida.org/

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Salvation Army – West Palm Beach Corps

Address	2122 Palm Beach Lakes Blvd, West Palm Beach, FL 33409
Phone	Phone: 561-686-3530
Website	https://westpalmbeach.salvationarmyflorida.org/

Website: https://westpalmbeach.salvationarmyflorida.org/

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music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul – Palm Beach County

Address	6801 Lake Worth Rd., Suite 216, Greenacres, FL 33467
Phone	Call (561) 444-2195 or email service@svdp-palmbeach.org. Call: (561) 697-9699
Website	https://www.svdp-palmbeach.org/
Email	service@svdp-palmbeach.org

The Society of St Vincent de Paul District Council of Palm Beach

For client assistance:

Call (561) 697-9699 (If it is busy, please leave a message. Assistance is provided by appointment)

For administration only:

The Society of St. Vincent de Paul is dedicated to aiding those less fortunate. Established in West Palm Beach we have aided the less fortunate for over 50 years. Many of those we helped were able to get back on their feet and start their lives a new.

Those in need are served by 15 local Conferences, a food distribution warehouse, a thrift store and several food pantries. The Society also supports twinning projects which assist the needy in Haiti and other areas of Latin America as well as local projects in Pahokee and Indiantown.

HOW DO WE HELP OUR FRIENDS IN NEED?

Thank you for the opportunity to present our programs. Over the last year the Society has continued to fill in the gaps which our social service agencies have not been able to cover. Over 3,000 people in need are referred to the Society by the County 211 emergency agency and other agencies each year. These families need emergency assistance with food, rent, electric, medicine and many other types of assistance.

Several times a week, we receive calls from homeless families many of whom are living in their cars. These friends in need are referred to the Lewis Center which is the County's homeless processing center. Many come back to us because the Lewis Center has a long waiting list and cannot always provide the necessary services. St. Vincent de Paul is a member of the Palm Beach County Homeless and Housing Alliance.

REQUEST ASSISTANCE

Last year the Society answered over 3,500 calls for assistance. If you are homeless, near homeless or facing some other crisis, we are here to help.

Our members will make a home visit to discuss your needs. Assistance is provided by appointment.

HOME VISITS

The most basic activity of a Conference is the home visit where the needs can be determined and assistance arranged. Visits can be arranged by calling (561) 697-9699.

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OTHER ASSISTANCE

The Society members can often provide assistance with critical needs including utilities, rent, medicine and food. There is no work of charity foreign to the Society.

BULK FOOD PROGRAM

The Society delivers over 800 cases of food per month to support the needy. Food goes to our local Conferences, soup kitchens, food pantries and churches.

PALM BEACH COUNTY CONFERENCES:

Society of St. Vincent de Paul

St. Therese de Lisieux Conference

11800 Lake Worth Rd.

Wellington, FL 33449

https://www.svdp-palmbeach.org/

Society of St Vincent de Paul

Misión Cristiana Elim Conference

3757 S Military Trl, Lake Worth, FL 33463

https://www.facebook.com/IGLESIAELIMWPB/

Service in English and Spanish

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Pasco County

Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Dade City and Hudson Administrative Offices)

Address	37733 Meridian Ave., Dade City, FL 33525
Phone	Phone: (352) 521-1218 Phone: (727) 861-4840
Website	https://www.pascocountyfl.gov/services/community_development/index.php
Email	mborregowaterman@ccdosp.org

Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Dade City Administrative Offices)

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Hudson Administrative Offices)

12139 Majestic Blvd.

Hudson, FL 34667

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families

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- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.
    - **Arbor Villa Apartments**

Eighty (80) 2 bedroom/bath apartments located in east Pasco County. Well-maintained, hidden gem nestled away in the outskirts of Port Richey, within walking distance of shopping. For information, call (727) 697-3994.

- **Bethany Family Apartments**

Twelve (12) two-bedroom apartments located in Pasco County just off S.R. 52 in historic Dade City, by the high school. It is located close to the town, schools and shopping. For information, call (813) 443-5065.

- **Palm Island**

Twenty-one (21) 2 bedroom/2 bath apartment homes in New Port Richey in east Pasco County. Newly renovated and energy efficient. Remote location that is 5-10 minutes from the heart of town via auto. For information, call (727) 697-3994.

- **Pasco Family Shelter**

Established October 2021. The Pasco Family Shelter offers shelter, clothing, food, counseling and more to nine families at any given time. We are funded by the Pasco County Community Development Department and through private donations. We work closely with the Coalition for the Homeless of Pasco County, who vet clients and direct them to the shelter and assist us in moving them to the homes we find them. We also rely on the support of the community – from meal donations (Carrabba's Italian Grill – Port Richey, Our Lady Queen of Peace, St. James the Apostle, St. Peter the Apostle and more) to donations of clothing and household items (e.g., Society of St. Vincent de Paul Thrift Store in New Port Richey) and Christmas Presents for the children (a former Catholic Charities client, Donna Miller, now a successful St. Petersburg realtor, who has been giving back to those in need for years).

- **Felicity House**

Four–month transitional shelter (28 beds) for women who are homeless. Clients are charged a nominal weekly fee. Case Managers help clients navigate services to gain employment and achieve housing stability. Referrals to outside services are provided, including mental health and substance abuse counseling, childcare referrals, employment and education assistance, life skills classes, and more. Staff are on-site 24-hours to provide assistance. How to Contact: (727) 861-4840.

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

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Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Pasco County**
  - **Pasco County H.E.A.R.T. 2.0 Assistance Program** The Pasco Board of County Commissioners is continuing this financial assistance program, Pasco H.E.A.R.T. Program*, for people experiencing economic hardship due to COVID-19. Pasco Community Development is partnering with several local non-profit agencies to help pay bills directly for renters in Pasco County who meet the Pasco H.E.A.R.T. Program guidelines. Bills eligible for payment include:
    - Rent (past, current and future)
      - Utilities (water & electric)

*To qualify for Pasco H.E.A.R.T. funding, you must be a U.S. citizen (or have legal status) and Pasco County resident, who meets the income guidelines of 80 percent or below of the Area Median Income and has been economically impacted by COVID-19. Those households who earn less than 50% of the Area Median Income, as well as applicants who have been unemployed for 90s days or more, will be prioritized.

Catholic Charities is no longer administering this program. However, use the link below to "learn more" and how to apply: https://www.pascocountyfl.gov/services/community_development/index.php

- **TECO Utility Assistance**

The TECO Share (click on "Share' to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- **For more information or questions about available financial assistance programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be forwarded to the first available Case Manager. Or you can reach us by phone: (352) 523-6958.**
  - **Catholic Charities FREE Medical Clinics What We Do:**
  - We work with volunteer medical professionals (physicians, nurses and other health and social service professionals) to provide FREE medical care, health promotion, and social services to the rural poor of eastern and southern Hillsborough County, and eastern Pasco County. Our clinics operate under the auspices of the State of Florida Department of Health Volunteer Health Care Provider Program targeting low-income households in need of healthcare coverage.

Who We Serve:

- We provide FREE services to patients who are unable to receive medical services because they are not covered by employer-provided or self-purchased insurance or other programs AND whose household income is below 200% of the Federal poverty level.

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Services *

* Primary Medical Care: follow-up & referrals * Acute Medical Care: secondary treatment for short-term illness * Routine Well Woman Exams: Gynecology Exams * Lab Work * Assist Patients Navigate Health Care System * Children's Physicals and Immunizations * Health Promotion and Disease Prevention * Health Screenings: high blood pressure & diabetes * Vision Screening * Dental referrals

* Not all services are available at each location, please call to confirm.

Contact Information

- Key Contact: Karen Pena, Clinic Administrator
- Telephone: Office: (813) 633-2576 Cell: (727) 338-8916
- Fax: (813) 970-0645
- Mailing Address:

Catholic Charities Free Medical Clinic – La Esperanza 16640 S. U.S. Hwy. 301, Ste. 1, Wimauma, FL 33598

Pasco County Clinics:

- **St. Andre Free Medical Clinic**

37733 Meridian Ave., Dade City, FL 33525 | (352) 521-1218

Society of St. Vincent de Paul – Pasco County

Address	7944 Grand Blvd., Port Richey, FL 34668
Phone	8014 State Road 52 Hudson, Florida 34667 Phone: (727) 819-5170
Website	https://svdppascofl.org/index.htm
Email	svdppasco@gmail.com, office@ladyqueenofpeace.org

The Society of St Vincent de Paul District Council of Pasco, Inc. (Thrift Store)

https://svdppascofl.org/index.htm Phone: 727-845-8283 FAX: 727-849-2421

Email: svdppasco@gmail.com

Our organization is made up of chapters called "conferences". Conferences are parish and/or community based groups of lay volunteers that provide direct services and referrals to the poor and needy individuals and families. By becoming personally involved in helping the poor in its community, conference members seek to grow and develop in their spiritual lives.

A conference works within the boundaries of the affiliated parish. Each parish conference determines programs that best service the needs of the community which can be limited by the number of members in a conference and the amount of donations received. Please contact the conference nearest to your place of residence.

Pasco County Conferences

Our Lady Queen of Peace Conference

5320 Shaw Street New Port Richey, Florida 34652 Phone: (727) 845-4955 Fax: (727) 841-6877

Website: www.ladyqueenofpeace.org/

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Email: office@ladyqueenofpeace.org

Pantry Hours: Monday, Thursday, Friday 10am - noon Tuesday, 12 - 2pm Wednesday, Saturday, CLOSED

St Anthony of Padua Conference

32832 St Anthony Way San Antonio, Florida 33576 Phone: (352) 588-2243 Website: saopccfl.org/

Pantry Hours: Saturday, 8:30am - 11am If you are requesting financial assistance with utilities, rent, etc. please call the St. Vincent de Paul Society at (352) 588-2243. Leave a message regarding the type of assistance needed and a call-back number. A representative will return your call within 24-48 hours.

St James the Apostle Conference

8327 Monarch Drive Port Richey, Florida 34668 Phone: (727) 862-8580 Website: www.stjamesportrichey.org/st-vincent-de-paul-society

Pantry Hours: Monday, Thursday, Friday 10am - Noon Tuesday 11:30am - 1:30pm Wednesday: CLOSED After interviewing with a staff member in our offices, we help all those living in our parish boundaries with food once a month. Once a year, we give some financial assistance for utilities, transportation, medicine and other miscellaneous aid. In speaking with our clients we share their concerns and encourage them with our prayerful spiritual support.

St Michael the Archangel Conference

Website: www.saintmichaelchurch.org/

Email: office@saintmichaelchurch.org

Pantry Hours: Monday, Thursday, Friday 10am - Noon Tuesday 11:30am - 1:30pm Wednesday: CLOSED After interviewing with a staff member in our offices, we help all those living in our parish boundaries with food once a month. Once a year, we give some financial assistance for utilities, transportation, medicine and other miscellaneous aid. In speaking with our clients we share their concerns and encourage them with our prayerful spiritual support.

- The **Resource Center** is co-located at this address in Module 5. Phone: (727) 868-8160

St Peter the Apostle Conference

12747 Interlaken Road Trinity, Florida 34655 **Phone:** (727) 807-3234 or (727) 264-8968 **Fax:** (727) 264-8969 **Website: sptatrinity.org/st-vincent-de-paul Email: office@sptatrinity.org**

Pantry Hours: Monday and Wednesday, 10am -1:00pm

The St Peter the Apostle St Vincent de Paul Society works to help people in need who live within the parish boundaries of the church. Our food pantry is open as per the listed days and times except holidays. We can also help financially with utility bills, rent, etc. for qualifying residents regardless of race, color, religion or creed.

St Thomas Aquinas Conference

8320 Old State Road #54 New Port Richey, Florida 34653 (727) 372-8600, EXT. 142 **Website: stanpr.org/st-vincent-de-paul/**

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Pantry Hours: Monday, & Thursday, 9:30am - 11:00am; 1:30pm - 3:30pm If financial assistance is needed, individuals should call the listed number and leave a message indicating their name, complete address, call-back number and the type of assistance needed. A SVDP volunteer will return your call.

St Vincent de Paul Conference

5010 Mile Stretch Drive

Holiday, Florida 34690

727-942-6659

Website: www.svdpfl.com/

Our Lady of the Rosary Conference

2348 Collier Parkway P.O. Box 1229 Land O' Lakes, FL 34639 Phone: (813) 949-6094

Website: ladyrosary.org/svdp

Pantry Hours: Thursday 9am - 11:30am Finances permitting, the conference is able to help with payment of utility, rent and other emergency items. If a client needs help, he or she should call the above listed number, and leave a call back number and a clear message stating the help needed. A SVDP representative will return the call. Any financial assistance requires a home visit.

St Rita Conference

14404 14th Street Dade City, Florida 33523 **Phone:** (813) 713-8323 **Website:** **stritaparish.org/**

Pantry Hours: Thursday, 10am – Noon

Tampa Electric - Utility Bill Assistance

Counties served	Hillsborough, Pasco, Pinellas, Polk

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

The SBA encourages anyone who has not applied for a low-interest disaster loan to act right away. Our mission is to help residents and businesses rebuild and resume their normal lives as quickly as possible. This assistance is available to businesses of all sizes, private nonprofits, homeowners, and renters with property damaged by Hurricane Ian. These loans cover many damages not covered by insurance or FEMA. To apply, go to a Disaster Recovery Center, visit DisasterLoanAssistance.sba.gov or call SBA at 800-659-2955. View a list of SBA qualifying counties.

- **Hillsborough County Social Services Assistance**

Attention residents of Hillsborough County/City of Tampa. The R3 Economic Recovery Financial Assistance for Individuals & Families program can help you qualify for up to $750 for past-due utility bills. In addition, you may be eligible for up to $7,500 for past due rent. Please note: Your landlord must register before you apply for rental assistance. Avoid rejection by having your landlord register first.

- **Emergency Rental and Utility Bill Assistance**

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Several Florida cities and counties have received additional emergency rental assistance funding through the View this list of cities and counties that include a link to complete an application for rent and utility bill assistance. The application can be submitted by either an eligible household or by a landlord on behalf of that eligible household. Funds will be paid directly to landlords and utility service providers.

- **CARES Act Assistance**

Agencies throughout Florida have access to funds to help pay utilities through the federal Coronavirus Aid, Relief and Economic Security or CARES Act. This list provides phone numbers or links to apply for help.

- **211 Network**

211 connects you with trained and supportive professionals who can provide assistance and more information about public and private health and human services.

- **Share**

Share, a TECO program that provides utility bill assistance to qualifying customers. Share is administered by the Salvation Army and the Catholic Charities Diocese of St. Petersburg who qualify customers to participate.

- **LIHEAP**

Low Income Home Energy Assistance Program (LIHEAP) assists low income households in meeting immediate home energy needs. Learn more about eligibility requirements or find your local service center.

- **EHEAP**

The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy crisis.

- **FEMA - Emergency Food and Shelter Program (EFSP)**

The Emergency Food and Shelter Program was created by Congress to help meet the needs of hungry and homeless people throughout the United States and its territories by allocating federal funds for the provision of food and shelter.

Where to Find Help in Florida

This publication provides an overview of the Florida Public Service Commission and an explanation of assistance available to consumers for utility-related issues. It also includes general information about the state's electric and gas utilities and helpful conservation tips.

TTY for the hearing-impaired

The Customer Care Department is equipped with a TTY device (special text telephone equipment for customers with hearing and/or speech disabilities). Customers requesting this service can call 711 (TTY only).

Special Needs Registry

In addition to Tampa Electric's Medical Watch program, we encourage our special-needs customers to pre-register with their county's response team that provides aid to persons who require special assistance during evacuations and sheltering because of physical, mental or sensory disabilities.

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For more information, please call the special-needs registry in your area:

813-272-5900 (Hillsborough County)

863-534-5600 (Polk County)

727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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Pinellas County

Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (Clearwater and St. Petersburg Administrative Offices)

Address	905 S. Prospect Ave., Clearwater, FL 33756
Phone	Phone: (727) 893-1313 Phone: (727) 893-1314
Website	https://pinellashope.org
Email	mborregowaterman@ccdosp.org

Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (Clearwater Administrative Offices)

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (St. Petersburg Administrative Offices – NO SERVICES PROVIDED AT THIS OFFICE)

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional

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buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.

- **Fountain View**

Ten (10) 4 bedroom/2 bath apartments located in Pinellas County near downtown St. Petersburg (Pinellas County), on 13th Avenue South just west of 4th Street. Newly renovated. For information, call (727) 399-2500.

- **Pinellas Village**

One Hundred Twenty (120) 2 bedroom/2 bath apartments for families with children located in the heart of Pinellas County. For information, call (727) 399-2500.

- **Pinellas Hope Homeless Shelter**

Pinellas Hope, a program of Catholic Charities Diocese of St. Petersburg, opened on 10 acres of land provided by Bishop Robert N. Lynch and the Diocese of St. Petersburg. It was developed as a pilot program in December 2007 and continues to provide a comprehensive array of services and shelter to homeless individuals. Today, Pinellas Hope continues its mission of providing a safe living environment and the necessary support for homeless adults to become self-sufficient. Services include adult education, clothing ministry, feeding the hungry, medical respite, mental health resources, emergency shelter, and permanent supportive housing. Since its formation, Pinellas Hope has served over 15,000 people.

Contact:

5726 126th Avenue North

Clearwater, Florida 33760

https://pinellashope.org

(727) 556-6397 Office

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Pinellas County**
  - **City of St. Petersburg – Rent & Utility Assistance**

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For individuals who require assistance due to circumstances not related to COVID-19, please complete the application here: https://www.ccdosp.org/rent-utility/

- **Duke Energy Utility Assistance**

For individuals who require utility assistance exclusively, Duke Energy has provided funds to assist you. Please complete the form here to determine if you are eligible for this assistance: https://ccdosp.jotform.com/form/202903751738155

- **Pinellas County – Rent & Utility Assistance**

None available presently. Check back at a later date.

- **TECO Utility Assistance**

The TECO Share (click on “Share’ to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- **For more information or questions about available programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be forwarded to the first available Case Manager. Or, call (727) 893-1313.**

Salvation Army – St. Petersburg Area Command

Address	340 14th Ave S., St. Petersburg, FL 33701
Phone	Phone: (727) 550-8080
Website	https://www.salvationarmyusa.org/fl/st-petersburg/14th-ave-s/

Website: https://www.salvationarmyusa.org/fl/st-petersburg/14th-ave-s/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

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For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

St. Petersburg Bob and Margaret Keelean Sallie House and Children Shelter

The Salvation Army excels in sheltering and transitional housing, and St. Petersburg, Florida, exemplifies that excellence, offering a unique set of programs that serve a considerable need in the community.

The Sallie House, which began operation in 1990, exists as a safe haven for children up to 17 years of age who have been removed from their home because of abuse, neglect or abandonment. The physical structure operates in dormitory style in conjunction with local and state authorities, with the Army providing a place of respite for young people in need.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.
- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.

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- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Tampa Electric - Utility Bill Assistance

Counties served	Hillsborough, Pasco, Pinellas, Polk

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

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- **Hillsborough County Social Services Assistance**

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Attention residents of Hillsborough County/City of Tampa. The R3 Economic Recovery Financial Assistance for Individuals & Families program can help you qualify for up to $750 for past-due utility bills. In addition, you may be eligible for up to $7,500 for past due rent. Please note: Your landlord must register before you apply for rental assistance. Avoid rejection by having your landlord register first.

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863-534-5600 (Polk County)

727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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Polk County

Salvation Army – Lakeland Corps

Address	2620 Kathleen Rd, Lakeland, FL 33810
Phone	Phone: 863-853-2214
Website	https://lakeland.salvationarmyflorida.org/

Website: https://lakeland.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
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Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

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  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create

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music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Salvation Army – Winter Haven Corps

Address	1898 Hwy 17, Winter Haven, FL 33881
Phone	Phone: 863-294-7493
Website	https://winterhaven.salvationarmyflorida.org/

Website: https://winterhaven.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including

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specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create

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music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

Society of St. Vincent de Paul Orlando (Polk County Conferences)

Address	863-419-4819, 1001 S 10th St, Haines City, FL 33844 ST. JOSEPH/ST. MATTHEW - WINTER HAVEN
Phone	Helpline 407.889.4706 863-419-4819 863-293-6133
Website	https://svdporlando.org/need-help%3F
Email	svdpstteresalkld@gmail.com

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

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Our Polk County St Vincent de Paul conferences are: ST. ANN - HAINES CITY

532 Ave. M North West, Winter Haven, FL 33881

ST. TERESA OF CALCUTTA - LAKELAND

863-644-7469

svdpstteresalkld@gmail.com

333 Terrace Way, Lakeland FL 33813

Tampa Electric - Utility Bill Assistance

Counties served	Hillsborough, Pasco, Pinellas, Polk

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

The SBA encourages anyone who has not applied for a low-interest disaster loan to act right away. Our mission is to help residents and businesses rebuild and resume their normal lives as quickly as possible. This assistance is available to businesses of all sizes, private nonprofits, homeowners, and renters with property damaged by Hurricane Ian. These loans cover many damages not covered by insurance or FEMA. To apply, go to a Disaster Recovery Center, visit DisasterLoanAssistance.sba.gov or call SBA at 800-659-2955. View a list of SBA qualifying counties.

- **Hillsborough County Social Services Assistance**

Attention residents of Hillsborough County/City of Tampa. The R3 Economic Recovery Financial Assistance for Individuals & Families program can help you qualify for up to $750 for past-due utility bills. In addition, you may be eligible for up to $7,500 for past due rent. Please note: Your landlord must register before you apply for rental assistance. Avoid rejection by having your landlord register first.

- **Emergency Rental and Utility Bill Assistance**

Several Florida cities and counties have received additional emergency rental assistance funding through the View this list of cities and counties that include a link to complete an application for rent and utility bill assistance. The application can be submitted by either an eligible household or by a landlord on behalf of that eligible household. Funds will be paid directly to landlords and utility service providers.

- **CARES Act Assistance**

Agencies throughout Florida have access to funds to help pay utilities through the federal Coronavirus Aid, Relief and Economic Security or CARES Act. This list provides phone numbers or links to apply for help.

- **211 Network**

211 connects you with trained and supportive professionals who can provide assistance and more information about public and private health and human services.

- **Share**

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Share, a TECO program that provides utility bill assistance to qualifying customers. Share is administered by the Salvation Army and the Catholic Charities Diocese of St. Petersburg who qualify customers to participate.

- **LIHEAP**

Low Income Home Energy Assistance Program (LIHEAP) assists low income households in meeting immediate home energy needs. Learn more about eligibility requirements or find your local service center.

- **EHEAP**

The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy crisis.

- **FEMA - Emergency Food and Shelter Program (EFSP)**

The Emergency Food and Shelter Program was created by Congress to help meet the needs of hungry and homeless people throughout the United States and its territories by allocating federal funds for the provision of food and shelter.

Where to Find Help in Florida

This publication provides an overview of the Florida Public Service Commission and an explanation of assistance available to consumers for utility-related issues. It also includes general information about the state's electric and gas utilities and helpful conservation tips.

TTY for the hearing-impaired

The Customer Care Department is equipped with a TTY device (special text telephone equipment for customers with hearing and/or speech disabilities). Customers requesting this service can call 711 (TTY only).

Special Needs Registry

In addition to Tampa Electric's Medical Watch program, we encourage our special-needs customers to pre-register with their county's response team that provides aid to persons who require special assistance during evacuations and sheltering because of physical, mental or sensory disabilities.

For more information, please call the special-needs registry in your area:

813-272-5900 (Hillsborough County)

863-534-5600 (Polk County)

727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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Putnam County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Putnam County Office

Address	1000 Husson Avenue, Palatka, FL 32177
Phone	Phone: 386-328-2333
Website	https://www.ccbstaug.org/
Email	Info@ccbstaug.org, wbennett@ccbstaug.org

Email: Info@ccbstaug.org Office Hours: Monday – Friday: 9:00am – 3:00pm

ABOUT US

Since 1975, Catholic Charities St. Augustine has worked to transform lives by serving our community's most vulnerable across the St. Johns, Putnam, and Flagler county communities. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance for rural families and students, homelessness prevention, and pregnancy and adoption support, we are putting our beliefs into action to transform lives.

Over the years, Catholic Charities St. Augustine has grown into a multi-faceted agency that served more than 10,000 people in our surrounding communities in 2020. Our services are offered to all people regardless of religious affiliation, gender, race or ethnic origin.

PROGRAMS AND SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
- Catholic Charities St. Augustine's emergency financial assistance program is a recognized and proven way to prevent homelessness in Flagler, Putnam and St. Johns counties. Our program facilitates and distributes grants from several federal and state/local agencies to serve those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
- This program is open to families with children, households that are homeless, clients referred from other agencies that have worked with the family/individual, households or individuals who have experienced domestic violence in the past 30 days and families with children that are secondary tenants. Services available include:
- Rent and mortgage assistance
- Utility payments
- Rent and utility deposits
- Rental application fees

If you are in need of emergency financial assistance, please contact us at (904) 829-6300.

- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
- **Food Pantry**

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Catholic Charities St. Augustine serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our food pantry located at our office at 525 State Rd 16 STE 112, St. Augustine, FL, 32084.

- **FOOD PANTRY INFORMATION & HOURS**
- Catholic Charities St. Augustine Food Pantry
- 525 State Rd 16 STE 112, St. Augustine
- Mondays and Wednesdays from 10 a.m. to 3 p.m.
- Please bring an official form of photo identification, such as a driver's license. During holidays, please check here or call us for adjusted food distribution schedules.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Peanut Butter and Jelly
- Macaroni and Cheese
- Cereal – Hot and Cold
- Pasta and Spaghetti Sauce
- Canned Goods – Vegetables, fruits, soups, tuna, meats
- Dried Beans / Rice
- Diapers
- **Back Roads Program**

The Back Roads Program is a mobile food pantry operated by Catholic Charities St. Augustine that directly addresses the lack of transportation and other low-income barriers by the delivery of food to the remote parts of our three service areas (Flagler, Putnam and St. Johns).

We specifically target areas that are identified as food deserts by the USDA. Those who live in food deserts have limited access to transportation and grocery stores. Our team works alongside local libraries, community centers, churches, parishes and other outreach organizations which will help us to identify areas and individuals most in need.

To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack Program addresses local food insecurity among children in a unique way inside the classroom. Each week, students discreetly receive a bag filled with nutritious kid-friendly food to take home. This ensures that they have meals and snacks to eat over the weekend, when school lunches are unavailable.
- With help from the school district staff, children in need are identified by their participation in the federal school meal assistance program. Each week, Catholic Charities St. Augustine staff organizes volunteers to help stuff recyclable bags with uniformed shelf-stable and nutritious food and other items. We then deliver these bags to the schools every Thursday so that the school can in turn distribute them before the weekend. Extra food is included on longer breaks such as three-day weekends, holidays and spring break.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Vienna sausage (Pop top cans)

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- Pudding (Ready to eat)
- Juice boxes
- Applesauce (Single serving)
- Fruit cup (Single serving)
- Cereal bowls
- Granola bars (No nuts)
- Protein bars (No nuts)
- Oatmeal (Single-serving packets)

To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **DISASTER ASSISTANCE: FACILITATING DIRECT SUPPORT FOR LOCAL FAMILIES IN THE WAKE OF DISASTERS**
- In the aftermath of natural disasters and other crises, Catholic Charities St. Augustine works to help stabilize our community by directly assisting individuals in need. From financial assistance to case management, our team uplifts local families when they need it most. Many of these families have lost everything - homes, cars, belongings, and even loved ones. By providing tireless support to those who need us, we live our mission of providing compassion to the community's most vulnerable.
- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON**
- Catholic Charities St. Augustine partners with several local organizations to facilitate our Holiday Assistance program: Hope for the Holidays. Each year, we work together to gather toys for local children who otherwise would not have gifts to open for the holidays. We collect and distribute hundreds of these gifts to families in need each year.
- Our team opens up applications in the fall for families facing hardship to apply to become a recipient of our Holiday Assistance program. Applications typically open in October and are first come, first served. To apply, you must meet the following criteria:
- You must have children living in your home.
- You must include the following documents in your applications:
  - Proof of county residency*, such as a current electric/water/cable bill
  - Vehicle registration
  - Lease agreement and/or mortgage documentation
  - Original social security cards for parent(s) and children
  - Original birth certificate for all children in home
  - Photo ID
  - List of gift ideas for all family members prepared before arrival
  - *The program is open to Flagler, Putnam and St. Johns County. Clients must apply through their own county: Flagler County residents must register at St. Vincent De Paul Church, Putnam County residents must register through our Palatka office, and St. Johns County residents must register through Catholic Charities St. Augustine. Please contact us with any questions regarding applications.
- **CARING CHOICES: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- As a licensed child placing agency, Catholic Charities Bureau, Inc., Diocese of St. Augustine has been a leader in the adoption field since the first Florida office opened in Jacksonville in 1943.
- The Adoption and Pregnancy Counseling Program provides services and advocacy for women with unplanned pregnancies. In accordance with the church's teaching to respect life, our services are designed to help preserve and protect the life of the child, to provide care and nurturing for women and their children, and to assist in the building up of families through adoption.

The services of this program are:

- Life-affirming pregnancy counseling to clients that may include education and referrals.
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child.
- Post- legal adoption services including lifetime counseling to birth mother as needed and search assistance as requested by any member of the adoption triad.
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are need.
- Adoption education to the community.

Please visit the Caring Choices website or call (866) 901-9647 for more information.

- **SENIOR SERVICES: ASSISTING AREA SENIORS STRUGGLING WITH FOOD INSECURITY AND ISOLATION**
- **COMPASSION TO-GO** Catholic Charities works with the St. Augustine Sheriff's Department to connect homebound seniors in the St. Augustine/St. Johns County community with compassionate food assistance. In addition to receiving a bag of nutritious meals, this program offers those with limited mobility an opportunity for some often much-needed social contact.

For more information about this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **ST. JOSEPH NEIGHBORHOOD CENTER: Rebuilding our community through Faith, Hope, Love, and Knowledge!**
- Founded in 2021, St. Joseph Neighborhood Center is a ministry of the Sisters of St. Joseph of St. Augustine. Our mission appeared to us through prayer and discernment by creating space to discover God's call to meet the current needs of our dear neighbor. The message we received over and over was clear and simple… 'continue to defend and be a voice for those who do not have one.'
- This non-profit organization is dedicated to improving the lives of Young Single Mothers and their children.

The services of this program are:

- Empowering Young Single Mothers to Achieve Economic Independence
- Providing GED/Career Programs
- Developing Relationships with Companies to Secure Job Placement
- Teaching Development Tools to Help Women Thrive in Work and Life
- Mentoring Young Single Mothers with More Effective Parenting Skills

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Please visit the St. Joseph Neighborhood Center website or call (904) 824-1752 for more information.

Society of St. Vincent de Paul – St. Augustine (Putnam County Conference)

Address	111 N. Francis Street, Interlachen, FL 32148
Phone	Phone: (386) 684-2797
Email	budsurratt@hotmail.com
Hours	Hours: 10 a.m.-4 p.m. (Tues., Thurs., Fri. & Sat.)

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Gainesville District Council (Putnam County Conference)

St. John the Evangelist Conference

Judy Surratt, President; Email: budsurratt@hotmail.com

Fax: (386) 684-2797

Services: Assistance with rent and utilities and provides food, clothing, household items and furniture. Will pick-up and deliver furniture.

Areas served: West Putnam County

Society of St. Vincent de Paul – St. John the Baptist Conference

Address	2725 Hwy. 17, Box 908, Crescent City, FL 32112
Phone	(386) 698-1616
Hours	Hours: 10 a.m.-1 p.m. (Tues.-Thurs.)

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the

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Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Gainesville District Council (Putnam County Conference)

Society of St. Vincent de Paul – St. John the Baptist Conference

Al Maus, President

Services: Provides food, clothing, furniture and assistance with utilities.

Areas served: Parish and South Putnam County

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Santa Rosa County

Catholic Charities of Northwest Florida – Pensacola Office

Address	1815 North 6th Ave., Pensacola, FL 32503
Phone	Phone: 850-435-3516
Counties served	Escambia, Santa Rosa

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Society of St. Vincent de Paul – St. Sylvester Catholic Church Conference

Address	6464 Gulf Breeze Pkwy, Gulf Breeze, FL 32563
Phone	Phone: (850) 516-8927
Website	https://www.stsylv.org/
Email	svdp@stsylv.org

Email: svdp@stsylv.org

The Mission of the Society of St. Vincent de Paul

Inspired by Gospel values, the Society of St. Vincent de Paul, a Catholic lay organization, leads women and men to join together to grow spiritually by offering person-to-person service to those who are needy and suffering in the tradition of its founder, Blessed Frédéric Ozanam, and patron, St. Vincent de Paul.

We are part of an international society of friends united by a spirit of poverty, humility, and sharing, which is nourished by prayer and reflection, mutually supportive gatherings, and adherence to a basic Rule.

The St Vincent de Paul Conference of St Sylvester offers tangible assistance to those in need on a person-to-person basis. We serve individuals and families in South Santa Rosa County: Gulf Breeze, Navarre, and extending to Mary Esther up to the Main Gate of Hurlburt Field.

For questions or assistance, please call our Conference line: 850-516-8927, and leave a message as needed. Or send an email to svdp@stsylv.org.

Available assistance types may include Food, Clothing, help with Rent and Utility payments, and others. Call 850-516-8927 or email svdp@stsylv.org to confirm available assistance types.

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Sarasota County

Catholic Charities Diocese of Venice, Inc. – Sarasota and Manatee County Administrative Offices

Address	5055 North Tamiami Trail, Sarasota, FL 34234
Phone	Phone: 941-355-4680
Email	joan.pierse@catholiccharitiesdov.org
Counties served	Manatee, Sarasota

Fax: 941-359-8374

Email: joan.pierse@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Sarasota and Manatee counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Early Learning Education**

St. Martha's Early Learning Center of Catholic Charities offers the Creative Curriculum for Preschool Program where children are encouraged to explore science, math, reading, writing, art, technology, and music through indoor and outdoor learning centers. The development of fine and gross motor skills and the enhancement of social and emotional skills also are part of the learning experience. Students engage in monthly field trips, nutrition activities, and summer camp. The center received a 4.5 Star Rating from the Early Learning Coalition Look for the Stars Program.

- **Senior Services**

Catholic Charities offers Senior Services to residents living in Villa San Marcos in Venice and Holy Cross Manor I and II in Palmetto. Seniors receive ongoing case management and support to help them remain active and healthy.

- **Affordable Housing**

Catholic Charities provides two affordable housing complexes in Sarasota called St. Dominic Manor and St. Monica Residence for low-income families and individuals. A residence for a needy veteran and his or her family also is available through Catholic Charities at the Veterans House.

- **Financial Assistance**

Catholic Charities provides Financial Assistance to people who are in an economic crisis which can be solved with short-term help. One-time assistance can be given for past-due mortgage, rent, utilities, and security deposits, or the cost of car repair, medical bills, relocation fees, or prescriptions.

- **Immigration Services**

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Catholic Charities is accredited by the Board of Immigration Appeals (BIA) to provide affordable and quality Immigration Services. BIA certified counselors help clients with application preparation, support documentation, and referral services. Immigration Services include assistance in reuniting separated families, permanent residency adjustment, work authorization, consular processing, and United States citizenship.

- **Refugee Services**

Refugees resettling into the community can receive assistance through Refugee Services at Catholic Charities with coordination of sponsors and starting a new life. Refugees also are connected with prospective employers and matched to appropriate job opportunities to help them achieve self-sufficiency.

- **Shelter and Services for Homeless Families**

Our Mother’s House of Catholic Charities offers a two-year residential program for mothers and children who are at risk of becoming homeless. The program provides on-site child care and ensures that the mothers and children receive the services they need to lead independent lives through education, vocational training, and personal growth.

The Catholic Charities Family Haven is an emergency shelter for families with children who are homeless. Families also receive case management services and transitional housing to assist them with the goal of becoming permanently housed.

- **HIV/AIDS Services**

Bethesda House of Catholic Charities provides compassionate support services for persons living with HIV/AIDS disease. Services include a nutrition center, clothing bank, laundry, and shower facilities along with support groups, counseling, case management, transportation assistance, job referral, and training, linking to medical services, and financial assistance.

Casa San Jose of Catholic Charities is an all-male residential facility that offers housing to individuals who are at risk of becoming homeless. Residents work to obtain optimal living standards and have access to the services available at Bethesda House.

- **Professional Counseling**

Licensed therapists at the Catholic Charities Counseling Center offer individual, couple, and family counseling. The program focuses on the mental health needs of the client such as relief from depression, anger, conflict, loss and transition, trauma, abuse, substance abuse, anxiety, aging, or self-esteem issues. Catholic Charities accepts insurance and operates on a sliding-fee scale.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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Salvation Army – Sarasota Area Command / Sarasota Center of Hope

Address	1400 10th St, Sarasota, FL 34236
Phone	Phone: (941) 364-8845
Website	http://www.salvationarmysarasota.com/

Website: http://www.salvationarmysarasota.com/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

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- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Pathway of Hope**
  - Pathway of Hope expands the scope of social service casework through a plan of increasingly enhanced services that enable clients to grow from emergency service recipients to healthy, interdependent members of their communities. Pathway is grounded in a strengths based case management model and an increased network of resources through community collaboration. Participants in the Pathway initiative commit to an extensive program of personal development that, guided closely by social service caseworkers, is intended to stabilize their present and sustain their futures.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

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Salvation Army – Sarasota Corps

Address	1701 S Tuttle Ave, Sarasota, FL 34239
Phone	Phone: (727) 541-7781

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

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Salvation Army – Venice Corps

Address	1051 Albee Farm Rd, Venice, FL 34285
Phone	Phone: 941-484-6227
Website	http://www.salvationarmyvenice.org/

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Services Offered at This Location:

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    - **VENICE SALVATION ARMY AFTER-SCHOOL PROGRAM:** We pick up children ages 5-12 from all the local schools and provide snack and homework help daily. We have different activities daily to help enrich your child's day.

St. Vincent de Paul Society – Epiphany Cathedral / Our Lady of Lourdes Conference – Serving the Communities of Venice & Nokomis, FL (Sarasota County)

Address	1301 Center Road, Venice, FL 34293
Phone	941-493-2027 (941) 921-6631 (941) 625-6784
Website	https://svdpvenicefl.org/assistance/

Society of Saint Vincent de Paul

Epiphany Cathedral / Our Lady of Lourdes Conference

Members of the Society of St. Vincent de Paul are men and women who strive to grow spiritually by offering person-to-person service to individuals in need. The St. Vincent de Paul Society offers tangible assistance to those in need on a person-to-person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of providing guidance and through direct dollar or in-kind service. An essential precept of the Society`s work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are served.

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We provide emergency assistance primarily for emergency shelter, rent, mortgage assistance, utilities, food, gas, car repairs and other essentials.

Some 12 million persons are helped annually by Vincentians in the United States.

St. Vincent de Paul Society – Epiphany Cathedral / Our Lady of Lourdes Conference serves all people in need in the Venice and Nokomis area.

Call St. Vincent De Paul – Epiphany Cathedral / Our Lady of Lourdes Conference at 941-493-2027. When you call, leave a message with your name, your phone number, and a brief explanation of the assistance you require. One of our advocates will return your call within 24 hours. If you block calls from unidentified caller on your phone, our volunteers will not be able to get in touch with you. Please disable that feature from your phone.

Other Sarasota County St Vincent de Paul Conferences are:

St. Vincent de Paul – Incarnation Catholic Church Conference

2929 Bee Ridge Road

Sarasota FL 34239

Website: incarnationchurch.org/

St. Vincent de Paul – St. Charles Borromeo Catholic Church Conference

21841 Felton Avenue

Port Charlotte, FL 33952

St. Vincent de Paul – San Pedro Catholic Church Conference

14380 Tamiami Trail

North Port, FL 34287

(941) 426 3894

St. Vincent de Paul Society – St. Thomas More Catholic Church Conference (Sarasota County)

Address	2506 Gulf Gate Drive, Sarasota FL 34231
Phone	(941) 447-8950
Website	https://www.svdpsrq.org/
Email	stmstvincentdepaul@gmail.com

St. Vincent de Paul – St. Thomas More Catholic Church Conference

Email: stmstvincentdepaul@gmail.com

Website: https://www.svdpsrq.org/

OUR VISION: Like that of its founder, Frédéric Ozanam, the vision of the Society of St. Vincent de Paul (SVdP) “is to embrace the world in a network of charity.”

OUR MISSION: Providing compassionate care to those in need. Inspired by Gospel values, the Society of SVdP is a Catholic lay organization, that leads women and men to join together to grow spiritually by offering person-to-person service to those who are needy and suffering in our service area.

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ABOUT US . . .

- The goal of SVdP is to be a network of friends, inspired by Gospel values, growing in holiness and building a more just world through personal relationships with service to people in need.
- SVdP harnesses the power of community and partnerships to help feed, clothe, house and heal individuals and families in our community who have nowhere else to turn for help.
- As important, SVdP provides meaningful opportunities for volunteers to serve their neighbors in need with love and compassion.

WHAT WE DO . . .

- Rent/Utility Assistance - On an emergency basis, we may provide one-time rent and/or utility assistance.
- Gift Cards - On a limited basis, we provide gift cards for gasoline and sundries, and bus passes for those who have no other means of transportation.
- Referral Service - If we are unable to provide assistance in a particular situation, we will refer our clients to other agencies with relevant expertise and resources.
- Housing the Unsheltered - A home is not just a roof and four walls, but a sense of security and the ability to make a better tomorrow. We work with community partners to help the homeless and those in danger of becoming homeless. We do everything in our power to stabilize shelter residents while seeking avenues to permanent housing.

Please contact the St. Vincent de Paul Society if you are in need of assistance or if you would like volunteer information. Phone: (941) 447-8950 Email: stmstvincentdepaul@gmail.com

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Seminole County

Seminole County – The Sharing Center

Website	https://thesharingcenter.org/wp-content/uploads/2024/10/Financial-Assistance-Application-English-revised-November-2024.pdf
Email	inquiry@thesharingcenter.org

The Christian Sharing Center is an inter-denominational ministry providing assistance for local families in need through coordination of aid from more than 60 churches in Seminole County, Florida, and northeast Orange County. Assistance is provided free of charge. Depending on individual needs and available resources, help provided by The Christian Sharing Center may include, but is not limited to: Food, Clothing, Rent or Mortgage Payment, Utilities, Bus Tokens and other Transportation Needs, Vouchers for Prescription Medicines, Referral for Job Training, Financial Counseling or Other Assistance. For more information, call (407) 260-9155.

Who We Are

The Sharing Center has been loving our neighbors since 1986. We are more than just a singular resource for those facing difficult circumstances.

We address immediate needs, as well as provide extended support through programs that lead those experiencing poverty toward a better future and long-term stability.

Hunger Relief

Nourishing families and individuals with dignity. Through The Pantry, we offer one of the largest free food assistance resources in Seminole County to alleviate hunger.

Center for Hope

Hope starts here. We see to it that families and individuals experiencing hardships, hunger, and homelessness receive comprehensive services from the moment they arrive to when they depart.

Preventing Homelessness

The Oasis, our homeless respite center, is the only place in Seminole County that provides showers, laundry service, housing guidance, internet access, mail service, and haircut services. A place of refuge and restoration for all. The Oasis is open for all experiencing a season of homelessness. If you are in need of a helping hand, please visit us.

Need Rent or Mortgage Assistance?

We’re able to provide life-changing essentials to our neighbors in need.

Learn More and Apply

The most comprehensive social services hub in Seminole County.

It is The Sharing Center’s mission to help families and individuals experiencing poverty receive compassionate care. Our team works to provide emergency financial assistance, groceries, clothes, showers, and other essential resources. We address immediate needs, as well as provide extended support through programs that lead individuals and families toward a better future and long-term stability.

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We are more than just a singular resource for those facing difficult circumstances.

Key Programs

- **Families In Crisis:** With Families In Crisis, we offer financial assistance, tax preparation, rental assistance, and vouchers for clothing and shoes.

Did you know, nearly 40% of families in Seminole County are struggling to make ends meet? According to a recent report, thousands of our neighbors are living in crisis-mode all year long. Our Families in Crisis program offers relief with urgently needed support to help keep the lights on, a roof over their heads, and food on the table. It is our belief that every person deserves dignity and compassion, especially when experiencing a lack of funds or food.

Through Families in Crisis, our case managers are able to provide life-changing essentials to our neighbors in need.

How We Help

We serve Seminole County families and individuals who are experiencing challenging circumstances. Last year, over 20,000 individuals received financial assistance, groceries, clothing, and other support helping to prevent hunger and homelessness.

Providing Basic Essentials

We consider a basic essential as anything we need to live in our world today – a home, food, clothing, electricity and water, and resources to thrive. Those we serve are able to receive a helping hand when their crisis threatens their stability.

Compassionate Support

Every person who walks through our doors and receives assistance, is compassionately met by a case manager to provide additional support such as budgeting, benefits help, and employment referrals. This additional support helps thousands turn their situation from despair into hope.

Now Accepting Rent/Mortgage and Utility Assistance Applications

If you live in Central Florida, and are seeking financial assistance, please complete the form by clicking below.

Please read a few guidelines carefully before submitting your application:

- At this time, we are accepting applications for rent/mortgage and utilities assistance.
  - Please provide only copies; originals will not be returned if submitted.
    - Only complete applications will be reviewed. Please ensure you have provided all requested documentation in the application.
    - Completed applications/documents can be dropped off between 9:00 am and 12:00 pm or between 1:00 pm and 4:00 pm

Seeking Rent And/Or Utility Assistance? Download Financial Assistance Application: https://thesharingcenter.org/wp-content/uploads/2024/10/Financial-Assistance-Application-English-revised-November-2024.pdf

BlessOurSoles: Blessing children with the gift of shoes.

Children, aged 4 – 18, of families in need, are now eligible to receive a $25 Shoe Carnival gift card to purchase a brand new pair of shoes for Christmas. Gift cards are available for up to

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600 school age children. Sign up to receive one gift card per child is open Monday – Friday, 9:00 a.m. – 12:00 p.m. The following documents are required to qualify:

- Driver's License or Picture I.D. for all adult household members (must be original)
  - Original Birth Certificates for all children under 18
    - Proof of Residence (document mailed to you within the last 30 days)
    - Proof of income (earned and unearned) including Food Stamps
    - Social Security Card for all primary household members
  - **The Pantry:** Through The Pantry, we offer one of the largest free food assistance resources in Seminole County to help alleviate hunger.
  - **The Oasis:** Our homeless respite center, The Oasis, provides showers, laundry service, housing guidance, internet access, mail service, and haircut services. The Sharing Center is here to provide more than just the resources needed to survive, but to thrive. Ultimately, it is our goal to help those experiencing homelessness find stability in their lives and hope in their hearts. We focus on serving those who are currently living in camps, cars, or streets as well as families on the verge of homelessness.

Through our program, The Oasis, we are wrapping our arms around the most vulnerable to lift them up, out of desperation and into stability. The Oasis is the only drop-in resource center in Seminole County for those experiencing hunger and homelessness. At The Oasis, those experiencing hardships can come take a warm shower and receive laundry service, hot meals, hair cuts, and on-the-go food, as well as committed, compassionate support.

- **ProjectRISE:** Our workforce development program serves the under- and unemployed with the skills necessary to reach financial mobility, self-sufficiency, and employment.

Address: 600 North Highway 17-92, Suite 130, Longwood, FL 32750

Phone: (407) 260-9155

Email: inquiry@thesharingcenter.org

Hours:

- The Pantry: Monday to Friday, 9:00am - 12:00pm
  - Families in Crisis: Monday to Friday, 9:00am - 12:00pm
  - The Oasis: Monday to Friday, 8:00am - 12:00pm
  - Corporate Office: Monday to Friday, 8:30am - 5:00pm
  - The Distribution Center: Monday to Friday, 10:00am - 4:00pm
  - Village Shoppes (Thrift Store): Monday to Saturday, 9:30am – 5:00pm; Accepting Donations from 10:00am – 4:00pm

Website: https://thesharingcenter.org/

Society of St. Vincent de Paul Orlando (Seminole County Conferences)

Address	407-330-4400, 301 W. 8th Street, Sanford, FL 32771
Phone	Helpline 407.889.4706 407-330-4400
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

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At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Seminole County St Vincent de Paul conferences are:

ALL SOULS - SANFORD

ANNUNCIATION - ALTAMONTE SPRINGS

407-215-7669

1020 Montgomery Rd., Altamonte Springs, FL 32714

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St. Johns County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – St. Augustine Regional Office

Address	525 SR 16, Unit 111-112, St. Augustine, FL 32084
Phone	Phone: 904-829-6300
Website	https://www.ccbstaug.org/
Email	Info@ccbstaug.org, wbennett@ccbstaug.org
Counties served	Flagler, St. Johns

Email: Info@ccbstaug.org Office Hours: Monday – Friday: 9:00am – 3:00pm

ABOUT US

Since 1975, Catholic Charities St. Augustine has worked to transform lives by serving our community's most vulnerable across the St. Johns, Putnam, and Flagler county communities. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance for rural families and students, homelessness prevention, and pregnancy and adoption support, we are putting our beliefs into action to transform lives.

Over the years, Catholic Charities St. Augustine has grown into a multi-faceted agency that served more than 10,000 people in our surrounding communities in 2020. Our services are offered to all people regardless of religious affiliation, gender, race or ethnic origin.

PROGRAMS AND SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
- Catholic Charities St. Augustine's emergency financial assistance program is a recognized and proven way to prevent homelessness in Flagler, Putnam and St. Johns counties. Our program facilitates and distributes grants from several federal and state/local agencies to serve those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
- This program is open to families with children, households that are homeless, clients referred from other agencies that have worked with the family/individual, households or individuals who have experienced domestic violence in the past 30 days and families with children that are secondary tenants. Services available include:
- Rent and mortgage assistance
- Utility payments
- Rent and utility deposits
- Rental application fees

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If you are in need of emergency financial assistance, please contact us at (904) 829-6300.

- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
- **Food Pantry**

Catholic Charities St. Augustine serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our food pantry located at our office at 525 State Rd 16 STE 112, St. Augustine, FL, 32084.

- **FOOD PANTRY INFORMATION & HOURS**
- Catholic Charities St. Augustine Food Pantry
- 525 State Rd 16 STE 112, St. Augustine
- Mondays and Wednesdays from 10 a.m. to 3 p.m.
- Please bring an official form of photo identification, such as a driver's license. During holidays, please check here or call us for adjusted food distribution schedules.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Peanut Butter and Jelly
- Macaroni and Cheese
- Cereal – Hot and Cold
- Pasta and Spaghetti Sauce
- Canned Goods – Vegetables, fruits, soups, tuna, meats
- Dried Beans / Rice
- Diapers
- **Back Roads Program**

The Back Roads Program is a mobile food pantry operated by Catholic Charities St. Augustine that directly addresses the lack of transportation and other low-income barriers by the delivery of food to the remote parts of our three service areas (Flagler, Putnam and St. Johns).

We specifically target areas that are identified as food deserts by the USDA. Those who live in food deserts have limited access to transportation and grocery stores. Our team works alongside local libraries, community centers, churches, parishes and other outreach organizations which will help us to identify areas and individuals most in need.

To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack Program addresses local food insecurity among children in a unique way inside the classroom. Each week, students discreetly receive a bag filled with nutritious kid-friendly food to take home. This ensures that they have meals and snacks to eat over the weekend, when school lunches are unavailable.
- With help from the school district staff, children in need are identified by their participation in the federal school meal assistance program. Each week, Catholic Charities St. Augustine staff organizes volunteers to help stuff recyclable bags with uniformed shelf-stable and nutritious food and other items. We then deliver these bags to

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the schools every Thursday so that the school can in turn distribute them before the weekend. Extra food is included on longer breaks such as three-day weekends, holidays and spring break.

- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Vienna sausage (Pop top cans)
- Pudding (Ready to eat)
- Juice boxes
- Applesauce (Single serving)
- Fruit cup (Single serving)
- Cereal bowls
- Granola bars (No nuts)
- Protein bars (No nuts)
- Oatmeal (Single-serving packets)

To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **DISASTER ASSISTANCE: FACILITATING DIRECT SUPPORT FOR LOCAL FAMILIES IN THE WAKE OF DISASTERS**
- In the aftermath of natural disasters and other crises, Catholic Charities St. Augustine works to help stabilize our community by directly assisting individuals in need. From financial assistance to case management, our team uplifts local families when they need it most. Many of these families have lost everything - homes, cars, belongings, and even loved ones. By providing tireless support to those who need us, we live our mission of providing compassion to the community's most vulnerable.
- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON**
- Catholic Charities St. Augustine partners with several local organizations to facilitate our Holiday Assistance program: Hope for the Holidays. Each year, we work together to gather toys for local children who otherwise would not have gifts to open for the holidays. We collect and distribute hundreds of these gifts to families in need each year.
- Our team opens up applications in the fall for families facing hardship to apply to become a recipient of our Holiday Assistance program. Applications typically open in October and are first come, first served. To apply, you must meet the following criteria:
- You must have children living in your home.
- You must include the following documents in your applications:
  - Proof of county residency*, such as a current electric/water/cable bill
  - Vehicle registration
  - Lease agreement and/or mortgage documentation
  - Original social security cards for parent(s) and children
  - Original birth certificate for all children in home
  - Photo ID
  - List of gift ideas for all family members prepared before arrival
  - *The program is open to Flagler, Putnam and St. Johns County. Clients must apply through their own county: Flagler County residents must register at St. Vincent De Paul Church, Putnam County residents must register through our Palatka office, and

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St. Johns County residents must register through Catholic Charities St. Augustine. Please contact us with any questions regarding applications.

- **CARING CHOICES: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**
- As a licensed child placing agency, Catholic Charities Bureau, Inc., Diocese of St. Augustine has been a leader in the adoption field since the first Florida office opened in Jacksonville in 1943.
- The Adoption and Pregnancy Counseling Program provides services and advocacy for women with unplanned pregnancies. In accordance with the church's teaching to respect life, our services are designed to help preserve and protect the life of the child, to provide care and nurturing for women and their children, and to assist in the building up of families through adoption.

The services of this program are:

- Life-affirming pregnancy counseling to clients that may include education and referrals.
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child.
- Post- legal adoption services including lifetime counseling to birth mother as needed and search assistance as requested by any member of the adoption triad.
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are need.
- Adoption education to the community.

Please visit the Caring Choices website or call (866) 901-9647 for more information.

- **SENIOR SERVICES: ASSISTING AREA SENIORS STRUGGLING WITH FOOD INSECURITY AND ISOLATION**
- **COMPASSION TO-GO** Catholic Charities works with the St. Augustine Sheriff's Department to connect homebound seniors in the St. Augustine/St. Johns County community with compassionate food assistance. In addition to receiving a bag of nutritious meals, this program offers those with limited mobility an opportunity for some often much-needed social contact.

For more information about this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.

- **ST. JOSEPH NEIGHBORHOOD CENTER: Rebuilding our community through Faith, Hope, Love, and Knowledge!**
- Founded in 2021, St. Joseph Neighborhood Center is a ministry of the Sisters of St. Joseph of St. Augustine. Our mission appeared to us through prayer and discernment by creating space to discover God's call to meet the current needs of our dear neighbor. The message we received over and over was clear and simple… 'continue to defend and be a voice for those who do not have one.'
- This non-profit organization is dedicated to improving the lives of Young Single Mothers and their children.

The services of this program are:

- Empowering Young Single Mothers to Achieve Economic Independence
- Providing GED/Career Programs

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- Developing Relationships with Companies to Secure Job Placement
- Teaching Development Tools to Help Women Thrive in Work and Life
- Mentoring Young Single Mothers with More Effective Parenting Skills

Please visit the St. Joseph Neighborhood Center website or call (904) 824-1752 for more information.

Society of St. Vincent de Paul – St. Augustine (St. Johns County Conferences)

Address	282 San Marco Ave., St. Augustine, FL 32084
Phone	Phone: (904) 217-8097 Thrift Store Phone: (904) 824-3333 Phone: (904) 330-0153 ext. 4
Email	svdpstaug@hotmail.com, svdpsjdr@gmail.com
Hours	Hours: 9 a.m.- 5 p.m. (Mon.-Sat.)

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Gainesville District Council (St. Johns County Conference)

St. Augustine Conference

Charlie Naber, President

Email: svdpstaug@hotmail.com

Services: Provides clothing, household items & furniture. Will pick up & deliver household items & furniture.

Areas served: St. Johns County

Oceanside District Council (St. Johns County Conference)

St. John Paul II Conference

127 Stonemason Way

Ponte Vedra, FL 32081

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Riverside District Council (St. Johns County Conference)

San Juan del Rio Conference

John Donnelly, President

1718 State Road 13 N.

St. Johns, FL 32259

Phone: (904) 412-3899

Email: svdpsjdr@gmail.com

Hours: 24 hours through voicemail

Services: Assistance with rent and utilities and provides food and limited clothing, household items & furniture.

Areas served: Parish

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St. Lucie County

Fort Pierce Authority - Utility Bill Assistance

Website	http://www.cityoffortpierce.com/

City of Fort Pierce Offers Utility Bill Assistance to Residents

The City of Fort Pierce is offering utility bill assistance for a limited time to help offset the impact of the increased cost of utilities recently experienced by our residents.

Qualified households will receive a one-time payment of $250 per household that will be paid directly to the utility company.

Funds are limited and all applications meeting the eligibility criteria will be processed on a first come, first-completed basis. Applicants must submit identification, a utility account number, and a statement of household income. The statement of household income may be self-verified. The utility bill must be in the name of the applicant. If the applicant is not a customer of FPUA or FPL, then a hard copy of the utility bill must be provided. Only utility bills that provide water, sewer, gas, and/or electricity are eligible.

In addition, the applicant's household income must be at or below 65% of the Area Median Income ("AMI") as determined by the US Treasury Department. A household is defined as all individuals residing at the same address. The income guidelines are below:

65% AMI by household size								
Household Size	1	2	3	4	5	6	7	8
Income Limit	$32,565	$37,180	$41,860	$46,475	$50,245	$53,950	$57,655	$61,360

To apply for assistance or for more information, visit www.cityoffortpierce.com, and click the "utility bill help" graphic (https://www.cityoffortpierce.com/225/Helpful-Links-and-Resources). For those needing assistance completing the online form, help is available by clicking CONTACT US (https://www.cityoffortpierce.com/) or at the following locations:

- Kilmer Branch of the St. Lucie County Library System 101 Melody Lane Fort Pierce, FL 34950
- Zora Neale Hurston Branch of the St. Lucie County Library System 30008 Avenue D Fort Pierce, FL 34947

Society of St. Vincent de Paul – Treasure Coast Council

Address	697 SW Biltmore St., Port St. Lucie, FL 34983
Phone	Phone: (772) 344-1341 Phone: 772-879-1559 Phone (Help Line): (772) 878-8474 (Messages Only)
Website	https://www.holyfamilyccpsl.com/
Hours	Hours: Monday- Sat: 9AM - 3PM; Sun: Closed

Society of St. Vincent de Paul – Treasure Coast Council Office and Thrift Store/Food Pantry

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Persons in need can apply for assistance inside this thrift store. Some of the services we provide:

- Home Visits
- Food Pantry (located in our thrift store)
- Assistance with utilities, rent, clothing, furniture, prison visits, etc.
- Community resources and networking assistance
- Compassion and love for those we serve

When things get difficult and you have nowhere to turn please call your local parish based Saint Vincent de Paul Conference:

Saint Elizabeth Ann Seton Church Conference

930 SW Tunis Ave.

Port St. Lucie, FL 34953

St. Lucie Catholic Church Conference

425 SW Irving St

Port St Lucie, FL 34983

Saint Bernadette Catholic Church Conference

350 NW California Blvd.

Port St. Lucie, FL 34986

Phone: 772-344-1233

Holy Family Catholic Church Conference

2330 SE Mariposa Avenue

Port St. Lucie, FL 34952

https://www.holyfamilyccpsl.com/

Phone (Hotline): 772-335-8621

Do you need help?

The Society of St. Vincent de Paul offers assistance to those in need on a person-to-person basis. This aid may take the form of intervention, consultation, or through direct dollar or in-kind service.

All information is kept confidential and your personal dignity is respected.

Members and volunteers assist people in need and do not discriminate against cultural, religious or political beliefs.

Please call the Hotline at 772-335-8621. Your initial phone call will be answered by voicemail. Leave your name, a phone number, and a brief description of your request, and please speak clearly. Someone will call you back within 48 hours. When we call back, our call may show as "Restricted" on your caller ID.

If you have an urgent need that must be answered sooner, please call 211 for help.

If you are experiencing an emergency, please call 911.

Saint Anastasia Catholic Church/Saint Mark Conference

407 South 33rd Street

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Fort Pierce, FL 34947

https://stanastasiachurch.org/st-vincent-de-paul-society

Phone: 772-465-4551

The Society of St. Vincent de Paul offers tangible assistance to those in need on a person-to-person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of intervention, consultation or often through direct dollar or in-kind service.

An essential precept of the Society's work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are being served. The Society recognizes that is must assume, also, a role of advocacy for those who are defenseless or voiceless.

Saint Anastasia Parish has a collection for our local St. Vincent de Paul Society four times annually. There are permanent bins outside the Parish Center for food donations as well as a Door Box located at the back of the Church. All donations are sent directly to our local St. Vincent de Paul Society.

For more information, please contact the local Society office at 772-465-4551.

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Sumter County

Sumter Electric Cooperative, Inc - Utility Bill Assistance

Counties served	Citrus, Lake, Marion, Sumter

It’s easy to apply for assistance. Social service agencies typically request a copy of a disconnect notice to provide bill payment assistance but SECO has asked the agencies who receive Pennies from Heaven funding to waive the requirement and allow the member to email, text or mail a screenshot from their online account in SmartHub on SECOEnergy.com. The screenshot must show the account number, service address and past due balance. Residential assistance is limited to $250 per member.

Call, email or text Florida 2-1-1 to inquire about agencies that receive SECO Energy Angel Funds for member bill payment assistance. Funds are contributed quarterly to United Way chapters in Citrus, Lake/Sumter and Marion Counties.

Angel Fund distributions are provided by the SECO Energy Pennies from Heaven Program. Members enrolled in Pennies from Heaven agree to round up their monthly bill up to the nearest dollar. The extra pennies are donated to support Angel Fund allocations by social service agencies for bill payment assistance. These pennies also allow SECO to provide support to worthy causes in our service area.

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Taylor County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Salvation Army – Perry and Taylor County Service Unit

Address	604 W Julia St, Perry, FL 32347
Website	https://www.salvationarmyusa.org/fl/perry/w-julia-st/

Request Assistance: https://www.salvationarmyusa.org/fl/perry/w-julia-st/

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

Emergency Services Offered at This Location:

- **Emergency Shelter**
  - Group homes, emergency shelters, and transitional & permanent supportive housing projects provide housing for varying amounts of time. While in our programs, residents are required to meet regularly with a case manager. Case managers use these meetings to collaboratively create a plan for achieving a more permanent housing solution for each resident. Often times these programs also provide educational, counseling and vocational services to address long-term specific issues that may present as barriers to our program participants. In some instances, residential programs are designed to target specific barriers such as; substance abuse, mental illness and domestic abuse.
    - **Emergency Shelters**

For those looking to escape extreme cold, intense heat, torrential rain, or just wanting a safe, quiet place to spend the night, The Salvation Army provides a nutritious meal, a warm bed and a clean shower.

- **Group Homes and Transitional Living Centers**

Along with meeting immediate physical needs of food and shelter, these establishments provide educational, counseling and vocational services to help develop vital life skills and independence for re-entry into society.

- **Family Service Programs**

The Salvation Army assists families with temporal needs by providing food, housing, and utility assistance. Best of all, these programs enable mothers to stay with their children (boys and girls), even when placed in emergency shelters.

- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

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- **Casework Services**
  - The Salvation Army offers case management services in a variety of settings. Social workers and caseworkers work one-on-one with program participants in partnership to offer opportunities to better their lives. This occurs through an assessment process followed by goal planning in applicable areas. Regular casework sessions provide support and accountability.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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Volusia County

Salvation Army – Daytona Beach Corps

Address	1555 LPGA Blvd, Daytona Beach, FL 32117
Phone	Phone: 386-236-2020
Website	https://daytonabeach.salvationarmyflorida.org/

Website: https://daytonabeach.salvationarmyflorida.org/

Services Offered at This Location:

Emergency Services Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

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Youth Services

Children are most likely to commit or experience criminal activity between 3:00 – 6:00 p.m. on weekdays. This behavior includes vandalism, sexual misconduct, and cigarette, drug, and alcohol consumption. The Salvation Army offers a wide array of community programs to help cultivate brighter futures. Along with community centers dedicated to supporting the physical, emotional, and spiritual growth of moms, dads, and kids, we provide summer camps for kids, after-school programs for students of all ages, summer programs for high school students, and numerous music, art, and athletic programs for aspiring youth. While free summer camp invites kids to experience the world in a new way, extracurricular activities give families access to programs they might not otherwise be able to afford.

The Salvation Army Helps Children Thrive Through:

- **CHARACTER-BUILDING PROGRAMS:** With more than 400 after-school programs nationwide, we foster an environment of learning long after the school day ends. By providing a safe place to study, read, learn, connect with friends, play sports, and enrich the mind, we give at-risk kids a healthy alternative to less-desirable after-school options.
  - **SUMMER CAMP FOR KIDS:** Many children from low-income families rarely experience life outside their immediate neighborhood. That’s why The Salvation Army’s annual summer camp programs are so important. Every year, thousands of kids get a fresh perspective on life as they meet new friends, discover new activities, and get a taste of the great outdoors. As campers learn to swim, play sports, create music, make art, and scout, their trained counselors help them navigate the complicated emotions and struggles often associated with their lives back home.

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Society of St. Vincent de Paul Orlando (Volusia County Conferences)

Address	386-279-6307, 1310 Maximilian St, Deltona, FL 32725
Phone	Helpline 407.889.4706 386-279-6307
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Volusia County St Vincent de Paul conferences are:

OUR LADY OF THE LAKES - DELTONA

ST. BERNADETTE - ORMOND BEACH

386-265-1963

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1648 Oceanshore Boulevard, Ormond Beach, FL 32176

ST. GERARD - EDGEWATER

386-426-0882

3171 S Ridgewood Ave, Edgewater, FL 32141

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Wakulla County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

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Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Walton County

Catholic Charities of Northwest Florida – Fort Walton Beach Office

Address	11 First St. SE, Fort Walton Beach, FL 32548
Phone	Phone: 850-244-2825
Counties served	Okaloosa, Walton

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

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Society of St. Vincent de Paul – Santa Rosa Beach (Walton County Conference)

Address	22 Saint Rita Lane, Santa Rosa Beach, FL 32459
Phone	Phone: (850) 267-2558
Website	https://www.saintritaparish.org/
Email	office@saintritaparish.org
Hours	Office Hours: Monday-Thursday, 9:00 a.m.-4:00 p.m.

Call Saint Rita Catholic Church for financial assistance and leave a message. Only serves Santa Rosa Beach, DeFuniak Springs, Freeport, and Destin. All in-home visits currently suspended.

Saint Rita Catholic Church Conference

Fax: (850) 267-3711

Email: office@saintritaparish.org

Website: https://www.saintritaparish.org/

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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Washington County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Looking for more help? Download FCCG's other free Problem Gambling Resource Packs at gamblinghelp.org/problem-gambling-resource-packs

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