Florida Council on Compulsive Gambling (FCCG)

# Mortgage & Rent Assistance Resources

The burden of financial problems can be overwhelming for many individuals. For some, the financial problems must be handled first before seeking out other recovery options, as houses could be under foreclosure, assets could be seized, or other emergency situations may be the top priority at that time. Emergency financial supports and assistance can help with cash, child care, clothing, food, housing and shelters, mortgage and rent, medications, telephone and cell phone bills, transportation, and utility bills.

This guide lists programs that can help with: **Mortgage/Rent Assistance**.

**Looking for more help?** FCCG offers free Problem Gambling Resource Packs on other topics. Download them at gamblinghelp.org/problem-gambling-resource-packs

**How to use this guide:** Statewide programs are listed first. Local programs follow, grouped by county (A to Z). Some programs serve several counties and appear in full under each one. Click any heading in the contents, or any web address, to go straight to it.

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# Statewide Programs

Programs available across Florida or nationally, plus programs whose listing does not name a specific county or city.

## Florida Housing Coalition - State Housing Initiatives Partnership (SHIP) Program

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|---|---|
| **Website** | https://flhousing.org/ship/ |

### State Housing Initiatives Partnership (SHIP)

### What's SHIP?

The State Housing Initiatives Partnership program, or SHIP, serves low and moderate income families (example a single person making up to $58,080 in Broward County, Florida). Its primary purpose is to make homeownership affordable.

SHIP dollars may be used to fund emergency repairs, new construction, rehabilitation, down payment and closing cost assistance, impact fees, construction and gap financing, mortgage buy-downs, acquisition of property for affordable housing, matching dollars for federal housing grants and programs, and homeownership counseling. SHIP funds may be used to assist units that meet the standards of chapter 553.

### How to Apply

If you would like to apply for housing assistance, please contact the Florida Housing Coalition at 1.800.677.4548 for additional information or contact the County or City SHIP office near you.

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## HUD: United States Department of Housing and Urban Development - HUD Approved Housing Counseling Agencies - Foreclosure/Eviction Assistance

| | |
|---|---|
| **Website** | https://www.hud.gov/ |

The housing choice voucher program is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses and apartments.

Eligibility for a housing voucher is determined by the PHA based on the total annual gross income and family size and is limited to US citizens and specified categories of non-citizens who have eligible immigration status. In general, the family's income may not exceed 50% of the median income for the county or metropolitan area in which the family chooses to live. By law, a PHA must provide 75 percent of its voucher to applicants whose incomes do not exceed 30 percent of the area median income. Median income levels are published by HUD and vary by location. The PHA serving your community can provide you with the income limits for your area and family size.

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If you are interested in applying for a voucher, contact the local PHA. For further assistance, please contact the HUD Office nearest to you.

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## Rescue Missions

| | |
|---|---|
| **Website** | https://www.jericho-road.net/ |

Low income, working poor, and individuals who are homeless or on the verge of homelessness may be able to get help from rescue missions in Florida. These locations can provide the low income access to numerous services and resources. There are a number of Rescue Mission organizations throughout Florida, as noted below.

The exact type and details of the services offered to the working poor will vary based upon each individual mission in Florida, but in general below you can get information below on some of the assistance programs offered, as well as who to contact for help.

- Homeless prevention and housing assistance may be offered by the Florida rescue missions. Examples include homeless prevention and rapid rehousing, case management, transitional housing, shelter, and information on Section 8 HUD programs as well as possible rent and energy bill help.
  - Food assistance, which can include hot meals, free groceries and food from on site pantries, and government food programs.
  - Job training and educational programs can include such programs and services as services as career counseling, GED programs, English, Computerized academic programs and training, English as a second language, life skills, resume review, computer training, and more.
  - Thrift stores in which people can get clothing, furniture, or household products.
  - Health and medical care from community clinics, government medical programs, medical care for children, and more.
  - Information - The rescue missions can provide information and details on grant programs, Florida and federal government assistance programs, and other non-profits that can provide help with bills, rent, and other expenses.

Locations of Rescue Missions in Florida

**Jericho Road Ministries Inc.**
Brooksville, FL
Phone number - (352) 799-2912
https://www.jericho-road.net/

**Faith Farm Ministries:**
Boynton Beach, Florida
561-737-2259
https://www.faithfarm.org/mens-program-boynton-beach-campus/

**Lighthouse Ministries Inc: Lakeland, FL**
(863) 687-4076
https://www.lighthousemin.org/contact

**Manna on Wheels Inc: Dover, FL**
813-767-5708
https://www.mannaonwheels.org/contact

**Miami Rescue Mission Inc.**
Miami, FL
(305) 571-2273
https://caringplace.org/

**Orlando Union Rescue Mission: Orlando, FL**
Call - (407) 422-4855
https://ourm.org/

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**Panama City Rescue Mission**
Panama City, Florida
(850) 769-0783
https://pcrmission.org/

**The City Rescue Mission, Inc.: Jacksonville, FL**
(904) 387-4357
https://www.crmjax.org/

**Trinity Rescue Mission: Jacksonville, FL**
(904) 355-1205
https://trinityrescue.org/

**Waterfront Rescue Mission Inc.**
Pensacola, FL
Phone - (850) 478-4027
https://waterfrontmission.org/contact/

**The Path of Citrus County**
Beverly Hills, FL
(352) 527-6500
https://www.pathofcitrus.org/

## The Society of St. Vincent de Paul – Financial Assistance

Members of the Society of St. Vincent de Paul are men and women who strive to grow spiritually by offering person-to-person service to individuals in need. The St. Vincent de Paul Society offers tangible assistance to those in need on a person-to-person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of providing guidance and through direct dollar or in-kind service. An essential precept of the Society`s work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are served.

We provide emergency assistance primarily for emergency shelter, rent, mortgage assistance, utilities, food, gas, car repairs and other essentials.

Some 12 million persons are helped annually by Vincentians in the United States.

## U.S. Department of the Treasury - Emergency Rental Assistance Fund - (Past Due Rent & Utility Bill Payment Assistance)

| | |
|---|---|
| **Website** | https://home.treasury.gov/policy-issues/coronavirus/assistance-for-state-local-and-tribal-governments/emergency-rental-assistance-program |

### How federal rental assistance works

State and local programs are distributing billions of dollars in rental assistance to help renters stay housed during the pandemic. Rental assistance helps renters and landlords make ends meet.

If you’re a renter having trouble paying your rent, utilities, or other housing costs – or if you’re a landlord trying to stay afloat with tenants in this situation – help may be available. State and local programs are taking applications from renters and landlords to distribute money from the U.S. Department of Treasury’s Emergency Rental Assistance (ERA) program in their own communities.

If you’re a landlord, you may think of rental assistance as help for renters. But right now, most federal emergency rental assistance programs accept applications from landlords. Where renters can apply, they often need your help to complete the process and make payments to you.

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### How do I apply for emergency rental assistance?

You apply through your local emergency rental assistance (ERA) program. Each local program has some flexibility in how they set up policies and procedures to suit the needs of their local community. For example, in some areas, you can apply for rental assistance yourself. In other areas, landlords need to submit an application first.

Find a rental assistance program for your state, tribe, or local area

Use the search bar to find programs in your area. If you cannot find any program in your area, call 2-1-1 or your local housing authority for assistance.

### What does emergency rental assistance cover?

**The federal ERA Program allows local programs to cover rent, utilities, and home energy costs.** This includes electricity, gas, fuel oil, water and sewer, and trash removal. If your landlord normally pays for utilities or home energy costs, these are counted as part of your rent.

Rental assistance may also cover:

- Reasonable late fees (if not included in your rental or utility debt)
- Internet service to your home
- Moving expenses and other rental-related fees (such as security deposits, application fees, or screening fees) for families who have to move

Some programs may also provide housing counseling, case management, legal representation, and other housing stability services.

### How much financial help can I get?

The federal ERA Program allows local programs to receive up to 18 months of help with rent, including overdue rent, back to March 13, 2020, if the money is available.

If you have overdue rent, the money must go toward rent that you owe, first. Local programs may be able to help with future rent. In addition, you may get help with your future rent payments, up to 3 months at a time. But this depends on your local program.

Ask your local program about the total amount of help available to you.

### If I don’t need help with rent, can I still get help with utilities, heating and cooling bills, the cost of moving, or other costs?

Yes, your local program may offer help with utility or energy costs alone. This includes help paying for future utility or energy bills, even if you owe money for existing or overdue bills.

Utilities and home energy costs include electricity, gas, water and sewer, trash removal, and fuel oil. If your landlord is responsible for paying utilities and home energy costs, these will be treated as rent.

Local programs are allowed to cover moving expenses, security deposits, rental application or screening fees, and motel or hotel bills for families who have to move out of their homes.

Local programs are also allowed to use some emergency rental assistance funds to help you with other expenses related to your housing, such as reasonable late fees, as well as costs for internet service that allows you to engage in distance learning, telework, telemedicine, and getting government services. For providers to cover it, you must provide a bill, invoice, or other evidence that shows you paid for the service.

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### Can I get help with rent and utility bills from last year?

Yes, but only for rent and utility bills charged on or after March 13, 2020, when a national state of emergency was declared.

### Do I have to be behind on rent to get help?

You don't have to be behind on rent to get assistance. Some programs offer help with future rent. However, if you have overdue rent, the money you get must go toward rent that you owe before it can be used for future rent.

### Can rental assistance cover the cost of a hotel or motel room?

Yes. If your household is eligible for emergency rental assistance, local programs may cover the cost of a hotel or motel room if:

- You had to move out of your home and you don't have a permanent home elsewhere
- You can provide hotel or motel bills or other evidence of your stay, and
- Your local program follows the rules for this emergency rental assistance

If emergency rental assistance is not available to help cover these costs, you can also ask for help under the HUD Emergency Solutions Grant program. Visit Benefits.gov for more information about Emergency Solutions Grants. You may also be able to find help at DisasterAssistance.gov .

### Am I eligible for emergency rental assistance?

To be eligible for help covering your rent, you must have an agreement to pay rent for your home or mobile home lot. You don't necessarily need to have a signed lease, and your home could be an apartment, house, mobile home, or other place.

These three statements also need to be true:

1. At least one member of your household has:
    - Qualified for unemployment or should qualify
    - Lost income
    - Owed large expenses, OR
    - Had other financial hardships
2. Your household income is below a certain amount, based on where you live
3. At least one member of your household is experiencing housing instability, which means they are at risk of becoming homeless or would have trouble finding a stable place to live

### Where can I find out if my household qualifies for rental help?

Eligibility is based on a renter household's financial situation and housing needs. If you're a landlord, eligibility is based on your tenant's household needs. For details, start with the rental assistance program for your state, tribe, or local area.

Federal rules allow local rental assistance programs to cover rent or utilities for low-income families. This generally includes renter households with income up to 80% of the Area Median Income (AMI), with adjustments for family size. Use this Area Median Income Lookup Tool from Fannie Mae to find the AMI in your area.

Local emergency rental assistance programs must prioritize applications for renter households with income below 50% of the AMI and households with a worker who has been unemployed for at least 90 days before applying. This means that your local program can

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set lower income limits to make sure the neediest households get help first. Your local program should let you know how their system for prioritizing applications works.

Money from the federal ERA Program is for renters only. But money from the Homeowner Assistance Fund created under the American Rescue Plan Act may also be available. If you're experiencing hardship as a homeowner, visit our Help for homeowners page to learn about your options.

**How can I show that I am eligible?**

Eligibility is based on a renter household's financial situation and housing needs.

When you apply for emergency rental help, you will be asked to show that your income is eligible and that you're experiencing housing instability. If you're a landlord, eligibility is based on your tenant's household needs, and you'll be asked to show that your tenant's household is eligible for assistance.

You must sign a written statement that the information in your application is correct and complete, and that you will use the emergency rental assistance for the costs it is meant to cover.

Emergency Rental Assistance program is a federal program that makes funding available to assist households that are unable to pay rent or utilities.

**Eligibility**

To be eligible for help covering your rent, you must have an agreement to pay rent for your home or mobile home lot. You don't necessarily need to have a signed lease, and your home could be an apartment, house, mobile home, or other place.

These three statements also need to be true:

1. At least one member of your household has:
   - Qualified for unemployment or should qualify
   - Lost income
   - Owed large expenses, OR
   - Had other financial hardships
1. Your household income is below a certain amount, based on where you live
2. At least one member of your household is experiencing housing instability, which means they are at risk of becoming homeless or would have trouble finding a stable place to live

**Contact**

**Hialeah**

Hialeah City Emergency Rental Assistance Program

(305) 863-2970

GET STARTED: https://www.hialeahfl.gov/690/Rental-and-Homelessness-Assistance

**Jacksonville**

City of Jacksonville Emergency Rental Assistance Program (ERAP)

(904) 337-9463

GET STARTED: https://unitedwaynefl.org/erap/

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**Miami**

Miami Emergency Rental Assistance

GET STARTED: https://www.miamidade.gov/global/housing/emergency-rental-assistance-program.page

(305) 723-1815

**Port St. Lucie**

City of Port St. Lucie Emergency Rental Assistance 2 (ERA2) Program

GET STARTED: https://www.cityofpsl.com/government/departments/neighborhood-services/community-services-grants/covid-19-emergency-rental-mortgage-assistance

(772) 344-4084

**Alachua County**

Alachua County Emergency Rental Assistance Program (ERAP)

GET STARTED: https://info.alachuacounty.us/2021/ERAP/

(352) 704-0301.

**Brevard County**

Brevard County Emergency Rental and Utility Assistance Program

GET STARTED: https://www.brevardfl.gov/HousingAndHumanServices

(321) 633-1951

**Broward County**

Broward County Rental Assistance Program

GET STARTED: https://www.broward.org/RentAssistance/Pages/default.aspx

(954) 831-3727

**Clay County**

Clay County Emergency Rental Assistance

GET STARTED: https://www.claycountygov.com/community/community-services/individual-assistance/rental-assistance

904-529-4256

**Collier County**

Collier County Assistance Program

GET STARTED: https://www.colliercountyhousing.com/collier-community-assistance-programs/

(239) 450-2114

**Escambia County**

Escambia County Emergency Rental Assistance (ERAP) Program

GET STARTED: https://myescambia.com/our-services/neighborhood-human-services

(850)403-6044

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**Hillsborough County**

Hillsborough County Rapid Response Recovery Assistance Program (R3)

GET STARTED: https://hcfl.gov/residents/human-services/financial-assistance

(866) 375-9114

**Lake County**

Lake County Emergency Rental Assistance Program

GET STARTED: https://lakecountyfl.submittable.com/signup?ReturnUrl=%2Fsubmit%2F208885%2Fera-2-rental-assistance

(352) 343-9800

**Lee County**

Lee County Emergency Rental Assistance Program

GET STARTED: https://www.leegov.com/dhs/assistance

(239) 533-2111

**Leon County**

Leon County Emergency Rental Assistance Program

GET STARTED: https://cms.leoncountyfl.gov/cares/

(855) 216-9470

**Manatee County**

Manatee County Emergency Rental Assistance Program

GET STARTED: https://www.mymanatee.org/departments/community-and-veterans-services-department/community-development-division

(941) 745-6270

**Marion County**

COVID Assistance Program (CAP)

GET STARTED: https://www.uwmc.org/CAP

(352) 820-3700

**Miami-Dade County**

Miami-Dade County Emergency Rental Program 2.3 (ERAP 2.3)

GET STARTED: https://www.miamidade.gov/global/housing/emergency-rental-assistance-program.page

(305) 468-5900

**Okaloosa County**

Okaloosa County Emergency Rental Assistance Program

GET STARTED: https://myokaloosa.com/housing

(850) 689-5050

**Orange County**

Orange County Emergency Rental Assistance

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GET STARTED: https://portal.neighborlysoftware.com/ERAP-OrangeCountyFL/Participant

(407) 836-3111

**Osceola County**

PROGRAM NAME: Osceola County COVID-19 Emergency Rental Assistance Program

GET STARTED: https://www.osceola.org/agencies-departments/human-services/housing/

(407) 742-2275

**Palm Beach County**

Palm Beach County Rental Assistance

GET STARTED: https://www.rentalassistancepbc.org/

(561) 355-4700

**Pasco County**

Helping with Emergency Assistance Relief for Tenants (Pasco H.E.A.R.T.)

GET STARTED: https://www.pascocountyfl.gov/services/community_development/index.php

(727) 834-3447.

**Pinellas County**

Pinellas County Emergency Rental Assistance

GET STARTED: https://pinellas.gov/covid-19

(850) 222-9684

**Polk County**

Polk County Eviction Prevention Program

GET STARTED: https://www.polkfl.gov/services/housing-and-neighborhood-development/

(863) 534-6000

**Sarasota County**

Sarasota County Emergency Rental Assistance Program

GET STARTED: https://www.scgov.net/government/health-and-human-services/covid-19-coronavirus/sarasota-county-cares/emergency-rental-assistance-program

941-429-3700

**Seminole County**

Seminole County Emergency Rental Assistance (ERA) Program

GET STARTED: https://www.seminolecountyfl.gov/departments-services/community-services/community-assistance

(877) 573-9375

**St. Johns County**

St. Johns County Emergency Rental Assistance

GET STARTED: https://www.sjcfl.us/departments/housing-community-development/

(904) 344-3188

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**St. Lucie County**

St. Lucie County Emergency Rental Assistance Program

GET STARTED: https://www.stlucieco.gov/departments-and-services/community-services/human-services

(772) 462-1777

**Volusia County**

Volusia County Emergency Rental Assistance Program

GET STARTED: https://www.volusia.org/services/community-services/community-assistance/human-services/human-services-programs.stml

(386) 943-7095

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# Alachua County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

| | |
|---|---|
| **Address** | 1701 NE 9th Street, Gainesville, FL 32609 |
| **Phone** | Phone: 352-372-0294 |
| **Website** | https://www.catholiccharitiesgainesville.org/ |
| **Email** | jdixon@ccgnv.org, smiller@ccgnv.org |
| **Counties served** | Alachua, Bradford, Dixie, Gilchrist, Levy |

**Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville**

**Fax: 386-754-5325**

**Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm**

**ABOUT US**

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES**

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

**For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org**

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

**For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438**

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

**For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421**

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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**For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427**

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

**For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

**For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436**

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

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## Society of St. Vincent de Paul – St. Augustine (Alachua County Conference)

| | |
|---|---|
| **Address** | 500 NE 16th Ave, Gainesville, FL 32601 |
| **Phone** | Phone: (352) 222-0588; (352) 372-4641 |
| **Email** | bjhelt@cox.net |
| **Hours** | Hours: 24 hours through voicemail |

### How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

### Gainesville District Council (Alachua County Conference)

### St. Patrick Conference

Bill Heltemes, President; Email: bjhelt@cox.net

Services: Assistance with rent and utilities, and provides food and clothing.

Areas served: Financial Assistance: Gainesville area, east of 13th street.

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# Baker County

## Catholic Charities Jacksonville

| | |
|---|---|
| **Address** | 40 E. Adams St., #320, Jacksonville, FL 32202 |
| **Phone** | Phone: (904) 354-4846 |
| **Website** | https://www.ccbjax.org/ |
| **Email** | info@ccbjax.org |
| **Counties served** | Baker, Clay, Duval, Nassau |

**Catholic Charities Jacksonville Regional Office**

**Email: info@ccbjax.org**

**ABOUT US**

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

**PROGRAMS & SERVICES**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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# Bay County

## Society of St. Vincent de Paul District Council of Pensacola-Tallahassee (Bay County Conference)

| | |
|---|---|
| **Address** | 3308 E 15th Street, Panama City, FL 32405 |
| **Phone** | (850) 785-4574 |
| **Website** | https://www.saintdominicpc.com/ |

### St. Dominic Catholic Church Conference

**ABOUT US**

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

FINANCIAL ASSISTANCE

Services: Undesignated Temporary Financial Assistance, including Rent, Utilities, Prescriptions, Dentures, and Food Pantries

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# Bradford County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

| | |
|---|---|
| **Address** | 1701 NE 9th Street, Gainesville, FL 32609 |
| **Phone** | Phone: 352-372-0294 |
| **Website** | https://www.catholiccharitiesgainesville.org/ |
| **Email** | jdixon@ccgnv.org, smiller@ccgnv.org |
| **Counties served** | Alachua, Bradford, Dixie, Gilchrist, Levy |

**Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville**

**Fax: 386-754-5325**

**Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm**

**ABOUT US**

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES**

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

**For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org**

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

**For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438**

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

**For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421**

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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**For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427**

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

**For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

**For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436**

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

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# Brevard County

## Eckerd Connects

| | |
|---|---|
| **Website** | https://eckerd.org/wp-content/uploads/2021/04/OTA-Application-Package-Revised-4-10-20-JM.pdf |
| **Email** | BrevardHousing@eckerd.org |

Brevard Family Support Services assists children and families in Brevard County, FL who are experiencing homelessness.

Services include:

- one-time financial assistance
- case management
- referral to counseling and
- parent training services

Case management family coaches actively assist in accessing community resources. They work to help families secure housing, work skills training programs, employment opportunities, transportation, medical services and other needs. These intensive services aim to reduce the time that families remain homeless.

Case managers working in the school system assist students experiencing homelessness in maintaining academic performance and participation in extracurricular activities.

Features

- Assist families in meeting basic needs
- Collaborate with the Brevard County School District, local agencies, and homeless students to maintain a strong academic performance
- Train schools in areas related to homelessness identification, services, and awareness
- Assist families in obtaining transportation for children to medical and educational services appointments
- Work with community stakeholders to connect families with opportunities that will assist with their transition out of homelessness
- Assist families in gaining access to available community resources, training on employment retention, and refer them to employment opportunities
- Develop a family plan to prevent repeated homelessness

### Eligibility

To be eligible for assistance, each of the following must apply:

- Families must reside in Brevard County, FL
- There must be a history of substance abuse
- Family MUST be currently experiencing homelessness or at imminent risk of homelessness (having received a 3-day notice)

**All applicants will need to submit a completed:**

- OTA Application Package
- Authorization for Release of Information – Landlord

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https://eckerd.org/wp-content/uploads/2021/04/Authorization-for-Release-of-Information-Landlord-Revised-4-10-20.pdf

- W9- Form

https://eckerd.org/wp-content/uploads/2021/04/W9_Form.pdf

Submission instructions: Scan and email the completed forms to **BrevardHousing@eckerd.org**. If you are unable to email the forms, please fax them to (321) 735-8105, or deliver them to our Rockledge, FL office in Brevard County.

Once the entire application packet is received, you will be contacted by an assigned case manager within 2-3 business days. Clients requesting move-in assistance must have an identified landlord and submit the completed Form W9 with the application. Checks are processed 10-14 days after the submission of a completed application and mailed directly to the landlord or utility company.

Eckerd Connects | Housing

3819 Murrell Rd. Suite E and F Rockledge, FL 32955 Main Office: (321) 253-0032

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## Salvation Army – Cocoa Corps/North Central Brevard

| | |
|---|---|
| **Address** | 919 Peachtree St., Cocoa, FL 32922 |
| **Phone** | Phone: (321) 632-6060 |
| **Website** | https://ncbrevard.salvationarmyflorida.org/ |

**Website: https://ncbrevard.salvationarmyflorida.org/**

**Services Offered at This Location:**

**Emergency Services** Salvation Army social service programs help meet the basic needs of daily life for those without the resources to do so themselves. Most often, the programs provide food, clothing, financial assistance to pay utilities, and other necessities. Services provided may vary by location. All Emergency family and individual assistance is provided with dignity and respect.

The Salvation Army offers a variety of tangible support to individuals and families in need in central and north Brevard. Below is a brief description of services available and how to get help. Please call (321) 632-6060 for assistance.

- **Emergency Financial Assistance**
- Rent/Mortgage Assistance – help with payments to prevent eviction/foreclosure.
- Utility Assistance (electricity, water, and/or natural gas) – help with payments to prevent shut-off of services.
- **By Appointment only. Call (321) 632-6060 ext. 13.** Available Tuesday-Fridays from 9am-noon, and 1pm-4pm in Cocoa.
- **Food Pantry**
  - Social Service corps, institutions, programs and canteens meet a basic human need for food and nutrition targeted to specific populations. These mass and congregate feeding programs, mobile meals and commodities distributions serve children, homeless persons, seniors and families in various configurations including seasonal food assistance, food pantries and banks, soup kitchens, day camps, snacks served and home delivered meals.

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- Canned goods, other non-perishables and perishable food.
- Open Tuesdays-Fridays 9am-noon in Cocoa. Please bring photo ID and SS card for number of persons in family.
- **The Manna Program**
- Restaurant/store donations of unexpected excess food items – typically breads, sweets, and sandwiches.
- Donations are distributed on a first-come, first-served basis beginning at 1pm Tuesdays-Fridays in Cocoa.
- **Seasonal Services**
  - Seasonal services are special services to help families and children in need at specific times during the year. Seasonal services offered include the many special Christmas giving programs such as holiday food distribution, toy giving programs for needy children, and adopt-a-family initiatives. Beyond Christmas, seasonal services include weather related assistance like fan distribution in the hot summer months and heat assistance in the winter. Back-to-school is another time of special services including specific material assistance such as backpacks, school clothing and school supplies. Services offered vary by community needs and location.

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# Broward County

## Catholic Charities of the Archdiocese of Miami, Inc. – Broward County Administrative Offices

| | |
|---|---|
| **Address** | 1505 N.E. 26th Street, Wilton Manors, FL 33305 |
| **Phone** | Office Phone: 305-754-2444 |
| **Website** | https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-broward-county/ |
| **Email** | info@ccadm.org, linkages@ccadm.org |

**Fax: 305-754-6649**

**Email: info@ccadm.org**

**Website: https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-broward-county/**

**BROWARD COUNTY PROGRAMS:**

1. **Homeless Prevention and Rapid Re-Housing – Broward County**

Provides assistance and appropriate referrals to individuals and families in the Broward county area to prevent homelessness, or rapidly re-house homeless families and individuals.

**Services offered include:**

- Matching individuals and families to community resources.
- Short-term rental assistance when funding is available.
- Partnered with Broward County we provide case management and rapid permanent housing placement for homeless families.
- Food vouchers when available

**Eligibility Requirements:**

- Resident of Broward County
- Homeless or at risk of homelessness
- Income restrictions may apply, please contact us for more details.

**Contact Us:**

Broward County 1505 NE 26th Street Wilton Manors, FL 33305 Phone: 954-630-9793 Fax: 954-332-6777 Email: linkages@ccadm.org

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## Society of St. Vincent de Paul – South Florida (Broward County Conferences)

| | |
|---|---|
| **Address** | 2323 N Dixie Hwy, Pompano Beach, FL 33060 |
| **Phone** | 954-395-6817 |
| **Website** | https://svdpsouthflorida.org/contact-us/ |
| **Email** | svdpmhoc@gmail.com |

The following is a list of 20 services provided by the Conferences and Councils in the Archdiocesan Council of Miami:

- Service to anyone in need
- Food programs
- Emergency financial assistance
- Transportation programs for seniors
- Disaster relief and victim services
- Rent / mortgage assistance and help with low-cost housing
- Twinning with shelters for the homeless
- Thrift stores
- Employment services
- Job training
- Counseling / information
- Referral service
- Budget counseling
- Youth programs
- Social justice programs
- Advocacy
- Twinning, foreign and domestic
- Hospital ministry
- Burial of the indigent
- Embracing the lonely, forgotten, and alienated

### North Broward Church Conferences

#### St. Andrew Catholic Church

9950 NW 29th St

Coral Springs, FL 33065

(954) 752-3950

#### St. Ambrose Catholic Church

PO Box 999

Deerfield Beach, FL 33443

(954) 427-2225

#### Our Lady Queen Of Heaven Church

1400 South State Road 7

North Lauderdale, FL 33068

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(954) 971-5400

**Mary Help Of Christians Church**

5980 University Dr

Parkland, FL 33067

https://mhocrc.org/svdp

(954) 323-8012

Please email svdpmhoc@gmail.com or call the Help Line 1-954-278-5614. / Ante cualquier duda, envíe un correo electrónico a svdpmhoc@gmail.com o llame al 1-954-278-5614.

**Our Lady Of Mercy Catholic Church**

5201 N Military Trail

Pompano Beach, FL 33064

(954) 421-3246

**St. Coleman Catholic Church**

1200 S Federal Hwy

Pompano Beach, FL 33062

(954) 942-3533

**St. Gabriel Catholic Church**

731 N Ocean Blvd

Pompano Beach, FL 33062

(954) 943-3684

**Our Lady Of Czestochowa Polish Catholic Mission**

2400 NE 12th St

Pompano Beach, FL 33062

(954) 946-6347

**St. Elizabeth Ann Seton Catholic Church**

1401 Coral Ridge Dr

Coral Springs, FL 33071

(954) 753-3330

**St. Paul The Apostle Catholic Church**

2700 NE 36th St

Lighthouse Point, FL 33064

(954) 943-9154

**St. Vincent Catholic Church**

6350 NW 18th St

Margate, FL 33063

(954) 972-0434

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**San Isidro Catholic Mission**

2310 Martin Luther King Blvd

Pompano Beach, FL 33069

(954) 971-8780

**St. Elizabeth of Hungary Catholic Church**

3331 NE 10th Terr

Pompano Beach, FL 33064

(954) 941-8117

**St. Henry Catholic Church**

1500 S Andrews Ave

Pompano Beach, FL 33069

(954) 785-2450

**St. Malachy Catholic Church**

6200 John Horan Terr

Tamarac, FL 33321

(954) 726-1237

**Central Broward Church Conferences**

**St. Bonaventure Catholic Church**

1301 SW 136th Ave

Davie, FL 33325

(954) 424-9504

**Blessed Sacrament Catholic Church**

1701 E Oakland Park Blvd

Fort Lauderdale, FL 33334

(954) 564-1010

**St. Anthony Catholic Church**

901 NE 2nd St

Fort Lauderdale, FL 33301

(954) 463-4614

**St. Clement Catholic Church**

2975 N Andrews Ave

Fort Lauderdale, FL 33311

(954) 563-1183

**St. Jerome Catholic Church**

2533 SW 9th Ave

Fort Lauderdale, FL 33315

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(954) 525-4133

**St. Sebastian Catholic Church**

2000 SE 25th Ave

Fort Lauderdale, FL 33316

(954) 524-9344

**St. Bernard Catholic Church**

8279 Sunset Strip

Sunrise, FL 33322

(954) 741-7800

**St. David Catholic Church**

3900 S University Dr

Davie, FL 33328

(954) 475-8046

**Our Lady Queen Of Martyrs Church**

2731 SW 11th Ct

Fort Lauderdale, FL 33312

(954) 583-8725

**St. John The Baptist Catholic Church**

4595 Bayview Dr

Fort Lauderdale, FL 33308

(954) 771-8950

**St. Helen Catholic Church**

3033 NW 33rd Ave

Fort Lauderdale, FL 33311

(954) 731-7314

**St. Pius X Catholic Church**

2500 NE 33rd Ave

Fort Lauderdale, FL 33305

(954) 564-1763

**All Saints Catholic Church**

10900 West Oakland Park Blvd

Sunrise, FL 33351

(954) 742-3188

**St. Katharine Drexel Catholic Church**

2700 Glades Circle, Suite 200

Weston, FL 33327

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(954) 389-5003

**South Broward Church Conferences**

**St. Matthew Catholic Church**

542 Blue Heron Dr

Hallandale Beach, FL 33009

(954) 458-1590

**Church of the Little Flower**

1805 Pierce St

Hollywood, FL 33022

(954) 628-8828

**St. Bernadette Catholic Church**

7450 Stirling Rd

Hollywood, FL 33024

(954) 432-5313

**St. Boniface Catholic Church**

8330 Johnson St

Pembroke Pines, FL 33024

(954) 432-2750

**St. Maximillian Kolbe Catholic Church**

701 North Hiatus Rd

Pembroke Pines, FL 33026

(954) 432-0206

**Nativity Catholic Church**

5220 Johnson St

Hollywood, FL 33021

(954) 987-3300

**St. Stephen Catholic Church**

6044 SW 19th St

Miramar, FL 33023

(954) 987-1100

**Annunciation Catholic Church**

3781 SW 39th St

West Park, FL 33023

(954) 989-0606

**St. Bartholomew Catholic Church**

8005 Miramar Pkwy

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Miramar, FL 33025

(954) 431-3600

**St. Maurice at Resurrection Catholic Church**

441 NE 2nd St

Dania Beach, FL 33004

(954) 961-7777

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# Charlotte County

## Society of St. Vincent de Paul – Punta Gorda (Charlotte County Conference)

| | |
|---|---|
| **Address** | Punta Gorda, Florida 33950 Phone: (941) 575-0767 |
| **Phone** | Punta Gorda, Florida 33950 Phone: (941) 575-0767 |
| **Website** | https://www.svdppg.org/ |
| **Email** | SVdPsh01@gmail.com |
| **Hours** | HOURS |

**Providing Hope**

Come to our office at 2500 Airport Road, Punta Gorda on Monday, Wednesday and Friday between the hours of 9:00am-12:00pm. A personal interview will help us determine the best way we can help you and your situation. If you have a financial need please arrive no later than 11:00am.

When we are unable to provide the needed assistance, we will connect you with one of our partner agencies in Charlotte County. If your residence is in another county, we will give you information about services in your home county.

- **Food Pantry**

Last year, we provided food for 27,072 individuals from our facility, the mobile food pantry, and holiday meals (Easter, Thanksgiving and Christmas). Our Food Pantry is stocked by community compassion and generous donors, local food drives and food purchased from Harry Chapin Food Bank. In addition to the basics, we try to include surprises that will make our recipients smile. Together, we can do even more. There is no food that is left to waste within our pantry.

- **Clothing, Housewares and Furniture Assistance**

We provide these items to those in need thanks to the donations we receive from the community. In situations where appliances become inoperable or non-repairable, we replace them on a first-come, first-served basis with donated appliances.

- **Financial Assistance**

Over $324,228 was spent on rental assistance, utility payments, bus fares, parking, education and other miscellaneous client expenses in 2021. We review the financial information of those we help to determine the amount needed.

- **Education**

We offer this most successful program to employees wishing to improve their earning potential by paying for tuition, books, supplies, and licensing fees. With our assistance, individuals have pursued education to improve their lives by securing a technical job or profession, gaining additional qualifications/certifications or completing a four-year degree.

**St. Vincent de Paul, Sacred Heart Conference** 25200 Airport Road

Email: SVdPsh01@gmail.com

Monday, Wednesday & Friday

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9AM–12PM

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# Citrus County

## Catholic Charities Diocese of St. Petersburg, Inc. – Citrus County (Dade City Administrative Offices)

| | |
|---|---|
| **Address** | 37733 Meridian Ave., Dade City, FL 33525 |
| **Phone** | Phone: (352) 521-1218 |
| **Website** | https://ccdosp.jotform.com/form/202903751738155 |

**Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430**

### ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

### PROGRAMS AND SERVICES

- **Citrus County General Rent/Utility Assistance** If you have suffered a loss of income due to the COVID-19 virus or other circumstances, and live within Citrus County, please know that help may be available to you. We have funds that could provide you with a more hopeful future as we work to address your present rent and/or utilities financial distress. We review all applications on a case-by-case basis to determine eligibility. Please apply here: https://ccdosp.jotform.com/form/202903751738155

### Contact Us

For more information or questions about available programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be forwarded to the first available Case Manager. Or you can reach us by phone: (352) 523-6958.

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional

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buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.

- **Citrus Community Outreach Center** We are in the process of re-envisioning services offered at the Citrus Community Outreach Center. We look forward to re-opening and continuing our mission of assisting those in need in this community.

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# Clay County

## Catholic Charities Jacksonville

| | |
|---|---|
| **Address** | 40 E. Adams St., #320, Jacksonville, FL 32202 |
| **Phone** | Phone: (904) 354-4846 |
| **Website** | https://www.ccbjax.org/ |
| **Email** | info@ccbjax.org |
| **Counties served** | Baker, Clay, Duval, Nassau |

**Catholic Charities Jacksonville Regional Office**

**Email: info@ccbjax.org**

**ABOUT US**

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

**PROGRAMS & SERVICES**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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## Society of St. Vincent de Paul – St. Augustine (Clay County Conference)

| | |
|---|---|
| **Address** | 1649 Kingsley Ave, Orange Park, FL 32073 |
| **Phone** | Larry O’Brien, President; Phone: (904) 264-0577<br>Phone: (904) 639-5839 |
| **Email** | stcathsvdp@yahoo.com |
| **Hours** | Hours: 10 a.m.-3 p.m. (Mon.-Fri.) |

### How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

### Riverside District Council (Clay County Conference)

St. Catherine of Siena Conference

Email: stcathsvdp@yahoo.com

Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish

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# Collier County

## Catholic Charities Diocese of Venice, Inc. – Collier County Administrative Offices

| | |
|---|---|
| **Address** | 2210 Santa Barbara Boulevard, Naples, FL 34116 |
| **Phone** | Phone: 239-455-2655 |
| **Email** | esmeralda.alvarado@catholiccharitiesdov.org |

**Fax: 239-455-7235**

**Email: esmeralda.alvarado@catholiccharitiesdov.org**

**Providing Help. Creating Hope. Serving All.**

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Collier County that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

**PROGRAMS AND SERVICES**

- **Catholic Charities Family Counseling Center**

Mental health services are provided in English and Spanish at the Catholic Charities Family Counseling Center in Naples for adults, children, and families. Counselors help resolve issues such as relational problems, abuse, stress, conflict, depression, anger, anxiety, and self-esteem. Fees for services are determined by an affordable and flexible sliding scale based on household size and income. In addition, counseling services are provided at several Collier County public schools.

- **Golden Gate Senior Center**

In collaboration with Collier Senior Resources, Catholic Charities operates the Golden Gate Senior Center in Naples. The center serves low-income seniors who require basic needs such as food, housing, and health care. The center provides a daily nutritious hot meal, activities and classes, and a food pantry along with other assistance programs and services.

- **Guadalupe Social Services**

Guadalupe Social Services of Catholic Charities serves the rural poor community of Immokalee. Programs and services include the Casa Maria Soup Kitchen, a food pantry, direct assistance for utilities and rent and prescriptions, a clothing room and shower facilities, immigration services, English school, Empowerment Program, Pantry on Wheels Program, holiday food distribution, and a crib and stroller program.

- **Judy Sullivan Family Resource Center**

The Judy Sullivan Family Resource Center of Catholic Charities in Naples provides a choice food pantry, Family Food Outreach Program, financial assistance for utilities and prescriptions, an Empowerment Program, educational programs for adults and seniors, the Weekend Power Pack Food Program for children, holiday food and gift distribution, and the Undy Sunday project.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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# Columbia County

## Catholic Charities Lake City

| | |
|---|---|
| **Address** | 553 NW Railroad Street, Lake City, FL 32055 |
| **Phone** | Phone: 386-754-9180 |
| **Website** | https://www.catholiccharitieslakecity.org/ |
| **Email** | suzanne@catholiccharitieslakecity.org, Suzanne@CatholicCharitiesLakeCity.org |
| **Counties served** | Columbia, Hamilton, Lafayette, Suwannee, Union |

**Fax: 386-754-5325 Email: suzanne@catholiccharitieslakecity.org**

**Facebook: https://www.facebook.com/catholiccharitieslc**

**Administrative Hours: Monday – Friday, 7:30am to 3:30pm**

**ABOUT US**

For more than 22 years, Catholic Charities Lake City has served the local communities of Columbia, Suwannee, Hamilton, Lafayette, and Union counties with charity rooted in compassion. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, disaster relief, and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES:**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** Our Emergency Assistance Program is recognized and leads the way as the go to agency for one stop shop! We assist with helping families prior to becoming homeless as well as when they become behind on a potential utility, rent or mortgage payment. In addition, our Stellar Food Pantry is open 5 days a week sunny, rainy, hot, or cold from 7:30am to 11:30am Monday – Friday. We assist all our financial clients with a friendly, experienced case manager to assist with the initial assessment and together working a personalized case plan with his family for self sufficiency – providing referrals and connecting with other agencies as we all partner together for the greater good of our clients. Our service area is vast and wide to the Hamilton, Suwannee, Lafayette, Union, and Columbia counties. Four of the five are food deserts, and all five of these counties have NO PUBLIC transportation at all. Please email Suzanne@CatholicCharitiesLakeCity.org for more information.
- **FOOD PANTRY: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
  - **Catholic Charities Food Pantry** The Catholic Charities Lake City team has operated a food pantry located at our office for decades. We offer food staples such as:
    - Mac & cheese
    - Canned tuna or canned chicken
    - Juice boxes Peanut butter (no glass)

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        - Rice & dried beans
        - Pasta & spaghetti sauce
        - Dry cereal
        - Canned veggies
        - Canned soups
        - Any Pop-Top foods
        - Low sodium items

We also distribute non-food items such as:

- Diapers (all sizes)
    - Toilet paper
        - Toothpaste (small tubes)
        - Toothbrushes
        - Quart, Gallon size zip lock storage bags
        - 18 qt. trash bags

Please visit our Facebook page for the most up-to-date hours and any changes during the holiday season. For other questions, please contact Suzanne Edwards at Suzanne@CatholicCharitiesLakeCity.com.

- **FOOD PANTRY INFORMATION & HOURS**

Catholic Charities Lake City

553 NW Railroad Street

Lake City, FL 32055

Monday-Friday 7:30am - 11:30am

Phone: 386-755-5683

- **Feed-A-Family Mobile Outreach Program** Our Feed-A-Family Mobile Outreach program serves five counties in Florida, none of which have public transportation. We use our refrigerated truck to bring fresh groceries to rural areas where people have no ability to get to our Food Pantry. We provide canned food, fresh produce, dairy, meats, bread, and pastries to those in need. Please look out for Feed-A-Family Mobile Outreach announcements, which are posted 2 weeks prior to our events on our Facebook page.
    - **Partner Food Pantries**

If you are struggling with food insecurity, check out our food pantry hours or visit one of our 60 partner locations throughout Columbia, Hamilton, Suwanee, and Union counties.

| County | Name | Physical Address | City | Phone Number |
|---|---|---|---|---|
| Columbia | Bethlehem United Methodist | 712 SW Bethlehem Ave | Fort White | 386-856-1826 |
| Columbia | Catholic Charities | 553 NW Railroad Street | Lake City | 386-754-9180 |
| Columbia | Christian Service Center | 421 NW Washington St. | Lake City | 386-755-1770 |
| Columbia | Evangel Deliverance Miracle | 256 NW Carol Place | Lake City | 386-365-8424 |
| Columbia | LuLu Baptist Church | 160 SE Gillen Terrace | LuLu | 904-703-9567 |
| Columbia | Olivet Missionary Baptist Church | 541 NE Davis Avenue | Lake City | 386-752-1990 |
| Columbia | Partners of HOPE | 217 SW Dyal Avenue | Lake City | 386-867-0628 |
| Columbia | Trinity UMC | 310 NE Martin Luther King S | Lake City | 386-752-3701 |
| Columbia | Word in Power | 5888 NW US Highway 41 | Lake City | 386-984-8607 |

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|---|---|---|---|---|
| Columbia | Young Marines of NCF | 464 SW Amiel Ct. | Fort White | 386-867-1380 |
| Hamilton | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Hamilton | New Bethel AME Church | 604 SW 6th St. | Jasper | 386-855-1997 |
| Suwannee | African Baptist Church | 502 Walker Ave. SW | Live Oak | 386-362-8860 |
| Suwannee | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Suwannee | Evergreen Baptist Church | 2509 224th St. | Lake City | 386-628-1692 |
| Suwannee | First Baptist Church | 401 W. Howard St. | Live Oak | 904-412-1811 |
| Suwannee | Mt. Gilead Baptist Church | 18305 56th St. | Live Oak | 386-209-4252 |
| Suwannee | O'Brien Baptist Church | 9544 E CR 349 | O'Brien | 386-288-3768 |
| Suwannee | Power For Living | 22880 SR 247 | Lake City | 386-365-2862 |
| Suwannee | San Juan Catholic Mission | 304 Plant Avenue SE | Branford | 386-935-2632 |
| Suwannee | St. Francis Xavier Catholic | 928 Howard St. East | Live Oak | 386-364-1108 |
| Suwannee | St. Luke's Episcopal Church | 1391 11th St. SW | Live Oak | 386-362-1837 |
| Suwannee | Wellborn Church of God | 3330 E. US Highway 90 | Wellborn | 386-963-4988 |
| Suwannee | Wellborn United Methodist | 12005 CR. 137 | Wellborn | 386-963-2324 |
| Union | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Union | Old Providence Baptist Church | 9316 NW CR 245 | Lake Butler | 386-755-1648 |

- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON** The Catholic Charities Lake City team begins planning holiday assistance events for both Thanksgiving & Christmas in late fall. We are blessed that many businesses – as well as all Columbia County public schools and some private schools – participate in canned food drives to support this initiative beginning in early October in conjunction with fall festivals & homecomings. These canned goods are collected, sorted and packaged for families struggling to make ends meet. Our team also places gift cards in each bag for a choice of meat. In 2021, we distributed 550 Thanksgiving baskets and vouchers. In December, our elves work to garner support of our Christmas Angel tree program for families facing hardship. This initiative is also completely privately funded. Applications for these programs will be available on our website (https://www.catholiccharitieslakecity.org/holiday-assistance) and on our Facebook page in October.

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# DeSoto County

## Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

| | |
|---|---|
| **Address** | 1210 East Oak Street, Arcadia, FL 34266 |
| **Phone** | Phone: 863-494-1068 |
| **Email** | desotoadmin.assistant@catholiccharitiesdov.org |
| **Counties served** | DeSoto, Hardee, Highlands |

**Fax: 863-222-8697**

**Email: desotoadmin.assistant@catholiccharitiesdov.org**

**Providing Help. Creating Hope. Serving All.**

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

**PROGRAMS AND SERVICES**

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

Casa San Juan Bosco Farm Worker Housing is a Catholic Charities development located in Arcadia that provides quality and affordable homes to area farmworkers and their families. The family-friendly neighborhood features 97 homes, playgrounds, soccer fields, a community garden, and two community centers with a computer lab/library.

- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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# Dixie County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

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|---|---|
| **Address** | 1701 NE 9th Street, Gainesville, FL 32609 |
| **Phone** | Phone: 352-372-0294 |
| **Website** | https://www.catholiccharitiesgainesville.org/ |
| **Email** | jdixon@ccgnv.org, smiller@ccgnv.org |
| **Counties served** | Alachua, Bradford, Dixie, Gilchrist, Levy |

**Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville**

**Fax: 386-754-5325**

**Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm**

**ABOUT US**

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES**

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

**For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org**

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

**For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438**

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

**For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421**

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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**For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427**

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

**For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

**For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436**

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

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# Duval County

## Catholic Charities Jacksonville

| | |
|---|---|
| **Address** | 40 E. Adams St., #320, Jacksonville, FL 32202 |
| **Phone** | Phone: (904) 354-4846 |
| **Website** | https://www.ccbjax.org/ |
| **Email** | info@ccbjax.org |
| **Counties served** | Baker, Clay, Duval, Nassau |

**Catholic Charities Jacksonville Regional Office**

**Email: info@ccbjax.org**

**ABOUT US**

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

**PROGRAMS & SERVICES**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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## Society of St. Vincent de Paul – St. Augustine (Duval County Conferences)

| | |
|---|---|
| **Address** | 742 Arlington Rd, Jacksonville, FL 32211 |
| **Phone** | Phone: (904) 674-6378<br>Phone: (904) 312-3242<br>Phone: (904) 996-8380 |
| **Email** | christopher.bodin@gmail.com, svdp.ebj.saj@comcast.net |
| **Hours** | Hours: 24 hours through voicemail |

### How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

### Oceanside District Council (Duval County Conferences)

#### Christ the King Conference

Chris Bodin, President

Email: christopher.bodin@gmail.com

Services: Assistance with rent and utilities and provides food and bus passes.

Areas served: Parish boundaries.

#### Holy Spirit Conference

11665 Ft. Caroline Rd

Jacksonville, FL 32225

#### St. Denis Conference (Blessed Trinity)

Eustace B. “Johnny” Johnson, Jr., President

10472 Beach Blvd

Jacksonville, FL 32246

Email: svdp.ebj.saj@comcast.net

Hours: 9 a.m.-11 a.m. (Food Pantry)

Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish boundaries.

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**St. Mary Magdalene (Resurrection) Conference**

Denise Bunnewith, President; Phone: (904) 744-0833, ext. 23; Email: bunnewith@northfloridatpo.com

3383 University Blvd N

Jacksonville, FL 32277

Phone: (904) 744-8600

Hours: 9 a.m.-4:30 p.m. (Mon.-Fri.)

Services: Assistance with rent and utilities and provides food.

Areas served: Parish and Arlington area for zip codes: 32277

**St. Paul Conference (Beaches)**

Corky Heft, President

224 North 5th St.

Jacksonville Beach, FL 32250

Phone: (904) 246-5240

Fax: (904) 246-5235

Email: svdpbeaches@bellsouth.net

Hours: 9 a.m.-1 p.m.

Services: Assistance with rent and utilities and provides food, household items and will pick-up and deliver furniture. Also provides gas vouchers and bus tokens.

Areas served: Beaches

**Riverside District Council (Duval County Conferences)**

**Holy Family Conference**

Jim Grady, President

9800 Baymeadows Rd

Jacksonville, FL 32256

Phone: (904) 641-5838

jbgjax54@yahoo.com

Services: Assistance with rent and utilities and provides food.

Areas served: Parish

**Holy Spirit Conference**

Phone: (904) 312-3242

11665 Ft. Caroline Rd

Jacksonville, FL 32225

**Sacred Heart Conference**

Debbie Kirkland, President; Email: debijojax@comcast.net

5752 Blanding Blvd

Jacksonville, FL 32244

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Phone: (904) 771-2949

Hours: 9 a.m.-Noon (Mon., Tues. & Thurs.), Sat. Food Pantry

Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish

**St. Matthew Conference**

Mark Stone, President; Email: ccronrugs@aol.com

1773 Blanding Blvd

Jacksonville, FL 32210

Phone: (904) 388-7008

Fax: (904) 388-8533

Hours: 24 hours through voicemail

Services: Assistance with rent and utilities and provides food and limited clothing, household items and furniture.

Areas served: Parish

**St. Paul of Riverside Conference**

Elizabeth Till, President; Email: tillq@bellsouth.net

2626 Park Street

Jacksonville, FL 32205

Phone: (904) 553-7644

Hours: (Tues., Wed., Sat.)

Services: Assistance with rent and utilities and provides food, clothing, household items and limited furniture. Will pick-up and deliver furniture. Also provides bus tokens, job assistance, assistance with prescriptions, limited temporary lodging, and limited day care assistance.

Areas Served: Parish

**Society of St. Vincent de Paul Assumption Catholic Church Conference**

Rob Roque, President

2403 Atlantic Blvd.

Jacksonville, FL 32207

Phone: (904) 398-1917

Email: roqwoods@hotmail.com

Hours: 10 a.m. – noon (Mon.-Thurs.)

Services: Assistance with rent and utilities, clothing, furniture & household items.

Areas served: Rent & Utilities for parish; furniture is citywide.

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# Escambia County

## Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

| | |
|---|---|
| **Address** | 2200 W. DeSoto Street, Pensacola, FL 32505 |
| **Phone** | Phone: 850-434-6615 |
| **Website** | https://www.svdpnwflorida.org/ |
| **Email** | svdpcpt@aol.com, alfredwashburn@gmail.com |

**Mailing Address:**

**P.O. Box 17645**

**Pensacola, FL 32522**

**Email: svdpcpt@aol.com**

**Facebook: https://www.facebook.com/StVincentdePaulPensacolaTallahassee**

**ABOUT US**

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

**WHAT WE DO**

Basic Services We Provide in the Pensacola Community:

- Person to person assistance with rent, utilities, prescriptions, dentures and other emergency needs
- Thrift Stores offering clothing and household goods at a low cost alternative to retail shopping
- Food Pantries providing ongoing and emergency food assistance
- SVdP Alfred-Washburn Center a shower and laundry facility for the homeless

**FURNITURE/APPLIANCES PICKUP, FOOD PANTRIES, & SVDP ALFRED-WASHBURN CENTER**

**Donated Furniture and Appliances Available**

Pick-up of donated furniture and appliances available. Call the Warehouse to schedule your free pick up: (850) 434-6615.

**Warehouse (Pick-Up) Location:**

2200 W. DeSoto Street

Pensacola, FL 32505

(850) 434-6615

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Monday to Thursday, 9:00 a.m. – 4:00 p.m.

Friday, 10:00 a.m. – 3:00 p.m.

**St. Vincent de Paul Food Pantries**

**Food Pantry #1**

2200 W. DeSoto Street

Pensacola, FL 32505

Tuesdays, 10:00 a.m. – 2:00 p.m.

Wednesdays, 10:00 a.m. – 12:00 p.m.

No appointment necessary at this location. Must provide picture ID, SS card, and proof of residence.

**Food Pantry #2**

5200 Saufley Field Road

Pensacola, FL 32526

(850) 457-3833

Tuesdays and Thursdays, 10:00 a.m. – 12:00 p.m.

By appointment only. Call (850) 457-3833.

**Alfred-Washburn Center (Homeless Services)**

**Alfred-Washburn Center**

**31 Murphy Ln**

**Pensacola, FL 32505**

**https://www.alfredwashburn.org/**

**Phone: (850) 435-7427**

**Email: alfredwashburn@gmail.com**

**Facebook: http://www.facebook.com/pages/Alfred-Washburn-Center/134655299940778**

**Mondays, Wednesdays, Thursdays, Fridays, and Saturdays: 8:30 a.m. – 1:00 p.m.**

The Alfred-Washburn Center is a ministry of the Society of St. Vincent de Paul serving the homeless and poorer members of our community. The Center is funded by the St. Vincent de Paul Thrift Stores and Conferences, as well as private and corporate donations. We are a 100% volunteer organization. The only qualification for volunteers is a desire to serve the least of our brothers and sisters.

The Center provides food, showers, laundry facilities, clothing and Identification Cards for the homeless. We have individual shower rooms and washing machines and dryers for laundry. All homeless and poorer members of our community are welcomed and services are provided free of charge for any who come to the Center. Our goal is to give back the basic human dignity that God has given all of us. All are welcome!

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## Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

| | |
|---|---|
| **Address** | 10650 Gulf Beach Highway, Pensacola, FL 32507 |
| **Phone** | Phone: (850) 492-0837 |
| **Website** | https://holyspiritperdido.com/ |

**The Society of St. Vincent de Paul - Escambia County, FL - Catholic Church of the Holy Spirit Conference**

**Website: https://holyspiritperdido.com/**

**ABOUT US**

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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## Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

| | |
|---|---|
| **Address** | 1212 East Moreno Street, Pensacola, FL 32503 |
| **Phone** | Phone: (850) 439-3057 |
| **Website** | https://shc.ptdiocese.org/ |

**The Society of St. Vincent de Paul - Escambia County, FL - The Cathedral of the Sacred Heart Conference**

**Website: https://shc.ptdiocese.org/**

**ABOUT US**

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

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St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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# Flagler County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – St. Augustine Regional Office

| | |
|---|---|
| **Address** | 525 SR 16, Unit 111-112, St. Augustine, FL 32084 |
| **Phone** | Phone: 904-829-6300 |
| **Website** | https://www.ccbstaug.org/ |
| **Email** | Info@ccbstaug.org, wbennett@ccbstaug.org |
| **Counties served** | Flagler, St. Johns |

**Email: Info@ccbstaug.org Office Hours: Monday – Friday: 9:00am – 3:00pm**

**ABOUT US**

Since 1975, Catholic Charities St. Augustine has worked to transform lives by serving our community's most vulnerable across the St. Johns, Putnam, and Flagler county communities. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance for rural families and students, homelessness prevention, and pregnancy and adoption support, we are putting our beliefs into action to transform lives.

Over the years, Catholic Charities St. Augustine has grown into a multi-faceted agency that served more than 10,000 people in our surrounding communities in 2020. Our services are offered to all people regardless of religious affiliation, gender, race or ethnic origin.

**PROGRAMS AND SERVICES**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
- Catholic Charities St. Augustine's emergency financial assistance program is a recognized and proven way to prevent homelessness in Flagler, Putnam and St. Johns counties. Our program facilitates and distributes grants from several federal and state/ local agencies to serve those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
- This program is open to families with children, households that are homeless, clients referred from other agencies that have worked with the family/individual, households or individuals who have experienced domestic violence in the past 30 days and families with children that are secondary tenants. Services available include:
- Rent and mortgage assistance
- Utility payments
- Rent and utility deposits
- Rental application fees

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**If you are in need of emergency financial assistance, please contact us at (904) 829-6300.**

- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
- **Food Pantry**

Catholic Charities St. Augustine serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our food pantry located at our office at 525 State Rd 16 STE 112, St. Augustine, FL, 32084.

- **FOOD PANTRY INFORMATION & HOURS**
- Catholic Charities St. Augustine Food Pantry
- 525 State Rd 16 STE 112, St. Augustine
- Mondays and Wednesdays from 10 a.m. to 3 p.m.
- Please bring an official form of photo identification, such as a driver's license. During holidays, please check here or call us for adjusted food distribution schedules.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Peanut Butter and Jelly
- Macaroni and Cheese
- Cereal – Hot and Cold
- Pasta and Spaghetti Sauce
- Canned Goods – Vegetables, fruits, soups, tuna, meats
- Dried Beans / Rice
- Diapers
- **Back Roads Program**

The Back Roads Program is a mobile food pantry operated by Catholic Charities St. Augustine that directly addresses the lack of transportation and other low-income barriers by the delivery of food to the remote parts of our three service areas (Flagler, Putnam and St. Johns).

We specifically target areas that are identified as food deserts by the USDA. Those who live in food deserts have limited access to transportation and grocery stores. Our team works alongside local libraries, community centers, churches, parishes and other outreach organizations which will help us to identify areas and individuals most in need.

**To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack Program addresses local food insecurity among children in a unique way inside the classroom. Each week, students discreetly receive a bag filled with nutritious kid-friendly food to take home. This ensures that they have meals and snacks to eat over the weekend, when school lunches are unavailable.
- With help from the school district staff, children in need are identified by their participation in the federal school meal assistance program. Each week, Catholic Charities St. Augustine staff organizes volunteers to help stuff recyclable bags with uniformed shelf-stable and nutritious food and other items. We then deliver these bags to

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the schools every Thursday so that the school can in turn distribute them before the weekend. Extra food is included on longer breaks such as three-day weekends, holidays and spring break.

- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Vienna sausage (Pop top cans)
- Pudding (Ready to eat)
- Juice boxes
- Applesauce (Single serving)
- Fruit cup (Single serving)
- Cereal bowls
- Granola bars (No nuts)
- Protein bars (No nuts)
- Oatmeal (Single-serving packets)

**To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **DISASTER ASSISTANCE: FACILITATING DIRECT SUPPORT FOR LOCAL FAMILIES IN THE WAKE OF DISASTERS**
- In the aftermath of natural disasters and other crises, Catholic Charities St. Augustine works to help stabilize our community by directly assisting individuals in need. From financial assistance to case management, our team uplifts local families when they need it most. Many of these families have lost everything - homes, cars, belongings, and even loved ones. By providing tireless support to those who need us, we live our mission of providing compassion to the community's most vulnerable.
- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON**
- Catholic Charities St. Augustine partners with several local organizations to facilitate our Holiday Assistance program: Hope for the Holidays. Each year, we work together to gather toys for local children who otherwise would not have gifts to open for the holidays. We collect and distribute hundreds of these gifts to families in need each year.
- Our team opens up applications in the fall for families facing hardship to apply to become a recipient of our Holiday Assistance program. Applications typically open in October and are first come, first served. To apply, you must meet the following criteria:
- You must have children living in your home.
- You must include the following documents in your applications:
  - Proof of county residency*, such as a current electric/water/cable bill
  - Vehicle registration
  - Lease agreement and/or mortgage documentation
  - Original social security cards for parent(s) and children
  - Original birth certificate for all children in home
  - Photo ID
  - List of gift ideas for all family members prepared before arrival
  - *The program is open to Flagler, Putnam and St. Johns County. Clients must apply through their own county: Flagler County residents must register at St. Vincent De Paul Church, Putnam County residents must register through our Palatka office, and

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St. Johns County residents must register through Catholic Charities St. Augustine. Please contact us with any questions regarding applications.

- **CARING CHOICES: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**
- As a licensed child placing agency, Catholic Charities Bureau, Inc., Diocese of St. Augustine has been a leader in the adoption field since the first Florida office opened in Jacksonville in 1943.
- The Adoption and Pregnancy Counseling Program provides services and advocacy for women with unplanned pregnancies. In accordance with the church's teaching to respect life, our services are designed to help preserve and protect the life of the child, to provide care and nurturing for women and their children, and to assist in the building up of families through adoption.

**The services of this program are:**

- Life-affirming pregnancy counseling to clients that may include education and referrals.
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child.
- Post- legal adoption services including lifetime counseling to birth mother as needed and search assistance as requested by any member of the adoption triad.
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are need.
- Adoption education to the community.

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

- **SENIOR SERVICES: ASSISTING AREA SENIORS STRUGGLING WITH FOOD INSECURITY AND ISOLATION**
- **COMPASSION TO-GO** Catholic Charities works with the St. Augustine Sheriff's Department to connect homebound seniors in the St. Augustine/St. Johns County community with compassionate food assistance. In addition to receiving a bag of nutritious meals, this program offers those with limited mobility an opportunity for some often much-needed social contact.

**For more information about this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **ST. JOSEPH NEIGHBORHOOD CENTER: Rebuilding our community through Faith, Hope, Love, and Knowledge!**
- Founded in 2021, St. Joseph Neighborhood Center is a ministry of the Sisters of St. Joseph of St. Augustine. Our mission appeared to us through prayer and discernment by creating space to discover God's call to meet the current needs of our dear neighbor. The message we received over and over was clear and simple… 'continue to defend and be a voice for those who do not have one.'
- This non-profit organization is dedicated to improving the lives of Young Single Mothers and their children.

**The services of this program are:**

- Empowering Young Single Mothers to Achieve Economic Independence
- Providing GED/Career Programs

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- Developing Relationships with Companies to Secure Job Placement
- Teaching Development Tools to Help Women Thrive in Work and Life
- Mentoring Young Single Mothers with More Effective Parenting Skills

**Please visit the St. Joseph Neighborhood Center website or call (904) 824-1752 for more information.**

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## Society of St. Vincent de Paul – St. Augustine (Flagler County Conference)

| | |
|---|---|
| **Address** | 400 S. Daytona Ave., Flagler Beach, FL 32136 |
| **Phone** | Shaun Porter, President; Phone: (386) 338-4025<br>Phone: (386) 693-4806<br>Thrift Store Phone: (386) 439-0071 |
| **Email** | smdmsvdp@cfl.rr.com |
| **Hours** | Hours: 11 a.m. to 2 p.m. (Mon., Wed.,Fri.), 24 hours through voicemail |

### How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

### Oceanside District Council (Flagler County Conference)

### Santa Maria del Mar Conference

Email: smdmsvdp@cfl.rr.com

Services: Assistance with rent and utilities and provides food, clothing, limited household items & furniture.

Areas served: Flagler City

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# Gilchrist County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

| | |
|---|---|
| **Address** | 1701 NE 9th Street, Gainesville, FL 32609 |
| **Phone** | Phone: 352-372-0294 |
| **Website** | https://www.catholiccharitiesgainesville.org/ |
| **Email** | jdixon@ccgnv.org, smiller@ccgnv.org |
| **Counties served** | Alachua, Bradford, Dixie, Gilchrist, Levy |

**Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville**

**Fax: 386-754-5325**

**Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm**

**ABOUT US**

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES**

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

**For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org**

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

**For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438**

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

**For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421**

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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**For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427**

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

**For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

**For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436**

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

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# Hamilton County

## Catholic Charities Lake City

| | |
|---|---|
| **Address** | 553 NW Railroad Street, Lake City, FL 32055 |
| **Phone** | Phone: 386-754-9180 |
| **Website** | https://www.catholiccharitieslakecity.org/ |
| **Email** | suzanne@catholiccharitieslakecity.org, Suzanne@CatholicCharitiesLakeCity.org |
| **Counties served** | Columbia, Hamilton, Lafayette, Suwannee, Union |

**Fax: 386-754-5325 Email: suzanne@catholiccharitieslakecity.org**

**Facebook: https://www.facebook.com/catholiccharitieslc**

**Administrative Hours: Monday – Friday, 7:30am to 3:30pm**

**ABOUT US**

For more than 22 years, Catholic Charities Lake City has served the local communities of Columbia, Suwannee, Hamilton, Lafayette, and Union counties with charity rooted in compassion. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, disaster relief, and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES:**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** Our Emergency Assistance Program is recognized and leads the way as the go to agency for one stop shop! We assist with helping families prior to becoming homeless as well as when they become behind on a potential utility, rent or mortgage payment. In addition, our Stellar Food Pantry is open 5 days a week sunny, rainy, hot, or cold from 7:30am to 11:30am Monday – Friday. We assist all our financial clients with a friendly, experienced case manager to assist with the initial assessment and together working a personalized case plan with his family for self sufficiency – providing referrals and connecting with other agencies as we all partner together for the greater good of our clients. Our service area is vast and wide to the Hamilton, Suwannee, Lafayette, Union, and Columbia counties. Four of the five are food deserts, and all five of these counties have NO PUBLIC transportation at all. Please email Suzanne@CatholicCharitiesLakeCity.org for more information.
- **FOOD PANTRY: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
  - **Catholic Charities Food Pantry** The Catholic Charities Lake City team has operated a food pantry located at our office for decades. We offer food staples such as:
    - Mac & cheese
    - Canned tuna or canned chicken
    - Juice boxes Peanut butter (no glass)

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        - Rice & dried beans
        - Pasta & spaghetti sauce
        - Dry cereal
        - Canned veggies
        - Canned soups
        - Any Pop-Top foods
        - Low sodium items

We also distribute non-food items such as:

- Diapers (all sizes)
    - Toilet paper
        - Toothpaste (small tubes)
        - Toothbrushes
        - Quart, Gallon size zip lock storage bags
        - 18 qt. trash bags

Please visit our Facebook page for the most up-to-date hours and any changes during the holiday season. For other questions, please contact Suzanne Edwards at Suzanne@CatholicCharitiesLakeCity.com.

- **FOOD PANTRY INFORMATION & HOURS**

Catholic Charities Lake City

553 NW Railroad Street

Lake City, FL 32055

Monday-Friday 7:30am - 11:30am

Phone: 386-755-5683

- **Feed-A-Family Mobile Outreach Program** Our Feed-A-Family Mobile Outreach program serves five counties in Florida, none of which have public transportation. We use our refrigerated truck to bring fresh groceries to rural areas where people have no ability to get to our Food Pantry. We provide canned food, fresh produce, dairy, meats, bread, and pastries to those in need. Please look out for Feed-A-Family Mobile Outreach announcements, which are posted 2 weeks prior to our events on our Facebook page.
    - **Partner Food Pantries**

If you are struggling with food insecurity, check out our food pantry hours or visit one of our 60 partner locations throughout Columbia, Hamilton, Suwanee, and Union counties.

| County | Name | Physical Address | City | Phone Number |
|---|---|---|---|---|
| Columbia | Bethlehem United Methodist | 712 SW Bethlehem Ave | Fort White | 386-856-1826 |
| Columbia | Catholic Charities | 553 NW Railroad Street | Lake City | 386-754-9180 |
| Columbia | Christian Service Center | 421 NW Washington St. | Lake City | 386-755-1770 |
| Columbia | Evangel Deliverance Miracle | 256 NW Carol Place | Lake City | 386-365-8424 |
| Columbia | LuLu Baptist Church | 160 SE Gillen Terrace | LuLu | 904-703-9567 |
| Columbia | Olivet Missionary Baptist Church | 541 NE Davis Avenue | Lake City | 386-752-1990 |
| Columbia | Partners of HOPE | 217 SW Dyal Avenue | Lake City | 386-867-0628 |
| Columbia | Trinity UMC | 310 NE Martin Luther King S | Lake City | 386-752-3701 |
| Columbia | Word in Power | 5888 NW US Highway 41 | Lake City | 386-984-8607 |

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| Columbia | Young Marines of NCF | 464 SW Amiel Ct. | Fort White | 386-867-1380 |
| Hamilton | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Hamilton | New Bethel AME Church | 604 SW 6th St. | Jasper | 386-855-1997 |
| Suwannee | African Baptist Church | 502 Walker Ave. SW | Live Oak | 386-362-8860 |
| Suwannee | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Suwannee | Evergreen Baptist Church | 2509 224th St. | Lake City | 386-628-1692 |
| Suwannee | First Baptist Church | 401 W. Howard St. | Live Oak | 904-412-1811 |
| Suwannee | Mt. Gilead Baptist Church | 18305 56th St. | Live Oak | 386-209-4252 |
| Suwannee | O'Brien Baptist Church | 9544 E CR 349 | O'Brien | 386-288-3768 |
| Suwannee | Power For Living | 22880 SR 247 | Lake City | 386-365-2862 |
| Suwannee | San Juan Catholic Mission | 304 Plant Avenue SE | Branford | 386-935-2632 |
| Suwannee | St. Francis Xavier Catholic | 928 Howard St. East | Live Oak | 386-364-1108 |
| Suwannee | St. Luke's Episcopal Church | 1391 11th St. SW | Live Oak | 386-362-1837 |
| Suwannee | Wellborn Church of God | 3330 E. US Highway 90 | Wellborn | 386-963-4988 |
| Suwannee | Wellborn United Methodist | 12005 CR. 137 | Wellborn | 386-963-2324 |
| Union | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Union | Old Providence Baptist Church | 9316 NW CR 245 | Lake Butler | 386-755-1648 |

- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON** The Catholic Charities Lake City team begins planning holiday assistance events for both Thanksgiving & Christmas in late fall. We are blessed that many businesses – as well as all Columbia County public schools and some private schools – participate in canned food drives to support this initiative beginning in early October in conjunction with fall festivals & homecomings. These canned goods are collected, sorted and packaged for families struggling to make ends meet. Our team also places gift cards in each bag for a choice of meat. In 2021, we distributed 550 Thanksgiving baskets and vouchers. In December, our elves work to garner support of our Christmas Angel tree program for families facing hardship. This initiative is also completely privately funded. Applications for these programs will be available on our website (https://www.catholiccharitieslakecity.org/holiday-assistance) and on our Facebook page in October.

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# Hardee County

## Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

| | |
|---|---|
| **Address** | 1210 East Oak Street, Arcadia, FL 34266 |
| **Phone** | Phone: 863-494-1068 |
| **Email** | desotoadmin.assistant@catholiccharitiesdov.org |
| **Counties served** | DeSoto, Hardee, Highlands |

**Fax: 863-222-8697**

**Email: desotoadmin.assistant@catholiccharitiesdov.org**

**Providing Help. Creating Hope. Serving All.**

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

**PROGRAMS AND SERVICES**

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

Casa San Juan Bosco Farm Worker Housing is a Catholic Charities development located in Arcadia that provides quality and affordable homes to area farmworkers and their families. The family-friendly neighborhood features 97 homes, playgrounds, soccer fields, a community garden, and two community centers with a computer lab/library.

- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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# Hernando County

## Catholic Charities Diocese of St. Petersburg, Inc. – Hernando County (Dade City Administrative Offices)

| | |
|---|---|
| **Address** | 37733 Meridian Ave., Dade City, FL 33525 |
| **Phone** | Phone: (352) 521-1218 |
| **Email** | aidsministry@ccdosp.org |

**Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430**

**ABOUT US**

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

**PROGRAMS AND SERVICES**

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.
    - **St. Teresa Apartments**

Twelve (12) one-bedroom efficiency units for individuals (including Veterans). Located in the heart of Brooksville (capital of Hernando County) with access to public transportation, shopping and dining. New roof and other renovations. For Information, call (813) 443-5065.

- **HIV/AIDS Housing Services – Hernando County**
- **Voucher Program:** HOPWA funded vouchers are available to qualified individuals to pay a portion of the rent at a voucher program eligible rental property. In addition to rent

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subsidy the program provides a utility allowance. This program is administered through our Tampa office.

- **HIV/AIDS Eligibility requirement:** An individual or at least one immediate family member must have a medical diagnosis of HIV/AIDS, and the individual or family must be homeless, living in a marginal housing situation, at risk of eviction or transitioning from a residential setting.
- **Contact Us:**

Elma Settle, Housing Specialist

Telephone: 813-375-3933

Fax: 813-375-3937

Email: aidsministry@ccdosp.org

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# Highlands County

## Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

| | |
|---|---|
| **Address** | 1210 East Oak Street, Arcadia, FL 34266 |
| **Phone** | Phone: 863-494-1068 |
| **Email** | desotoadmin.assistant@catholiccharitiesdov.org |
| **Counties served** | DeSoto, Hardee, Highlands |

**Fax: 863-222-8697**

**Email: desotoadmin.assistant@catholiccharitiesdov.org**

**Providing Help. Creating Hope. Serving All.**

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

**PROGRAMS AND SERVICES**

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

Casa San Juan Bosco Farm Worker Housing is a Catholic Charities development located in Arcadia that provides quality and affordable homes to area farmworkers and their families. The family-friendly neighborhood features 97 homes, playgrounds, soccer fields, a community garden, and two community centers with a computer lab/library.

- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

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# Hillsborough County

## Society of St. Vincent de Paul – Hillsborough County, FL

| | |
|---|---|
| **Address** | 12310 N Nebraska Ave, Tampa, FL 33612 |
| **Phone** | Phone: (813) 876-5841 or (813) 434-0201 |
| **Website** | http://svdptampa.org/ |
| **Email** | info@svdpctk.org |

We are all about serving our neighbors in need, regardless of race or religious affiliation. When difficult situations arise - a lost job, an illness or unexpected expense - the most basic necessities like food, shelter, medicine, clothing, and transportation can become impossible to afford. Each day there are heartbreaking circumstances right here in our own community, but practical, person-to-person care offered in a respectful and loving way can make a world of difference.

At St Vincent de Paul, we ease an individual or family's initial emergency, then shepherd them into programs that can bring lasting change. Donations made locally are used and distributed throughout Hillsborough County neighborhoods.

**How We Help:**

http://svdptampa.org/conferences.htm

Financial support services to those in need are administered by church conferences according to geographic parish boundaries. For assistance, please call direct to the SVdP church conference serving your zip code. For zip codes without coverage, please call the community assistance help line at 211 or the SVdP referral line at 813-971-7685.

**How do we find those in need?**

Calls are received directly or by referrals from friends, parishioners, and Social Service Agencies.

The names and circumstances are kept in strictest confidence.

**Church Conferences**

SVDP Parish Conferences provide financial assistance for rent, utilities, food, medicine, clothing and other necessities to those in need.

**Food Pantries**

**Food is provided to those in need by volunteer staff.**

The St. Vincent de Paul Society provides emergency food to those in need through its food pantries located throughout Hillsborough County.

**West Hillsborough Church Conferences and Food Pantries**

**SVdP Nebraska Avenue (Main) Food Pantry**

Website: http://svdptampa.org/f_pantries.htm

Food Pantry Hours: Mondays, Wednesdays, and Fridays; 8:00-10:00am

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**Christ the King Conference**

821 S Dale Mabry Hwy

Tampa, FL, United States

Fax: (813) 873-2426

Email: info@svdpctk.org

Website: https://svdpctk.org/

ZIP Codes/Areas Served: 33609, 33629

**Corpus Christi Conference and Food Pantry**

9715 N 56th St

Temple Terrace, FL 33617

Phone: (813) 899-4603 or (813) 988-1593 or (813) 490-8421

Fax: (813) 985-3583

Website: http://www.spiritualhome.org/

ZIP Codes/Areas Served: 33617, 33637

Food Pantry Hours: Saturdays, 9-11 AM

**Sacred Heart Conference**

509 N. Florida Ave

Tampa, FL 33602

Phone: (813) 229-1595

Fax: (813) 221-2350

Website: https://sacredheartfla.org/

ZIP Codes/Areas Served: 33602, 33603, 33606

**St. Joseph Conference and Food Pantry**

3012 W Cherry St

Tampa, FL 33607

Phone: (813) 877-5729

Website: https://stjosephchurchtampa.org/

ZIP Codes/Areas Served: 33607

Food Pantry Hours: 2nd & 4th Saturdays of the Month; 10-11:00am

Offers Assistance in English and Spanish

**St. Mark Conference and Food Pantry**

1924 Cross Creek Blvd

Tampa, FL 33647

Phone: (813) 907-7746

Fax: (813) 907-7556

Website: http://www.stmarktampa.org/

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ZIP Codes/Areas Served: 33647, 33543, 33613 (North Bearss/B.B. Downs)

Food Pantry Hours: Tuesdays, 3:00 - 6:00pm

**St. Mary Conference and Food Pantry**

15520 N Blvd

Tampa, FL 33613

Phone: (813) 961-1061

Fax: (813) 961-3782

Website: https://stmarytampa.org/

ZIP Codes/Areas Served: 33613,33548,33549,33559 (West of I-275 & B.B. Downs)

Food Pantry Hours: Tuesdays, 10:00 – noon

**St. Patrick Conference and Food Pantry**

4518 S Manhattan Ave

Tampa, FL 33611

Phone: (813) 839-5337

Fax: (813) 831-2778

Website: http://stpatrickparish.catholicweb.com/

ZIP Codes/Areas Served: 33611, 33616

Food Pantry Hours: By Appointment Only; Call 813-839-5337 x174

**St. Paul Conference and Food Pantry**

12708 N Dale Mabry Hwy

Tampa, FL 33618

Phone: (813) 961-3023 or (813) 264-3325

Fax: (813) 962-8780

Website: https://stpaulchurch.com/

ZIP Codes/Areas Served: 33618, 33624 (South of Erlich Rd.)

Food Pantry Hours: Mondays & Thursdays, 9:00 - noon

**St. Peter Claver Conference and Food Pantry**

1203 N Nebraska Ave

Tampa, FL 33602

Phone: (813) 223-7098 or (813) 530-6534

Fax: (813) 223-6520

Website: https://spclavertampa.wixsite.com/spcchurch

ZIP Codes/Areas Served: 33605, 33610

Food Pantry Hours: 2nd & 4th Saturdays of the Month; 8:00 - 9:30am

**St. Timothy Conference**

17512 Lakeshore Road

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Lutz FL, 33558

Phone: (813) 968-1077 x261

Fax: (813) 961-9429

Website: https://sainttims.org/

ZIP Codes/Areas Served: 33618, 33624, 33625, 33556, 33558 (North of Erlich and South of Co. Line Rd.)

**St. Lawrence Parish Conference**

5221 N Himes Ave. Tampa, FL 33614 5225 N Himes Ave., Tampa, FL 33614 Phone: (813) 875-4040 Fax: (813) 876-0491 Website: https://stlawrence.org/

ZIP Codes/Areas Served: 33614

**East Hillsborough Church Conferences and Food Pantries**

**Prince of Peace Conference**

702 Valley Forge Blvd.

Sun City Center, FL 33573

Phone: (813) 634-2328

Fax: (813) 633-6670

Website: http://www.popcc.org/

ZIP Codes/Areas Served: 33503, 33571, 33573, 33598

**Food distribution address for The Society of St. Vincent de Paul - Hillsborough County, FL - East Hillsborough - Prince of Peace Parish Conference:** Our Lady of Quadalupe 16650 Hwy 301 South Wimauma, Florida 33598

**St. Anne Conference and Food Pantry**

106 11th Ave NE

Ruskin, FL 33570

Phone: (813) 645-0304 or (813) 645-1714

Fax: (813) 645-5570

Website: http://www.saintanneruskin.org/

ZIP Codes/Areas Served: 33570, 33572

Food Pantry Hours: Wednesdays, 9:00 – noon

**Our Lady of Guadalupe Food Pantry**

16650 Hwy 301 South

Wimauma, FL 33598

Phone: (813) 634-2328 (Prince of Peace Conference)

Fax: (813) 633-6670 (Prince of Peace Conference)

ZIP Codes/Areas Served: 33503, 33571, 33573, 33598

Food Pantry Hours: Saturdays, 9:00 - noon

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**Nativity Food Pantry**

705 E Brandon Blvd

Brandon, FL 33511

Phone: (813) 376-8901

ZIP Codes/Areas Served: 33594, 33596, 33510, 33511

Food Pantry Hours: Thursdays, 1-2:00PM

**St. Stephen Conference and Food Pantry**

5049 Bell Shoals Rd

Valrico, FL 33596

Phone: (813) 689-4900 or (813) 325-6440

Fax: (813) 689-7492

Website: http://www.ststephencatholic.org/

ZIP Codes/Areas Served: 33511, 33534, 33547, 33569, 33594, 33596

Food Pantry Hours: Fridays, 10:30-12:30

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## Tampa Electric - Utility Bill Assistance

| | |
|---|---|
| **Counties served** | Hillsborough, Pasco, Pinellas, Polk |

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

The SBA encourages anyone who has not applied for a low-interest disaster loan to act right away. Our mission is to help residents and businesses rebuild and resume their normal lives as quickly as possible. This assistance is available to businesses of all sizes, private nonprofits, homeowners, and renters with property damaged by Hurricane Ian. These loans cover many damages not covered by insurance or FEMA. To apply, go to a Disaster Recovery Center, visit DisasterLoanAssistance.sba.gov or call SBA at 800-659-2955. View a list of SBA qualifying counties.

- **Hillsborough County Social Services Assistance**

Attention residents of Hillsborough County/City of Tampa. The R3 Economic Recovery Financial Assistance for Individuals & Families program can help you qualify for up to $750 for past-due utility bills. In addition, you may be eligible for up to $7,500 for past due rent. Please note: Your landlord must register before you apply for rental assistance. Avoid rejection by having your landlord register first.

- **Emergency Rental and Utility Bill Assistance**

Several Florida cities and counties have received additional emergency rental assistance funding through the View this list of cities and counties that include a link to complete an application for rent and utility bill assistance. The application can be submitted by either an eligible household or by a landlord on behalf of that eligible household. Funds will be paid directly to landlords and utility service providers.

- **CARES Act Assistance**

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Agencies throughout Florida have access to funds to help pay utilities through the federal Coronavirus Aid, Relief and Economic Security or CARES Act. This list provides phone numbers or links to apply for help.

- **211 Network**

211 connects you with trained and supportive professionals who can provide assistance and more information about public and private health and human services.

- **Share**

Share, a TECO program that provides utility bill assistance to qualifying customers. Share is administered by the Salvation Army and the Catholic Charities Diocese of St. Petersburg who qualify customers to participate.

- **LIHEAP**

Low Income Home Energy Assistance Program (LIHEAP) assists low income households in meeting immediate home energy needs. Learn more about eligibility requirements or find your local service center.

- **EHEAP**

The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy crisis.

- **FEMA - Emergency Food and Shelter Program (EFSP)**

The Emergency Food and Shelter Program was created by Congress to help meet the needs of hungry and homeless people throughout the United States and its territories by allocating federal funds for the provision of food and shelter.

**Where to Find Help in Florida**

This publication provides an overview of the Florida Public Service Commission and an explanation of assistance available to consumers for utility-related issues. It also includes general information about the state's electric and gas utilities and helpful conservation tips.

**TTY for the hearing-impaired**

The Customer Care Department is equipped with a TTY device (special text telephone equipment for customers with hearing and/or speech disabilities). Customers requesting this service can call 711 (TTY only).

**Special Needs Registry**

In addition to Tampa Electric's Medical Watch program, we encourage our special-needs customers to pre-register with their county's response team that provides aid to persons who require special assistance during evacuations and sheltering because of physical, mental or sensory disabilities.

For more information, please call the special-needs registry in your area:

813-272-5900 (Hillsborough County)

863-534-5600 (Polk County)

727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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# Lafayette County

## Catholic Charities Lake City

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|---|---|
| **Address** | 553 NW Railroad Street, Lake City, FL 32055 |
| **Phone** | Phone: 386-754-9180 |
| **Website** | https://www.catholiccharitieslakecity.org/ |
| **Email** | suzanne@catholiccharitieslakecity.org, Suzanne@CatholicCharitiesLakeCity.org |
| **Counties served** | Columbia, Hamilton, Lafayette, Suwannee, Union |

**Fax: 386-754-5325 Email: suzanne@catholiccharitieslakecity.org**

**Facebook: https://www.facebook.com/catholiccharitieslc**

**Administrative Hours: Monday – Friday, 7:30am to 3:30pm**

**ABOUT US**

For more than 22 years, Catholic Charities Lake City has served the local communities of Columbia, Suwannee, Hamilton, Lafayette, and Union counties with charity rooted in compassion. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, disaster relief, and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES:**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** Our Emergency Assistance Program is recognized and leads the way as the go to agency for one stop shop! We assist with helping families prior to becoming homeless as well as when they become behind on a potential utility, rent or mortgage payment. In addition, our Stellar Food Pantry is open 5 days a week sunny, rainy, hot, or cold from 7:30am to 11:30am Monday – Friday. We assist all our financial clients with a friendly, experienced case manager to assist with the initial assessment and together working a personalized case plan with his family for self sufficiency – providing referrals and connecting with other agencies as we all partner together for the greater good of our clients. Our service area is vast and wide to the Hamilton, Suwannee, Lafayette, Union, and Columbia counties. Four of the five are food deserts, and all five of these counties have NO PUBLIC transportation at all. Please email Suzanne@CatholicCharitiesLakeCity.org for more information.
- **FOOD PANTRY: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
  - **Catholic Charities Food Pantry** The Catholic Charities Lake City team has operated a food pantry located at our office for decades. We offer food staples such as:
    - Mac & cheese
    - Canned tuna or canned chicken
    - Juice boxes Peanut butter (no glass)

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        - Rice & dried beans
        - Pasta & spaghetti sauce
        - Dry cereal
        - Canned veggies
        - Canned soups
        - Any Pop-Top foods
        - Low sodium items

We also distribute non-food items such as:

- Diapers (all sizes)
    - Toilet paper
        - Toothpaste (small tubes)
        - Toothbrushes
        - Quart, Gallon size zip lock storage bags
        - 18 qt. trash bags

Please visit our Facebook page for the most up-to-date hours and any changes during the holiday season. For other questions, please contact Suzanne Edwards at Suzanne@CatholicCharitiesLakeCity.com.

- **FOOD PANTRY INFORMATION & HOURS**

Catholic Charities Lake City

553 NW Railroad Street

Lake City, FL 32055

Monday-Friday 7:30am - 11:30am

Phone: 386-755-5683

- **Feed-A-Family Mobile Outreach Program** Our Feed-A-Family Mobile Outreach program serves five counties in Florida, none of which have public transportation. We use our refrigerated truck to bring fresh groceries to rural areas where people have no ability to get to our Food Pantry. We provide canned food, fresh produce, dairy, meats, bread, and pastries to those in need. Please look out for Feed-A-Family Mobile Outreach announcements, which are posted 2 weeks prior to our events on our Facebook page.
    - **Partner Food Pantries**

If you are struggling with food insecurity, check out our food pantry hours or visit one of our 60 partner locations throughout Columbia, Hamilton, Suwanee, and Union counties.

| County | Name | Physical Address | City | Phone Number |
|---|---|---|---|---|
| Columbia | Bethlehem United Methodist | 712 SW Bethlehem Ave | Fort White | 386-856-1826 |
| Columbia | Catholic Charities | 553 NW Railroad Street | Lake City | 386-754-9180 |
| Columbia | Christian Service Center | 421 NW Washington St. | Lake City | 386-755-1770 |
| Columbia | Evangel Deliverance Miracle | 256 NW Carol Place | Lake City | 386-365-8424 |
| Columbia | LuLu Baptist Church | 160 SE Gillen Terrace | LuLu | 904-703-9567 |
| Columbia | Olivet Missionary Baptist Church | 541 NE Davis Avenue | Lake City | 386-752-1990 |
| Columbia | Partners of HOPE | 217 SW Dyal Avenue | Lake City | 386-867-0628 |
| Columbia | Trinity UMC | 310 NE Martin Luther King S | Lake City | 386-752-3701 |
| Columbia | Word in Power | 5888 NW US Highway 41 | Lake City | 386-984-8607 |

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| Columbia | Young Marines of NCF | 464 SW Amiel Ct. | Fort White | 386-867-1380 |
| Hamilton | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Hamilton | New Bethel AME Church | 604 SW 6th St. | Jasper | 386-855-1997 |
| Suwannee | African Baptist Church | 502 Walker Ave. SW | Live Oak | 386-362-8860 |
| Suwannee | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Suwannee | Evergreen Baptist Church | 2509 224th St. | Lake City | 386-628-1692 |
| Suwannee | First Baptist Church | 401 W. Howard St. | Live Oak | 904-412-1811 |
| Suwannee | Mt. Gilead Baptist Church | 18305 56th St. | Live Oak | 386-209-4252 |
| Suwannee | O'Brien Baptist Church | 9544 E CR 349 | O'Brien | 386-288-3768 |
| Suwannee | Power For Living | 22880 SR 247 | Lake City | 386-365-2862 |
| Suwannee | San Juan Catholic Mission | 304 Plant Avenue SE | Branford | 386-935-2632 |
| Suwannee | St. Francis Xavier Catholic | 928 Howard St. East | Live Oak | 386-364-1108 |
| Suwannee | St. Luke's Episcopal Church | 1391 11th St. SW | Live Oak | 386-362-1837 |
| Suwannee | Wellborn Church of God | 3330 E. US Highway 90 | Wellborn | 386-963-4988 |
| Suwannee | Wellborn United Methodist | 12005 CR. 137 | Wellborn | 386-963-2324 |
| Union | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Union | Old Providence Baptist Church | 9316 NW CR 245 | Lake Butler | 386-755-1648 |

- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON** The Catholic Charities Lake City team begins planning holiday assistance events for both Thanksgiving & Christmas in late fall. We are blessed that many businesses – as well as all Columbia County public schools and some private schools – participate in canned food drives to support this initiative beginning in early October in conjunction with fall festivals & homecomings. These canned goods are collected, sorted and packaged for families struggling to make ends meet. Our team also places gift cards in each bag for a choice of meat. In 2021, we distributed 550 Thanksgiving baskets and vouchers. In December, our elves work to garner support of our Christmas Angel tree program for families facing hardship. This initiative is also completely privately funded. Applications for these programs will be available on our website (https://www.catholiccharitieslakecity.org/holiday-assistance) and on our Facebook page in October.

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# Lee County

## Society of St. Vincent de Paul Resurrection Conference (Lee County Conference)

| | |
|---|---|
| **Website** | http://www.svdpthriftcapecoral.org/ |

**Society of St. Vincent de Paul Resurrection Conference 8051 Cypress Lake Dr. Fort Myers, FL 33919 239-600-6749**

**St Vincent DePaul Society**

Members of the Society of St. Vincent de Paul (or Vincentians) are men and women who strive to grow spiritually by offering person to person service to individuals in need. Our members come from all backgrounds, but all of us are blessed with an awareness that our blessings (time, talent, and treasure) are to be sharing with our brothers and sisters in need.

The Society of St. Vincent de Paul offers tangible assistance to those in need on a person to person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of intervention, consultation or often through direct dollar or in-kind service. An essential precept of the Society's work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are served. The Society recognizes that it must assume, also, a role of advocacy for those who are defenseless and voiceless. Some 12,000,000 persons are helped annually by Vincentians in the United States.

St. Vincent de Paul Society is deeply honored to serve God's poor. We are grateful for the kindness shown to us by Msgr. McNamara and the parish staff. SVDP sees families here at Resurrection of Tuesdays and Thursdays. We make home visits as needed.

The needs of the poor are overwhelming! We offer prayer when meeting those in need. We assist with prescriptions, rental assistance, FPL, and water bills. We provide food, diapers, personal care items. Our thrift shop provides clothing and furniture. We work with the homeless to provide temporary shelter to give them a hand up to a better life.

- **Society of St. Vincent De Paul Thrift Store** Visit http://www.svdpthriftcapecoral.org for more information on the organization; on DISCOUNT DAYS for seniors, veterans, and everybody; and more. Phone numbers: 239-573-0217, 239-573-0229.

**ST. VINCENT DEPAUL SOCIETY EMERGENCY ASSISTANCE PROGRAM**

If you are in need of assistance, please call 239-600-6749 for an appointment. Our hours of operation are: Tuesdays and Thursdays by appointment only.

The St Vincent de Paul Society provides emergency assistance to individuals and families in need. Assistance is provided for utility bills, prescription drugs, clothing and other emergency needs as funds are available. Clients are generally eligible for assistance on an as needed basis, following an interview with a SVDP representative (Vincentian). The society also maintains a small food pantry and emergency food is also provided on an as needed basis as long as supplies are available. **Financial Assistance Eligibility** There are eight St. Vincent de Paul Conferences in Lee County. The Church of the Resurrection Conference

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provides assistance for those who reside within the following boundaries (view a map at https://www.resurrectionch.org/st-vincent-depaul-society):

- Northern Boundary: Cape Coral bridge eastward on College Parkway to US 41: continue north along US 41 to Crystal and then east to Metro Parkway.
- Eastern Boundary: Begin where Cystal intersects with Metro Parkway; follow Metro Parkway south to its imaginary intersect with Alico Road.
- Southern Boundary: Begin where Alico intersects with the imaginary intersect with Metro Parkway then west along Alico Road to the imaginary extension of Bass Road.
- Western Boundary: Cape Coral Bridge south to Griffen Blvd., east to McGregor, north to A&W Bulb Road then south to Gladiolus, east to Bass Road and south on Bass Road to Alico Road.

**Food Assistance Eligibility** The St. Vincent de Paul Society is staffed 100% by volunteers, your neighbors from within the Church boundaries. We are anxious to assist you with your immediate emergency needs. On some occasions we may be able to refer you to other community agencies if we are unable to provide help. You are encouraged to contact the United Way phone number for Lee Country 211. They may be able to refer you to other community agencies who may be able to assist you. **Office Hours** The Society is open Tuesday and Thursday by appointment only for food and/or problem assistance. We are located at the Resurrection Church Parish Center. Please call 239-600-6749 for an appointment. An appointment is necessary. For clients who wish to discuss their needs, our phone number is 239-600-6749. **Documentation Requirements** Clients requesting assistance should have or bring a photo ID and a copy of their current utility bill, drug prescription or other documents that relate to the nature of their request for assistance.

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## Society of St. Vincent de Paul – Our Lady of the Light Conference (Lee County Conference)

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|---|---|
| **Address** | 19680 Cypress View Drive, Fort Myers, Florida 33967 |
| **Phone** | Phone: (239) 690-6685<br>Call: 239-690-6685 |
| **Website** | https://ololsvdp.org/ |

**Our Lady of the Light Conference**

**Website: https://ololsvdp.org/**

**Need Help? Contact Us for Assistance**

Please read all the information below before calling our office for assistance.

Our office is staffed Monday–Friday between 8:00am and 10:00am. If you are calling while we are helping another client or when we at not in the office, please leave a message:

- Speak slowly and clearly
- Spell your name for us
- Leave your telephone number
- Give us your address and zip code
- Give us a brief description of your situation and your need e.g., food, rent/mortgage, utilities, medications and the approximate dollar value.

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You will receive a call back during business hours that day or the next weekday morning.

**Our Service Area**

The Saint Vincent de Paul Conference at Our Lady of Light Catholic Community provides assistance for people residing in our geographical boundaries:

- Alico Road South to Coconut Road
- Gulf of Mexico East including Estero and San Carlos Park (Excluding Fort Myers Beach)
- Support can be provided to members of Our Lady of Light parish living outside the geographical boundaries of the parish.

**Our Services**

- **Food:** Sometimes a family cannot consistently put food on the table. The Food Pantry at Our Lady of Light Conference provides both fresh and non-perishable food and household items to our neighbors in need. Food is available every two weeks.
- **Rent/Mortgage:** We must verify the status of the account prior to providing help. If we can assist you, we make payments directly to the owner/agent only.
  - **For Rental:** You need to provide a copy of a bona fide lease or rental agreement that must contain the following:
    - The name, address and telephone number of the landlord/agent
  - **For Mortgage:** You need to provide the following:
    - The mortgage account number
    - The name, address and telephone number of the owner/agent
- **Utilities (Electric & Water):** For help with your electric and/or water bills, please contact us AFTER your final notice, but BEFORE shutoff. We make payments directly to the utility company. Please note the following:
  - We do not pay deposits for utilities
  - Provide the account number and the name of the account holder
  - We do not normally pay telephone bills. Rare exceptions are made for medical reasons.
- **Prescription Medications:** If you are unable to pay for medically necessary prescriptions, we need the following information:
  - Your name and birthdate
  - The name of the medication
  - The name, address and telephone number of the pharmacy you use
  - Whether you can pick up the prescription or will need it delivered
- **Clothing, Furniture, Other Household Goods:** The Our Lady of Light Conference of the Society of Saint Vincent de Paul has implemented a voucher system to allow community members in need to shop at several thrift stores in the local area.
  - **Our Lady of Light Thrift Store** 24600 S. Tamiami Trail Bonita Springs, FL 34134 239-992-1576
  - **Saint Vincent de Paul Thrift Store** 2023 Del Prado Blvd South Cape Coral, FL 33990 239-573-0217
- "**Step Forward" Assistance:** The "Step Forward" Assistance Program has been developed to provide additional assistance to support families/ individuals who seek to improve their current situation and want to move economically forward. It is intended to help provide sustained change to individuals/ families who demonstrate the ability and

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capacity to stand on their own after additional assistance. Taking specific steps to help improve their current living situation, they move towards a more stable and sustainable living environment and life.

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# Leon County

## City of Tallahassee Utilities - Utility Bill Assistance

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|---|---|
| **Website** | https://www.talgov.com/Main/News/5960 |

### Financial Assistance

- Deposit Deferrals and Installments - When establishing new services, customers may be allowed to waive or defer the deposit or schedule installments on their utility bill.
- Direct Emergency Assistance Program (DEAP) - Leon County provides eligible individuals or families with financial assistance for rent/mortgage, utilities, and home fuel to avoid disruption in a household living circumstance.
- Home Energy Assistance Programs and LIHEAP - The Capital Area Community Action Agency provides bill payment assistance, emergency bill assistance and weatherization services.
- Payment Assistance for Seniors - Elder Care Services offers payment assistance to eligible senior citizens who are in need of help.
- Project Share is a contribution-based program that helps qualifying customers pay their utility bill.
- Salvation Army Payment Assistance - Eligible customers can receive a one-time payment assistance from the Salvation Army.
- Weatherization Assistance Program - provides assistance to qualified customers that will make their homes more resistant to the weather-related elements that can cause higher bills.
- Weather Relief Assistance Program (WRAP) - is a payment assistance program for any utility customer who would like to defer up to 25% of their bill to the following month due to unusually extreme weather patterns. This program has ended for the season. Please check back again soon.

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## Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

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|---|---|
| **Address** | 900 West Tennessee St., Tallahassee, FL 32304 |
| **Phone** | Phone: (850) 222-9630 |
| **Website** | https://cocathedral.com/ |

**The Society of St. Vincent de Paul - Leon County, FL - Co-Cathedral of St. Thomas Moore Conference**

**Website: https://cocathedral.com/**

**ABOUT US**

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of

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the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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# Levy County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

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|---|---|
| **Address** | 1701 NE 9th Street, Gainesville, FL 32609 |
| **Phone** | Phone: 352-372-0294 |
| **Website** | https://www.catholiccharitiesgainesville.org/ |
| **Email** | jdixon@ccgnv.org, smiller@ccgnv.org |
| **Counties served** | Alachua, Bradford, Dixie, Gilchrist, Levy |

**Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville**

**Fax: 386-754-5325**

**Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm**

**ABOUT US**

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES**

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

**For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org**

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

**For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438**

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

**For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421**

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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**For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427**

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

**For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

**For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436**

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

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# Manatee County

## Catholic Charities Diocese of Venice, Inc. – Sarasota and Manatee County Administrative Offices

| | |
|---|---|
| **Address** | 5055 North Tamiami Trail, Sarasota, FL 34234 |
| **Phone** | Phone: 941-355-4680 |
| **Email** | joan.pierse@catholiccharitiesdov.org |
| **Counties served** | Manatee, Sarasota |

**Fax: 941-359-8374**

**Email: joan.pierse@catholiccharitiesdov.org**

**Providing Help. Creating Hope. Serving All.**

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Sarasota and Manatee counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

**PROGRAMS AND SERVICES**

- **Early Learning Education**

St. Martha's Early Learning Center of Catholic Charities offers the Creative Curriculum for Preschool Program where children are encouraged to explore science, math, reading, writing, art, technology, and music through indoor and outdoor learning centers. The development of fine and gross motor skills and the enhancement of social and emotional skills also are part of the learning experience. Students engage in monthly field trips, nutrition activities, and summer camp. The center received a 4.5 Star Rating from the Early Learning Coalition Look for the Stars Program.

- **Senior Services**

Catholic Charities offers Senior Services to residents living in Villa San Marcos in Venice and Holy Cross Manor I and II in Palmetto. Seniors receive ongoing case management and support to help them remain active and healthy.

- **Affordable Housing**

Catholic Charities provides two affordable housing complexes in Sarasota called St. Dominic Manor and St. Monica Residence for low-income families and individuals. A residence for a needy veteran and his or her family also is available through Catholic Charities at the Veterans House.

- **Financial Assistance**

Catholic Charities provides Financial Assistance to people who are in an economic crisis which can be solved with short-term help. One-time assistance can be given for past-due mortgage, rent, utilities, and security deposits, or the cost of car repair, medical bills, relocation fees, or prescriptions.

- **Immigration Services**

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Catholic Charities is accredited by the Board of Immigration Appeals (BIA) to provide affordable and quality Immigration Services. BIA certified counselors help clients with application preparation, support documentation, and referral services. Immigration Services include assistance in reuniting separated families, permanent residency adjustment, work authorization, consular processing, and United States citizenship.

- **Refugee Services**

Refugees resettling into the community can receive assistance through Refugee Services at Catholic Charities with coordination of sponsors and starting a new life. Refugees also are connected with prospective employers and matched to appropriate job opportunities to help them achieve self-sufficiency.

- **Shelter and Services for Homeless Families**

Our Mother’s House of Catholic Charities offers a two-year residential program for mothers and children who are at risk of becoming homeless. The program provides on-site child care and ensures that the mothers and children receive the services they need to lead independent lives through education, vocational training, and personal growth.

The Catholic Charities Family Haven is an emergency shelter for families with children who are homeless. Families also receive case management services and transitional housing to assist them with the goal of becoming permanently housed.

- **HIV/AIDS Services**

Bethesda House of Catholic Charities provides compassionate support services for persons living with HIV/AIDS disease. Services include a nutrition center, clothing bank, laundry, and shower facilities along with support groups, counseling, case management, transportation assistance, job referral, and training, linking to medical services, and financial assistance.

Casa San Jose of Catholic Charities is an all-male residential facility that offers housing to individuals who are at risk of becoming homeless. Residents work to obtain optimal living standards and have access to the services available at Bethesda House.

- **Professional Counseling**

Licensed therapists at the Catholic Charities Counseling Center offer individual, couple, and family counseling. The program focuses on the mental health needs of the client such as relief from depression, anger, conflict, loss and transition, trauma, abuse, substance abuse, anxiety, aging, or self-esteem issues. Catholic Charities accepts insurance and operates on a sliding-fee scale.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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# Marion County

## Ocala Electric Utility - Utility Bill Assistance

- **Brothers Keeper** of Marion County provides financial assistance with partial payment of rent that can be made due to those eligible. The agency may be able to assists with partial payment of additional expenses as well, such as the OEU (city of Ocala) utility bills. Programs for health care are also offered, as the agency may provides $50 maximum in prescription assistance once every 6 months to those eligible for help. Last, but not least clothing and food can be offered. Call the Ocala Florida agency at (352) 622-3846, or read more Brother's Keeper assistance programs.
- **Salvation Army** of Marion County provides numerous social service programs. Some of the resources offered include utility bill assistance. There is also free or clothing, furniture and household items are for sale from the Thrift Store for those qualified individuals who are needing assistance with obtaining affordable clothing or furniture.

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# Martin County

## Catholic Charities of the Diocese of Palm Beach, Inc. – Stuart

| | |
|---|---|
| **Address** | 3232 SE Dixie Hwy., Stuart, FL 34997 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560<br>Phone (Counseling Services Intake): (844) 848-6777 |
| **Website** | https://www.ccdpb.org/ |

**ABOUT US**

Catholic Charities of the Diocese of Palm Beach is a comprehensive nonprofit family service organization with offices located in Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee counties.

Established in 1984 as the social service arm of the Palm Beach Diocese, Catholic Charities implements the charitable vision of our Most Reverend Gerald M. Barbarito, Bishop of the Diocese of Palm Beach. That is, to serve and advocate on behalf of those persons who do not have a voice or power to help themselves. Our mission is serving people in need and creating hope in all stages of life.

The services of Catholic Charities are available to all residents of the service area who qualify for the particular program. As the specific needs of the community change and the population rises, the services offered by Catholic Charities also change in response to those needs. Catholic Charities does not discriminate based on a client’s religion, nor on any other classification protected under applicable federal, state or local discrimination laws. The agency serves more than 7,000 people in need every year throughout the Diocese of Palm Beach which includes the counties of Palm Beach, St. Lucie, Indian River, Martin and Okeechobee. Catholic Charities currently provides services through 15 programs and ministries.

Our Catholic Charities' mission is rooted in the fundamental belief that every person has the right to be treated with dignity and that every human life is sacred. Integral to our mission and vision are Catholic Charities’ core values of Faith, Respect and Service. These values underscore "why, how and what we do" within Catholic Charities. Our recognition that “God is in our midst” when we serve our clients, determines the moral strength of our agency. The time, care, dignity and professionalism that we offer each individual client and each other defines us as an exceptional agency.

- **In-Person and Virtual Counseling Services**

Currently offering virtual counseling sessions through a HIPAA compliant online portal

Call 844-848-6777 for an appointment. In-person counseling services are also available at the Stuart office.

The Catholic Charities Counseling Program provides confidential, professional counseling for adults, children, families, couples and groups in seven locations throughout the Diocese of Palm Beach. Our team of professional therapists address issues such as marital/relationship discord, child and family dynamics, depression, loneliness, outpatient level addiction recovery, infant loss grief support, grief and loss, anxiety/trauma, stressful relationships,

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child and adolescent problems and other life stressors. Bilingual services are also available (Spanish, German, and Dutch).

The Counseling Program offers its services to clients on a sliding scale based on household income as well as through insurance or employee assistance programs (EAP).

Other services the program offers include:

- Psychoeducational groups to the community
- Mental Health First Aid Training
- Therapy groups in the community
- Crisis debriefing/intervention services
- **Respite Care Services**

More and more of us are caring for aging and disabled loved ones in their, or our home. Families typically prefer to keep their loved one in the comfort of their home for as long as possible. Caregiving is stressful. Sometimes the caregiver needs time off from the extraordinary, intensive demands of providing ongoing care in the home. Respite care allows caregivers to take care of their own personal responsibilities in order to be the best caregiver they can be. This is where respite care is helpful. It provides caregivers with the break they need, while ensuring their loved one is receiving the compassionate attention they deserve. Respite care reduces hospital costs by avoiding or delaying out-of-home placement, decreases possible abuse and neglect, and supports family stability and well-being.

**Catholic Charities Respite Services:**

Catholic Charities Respite Services provide planned respite care for caregivers in their home in order to strengthen and stabilize families. Respite care involves a brief relief or rest of 2-3 hours per week for the caregiver. Respite Services provides caregivers with "the gift of a temporary rest and related support", from caregiving. The service supports, educates, and strengthens caregivers, enabling them to continue to provide quality care in the home.

The program's primary client is the caregiver, with the care receiver a secondary client. The program serves caregivers of adults with chronic health conditions for aging, disabled or cognitive conditions residents who are no longer safe to be left alone of St. Lucie County. Services are provided to anyone in need regardless of religion.

Catholic Charities Respite care program follows “Faith Community Nursing” (FCN) standards focusing on spiritual health and the nursing interventions of education, counseling, advocacy, referral, and utilization of community resources.

While respite services are offered by medically trained volunteers, medical or indirect medical care is not provided. The desired outcome of respite services is to decrease the caregiver's stress and anxiety, and to improve/increase the caregiver's knowledge of self-care, and use of community resources.

**Respite Care Program services include:**

- 2-3 hour per week in-home respite companionship
- Wellness assessment by the Respite Nurse Coordinator
- A Plan of Care for outlining caregiving goals
- Health education and promotion
- Information and referrals to available community resources

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- Powerful Tools for Caregivers course: Catholic Charities supports and sponsors the Powerful Tools for Caregiver's class for the community. This evidence-based 6-week program provides caregivers with the tools and strategies to better handle the unique challenges that come with being a caregiver. For our calendar of upcoming classes, click here: https://www.ccdpb.org/news/press-releases.html
- **Immigration Legal Services**

A multi-lingual, multi-cultural staff in three locations provides legal services to foreign-born individuals in need of immigration assistance. The program's focus is primarily on family reunification and includes:

- Family Petitions (I-130)
- Adjustment application before US Citizenship and Immigration Services
- Employment authorization under various programs
- Removal of conditional residence
- Fiancée Visa
- Re-entry permits
- NACARA applications
- Temporary Protective Status
- Unaccompanied Minors
- Affirmative Asylum Applications
- Naturalization applications
- Limited court representations
- VAWA (Violence Against Women Act) self petitions
- Special Immigrant Petitions (Juveniles and Religious Workers)
- Assistance with Consular process
- “U” Visa Applications for Victims of Crime
- “T” Visa Applications for Victims of Human Trafficking
- Limited Labor Certifications and Employment-Based Visas
- TPS Applications (current countries eligible; Burma (Myanmar) El Salvador, Haiti, Honduras, Nepal, Nicaragua, Somalia, Sudan, South Sudan, Syria, Venezuela, Yemen).

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## Society of St. Vincent de Paul, Martin County South Conference – Hobe Sound

| | |
|---|---|
| **Address** | 12001 SE Federal Hwy, Suite D, Hobe Sound, FL 33455 |
| **Phone** | Phone: (772) 546-2492 |
| **Website** | https://www.svdp-hobesound.org/get_help.php |
| **Email** | office@svdp-hobesound.org |

**Hobe Sound Thrift Store & Financial Aid Office**

**Email: office@svdp-hobesound.org**

**Facebook: https://www.facebook.com/svdpthriftstorehobesound**

**THINK GLOBALLY—ACT LOCALLY**

The Society of St. Vincent de Paul is an international organization with members in 150 countries, united in our mission to increase our own holiness through service to the less

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fortunate and those in need by providing goods and services when necessary in neighborhoods across America.

In Hobe Sound, we are located on the grounds of St. Christopher Catholic Church on Federal Hwy 1 just south of Bridge Road where we operate as a separate tenant with proceeds from the Thrift Store funding our mission to help the less fortunate.

We generally serve the geographic area from the Florida Turnpike or I-95 to the ocean, and south of Cove Road to County Line Road. The 90 trained volunteers working in our Thrift Store and Financial Office annually provide about 12,000 hours of volunteer services, and help more than 1,300 families and 3,400 individuals. The need is great and growing. Please consider becoming one of our caring volunteers. Come in, or call the office (772) 546-2492, or volunteering email.

**GET HELP**

- **Food Pantry**

Our food pantry is stocked with nutritious food so that no child or adult who is unable to afford a meal will go hungry. We accept walk-ins at the Financial Office and Food Pantry.

- **Living Essentials**

We provide clothing essentials to help people find dignity and work. We assist with utility bills, and rent to help people in need. We accept walk-ins at the Food Pantry/Financial Office.

- **Financial Aid Office & Food Pantry Hours**

Monday – Friday 9:00 a.m. – 12:00 Noon Closed Saturday & Sunday. (772) 546-2492.

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# Miami-Dade County

## Catholic Charities of the Archdiocese of Miami, Inc. – Broward County Administrative Offices

| | |
|---|---|
| **Address** | 3620 NW 1st Ave, Miami, FL 33127 |
| **Phone** | Phone: 305-573-3333 Fax: 305-576-5111 Email: newlife@ccadm.org |
| **Website** | https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-miami-dade-county/ |
| **Email** | newlife@ccadm.org |

**Catholic Charities of the Archdiocese of Miami, Inc. – Miami-Dade County Administrative Offices**

**Website: https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-miami-dade-county/**

**MIAMI-DADE COUNTY PROGRAMS:**

1. **Homeless Prevention and Rapid Re-Housing – Miami-Dade County** Provides assistance and appropriate referrals to individuals and families in the Miami-Dade county area to prevent homelessness.

**Services offered include:**

- Rent/mortgage assistance
- Food vouchers
- Utility assistance
- Case management including assessment and referrals

**Eligibility Requirements:**

- Resident of Miami-Dade County
- Homeless or at risk of homelessness
- Must have a notice of eviction or late payment for rent/mortgage, and/or utility.
- Provide proof of hardship

**Contact Us:**

3620 NW 1st Ave Miami, FL 33127 Phone: 305-573-3333 Fax: 305-576-5111 newlife@ccadm.org

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## Society of St. Vincent de Paul St. Hugh Catholic Church Conference

| | |
|---|---|
| **Address** | 3460 Royal Road, Coconut Grove, FL 33133 |
| **Phone** | Phone: (305) 444-8363 |
| **Website** | https://sthughmiami.org/church/st-vincent-de-paul-society/ |

Fax: (305) 444-4312

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The Society of St. Vincent de Paul St. Hugh Catholic Church Conference offers assistance to its parish area only. Available assistance types may include food, rent, utilities, and/or other types.

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## Society of St. Vincent de Paul St. Patrick Catholic Church Conference (English/Spanish)

| | |
|---|---|
| **Address** | 3716 Garden Ave., Miami Beach, FL 33140 |
| **Phone** | Phone: (305) 531-1124 |
| **Website** | https://stpatrickmiamibeach.com/church/st-vincent-de-paul/ |
| **Email** | parish@stpatrickmiamibeach.com |

Fax: (305) 538-3203

Email: parish@stpatrickmiamibeach.com

The **Society of St. Vincent de Paul** at St. Patrick's follows Christ's call to serve the poor, the suffering, and the deprived. Here at St. Patrick's the work of the St. Vincent de Paul Society focuses on serving the needs of those in our Miami Beach community who are experiencing food and housing insecurity.

Every Saturday morning the Food Pantry distributes food bags and meals to between 150 and 200 individuals and families. The Emergency Assistance Program provides emergency financial help to those on the brink of homelessness through emergency rent, utilities, and essential medication support.

We invite you to participate in Christ's call to serve the poor and marginalized through your generous donations to the Society of St. Vincent de Paul at St. Patrick's. Also, through prayer and reflection, please give consideration to becoming a volunteer in this ministry to the poor among us.

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# Monroe County

## Catholic Charities of the Archdiocese of Miami, Inc. – Broward County Administrative Offices

| | |
|---|---|
| **Website** | https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-monroe-county/ |
| **Email** | monroe@ccadm.org |

**Catholic Charities of the Archdiocese of Miami, Inc. – Monroe County Administrative Offices**

**St. Bede's Village 2409 N. Roosevelt Blvd Key West, FL 33040 Phone: 305-292-9790 Fax: 305-292-5257 Email: monroe@ccadm.org**

**Website: https://www.ccadm.org/sh_projects/homeless-prevention-and-rapid-re-housing-monroe-county/**

**MONROE COUNTY PROGRAMS:**

1. **Homeless Prevention and Rapid Re-Housing – Monroe County** Provides assistance and appropriate referrals to individuals and families in the Monroe County area to prevent homelessness, or rapidly re-house homeless families and individuals.

**Services offered include:**

- Rent/mortgage assistance
- Utility assistance
- Dockage Fee
- Case management including assessment and referrals

**Eligibility Requirements:**

- Resident of Monroe County
- Homeless or at risk of homelessness
- Must have a notice of eviction or late payment for rent/mortgage, and/or dockage.
- Income restrictions may apply, please contact us for more details.

**Contact Us:**

St. Bede's Village 2409 N. Roosevelt Blvd Key West, FL 33040 Phone: 305-292-9790 Fax: 305-292-5257 monroe@ccadm.org

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## Society of St. Vincent de Paul St. Justin Martyr Church Conference

| | |
|---|---|
| **Address** | 105500 Overseas Highway, Key Largo, FL 33037 |
| **Phone** | Phone: (305) 451-1316 |
| **Website** | http://www.facebook.com/sjmk |
| **Email** | parishsecretary@sjmkeylargo.org |

Bob Krieter, President

Fax: (305) 451-4633

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Email: parishsecretary@sjmkeylargo.org

Facebook: www.facebook.com/sjmk

KEY LARGO | Spurred by the growing needs of the Florida Keys — including food, jobs, housing and utilities — St. Justin Martyr parish has launched a chapter of the St. Vincent de Paul Society.

The outreach aims to serve the most vulnerable residents of an area facing more economic stresses than ever, said Bob Krieter, president of the new southernmost chapter of the society.

"Sometimes I'll see someone running an extension cord from their house to the neighbor's house whose utilities have been cut," Krieter told the Key West-based Keys News. "We'll get them back on their feet, so the neighbor doesn't have to."

The new chapter, numbering about a dozen people, focuses on immediate needs such as rent, groceries, dental problems, furniture and utility bills.

The Key Largo group is another service to the poor at St. Justin Martyr, which has run a food pantry for years. In 2017, the parish installed a cooler for perishable foods, donated by the Ocean Reef Community Foundation.

Father Stephen Hilley, pastor of St. Justin Martyr, said needs have sharpened even more since Hurricane Irma struck in 2017. With expenses climbing and people losing their jobs, he estimates the population has fallen by nearly 4 percent.

"There is hidden poverty that you would never know about in Key Largo and further south," Father Hilley told Keys News.

The church serves as the call center for the southernmost chapter. Two society members meet the person or family within two days and assess the greatest needs. All cases are confidential, Krieter said.

Those who need help, or who wish to learn more about the local St. Vincent de Paul chapter, should call St. Justin Martyr at 305-451-1316.

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# Nassau County

## Catholic Charities Jacksonville

| | |
|---|---|
| **Address** | 40 E. Adams St., #320, Jacksonville, FL 32202 |
| **Phone** | Phone: (904) 354-4846 |
| **Website** | https://www.ccbjax.org/ |
| **Email** | info@ccbjax.org |
| **Counties served** | Baker, Clay, Duval, Nassau |

**Catholic Charities Jacksonville Regional Office**

**Email: info@ccbjax.org**

**ABOUT US**

For more than 75 years, Catholic Charities Jacksonville has served the local community as a compassionate helper, respected leader, and a reliable partner. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency. Catholic Charities puts faith into action to serve the most vulnerable in our community, advocating for justice, human dignity and quality of life, while reflecting the compassion of God in Christ.

By providing emergency financial assistance, food assistance, immigration legal services, refugee resettlement and caring for persons with intellectual and developmental differences, we are putting our beliefs into action to transform lives. Counties Served: Baker, Clay, Duval and Nassau.

**PROGRAMS & SERVICES**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** The Emergency Financial Assistance Program (EA) is a recognized and proven way to prevent homelessness. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - **Supportive Services for Veteran Families Program** Thanks to our partnership with Changing Homelessness, Catholic Charities Jacksonville are able to provide supportive services for low or very low-income Veterans and Veteran families who are homeless, at-risk of losing housing, or residing in, or transitioning to permanent housing. To be screened for this program, please call 904-638-2112 or 866-367-7783.
    - **Services that are provided include:**
      - Case Management
      - Transportation Assistance
      - Legal Services
      - Housing Counseling Services
      - Personal Financial Planning
      - Job Counseling Services
      - Moving Assistance

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        - Temporary Financial Assistance
        - Referral to Other Agency or Area Resources
    - **Housing Opportunities for Persons with AIDS (HOPWA)**

Catholic Charities Jacksonville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. For more information and to apply for assistance, visit: https://www.ccbjax.org/emergency-financial-assistance

Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:

- Case Management
    - Referrals
        - Group Counseling
            - Caregiver Services
    - **Emergency Financial Assistance (NON HOPWA)**

Catholic Charities Jacksonville is a provider of in partnership with the City of Jacksonville through the U.S. Department of Housing and Urban Development. Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families:

- Examples of some services available:
    - Case Management
        - Referrals
        - Assistance with utilities
        - Assistance with rent
        - Transitional housing for homeless
- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**

Catholic Charities Jacksonville serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our drive-thru food pantry located at St. Pius V Catholic Church campus.

- **FOOD PANTRY INFORMATION & HOURS**

St. Pius V Catholic Church Campus

1470 West 13th Street

Jacksonville, 32209

Wednesdays and Fridays at 8:30 a.m.

Our team begins giving tickets at 8:30 a.m. for up to 70 clients. Guests can return every two weeks, and our team collects basic demographics of each household. One ticket is permitted per household, and you must be present when your number is called. If you are not present, our team will move on to the next number - so please stick around once you receive your ticket. During holidays, please check our website or call us for adjusted food distribution schedules.

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# Okaloosa County

## Society of St. Vincent de Paul District Council of Pensacola-Tallahassee (Okaloosa County Conference)

| | |
|---|---|
| **Address** | 1200 Valparaiso Blvd, Niceville, FL 32578 |
| **Phone** | Phone: (850) 678-7813 |
| **Website** | https://holynamechurch.org/ |

**The Society of St. Vincent de Paul - Okaloosa County, FL – Holy Name of Jesus Catholic Church Conference**

**Website: https://holynamechurch.org/**

**ABOUT US**

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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# Okeechobee County

## Catholic Charities of the Diocese of Palm Beach, Inc. – Stuart

| | |
|---|---|
| **Address** | 3232 SE Dixie Hwy., Stuart, FL 34997 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560<br>Phone (Counseling Services Intake): (844) 848-6777 |
| **Website** | https://www.ccdpb.org/ |

### ABOUT US

Catholic Charities of the Diocese of Palm Beach is a comprehensive nonprofit family service organization with offices located in Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee counties.

Established in 1984 as the social service arm of the Palm Beach Diocese, Catholic Charities implements the charitable vision of our Most Reverend Gerald M. Barbarito, Bishop of the Diocese of Palm Beach. That is, to serve and advocate on behalf of those persons who do not have a voice or power to help themselves. Our mission is serving people in need and creating hope in all stages of life.

The services of Catholic Charities are available to all residents of the service area who qualify for the particular program. As the specific needs of the community change and the population rises, the services offered by Catholic Charities also change in response to those needs. Catholic Charities does not discriminate based on a client’s religion, nor on any other classification protected under applicable federal, state or local discrimination laws. The agency serves more than 7,000 people in need every year throughout the Diocese of Palm Beach which includes the counties of Palm Beach, St. Lucie, Indian River, Martin and Okeechobee. Catholic Charities currently provides services through 15 programs and ministries.

Our Catholic Charities' mission is rooted in the fundamental belief that every person has the right to be treated with dignity and that every human life is sacred. Integral to our mission and vision are Catholic Charities’ core values of Faith, Respect and Service. These values underscore "why, how and what we do" within Catholic Charities. Our recognition that “God is in our midst” when we serve our clients, determines the moral strength of our agency. The time, care, dignity and professionalism that we offer each individual client and each other defines us as an exceptional agency.

### PROGRAMS & SERVICES

- **In-Person and Virtual Counseling Services**

Currently offering virtual counseling sessions through a HIPAA compliant online portal

Call 844-848-6777 for an appointment. In-person counseling services are also available at the Stuart office.

The Catholic Charities Counseling Program provides confidential, professional counseling for adults, children, families, couples and groups in seven locations throughout the Diocese of Palm Beach. Our team of professional therapists address issues such as marital/relationship discord, child and family dynamics, depression, loneliness, outpatient level addiction recovery, infant loss grief support, grief and loss, anxiety/trauma, stressful relationships,

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child and adolescent problems and other life stressors. Bilingual services are also available (Spanish, German, and Dutch).

The Counseling Program offers its services to clients on a sliding scale based on household income as well as through insurance or employee assistance programs (EAP).

Other services the program offers include:

- Psychoeducational groups to the community
- Mental Health First Aid Training
- Therapy groups in the community
- Crisis debriefing/intervention services
- **Respite Care Services**

More and more of us are caring for aging and disabled loved ones in their, or our home. Families typically prefer to keep their loved one in the comfort of their home for as long as possible. Caregiving is stressful. Sometimes the caregiver needs time off from the extraordinary, intensive demands of providing ongoing care in the home. Respite care allows caregivers to take care of their own personal responsibilities in order to be the best caregiver they can be. This is where respite care is helpful. It provides caregivers with the break they need, while ensuring their loved one is receiving the compassionate attention they deserve. Respite care reduces hospital costs by avoiding or delaying out-of-home placement, decreases possible abuse and neglect, and supports family stability and well-being.

**Catholic Charities Respite Services:**

Catholic Charities Respite Services provide planned respite care for caregivers in their home in order to strengthen and stabilize families. Respite care involves a brief relief or rest of 2-3 hours per week for the caregiver. Respite Services provides caregivers with "the gift of a temporary rest and related support", from caregiving. The service supports, educates, and strengthens caregivers, enabling them to continue to provide quality care in the home.

The program's primary client is the caregiver, with the care receiver a secondary client. The program serves caregivers of adults with chronic health conditions for aging, disabled or cognitive conditions residents who are no longer safe to be left alone of St. Lucie County. Services are provided to anyone in need regardless of religion.

Catholic Charities Respite care program follows “Faith Community Nursing” (FCN) standards focusing on spiritual health and the nursing interventions of education, counseling, advocacy, referral, and utilization of community resources.

While respite services are offered by medically trained volunteers, medical or indirect medical care is not provided. The desired outcome of respite services is to decrease the caregiver's stress and anxiety, and to improve/increase the caregiver's knowledge of self-care, and use of community resources.

**Respite Care Program services include:**

- 2-3 hour per week in-home respite companionship
- Wellness assessment by the Respite Nurse Coordinator
- A Plan of Care for outlining caregiving goals
- Health education and promotion
- Information and referrals to available community resources

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- Powerful Tools for Caregivers course: Catholic Charities supports and sponsors the Powerful Tools for Caregiver's class for the community. This evidence-based 6-week program provides caregivers with the tools and strategies to better handle the unique challenges that come with being a caregiver. For our calendar of upcoming classes, click here: https://www.ccdpb.org/news/press-releases.html
- **Immigration Legal Services**

A multi-lingual, multi-cultural staff in three locations provides legal services to foreign-born individuals in need of immigration assistance. The program's focus is primarily on family reunification and includes:

- Family Petitions (I-130)
- Adjustment application before US Citizenship and Immigration Services
- Employment authorization under various programs
- Removal of conditional residence
- Fiancée Visa
- Re-entry permits
- NACARA applications
- Temporary Protective Status
- Unaccompanied Minors
- Affirmative Asylum Applications
- Naturalization applications
- Limited court representations
- VAWA (Violence Against Women Act) self petitions
- Special Immigrant Petitions (Juveniles and Religious Workers)
- Assistance with Consular process
- “U” Visa Applications for Victims of Crime
- “T” Visa Applications for Victims of Human Trafficking
- Limited Labor Certifications and Employment-Based Visas
- TPS Applications (current countries eligible; Burma (Myanmar) El Salvador, Haiti, Honduras, Nepal, Nicaragua, Somalia, Sudan, South Sudan, Syria, Venezuela, Yemen).

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# Orange County

## Catholic Charities Diocese of Orlando – Catholic Charities of Central Florida – Main Office

| | |
|---|---|
| **Address** | 1771 N Semoran Blvd, Orlando, FL 32807 |
| **Phone** | Phone: 407-658-1818<br>Phone Number: (407) 658-1818 (x1327) |
| **Website** | https://cflcc.org/ |
| **Hours** | Hours: 8:00am-4:00pm (Monday-Friday) |

**Website: https://cflcc.org/**

**PROGRAMS & SERVICES**

- **Family Stability Program Who We Are**

The Family Stability Program provides homeless prevention and rapid rehousing services to men, women and families who are either experiencing homelessness or are at risk of being homeless. Financial assistance is provided to those in need who meet the eligibility criteria for various funding sources. The eligibility criteria and the amount of funding available varies by funding source, the location where assistance is needed and the situation and circumstances of those in need. A comprehensive assessment completed by a Family Stability Program case manager determines eligibility. We serve clients from the following nine counties: Brevard, Lake, Marion, Orange, Osceola, Polk, Seminole, Volusia, and Sumter counties. Click here for information on COVID-19 pandemic-related rental assistance: https://cflcc.org/wp-content/uploads/2021/11/ESG-FLYER.pdf

Meet with a Case Manager: In Orange County, please call (407) 658-1818.

- **Agape Mission Markets Who We Are**

The Agape Mission Markets are food pantries, where those in need can receive meats, fresh fruits, vegetables, and more that best meet their nutritional and personal preferences. The Agape Mission Markets are made possible thanks to the help of Second Harvest Food Bank, Orange County Government, Publix, and the United Way. The Orlando (East) Agape Mission Market is located at the Catholic Charities of Central Florida – Main Office at 1771 N Semoran Blvd, Orlando, FL 32807. **Food Assistance is by Appointment Only. Available Appointment Times:**

- Monday 8:30am-12:30pm
- Wednesday 8:30am-12:30pm
- Friday 8:30am-12:30pm
- **Housing**

**About**

Catholic Charities of Central Florida provides housing for individuals who might otherwise be unable to afford it—including the elderly. This is done through affordable housing properties for individuals, families, and seniors that are managed by Resurrection Property Management.

- **Resurrection Property Management**

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### Who We Are

Resurrection Housing Services provides individuals and families with the tools to obtain and preserve a home through Resurrection Property Management and the Resurrection Community Housing Development Organization.

Resurrection Property Management manages resilient, sustainable, and quality affordable houses and communities throughout Central Florida.

Resurrection Community Housing Development Organization creates and develops communities comprised of affordable housing. Through housing counseling, individuals receive counseling assistance in the process of attaining their personal goals for housing.

### Individual and Family Housing – Orange County

**Monsignor Bishop Manor**

**815 Borders Cir Orlando, FL 32808**

**Phone: 407-293-3339**

Monsignor Bishop Manor is 144-unit affordable apartment community in the Pine Hills neighborhood of Orlando. It is within walking distance of local shops and public transportation.

### Senior Housing – Orange County

**St. Joseph Garden Courts**

**1515 N Alafaya Trail Orlando, FL 32828**

**Phone: 407-382-0808**

St. Joseph Garden Courts, a 79-unit community, is located in East Orlando and provides safe and affordable apartments for seniors. Located right next to The Waterford Town Center, residents have shopping, dining, and other activities nearby.

- **Housing Counseling**

Phone Number: (407) 658-1818 (x1329)

Hours: 9:00am-4:00pm (Monday-Friday)

### Who We Are

Housing Counseling serves individuals and families by providing them the tools and resources needed to reach their housing goals, whether current/prospective homebuyers or renters. Our housing counselors are HUD-Certified and available for an in-person, virtual, or phone appointment. Currently, there is the option for an appointment with a Spanish speaking counselor.

### Services Offered

You are not alone. Get connected with the help, support, and resources you need free of charge.

- **Financial Management**

We provide free education workshops to help you set financial goals, take control over debt, develop knowledge regarding financial products that could be a good fit for you, and how to recognize and avoid scams/fraud.

- **Budget Coaching**

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At its core, a budget is a worksheet with separate categories for income, expenses, and savings. Whatever your path may be, you'll want to keep your finances organized and make smart decisions regarding money! We will teach you how to track your spending, set realistic goals, and make a plan that will give you a greater sense of control over your financial life.

- **Credit Building**

Building credit from scratch does not have to be difficult. We can help you learn how to establish credit by understanding the fundamentals of credit and implementing strategies to help you keep your credit headed in the right direction.

- **Mortgage Counseling**

A housing counselor can talk to you about your situation and help you decide what mortgage options are best for you, whether you are preparing to buy a home for the first time or looking to refinance to make home improvements.

- **Rental Counseling**

Housing counseling agencies play an essential role in reducing evictions by: helping clients identify an affordable unit, providing information to renters on tenant rights and faith housing issues, counseling on household budgeting and good rental practices, and connecting clients with community resources.

- **Foreclosure Prevention**

If you have missed any mortgage payments, are about to miss a payment, or if your loan already has been referred to an attorney for foreclosure, a HUD-approved counselor can assist you and discuss specific options that may work for you.

- **Fair Housing**

Our mission is to help individuals and families from majority and minority groups with their housing needs, regardless of race, religion, color, national origin, sex, disability, and familial status.

- **Behavioral Health Services Who We Are**

Behavioral Health Services offers a variety of programs, including counseling, coordination of care and community education that seek to increase mental health awareness and decrease stigma in the community. We are dedicated to helping clients get connected to services that support mental well-being and overall mental health. Whether it is in-person or virtual, we have the capacity through our extensive network to meet people in ways most convenient for them. These services are offered throughout the nine counties of Diocese of Orlando.

- **Counseling Services** We offer virtual and face-to-face outpatient counseling services for older adolescents, adults, senior citizens, couples and families. Our staff have a variety of specialties—including, but not limited to, trauma, depression, anxiety, and relationship issues. We offer Pre-Cana services for couples seeking marriage in the Catholic Church and post annulment services as well. We offer faith-based and non-faith-based services to meet the needs of a wide variety of clients. Staff is bilingual in English and Spanish. We accept a variety of insurance including Medicare. In some cases, clients who have insurance we do not accept may be served by other opportunities. We accept self-pay clients. Clients who do not have insurance coverage can be served through our sliding fee program which bases price on household income after taxes and depending on

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household size. If you have questions about your insurance coverage or pricing, please contact us for details.

- **Coordination of Care** We offer coordination of care, which is connective research, referral and follow up support to connect individuals and families to additional services to enhance recovery. We are committed to finding the right treatment for your particular needs. If we are not the best fit, we will accompany, guide, and support to find proper treatment.
- **Community Education** Behavioral Health offers Mental Health First Aid (MHFA) training, a certificate program that trains participants to recognize mental health problems and how to offer and provide initial support and guidance for a friend, family member, co-worker or neighbor in need. Trainings are both live and virtual and open to the general public. To express interest in a MHFA course, please click here.

- **Immigrants & Refugees**
  - **Comprehensive Refugee Services Who We Are**

Comprehensive Refugee Services provides care and compassion to eligible refugees living in Orange, Osceola and Seminole Counties through programs designed to help them integrate into the community and achieve self-sufficiency.

Federal law determines eligibility for Comprehensive Refugee Services' programs. The following category of immigrants are eligible:

Refugees who are forced to flee their home country and are granted status before they arrive in the United States.

Cuban/Haitian entrants who enter the United States due to humanitarian reasons.

Asylees who came to the United States seeking asylum protection and have been granted asylum by immigration asylum officers or by immigration judges.

Afghan and Iraqi Special Immigrants (SIV) who worked with the United States military helping with translation, interpretation, and other skills and who were granted special immigrant status.

Certified Victims of Human Trafficking (VOT) who are foreign born victims of labor or sex trafficking in the United States.

**Education**

English as a Second Language (ESL) is a free, 8-week English language learning program for adults with limited English skills. The classes are designed to help students learn how to read, write, speak, and comprehend in English. Students wishing to enroll in the ESL program are required to take the CASAS (Comprehensive Adult Student Assessment Systems) placement test.

Vocational Education is a free program for adults 18 years and older who have acquired the English skills necessary to begin a technical training program. Its purpose is to assist clients in meeting their educational and career goals. Clients can continue their education through training offered by Orange Technical College–a partner of Catholic Charities of Central Florida.

**Case Management**

Case Management provides assistance to new-comers with referrals and follow-ups to Adult Education, Legal Services, Youth and Family Services, and Employment Services (clients

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must have an Employment Authorization Document). Case management also refers clients to partners including: the Florida Department of Children and Families, the health departments in our tri-county zone, and 4C/child care services.

**Employment Services**

The employment services team helps clients get suitable employment based on their skills, education, transportation, and language and mediates between employers and employees. Clients are also provided with employability preparation such as job interviews and practice, mock applications, resumes, and translation services. Job coaching is also available to help them complete necessary paperwork—including assisting both the employee and employer with the I-9 form.

**Legal Services**

The legal services provided by Comprehensive Refugee Services include assistance with obtaining Employment Authorization Documents (EAD), permanent residency applications, and other employment-related immigration status issues.

Immigration Legal Services provides low-cost legal representation to all individuals regardless of background, race, religion, country of origin or ability to pay. Our priority is to serve mainly low-income and indigent foreign-born individuals and their families.

Immigration Legal Services provides direct legal immigration services and representation in the following cases:

- Consultations
- Family Petitions
- Citizenship/Naturalization
- Permanent Residency
- Employment Authorization
- Consular Processing
- Immigration Court Representation
- Asylum
- Deportation/Exclusion Hearings
- Deferred Action for Childhood Arrivals (DACA)
- Temporary Protected Status (TPS)
- VAWA – self petitions for battered spouse and children
- U Visa – victims of crimes
- T Visa – victims of trafficking
- Religious Visas
- Certified Translations
- Interpretation

**Youth Services**

The Refugee Youth Program provides assistance in addressing the educational, language, and employment needs of vulnerable refugee/entrant youth who may be at risk of dropping out of high school, not meeting high school graduation requirements, or are in need of alternatives to a traditional high school education, with an overall goal of employment and integration.

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The program provides guidance and assistance in accessing community and school resources to support the academic and career goals of refugee youth at risk during the fist years of living in the United States.

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# Palm Beach County

## Catholic Charities of the Diocese of Palm Beach, Inc. – Boca Raton

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|---|---|
| **Address** | 370 SW 3rd Street, Boca Raton, FL 33432 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560<br>Phone (Counseling Services Intake): (844) 848-6777 |
| **Website** | https://www.ccdpb.org/ |
| **Email** | afariello@ccdpb.org |

### ABOUT US

Catholic Charities of the Diocese of Palm Beach is a comprehensive nonprofit family service organization with offices located in Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee counties.

Established in 1984 as the social service arm of the Palm Beach Diocese, Catholic Charities implements the charitable vision of our Most Reverend Gerald M. Barbarito, Bishop of the Diocese of Palm Beach. That is, to serve and advocate on behalf of those persons who do not have a voice or power to help themselves. Our mission is serving people in need and creating hope in all stages of life.

The services of Catholic Charities are available to all residents of the service area who qualify for the particular program. As the specific needs of the community change and the population rises, the services offered by Catholic Charities also change in response to those needs. Catholic Charities does not discriminate based on a client’s religion, nor on any other classification protected under applicable federal, state or local discrimination laws. The agency serves more than 7,000 people in need every year throughout the Diocese of Palm Beach which includes the counties of Palm Beach, St. Lucie, Indian River, Martin and Okeechobee. Catholic Charities currently provides services through 15 programs and ministries.

Our Catholic Charities' mission is rooted in the fundamental belief that every person has the right to be treated with dignity and that every human life is sacred. Integral to our mission and vision are Catholic Charities’ core values of Faith, Respect and Service. These values underscore "why, how and what we do" within Catholic Charities. Our recognition that “God is in our midst” when we serve our clients, determines the moral strength of our agency. The time, care, dignity and professionalism that we offer each individual client and each other defines us as an exceptional agency.

### PROGRAMS & SERVICES

- **In-Person and Virtual Counseling Services**

Currently offering virtual counseling sessions through a HIPAA compliant online portal

Call 844-848-6777 for an appointment. In-person counseling services are also available at the Boca Raton office.

The Catholic Charities Counseling Program provides confidential, professional counseling for adults, children, families, couples and groups in seven locations throughout the Diocese of Palm Beach. Our team of professional therapists address issues such as marital/relationship

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discord, child and family dynamics, depression, loneliness, outpatient level addiction recovery, infant loss grief support, grief and loss, anxiety/trauma, stressful relationships, child and adolescent problems and other life stressors. Bilingual services are also available (Spanish, German, and Dutch).

The Counseling Program offers its services to clients on a sliding scale based on household income as well as through insurance or employee assistance programs (EAP).

Other services the program offers include:

- Psychoeducational groups to the community
- Mental Health First Aid Training
- Therapy groups in the community
- Crisis debriefing/intervention services
- **Elder Affairs Program Contact: afariello@ccdpb.org**

Since 1978 Catholic Charities Elder Affairs Program has been providing comprehensive guardianship and case management services to the elderly in our community. Many elderly are without support and are unable to manage their personal affairs, leaving them vulnerable to exploitation, abuse, and neglect. Many lack the financial resources to provide for the necessities of living. It is the goal of the program to deliver services that deal with the realities of human suffering and to advocate justice for the elderly person burdened by poverty and the effects of societal indifference.

Through guardianship and case management services, the program can provide vital services to the most vulnerable and needy in our community. This multidimensional program provides comprehensive guardianship and case management services and linkage to community support for individuals 65 years of age and older, residing in Palm Beach County who are at risk physically, mentally, emotionally, financially and/or spiritually. Catholic Charities Elder Affairs program services are available to all regardless of race, income, or religious affiliation.

The Elder Affairs staff assists in both Guardianship Services and Information and Referral Services.

**Guardianship Services:**

- Protection/management of client’s real estate, personal possessions and assets
- Preparation of a long-term financial plan of care
- Bill pay and budget planning
- Continual monitoring to assure the individual’s physical, emotional and spiritual well-being
- Preparation of a personalized plan of care
- Coordination of care to ensure medical, mental health, social and personal needs are met
- Correspondence with family, legal advisors, medical team and others
- Funeral planning and execution of known wishes

**Information and Referral Services:**

- Counseling for older persons/their families when faced with lifestyle decisions
- Assessment of personal and medical needs and referral to community services
- Financial assessment and planning for long-term care needs
- Information and assistance with nursing home and assisted living facility admissions.

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- Counseling on the importance of preparing and executing life planning documents (POA, HCS, Living Will)
- Information, referral, and linkage to community service providers

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## Catholic Charities of the Diocese of Palm Beach, Inc. – Boynton Beach

| | |
|---|---|
| **Address** | 643 St Mark Place, Boynton Beach, FL 33435 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560<br>Phone (Counseling Services Intake): (844) 848-6777 |
| **Website** | https://www.ccdpb.org/ |
| **Email** | afariello@ccdpb.org |

**ABOUT US**

Catholic Charities of the Diocese of Palm Beach is a comprehensive nonprofit family service organization with offices located in Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee counties.

Established in 1984 as the social service arm of the Palm Beach Diocese, Catholic Charities implements the charitable vision of our Most Reverend Gerald M. Barbarito, Bishop of the Diocese of Palm Beach. That is, to serve and advocate on behalf of those persons who do not have a voice or power to help themselves. Our mission is serving people in need and creating hope in all stages of life.

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**PROGRAMS & SERVICES**

- **In-Person and Virtual Counseling Services**

Currently offering virtual counseling sessions through a HIPAA compliant online portal

Call 844-848-6777 for an appointment. In-person counseling services are also available at the Boynton Beach office.

The Catholic Charities Counseling Program provides confidential, professional counseling for adults, children, families, couples and groups in seven locations throughout the Diocese of

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Palm Beach. Our team of professional therapists address issues such as marital/relationship discord, child and family dynamics, depression, loneliness, outpatient level addiction recovery, infant loss grief support, grief and loss, anxiety/trauma, stressful relationships, child and adolescent problems and other life stressors. Bilingual services are also available (Spanish, German, and Dutch).

The Counseling Program offers its services to clients on a sliding scale based on household income as well as through insurance or employee assistance programs (EAP).

Other services the program offers include:

- Psychoeducational groups to the community
- Mental Health First Aid Training
- Therapy groups in the community
- Crisis debriefing/intervention services
- **Elder Affairs Program Contact: afariello@ccdpb.org**

Since 1978 Catholic Charities Elder Affairs Program has been providing comprehensive guardianship and case management services to the elderly in our community. Many elderly are without support and are unable to manage their personal affairs, leaving them vulnerable to exploitation, abuse, and neglect. Many lack the financial resources to provide for the necessities of living. It is the goal of the program to deliver services that deal with the realities of human suffering and to advocate justice for the elderly person burdened by poverty and the effects of societal indifference.

Through guardianship and case management services, the program can provide vital services to the most vulnerable and needy in our community. This multidimensional program provides comprehensive guardianship and case management services and linkage to community support for individuals 65 years of age and older, residing in Palm Beach County who are at risk physically, mentally, emotionally, financially and/or spiritually. Catholic Charities Elder Affairs program services are available to all regardless of race, income, or religious affiliation.

The Elder Affairs staff assists in both Guardianship Services and Information and Referral Services.

**Guardianship Services:**

- Protection/management of client’s real estate, personal possessions and assets
- Preparation of a long-term financial plan of care
- Bill pay and budget planning
- Continual monitoring to assure the individual’s physical, emotional and spiritual well-being
- Preparation of a personalized plan of care
- Coordination of care to ensure medical, mental health, social and personal needs are met
- Correspondence with family, legal advisors, medical team and others
- Funeral planning and execution of known wishes

**Information and Referral Services:**

- Counseling for older persons/their families when faced with lifestyle decisions
- Assessment of personal and medical needs and referral to community services
- Financial assessment and planning for long-term care needs

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- Information and assistance with nursing home and assisted living facility admissions.
- Counseling on the importance of preparing and executing life planning documents (POA, HCS, Living Will)
- Information, referral, and linkage to community service providers

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## Catholic Charities of the Diocese of Palm Beach, Inc. – Pahokee

| | |
|---|---|
| **Address** | 1200 E. Main Street, Pahokee, FL 33476 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560<br>Phone (Counseling Services Intake): (844) 848-6777 |
| **Website** | https://www.ccdpb.org/ |
| **Email** | afariello@ccdpb.org |

**St. Mary's Center**

**ABOUT US**

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**PROGRAMS & SERVICES**

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Other services the program offers include:

- Psychoeducational groups to the community
- Mental Health First Aid Training
- Therapy groups in the community
- Crisis debriefing/intervention services
- **Hunger Homeless Outreach**

Catholic Charities Hunger Homeless Outreach provides emergency services that assist individuals and families to attain economic stability and self-sufficiency through the provision of support services and appropriate referrals when necessary. Over the past year, Catholic Charities has made a strategic effort to develop and grow this program with the intention of providing more direct services to the community and those in need.

With its knowledge of the extensive range of resources available in the community, this program provides basic information and referrals but has also grown to provide the following direct services:

- Rent and utility assistance
- Assistance screening: helping to screen clients to see if they qualify for available resources including food stamps (SNAP) and Medicaid.
- Benefit Enrollment: provide help in enrolling those who qualify for assistance benefits.
- Food and transportation assistance

For assistance from this program, please call 561-345-2007. If you are experiencing homelessness, call the Senator Philip D. Lewis Homeless Resource Center at (561) 904-7900.

- **Senator Philip D. Lewis Homeless Resource Center** The Senator Philip D. Lewis Homeless Resource Center is the centralized point-of-entry for families and individuals experiencing homelessness in Palm Beach County. Adopt-A-Family proudly operates the Family Division of the HRC, navigating over 500 families with children annually. Our Family Navigators help families access the help they need – starting, first and foremost, with shelter. Families are offered a number of supportive services, including an initial assessment, housing placement, and comprehensive case management, ensuring they are connected to the aid they need the most. Several initiatives at the HRC work together in harmony to ensure housing solutions are secured for over 300 families a year: The Housing Specialists lead our Rapid Re-Housing program, which offers declining rental assistance and housing placement to families who need to secure a rental unit quickly; Diversion helps direct families to programs and resources best suited to their needs; Our

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Connecting Youth to Opportunities (CYTO), CYTO2, and Youth Establishing Stability programs serve parenting young adults ages 18-24. To reach the Homeless Resource Center, call (561) 904-7900.

- **Immigration Legal Services**

A multi-lingual, multi-cultural staff in three locations provides legal services to foreign-born individuals in need of immigration assistance. The program's focus is primarily on family reunification and includes:

- Family Petitions (I-130)
- Adjustment application before US Citizenship and Immigration Services
- Employment authorization under various programs
- Removal of conditional residence
- Fiancée Visa
- Re-entry permits
- NACARA applications
- Temporary Protective Status
- Unaccompanied Minors
- Affirmative Asylum Applications
- Naturalization applications
- Limited court representations
- VAWA (Violence Against Women Act) self petitions
- Special Immigrant Petitions (Juveniles and Religious Workers)
- Assistance with Consular process
- “U” Visa Applications for Victims of Crime
- “T” Visa Applications for Victims of Human Trafficking
- Limited Labor Certifications and Employment-Based Visas
- TPS Applications (current countries eligible; Burma (Myanmar) El Salvador, Haiti, Honduras, Nepal, Nicaragua, Somalia, Sudan, South Sudan, Syria, Venezuela, Yemen).
- **Elder Affairs Program Contact: afariello@ccdpb.org**

Since 1978 Catholic Charities Elder Affairs Program has been providing comprehensive guardianship and case management services to the elderly in our community. Many elderly are without support and are unable to manage their personal affairs, leaving them vulnerable to exploitation, abuse, and neglect. Many lack the financial resources to provide for the necessities of living. It is the goal of the program to deliver services that deal with the realities of human suffering and to advocate justice for the elderly person burdened by poverty and the effects of societal indifference.

Through guardianship and case management services, the program can provide vital services to the most vulnerable and needy in our community. This multidimensional program provides comprehensive guardianship and case management services and linkage to community support for individuals 65 years of age and older, residing in Palm Beach County who are at risk physically, mentally, emotionally, financially and/or spiritually. Catholic Charities Elder Affairs program services are available to all regardless of race, income, or religious affiliation.

The Elder Affairs staff assists in both Guardianship Services and Information and Referral Services.

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**Guardianship Services:**

- Protection/management of client's real estate, personal possessions and assets
- Preparation of a long-term financial plan of care
- Bill pay and budget planning
- Continual monitoring to assure the individual's physical, emotional and spiritual well-being
- Preparation of a personalized plan of care
- Coordination of care to ensure medical, mental health, social and personal needs are met
- Correspondence with family, legal advisors, medical team and others
- Funeral planning and execution of known wishes

**Information and Referral Services:**

- Counseling for older persons/their families when faced with lifestyle decisions
- Assessment of personal and medical needs and referral to community services
- Financial assessment and planning for long-term care needs
- Information and assistance with nursing home and assisted living facility admissions.
- Counseling on the importance of preparing and executing life planning documents (POA, HCS, Living Will)
- Information, referral, and linkage to community service providers

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## Catholic Charities of the Diocese of Palm Beach, Inc. – Palm Beach

| | |
|---|---|
| **Address** | 144 N. County Road, Palm Beach, FL 33480 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560<br>Phone (Counseling Services Intake): (844) 848-6777 |
| **Website** | https://www.ccdpb.org/ |
| **Email** | afariello@ccdpb.org |

**ABOUT US**

Catholic Charities of the Diocese of Palm Beach is a comprehensive nonprofit family service organization with offices located in Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee counties.

Established in 1984 as the social service arm of the Palm Beach Diocese, Catholic Charities implements the charitable vision of our Most Reverend Gerald M. Barbarito, Bishop of the Diocese of Palm Beach. That is, to serve and advocate on behalf of those persons who do not have a voice or power to help themselves. Our mission is serving people in need and creating hope in all stages of life.

The services of Catholic Charities are available to all residents of the service area who qualify for the particular program. As the specific needs of the community change and the population rises, the services offered by Catholic Charities also change in response to those needs. Catholic Charities does not discriminate based on a client's religion, nor on any other classification protected under applicable federal, state or local discrimination laws. The agency serves more than 7,000 people in need every year throughout the Diocese of Palm Beach which includes the counties of Palm Beach, St. Lucie, Indian River, Martin and

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Okeechobee. Catholic Charities currently provides services through 15 programs and ministries.

Our Catholic Charities' mission is rooted in the fundamental belief that every person has the right to be treated with dignity and that every human life is sacred. Integral to our mission and vision are Catholic Charities' core values of Faith, Respect and Service. These values underscore "why, how and what we do" within Catholic Charities. Our recognition that "God is in our midst" when we serve our clients, determines the moral strength of our agency. The time, care, dignity and professionalism that we offer each individual client and each other defines us as an exceptional agency.

**PROGRAMS & SERVICES**

- **In-Person and Virtual Counseling Services**

Currently offering virtual counseling sessions through a HIPAA compliant online portal

Call 844-848-6777 for an appointment. In-person counseling services are also available at the Palm Beach office.

The Catholic Charities Counseling Program provides confidential, professional counseling for adults, children, families, couples and groups in seven locations throughout the Diocese of Palm Beach. Our team of professional therapists address issues such as marital/relationship discord, child and family dynamics, depression, loneliness, outpatient level addiction recovery, infant loss grief support, grief and loss, anxiety/trauma, stressful relationships, child and adolescent problems and other life stressors. Bilingual services are also available (Spanish, German, and Dutch).

The Counseling Program offers its services to clients on a sliding scale based on household income as well as through insurance or employee assistance programs (EAP).

Other services the program offers include:

- Psychoeducational groups to the community
- Mental Health First Aid Training
- Therapy groups in the community
- Crisis debriefing/intervention services
- **Elder Affairs Program Contact: afariello@ccdpb.org**

Since 1978 Catholic Charities Elder Affairs Program has been providing comprehensive guardianship and case management services to the elderly in our community. Many elderly are without support and are unable to manage their personal affairs, leaving them vulnerable to exploitation, abuse, and neglect. Many lack the financial resources to provide for the necessities of living. It is the goal of the program to deliver services that deal with the realities of human suffering and to advocate justice for the elderly person burdened by poverty and the effects of societal indifference.

Through guardianship and case management services, the program can provide vital services to the most vulnerable and needy in our community. This multidimensional program provides comprehensive guardianship and case management services and linkage to community support for individuals 65 years of age and older, residing in Palm Beach County who are at risk physically, mentally, emotionally, financially and/or spiritually. Catholic Charities Elder Affairs program services are available to all regardless of race, income, or religious affiliation.

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**Guardianship Services:**

- Protection/management of client's real estate, personal possessions and assets
- Preparation of a long-term financial plan of care
- Bill pay and budget planning
- Continual monitoring to assure the individual's physical, emotional and spiritual well-being
- Preparation of a personalized plan of care
- Coordination of care to ensure medical, mental health, social and personal needs are met
- Correspondence with family, legal advisors, medical team and others
- Funeral planning and execution of known wishes

**Information and Referral Services:**

- Counseling for older persons/their families when faced with lifestyle decisions
- Assessment of personal and medical needs and referral to community services
- Financial assessment and planning for long-term care needs
- Information and assistance with nursing home and assisted living facility admissions.
- Counseling on the importance of preparing and executing life planning documents (POA, HCS, Living Will)
- Information, referral, and linkage to community service providers

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## Catholic Charities of the Diocese of Palm Beach, Inc. – Riviera Beach

| | |
|---|---|
| **Address** | 100 W. 20th Street, Riviera Beach, FL 33404 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560 |
| **Website** | https://www.ccdpb.org/ |
| **Email** | afariello@ccdpb.org |

**Catholic Charities of the Diocese of Palm Beach, Inc. – Riviera Beach - Headquarters**

**St. Francis Center**

**ABOUT US**

Catholic Charities of the Diocese of Palm Beach is a comprehensive nonprofit family service organization with offices located in Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee counties.

Established in 1984 as the social service arm of the Palm Beach Diocese, Catholic Charities implements the charitable vision of our Most Reverend Gerald M. Barbarito, Bishop of the Diocese of Palm Beach. That is, to serve and advocate on behalf of those persons who do not have a voice or power to help themselves. Our mission is serving people in need and creating hope in all stages of life.

The services of Catholic Charities are available to all residents of the service area who qualify for the particular program. As the specific needs of the community change and the

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population rises, the services offered by Catholic Charities also change in response to those needs. Catholic Charities does not discriminate based on a client's religion, nor on any other classification protected under applicable federal, state or local discrimination laws. The agency serves more than 7,000 people in need every year throughout the Diocese of Palm Beach which includes the counties of Palm Beach, St. Lucie, Indian River, Martin and Okeechobee. Catholic Charities currently provides services through 15 programs and ministries.

Our Catholic Charities' mission is rooted in the fundamental belief that every person has the right to be treated with dignity and that every human life is sacred. Integral to our mission and vision are Catholic Charities' core values of Faith, Respect and Service. These values underscore "why, how and what we do" within Catholic Charities. Our recognition that "God is in our midst" when we serve our clients, determines the moral strength of our agency. The time, care, dignity and professionalism that we offer each individual client and each other defines us as an exceptional agency.

**PROGRAMS & SERVICES**

- **Refugee Resettlement**

The Catholic Charities Refugee Resettlement Services Program, in conjunction with the United States Conference of Catholic Bishops, helps the newly arrived in the United States to reach self-sufficiency as quickly as possible and assists them with social and economic adjustment to their new community. The program serves newly arrived refugees, asylees, Cuban/Haitian Entrants, victims of human trafficking, and parolees. All are foreign-born clients seeking a better life away from oppression, violence, and lack of freedom. Please see below for definitions of each.

The main goal of the Refugee Resettlement Program is to facilitate the client's self-sufficiency through employment, to ensure that they can provide for themselves, as well as giving them a sense of responsibility and involvement in their new community. Services may include: cash assistance; emergency rental assistance; transportation; employment services; orientation and referrals to community resources. The program promotes a resettlement model in which case management provides essential services and tools for developing the client's self-sufficiency and employability.

View/download our program's brochure: https://catholiccharitiesdpborg.presencehost.net/file_download/830923d7-ec98-4c75-a904-65775e5f0c92

For more information/resources on migrants and refugees, please visit the USCCB web page: http://www.usccb.org/about/resettlement-services/index.cfm

- **Elder Affairs Program Contact: afariello@ccdpb.org**

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Through guardianship and case management services, the program can provide vital services to the most vulnerable and needy in our community. This multidimensional program provides comprehensive guardianship and case management services and linkage to

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community support for individuals 65 years of age and older, residing in Palm Beach County who are at risk physically, mentally, emotionally, financially and/or spiritually. Catholic Charities Elder Affairs program services are available to all regardless of race, income, or religious affiliation.

The Elder Affairs staff assists in both Guardianship Services and Information and Referral Services.

**Guardianship Services:**

- Protection/management of client's real estate, personal possessions and assets
- Preparation of a long-term financial plan of care
- Bill pay and budget planning
- Continual monitoring to assure the individual's physical, emotional and spiritual well-being
- Preparation of a personalized plan of care
- Coordination of care to ensure medical, mental health, social and personal needs are met
- Correspondence with family, legal advisors, medical team and others
- Funeral planning and execution of known wishes

**Information and Referral Services:**

- Counseling for older persons/their families when faced with lifestyle decisions
- Assessment of personal and medical needs and referral to community services
- Financial assessment and planning for long-term care needs
- Information and assistance with nursing home and assisted living facility admissions.
- Counseling on the importance of preparing and executing life planning documents (POA, HCS, Living Will)
- Information, referral, and linkage to community service providers

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## City of Lake Worth Utilities - Utility Bill Assistance

| | |
|---|---|
| **Phone** | Rental and emergency services assistance – (561) 904-7900 |
| **Website** | https://lakeworthbeachfl.gov/government/community-partners |

**Online Services:**

- Utility Assistance
- Rental Assistance
- Other emergency services available
- Apply for utility or rent assistance at https://www.rentalassistancepbc.org/

Visit https://discover.pbc.gov/communityservices/Pages/default.aspx and click on "Contact Us" to:

- Ask how to apply for services
- Schedule a callback over-the-phone appointment
- Request an application to be sent to you via email or regular mail (a prepaid envelope will be sent with application)

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## Society of St. Vincent de Paul – Palm Beach County

| | |
|---|---|
| **Address** | 6801 Lake Worth Rd., Suite 216, Greenacres, FL 33467 |
| **Phone** | Call (561) 444-2195 or email service@svdp-palmbeach.org.<br>Call: (561) 697-9699 |
| **Website** | https://www.svdp-palmbeach.org/ |
| **Email** | service@svdp-palmbeach.org |

**The Society of St Vincent de Paul District Council of Palm Beach**

**For client assistance:**

**Call (561) 697-9699 (If it is busy, please leave a message. Assistance is provided by appointment)**

**For administration only:**

The Society of St. Vincent de Paul is dedicated to aiding those less fortunate. Established in West Palm Beach we have aided the less fortunate for over 50 years. Many of those we helped were able to get back on their feet and start their lives a new.

Those in need are served by 15 local Conferences, a food distribution warehouse, a thrift store and several food pantries. The Society also supports twinning projects which assist the needy in Haiti and other areas of Latin America as well as local projects in Pahokee and Indiantown.

**HOW DO WE HELP OUR FRIENDS IN NEED?**

Thank you for the opportunity to present our programs. Over the last year the Society has continued to fill in the gaps which our social service agencies have not been able to cover. Over 3,000 people in need are referred to the Society by the County 211 emergency agency and other agencies each year. These families need emergency assistance with food, rent, electric, medicine and many other types of assistance.

Several times a week, we receive calls from homeless families many of whom are living in their cars. These friends in need are referred to the Lewis Center which is the County's homeless processing center. Many come back to us because the Lewis Center has a long waiting list and cannot always provide the necessary services. St. Vincent de Paul is a member of the Palm Beach County Homeless and Housing Alliance.

**REQUEST ASSISTANCE**

Last year the Society answered over 3,500 calls for assistance. If you are homeless, near homeless or facing some other crisis, we are here to help.

Our members will make a home visit to discuss your needs. Assistance is provided by appointment.

**HOME VISITS**

The most basic activity of a Conference is the home visit where the needs can be determined and assistance arranged. Visits can be arranged by calling (561) 697-9699.

**OTHER ASSISTANCE**

The Society members can often provide assistance with critical needs including utilities, rent, medicine and food. There is no work of charity foreign to the Society.

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**BULK FOOD PROGRAM**

The Society delivers over 800 cases of food per month to support the needy. Food goes to our local Conferences, soup kitchens, food pantries and churches.

**PALM BEACH COUNTY CONFERENCES:**

Society of St. Vincent de Paul

St. Therese de Lisieux Conference

11800 Lake Worth Rd.

Wellington, FL 33449

https://www.svdp-palmbeach.org/

Society of St Vincent de Paul

Misión Cristiana Elim Conference

3757 S Military Trl, Lake Worth, FL 33463

https://www.facebook.com/IGLESIAELIMWPB/

Service in English and Spanish

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# Pasco County

## Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Dade City and Hudson Administrative Offices)

| | |
|---|---|
| **Address** | 37733 Meridian Ave., Dade City, FL 33525 |
| **Phone** | Phone: (352) 521-1218<br>Phone: (727) 861-4840 |
| **Website** | https://www.pascocountyfl.gov/services/community_development/index.php |
| **Email** | mborregowaterman@ccdosp.org |

**Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Dade City Administrative Offices)**

**Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430**

**Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Hudson Administrative Offices)**

**12139 Majestic Blvd.**

**Hudson, FL 34667**

**Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430**

### ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

### PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families

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- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.
    - **Arbor Villa Apartments**

Eighty (80) 2 bedroom/bath apartments located in east Pasco County. Well-maintained, hidden gem nestled away in the outskirts of Port Richey, within walking distance of shopping. For information, call (727) 697-3994.

- **Bethany Family Apartments**

Twelve (12) two-bedroom apartments located in Pasco County just off S.R. 52 in historic Dade City, by the high school. It is located close to the town, schools and shopping. For information, call (813) 443-5065.

- **Palm Island**

Twenty-one (21) 2 bedroom/2 bath apartment homes in New Port Richey in east Pasco County. Newly renovated and energy efficient. Remote location that is 5-10 minutes from the heart of town via auto. For information, call (727) 697-3994.

- **Pasco Family Shelter**

Established October 2021. The Pasco Family Shelter offers shelter, clothing, food, counseling and more to nine families at any given time. We are funded by the Pasco County Community Development Department and through private donations. We work closely with the Coalition for the Homeless of Pasco County, who vet clients and direct them to the shelter and assist us in moving them to the homes we find them. We also rely on the support of the community – from meal donations (Carrabba's Italian Grill – Port Richey, Our Lady Queen of Peace, St. James the Apostle, St. Peter the Apostle and more) to donations of clothing and household items (e.g., Society of St. Vincent de Paul Thrift Store in New Port Richey) and Christmas Presents for the children (a former Catholic Charities client, Donna Miller, now a successful St. Petersburg realtor, who has been giving back to those in need for years).

- **Felicity House**

Four–month transitional shelter (28 beds) for women who are homeless. Clients are charged a nominal weekly fee. Case Managers help clients navigate services to gain employment and achieve housing stability. Referrals to outside services are provided, including mental health and substance abuse counseling, childcare referrals, employment and education assistance, life skills classes, and more. Staff are on-site 24-hours to provide assistance. How to Contact: (727) 861-4840.

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

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Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Pasco County**
  - **Pasco County H.E.A.R.T. 2.0 Assistance Program** The Pasco Board of County Commissioners is continuing this financial assistance program, Pasco H.E.A.R.T. Program*, for people experiencing economic hardship due to COVID-19. Pasco Community Development is partnering with several local non-profit agencies to help pay bills directly for renters in Pasco County who meet the Pasco H.E.A.R.T. Program guidelines. Bills eligible for payment include:
    - Rent (past, current and future)
      - Utilities (water & electric)

*To qualify for Pasco H.E.A.R.T. funding, you must be a U.S. citizen (or have legal status) and Pasco County resident, who meets the income guidelines of 80 percent or below of the Area Median Income and has been economically impacted by COVID-19. Those households who earn less than 50% of the Area Median Income, as well as applicants who have been unemployed for 90s days or more, will be prioritized.

Catholic Charities is no longer administering this program. However, use the link below to “learn more” and how to apply: https://www.pascocountyfl.gov/services/community_development/index.php

- **TECO Utility Assistance**

The TECO Share (click on “Share’ to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- **For more information or questions about available financial assistance programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be forwarded to the first available Case Manager. Or you can reach us by phone: (352) 523-6958.**
  - **Catholic Charities FREE Medical Clinics What We Do:**
  - We work with volunteer medical professionals (physicians, nurses and other health and social service professionals) to provide FREE medical care, health promotion, and social services to the rural poor of eastern and southern Hillsborough County, and eastern Pasco County. Our clinics operate under the auspices of the State of Florida Department of Health Volunteer Health Care Provider Program targeting low-income households in need of healthcare coverage.

**Who We Serve:**

- We provide FREE services to patients who are unable to receive medical services because they are not covered by employer-provided or self-purchased insurance or other programs AND whose household income is below 200% of the Federal poverty level.

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**Services ***

* Primary Medical Care: follow-up & referrals * Acute Medical Care: secondary treatment for short-term illness * Routine Well Woman Exams: Gynecology Exams * Lab Work * Assist Patients Navigate Health Care System * Children's Physicals and Immunizations * Health Promotion and Disease Prevention * Health Screenings: high blood pressure & diabetes * Vision Screening * Dental referrals

* Not all services are available at each location, please call to confirm.

**Contact Information**

- Key Contact: Karen Pena, Clinic Administrator
- Telephone: Office: (813) 633-2576 Cell: (727) 338-8916
- Fax: (813) 970-0645
- Mailing Address:

Catholic Charities Free Medical Clinic – La Esperanza 16640 S. U.S. Hwy. 301, Ste. 1, Wimauma, FL 33598

**Pasco County Clinics:**

- **St. Andre Free Medical Clinic**

37733 Meridian Ave., Dade City, FL 33525 | (352) 521-1218

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## Society of St. Vincent de Paul – Pasco County

| | |
|---|---|
| **Address** | 7944 Grand Blvd., Port Richey, FL 34668 |
| **Phone** | 8014 State Road 52 Hudson, Florida 34667 Phone: (727) 819-5170 |
| **Website** | https://svdppascofl.org/index.htm |
| **Email** | svdppasco@gmail.com, office@ladyqueenofpeace.org |

**The Society of St Vincent de Paul District Council of Pasco, Inc. (Thrift Store)**

**https://svdppascofl.org/index.htm Phone: 727-845-8283 FAX: 727-849-2421**

**Email: svdppasco@gmail.com**

Our organization is made up of chapters called "conferences". Conferences are parish and/or community based groups of lay volunteers that provide direct services and referrals to the poor and needy individuals and families. By becoming personally involved in helping the poor in its community, conference members seek to grow and develop in their spiritual lives.

A conference works within the boundaries of the affiliated parish. Each parish conference determines programs that best service the needs of the community which can be limited by the number of members in a conference and the amount of donations received. Please contact the conference nearest to your place of residence.

**Pasco County Conferences**

**Our Lady Queen of Peace Conference**

5320 Shaw Street New Port Richey, Florida 34652 Phone: (727) 845-4955 Fax: (727) 841-6877

Website: www.ladyqueenofpeace.org/

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Email: office@ladyqueenofpeace.org

**Pantry Hours:** Monday, Thursday, Friday 10am - noon Tuesday, 12 - 2pm Wednesday, Saturday, CLOSED

**St Anthony of Padua Conference**

32832 St Anthony Way San Antonio, Florida 33576 Phone: (352) 588-2243 Website: saopccfl.org/

**Pantry Hours:** Saturday, 8:30am - 11am If you are requesting financial assistance with utilities, rent, etc. please call the St. Vincent de Paul Society at (352) 588-2243. Leave a message regarding the type of assistance needed and a call-back number. A representative will return your call within 24-48 hours.

**St James the Apostle Conference**

8327 Monarch Drive Port Richey, Florida 34668 Phone: (727) 862-8580 Website: www.stjamesportrichey.org/st-vincent-de-paul-society

**Pantry Hours:** Monday, Thursday, Friday 10am - Noon Tuesday 11:30am - 1:30pm Wednesday: CLOSED After interviewing with a staff member in our offices, we help all those living in our parish boundaries with food once a month. Once a year, we give some financial assistance for utilities, transportation, medicine and other miscellaneous aid. In speaking with our clients we share their concerns and encourage them with our prayerful spiritual support.

**St Michael the Archangel Conference**

Website: www.saintmichaelchurch.org/

Email: office@saintmichaelchurch.org

**Pantry Hours:** Monday, Thursday, Friday 10am - Noon Tuesday 11:30am - 1:30pm Wednesday: CLOSED After interviewing with a staff member in our offices, we help all those living in our parish boundaries with food once a month. Once a year, we give some financial assistance for utilities, transportation, medicine and other miscellaneous aid. In speaking with our clients we share their concerns and encourage them with our prayerful spiritual support.

- The **Resource Center** is co-located at this address in Module 5. Phone: (727) 868-8160

**St Peter the Apostle Conference**

12747 Interlaken Road Trinity, Florida 34655 **Phone:** (727) 807-3234 or (727) 264-8968 **Fax:** (727) 264-8969 **Website: sptatrinity.org/st-vincent-de-paul Email: office@sptatrinity.org**

**Pantry Hours:** Monday and Wednesday, 10am -1:00pm

The St Peter the Apostle St Vincent de Paul Society works to help people in need who live within the parish boundaries of the church. Our food pantry is open as per the listed days and times except holidays. We can also help financially with utility bills, rent, etc. for qualifying residents regardless of race, color, religion or creed.

**St Thomas Aquinas Conference**

8320 Old State Road #54 New Port Richey, Florida 34653 (727) 372-8600, EXT. 142 **Website: stanpr.org/st-vincent-de-paul/**

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**Pantry Hours:** Monday, & Thursday, 9:30am - 11:00am; 1:30pm - 3:30pm If financial assistance is needed, individuals should call the listed number and leave a message indicating their name, complete address, call-back number and the type of assistance needed. A SVDP volunteer will return your call.

**St Vincent de Paul Conference**

5010 Mile Stretch Drive

Holiday, Florida 34690

727-942-6659

Website: www.svdpfl.com/

**Our Lady of the Rosary Conference**

2348 Collier Parkway P.O. Box 1229 Land O' Lakes, FL 34639 Phone: (813) 949-6094

Website: ladyrosary.org/svdp

**Pantry Hours:** Thursday 9am - 11:30am Finances permitting, the conference is able to help with payment of utility, rent and other emergency items. If a client needs help, he or she should call the above listed number, and leave a call back number and a clear message stating the help needed. A SVDP representative will return the call. Any financial assistance requires a home visit.

**St Rita Conference**

14404 14th Street Dade City, Florida 33523 **Phone:** (813) 713-8323 **Website:** **stritaparish.org/**

**Pantry Hours:** Thursday, 10am – Noon

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## Tampa Electric - Utility Bill Assistance

| | |
|---|---|
| **Counties served** | Hillsborough, Pasco, Pinellas, Polk |

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

The SBA encourages anyone who has not applied for a low-interest disaster loan to act right away. Our mission is to help residents and businesses rebuild and resume their normal lives as quickly as possible. This assistance is available to businesses of all sizes, private nonprofits, homeowners, and renters with property damaged by Hurricane Ian. These loans cover many damages not covered by insurance or FEMA. To apply, go to a Disaster Recovery Center, visit DisasterLoanAssistance.sba.gov or call SBA at 800-659-2955. View a list of SBA qualifying counties.

- **Hillsborough County Social Services Assistance**

Attention residents of Hillsborough County/City of Tampa. The R3 Economic Recovery Financial Assistance for Individuals & Families program can help you qualify for up to $750 for past-due utility bills. In addition, you may be eligible for up to $7,500 for past due rent. Please note: Your landlord must register before you apply for rental assistance. Avoid rejection by having your landlord register first.

- **Emergency Rental and Utility Bill Assistance**

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Several Florida cities and counties have received additional emergency rental assistance funding through the View this list of cities and counties that include a link to complete an application for rent and utility bill assistance. The application can be submitted by either an eligible household or by a landlord on behalf of that eligible household. Funds will be paid directly to landlords and utility service providers.

- **CARES Act Assistance**

Agencies throughout Florida have access to funds to help pay utilities through the federal Coronavirus Aid, Relief and Economic Security or CARES Act. This list provides phone numbers or links to apply for help.

- **211 Network**

211 connects you with trained and supportive professionals who can provide assistance and more information about public and private health and human services.

- **Share**

Share, a TECO program that provides utility bill assistance to qualifying customers. Share is administered by the Salvation Army and the Catholic Charities Diocese of St. Petersburg who qualify customers to participate.

- **LIHEAP**

Low Income Home Energy Assistance Program (LIHEAP) assists low income households in meeting immediate home energy needs. Learn more about eligibility requirements or find your local service center.

- **EHEAP**

The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy crisis.

- **FEMA - Emergency Food and Shelter Program (EFSP)**

The Emergency Food and Shelter Program was created by Congress to help meet the needs of hungry and homeless people throughout the United States and its territories by allocating federal funds for the provision of food and shelter.

**Where to Find Help in Florida**

This publication provides an overview of the Florida Public Service Commission and an explanation of assistance available to consumers for utility-related issues. It also includes general information about the state's electric and gas utilities and helpful conservation tips.

**TTY for the hearing-impaired**

The Customer Care Department is equipped with a TTY device (special text telephone equipment for customers with hearing and/or speech disabilities). Customers requesting this service can call 711 (TTY only).

**Special Needs Registry**

In addition to Tampa Electric's Medical Watch program, we encourage our special-needs customers to pre-register with their county's response team that provides aid to persons who require special assistance during evacuations and sheltering because of physical, mental or sensory disabilities.

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For more information, please call the special-needs registry in your area:

813-272-5900 (Hillsborough County)

863-534-5600 (Polk County)

727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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# Pinellas County

## Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (Clearwater and St. Petersburg Administrative Offices)

| | |
|---|---|
| **Address** | 905 S. Prospect Ave., Clearwater, FL 33756 |
| **Phone** | Phone: (727) 893-1313<br>Phone: (727) 893-1314 |
| **Website** | https://pinellashope.org |
| **Email** | mborregowaterman@ccdosp.org |

**Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (Clearwater Administrative Offices)**

**Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430**

**Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (St. Petersburg Administrative Offices – NO SERVICES PROVIDED AT THIS OFFICE)**

**Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430**

**ABOUT US**

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

**PROGRAMS AND SERVICES**

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional

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buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.

- **Fountain View**

Ten (10) 4 bedroom/2 bath apartments located in Pinellas County near downtown St. Petersburg (Pinellas County), on 13th Avenue South just west of 4th Street. Newly renovated. For information, call (727) 399-2500.

- **Pinellas Village**

One Hundred Twenty (120) 2 bedroom/2 bath apartments for families with children located in the heart of Pinellas County. For information, call (727) 399-2500.

- **Pinellas Hope Homeless Shelter**

Pinellas Hope, a program of Catholic Charities Diocese of St. Petersburg, opened on 10 acres of land provided by Bishop Robert N. Lynch and the Diocese of St. Petersburg. It was developed as a pilot program in December 2007 and continues to provide a comprehensive array of services and shelter to homeless individuals. Today, Pinellas Hope continues its mission of providing a safe living environment and the necessary support for homeless adults to become self-sufficient. Services include adult education, clothing ministry, feeding the hungry, medical respite, mental health resources, emergency shelter, and permanent supportive housing. Since its formation, Pinellas Hope has served over 15,000 people.

**Contact:**

5726 126th Avenue North

Clearwater, Florida 33760

https://pinellashope.org

(727) 556-6397 Office

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Pinellas County**
  - **City of St. Petersburg – Rent & Utility Assistance**

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For individuals who require assistance due to circumstances not related to COVID-19, please complete the application here: https://www.ccdosp.org/rent-utility/

- **Duke Energy Utility Assistance**

For individuals who require utility assistance exclusively, Duke Energy has provided funds to assist you. Please complete the form here to determine if you are eligible for this assistance: https://ccdosp.jotform.com/form/202903751738155

- **Pinellas County – Rent & Utility Assistance**

None available presently. Check back at a later date.

- **TECO Utility Assistance**

The TECO Share (click on “Share’ to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- **For more information or questions about available programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be forwarded to the first available Case Manager. Or, call (727) 893-1313.**

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## Tampa Electric - Utility Bill Assistance

| | |
|---|---|
| **Counties served** | Hillsborough, Pasco, Pinellas, Polk |

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

The SBA encourages anyone who has not applied for a low-interest disaster loan to act right away. Our mission is to help residents and businesses rebuild and resume their normal lives as quickly as possible. This assistance is available to businesses of all sizes, private nonprofits, homeowners, and renters with property damaged by Hurricane Ian. These loans cover many damages not covered by insurance or FEMA. To apply, go to a Disaster Recovery Center, visit DisasterLoanAssistance.sba.gov or call SBA at 800-659-2955. View a list of SBA qualifying counties.

- **Hillsborough County Social Services Assistance**

Attention residents of Hillsborough County/City of Tampa. The R3 Economic Recovery Financial Assistance for Individuals & Families program can help you qualify for up to $750 for past-due utility bills. In addition, you may be eligible for up to $7,500 for past due rent. Please note: Your landlord must register before you apply for rental assistance. Avoid rejection by having your landlord register first.

- **Emergency Rental and Utility Bill Assistance**

Several Florida cities and counties have received additional emergency rental assistance funding through the View this list of cities and counties that include a link to complete an application for rent and utility bill assistance. The application can be submitted by either an

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eligible household or by a landlord on behalf of that eligible household. Funds will be paid directly to landlords and utility service providers.

- **CARES Act Assistance**

Agencies throughout Florida have access to funds to help pay utilities through the federal Coronavirus Aid, Relief and Economic Security or CARES Act. This list provides phone numbers or links to apply for help.

- **211 Network**

211 connects you with trained and supportive professionals who can provide assistance and more information about public and private health and human services.

- **Share**

Share, a TECO program that provides utility bill assistance to qualifying customers. Share is administered by the Salvation Army and the Catholic Charities Diocese of St. Petersburg who qualify customers to participate.

- **LIHEAP**

Low Income Home Energy Assistance Program (LIHEAP) assists low income households in meeting immediate home energy needs. Learn more about eligibility requirements or find your local service center.

- **EHEAP**

The Emergency Home Energy Assistance for the Elderly Program (EHEAP) assists low-income households, with at least one person age 60 and older, when the households are experiencing a home energy crisis.

- **FEMA - Emergency Food and Shelter Program (EFSP)**

The Emergency Food and Shelter Program was created by Congress to help meet the needs of hungry and homeless people throughout the United States and its territories by allocating federal funds for the provision of food and shelter.

**Where to Find Help in Florida**

This publication provides an overview of the Florida Public Service Commission and an explanation of assistance available to consumers for utility-related issues. It also includes general information about the state's electric and gas utilities and helpful conservation tips.

**TTY for the hearing-impaired**

The Customer Care Department is equipped with a TTY device (special text telephone equipment for customers with hearing and/or speech disabilities). Customers requesting this service can call 711 (TTY only).

**Special Needs Registry**

In addition to Tampa Electric's Medical Watch program, we encourage our special-needs customers to pre-register with their county's response team that provides aid to persons who require special assistance during evacuations and sheltering because of physical, mental or sensory disabilities.

For more information, please call the special-needs registry in your area:

813-272-5900 (Hillsborough County)

863-534-5600 (Polk County)

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727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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# Polk County

## Tampa Electric - Utility Bill Assistance

| | |
|---|---|
| **Counties served** | Hillsborough, Pasco, Pinellas, Polk |

- **U.S. Small Business Administration (SBA) – Assistance for Residential and Business**

The SBA encourages anyone who has not applied for a low-interest disaster loan to act right away. Our mission is to help residents and businesses rebuild and resume their normal lives as quickly as possible. This assistance is available to businesses of all sizes, private nonprofits, homeowners, and renters with property damaged by Hurricane Ian. These loans cover many damages not covered by insurance or FEMA. To apply, go to a Disaster Recovery Center, visit DisasterLoanAssistance.sba.gov or call SBA at 800-659-2955. View a list of SBA qualifying counties.

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- **Emergency Rental and Utility Bill Assistance**

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- **CARES Act Assistance**

Agencies throughout Florida have access to funds to help pay utilities through the federal Coronavirus Aid, Relief and Economic Security or CARES Act. This list provides phone numbers or links to apply for help.

- **211 Network**

211 connects you with trained and supportive professionals who can provide assistance and more information about public and private health and human services.

- **Share**

Share, a TECO program that provides utility bill assistance to qualifying customers. Share is administered by the Salvation Army and the Catholic Charities Diocese of St. Petersburg who qualify customers to participate.

- **LIHEAP**

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- **EHEAP**

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For more information, please call the special-needs registry in your area:

813-272-5900 (Hillsborough County)

863-534-5600 (Polk County)

727-847-8959 (Pasco County)

727-464-3800 (Pinellas County)

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# Putnam County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Putnam County Office

| | |
|---|---|
| **Address** | 1000 Husson Avenue, Palatka, FL 32177 |
| **Phone** | Phone: 386-328-2333 |
| **Website** | https://www.ccbstaug.org/ |
| **Email** | Info@ccbstaug.org, wbennett@ccbstaug.org |

**Email: Info@ccbstaug.org Office Hours: Monday – Friday: 9:00am – 3:00pm**

**ABOUT US**

Since 1975, Catholic Charities St. Augustine has worked to transform lives by serving our community's most vulnerable across the St. Johns, Putnam, and Flagler county communities. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance for rural families and students, homelessness prevention, and pregnancy and adoption support, we are putting our beliefs into action to transform lives.

Over the years, Catholic Charities St. Augustine has grown into a multi-faceted agency that served more than 10,000 people in our surrounding communities in 2020. Our services are offered to all people regardless of religious affiliation, gender, race or ethnic origin.

**PROGRAMS AND SERVICES**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
- Catholic Charities St. Augustine's emergency financial assistance program is a recognized and proven way to prevent homelessness in Flagler, Putnam and St. Johns counties. Our program facilitates and distributes grants from several federal and state/local agencies to serve those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
- This program is open to families with children, households that are homeless, clients referred from other agencies that have worked with the family/individual, households or individuals who have experienced domestic violence in the past 30 days and families with children that are secondary tenants. Services available include:
- Rent and mortgage assistance
- Utility payments
- Rent and utility deposits
- Rental application fees

**If you are in need of emergency financial assistance, please contact us at (904) 829-6300.**

- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
- **Food Pantry**

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Catholic Charities St. Augustine serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our food pantry located at our office at 525 State Rd 16 STE 112, St. Augustine, FL, 32084.

- **FOOD PANTRY INFORMATION & HOURS**
- Catholic Charities St. Augustine Food Pantry
- 525 State Rd 16 STE 112, St. Augustine
- Mondays and Wednesdays from 10 a.m. to 3 p.m.
- Please bring an official form of photo identification, such as a driver's license. During holidays, please check here or call us for adjusted food distribution schedules.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Peanut Butter and Jelly
- Macaroni and Cheese
- Cereal – Hot and Cold
- Pasta and Spaghetti Sauce
- Canned Goods – Vegetables, fruits, soups, tuna, meats
- Dried Beans / Rice
- Diapers
- **Back Roads Program**

The Back Roads Program is a mobile food pantry operated by Catholic Charities St. Augustine that directly addresses the lack of transportation and other low-income barriers by the delivery of food to the remote parts of our three service areas (Flagler, Putnam and St. Johns).

We specifically target areas that are identified as food deserts by the USDA. Those who live in food deserts have limited access to transportation and grocery stores. Our team works alongside local libraries, community centers, churches, parishes and other outreach organizations which will help us to identify areas and individuals most in need.

**To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack Program addresses local food insecurity among children in a unique way inside the classroom. Each week, students discreetly receive a bag filled with nutritious kid-friendly food to take home. This ensures that they have meals and snacks to eat over the weekend, when school lunches are unavailable.
- With help from the school district staff, children in need are identified by their participation in the federal school meal assistance program. Each week, Catholic Charities St. Augustine staff organizes volunteers to help stuff recyclable bags with uniformed shelf-stable and nutritious food and other items. We then deliver these bags to the schools every Thursday so that the school can in turn distribute them before the weekend. Extra food is included on longer breaks such as three-day weekends, holidays and spring break.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Vienna sausage (Pop top cans)

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- Pudding (Ready to eat)
- Juice boxes
- Applesauce (Single serving)
- Fruit cup (Single serving)
- Cereal bowls
- Granola bars (No nuts)
- Protein bars (No nuts)
- Oatmeal (Single-serving packets)

**To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **DISASTER ASSISTANCE: FACILITATING DIRECT SUPPORT FOR LOCAL FAMILIES IN THE WAKE OF DISASTERS**
- In the aftermath of natural disasters and other crises, Catholic Charities St. Augustine works to help stabilize our community by directly assisting individuals in need. From financial assistance to case management, our team uplifts local families when they need it most. Many of these families have lost everything - homes, cars, belongings, and even loved ones. By providing tireless support to those who need us, we live our mission of providing compassion to the community's most vulnerable.
- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON**
- Catholic Charities St. Augustine partners with several local organizations to facilitate our Holiday Assistance program: Hope for the Holidays. Each year, we work together to gather toys for local children who otherwise would not have gifts to open for the holidays. We collect and distribute hundreds of these gifts to families in need each year.
- Our team opens up applications in the fall for families facing hardship to apply to become a recipient of our Holiday Assistance program. Applications typically open in October and are first come, first served. To apply, you must meet the following criteria:
- You must have children living in your home.
- You must include the following documents in your applications:
  - Proof of county residency*, such as a current electric/water/cable bill
  - Vehicle registration
  - Lease agreement and/or mortgage documentation
  - Original social security cards for parent(s) and children
  - Original birth certificate for all children in home
  - Photo ID
  - List of gift ideas for all family members prepared before arrival
  - *The program is open to Flagler, Putnam and St. Johns County. Clients must apply through their own county: Flagler County residents must register at St. Vincent De Paul Church, Putnam County residents must register through our Palatka office, and St. Johns County residents must register through Catholic Charities St. Augustine. Please contact us with any questions regarding applications.
- **CARING CHOICES: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- As a licensed child placing agency, Catholic Charities Bureau, Inc., Diocese of St. Augustine has been a leader in the adoption field since the first Florida office opened in Jacksonville in 1943.
- The Adoption and Pregnancy Counseling Program provides services and advocacy for women with unplanned pregnancies. In accordance with the church's teaching to respect life, our services are designed to help preserve and protect the life of the child, to provide care and nurturing for women and their children, and to assist in the building up of families through adoption.

**The services of this program are:**

- Life-affirming pregnancy counseling to clients that may include education and referrals.
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child.
- Post- legal adoption services including lifetime counseling to birth mother as needed and search assistance as requested by any member of the adoption triad.
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are need.
- Adoption education to the community.

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

- **SENIOR SERVICES: ASSISTING AREA SENIORS STRUGGLING WITH FOOD INSECURITY AND ISOLATION**
- **COMPASSION TO-GO** Catholic Charities works with the St. Augustine Sheriff's Department to connect homebound seniors in the St. Augustine/St. Johns County community with compassionate food assistance. In addition to receiving a bag of nutritious meals, this program offers those with limited mobility an opportunity for some often much-needed social contact.

**For more information about this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **ST. JOSEPH NEIGHBORHOOD CENTER: Rebuilding our community through Faith, Hope, Love, and Knowledge!**
- Founded in 2021, St. Joseph Neighborhood Center is a ministry of the Sisters of St. Joseph of St. Augustine. Our mission appeared to us through prayer and discernment by creating space to discover God's call to meet the current needs of our dear neighbor. The message we received over and over was clear and simple… 'continue to defend and be a voice for those who do not have one.'
- This non-profit organization is dedicated to improving the lives of Young Single Mothers and their children.

**The services of this program are:**

- Empowering Young Single Mothers to Achieve Economic Independence
- Providing GED/Career Programs
- Developing Relationships with Companies to Secure Job Placement
- Teaching Development Tools to Help Women Thrive in Work and Life
- Mentoring Young Single Mothers with More Effective Parenting Skills

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**Please visit the St. Joseph Neighborhood Center website or call (904) 824-1752 for more information.**

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## Society of St. Vincent de Paul – St. Augustine (Putnam County Conference)

| | |
|---|---|
| **Address** | 111 N. Francis Street, Interlachen, FL 32148 |
| **Phone** | Phone: (386) 684-2797 |
| **Email** | budsurratt@hotmail.com |
| **Hours** | Hours: 10 a.m.-4 p.m. (Tues., Thurs., Fri. & Sat.) |

### How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

### Gainesville District Council (Putnam County Conference)

### St. John the Evangelist Conference

Judy Surratt, President; Email: budsurratt@hotmail.com

Fax: (386) 684-2797

Services: Assistance with rent and utilities and provides food, clothing, household items and furniture. Will pick-up and deliver furniture.

Areas served: West Putnam County

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# Santa Rosa County

## Society of St. Vincent de Paul – St. Sylvester Catholic Church Conference

| | |
|---|---|
| **Address** | 6464 Gulf Breeze Pkwy, Gulf Breeze, FL 32563 |
| **Phone** | Phone: (850) 516-8927 |
| **Website** | https://www.stsylv.org/ |
| **Email** | svdp@stsylv.org |

Email: svdp@stsylv.org

**The Mission of the Society of St. Vincent de Paul**

Inspired by Gospel values, the Society of St. Vincent de Paul, a Catholic lay organization, leads women and men to join together to grow spiritually by offering person-to-person service to those who are needy and suffering in the tradition of its founder, Blessed Frédéric Ozanam, and patron, St. Vincent de Paul.

We are part of an international society of friends united by a spirit of poverty, humility, and sharing, which is nourished by prayer and reflection, mutually supportive gatherings, and adherence to a basic Rule.

The St Vincent de Paul Conference of St Sylvester offers tangible assistance to those in need on a person-to-person basis. We serve individuals and families in South Santa Rosa County: Gulf Breeze, Navarre, and extending to Mary Esther up to the Main Gate of Hurlburt Field.

For questions or assistance, please call our Conference line: 850-516-8927, and leave a message as needed. Or send an email to svdp@stsylv.org.

**Available assistance types may include Food, Clothing, help with Rent and Utility payments, and others. Call 850-516-8927 or email svdp@stsylv.org to confirm available assistance types.**

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# Sarasota County

## Catholic Charities Diocese of Venice, Inc. – Sarasota and Manatee County Administrative Offices

| | |
|---|---|
| **Address** | 5055 North Tamiami Trail, Sarasota, FL 34234 |
| **Phone** | Phone: 941-355-4680 |
| **Email** | joan.pierse@catholiccharitiesdov.org |
| **Counties served** | Manatee, Sarasota |

**Fax: 941-359-8374**

**Email: joan.pierse@catholiccharitiesdov.org**

**Providing Help. Creating Hope. Serving All.**

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Sarasota and Manatee counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

**PROGRAMS AND SERVICES**

- **Early Learning Education**

St. Martha's Early Learning Center of Catholic Charities offers the Creative Curriculum for Preschool Program where children are encouraged to explore science, math, reading, writing, art, technology, and music through indoor and outdoor learning centers. The development of fine and gross motor skills and the enhancement of social and emotional skills also are part of the learning experience. Students engage in monthly field trips, nutrition activities, and summer camp. The center received a 4.5 Star Rating from the Early Learning Coalition Look for the Stars Program.

- **Senior Services**

Catholic Charities offers Senior Services to residents living in Villa San Marcos in Venice and Holy Cross Manor I and II in Palmetto. Seniors receive ongoing case management and support to help them remain active and healthy.

- **Affordable Housing**

Catholic Charities provides two affordable housing complexes in Sarasota called St. Dominic Manor and St. Monica Residence for low-income families and individuals. A residence for a needy veteran and his or her family also is available through Catholic Charities at the Veterans House.

- **Financial Assistance**

Catholic Charities provides Financial Assistance to people who are in an economic crisis which can be solved with short-term help. One-time assistance can be given for past-due mortgage, rent, utilities, and security deposits, or the cost of car repair, medical bills, relocation fees, or prescriptions.

- **Immigration Services**

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Catholic Charities is accredited by the Board of Immigration Appeals (BIA) to provide affordable and quality Immigration Services. BIA certified counselors help clients with application preparation, support documentation, and referral services. Immigration Services include assistance in reuniting separated families, permanent residency adjustment, work authorization, consular processing, and United States citizenship.

- **Refugee Services**

Refugees resettling into the community can receive assistance through Refugee Services at Catholic Charities with coordination of sponsors and starting a new life. Refugees also are connected with prospective employers and matched to appropriate job opportunities to help them achieve self-sufficiency.

- **Shelter and Services for Homeless Families**

Our Mother’s House of Catholic Charities offers a two-year residential program for mothers and children who are at risk of becoming homeless. The program provides on-site child care and ensures that the mothers and children receive the services they need to lead independent lives through education, vocational training, and personal growth.

The Catholic Charities Family Haven is an emergency shelter for families with children who are homeless. Families also receive case management services and transitional housing to assist them with the goal of becoming permanently housed.

- **HIV/AIDS Services**

Bethesda House of Catholic Charities provides compassionate support services for persons living with HIV/AIDS disease. Services include a nutrition center, clothing bank, laundry, and shower facilities along with support groups, counseling, case management, transportation assistance, job referral, and training, linking to medical services, and financial assistance.

Casa San Jose of Catholic Charities is an all-male residential facility that offers housing to individuals who are at risk of becoming homeless. Residents work to obtain optimal living standards and have access to the services available at Bethesda House.

- **Professional Counseling**

Licensed therapists at the Catholic Charities Counseling Center offer individual, couple, and family counseling. The program focuses on the mental health needs of the client such as relief from depression, anger, conflict, loss and transition, trauma, abuse, substance abuse, anxiety, aging, or self-esteem issues. Catholic Charities accepts insurance and operates on a sliding-fee scale.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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## St. Vincent de Paul Society – Epiphany Cathedral / Our Lady of Lourdes Conference – Serving the Communities of Venice & Nokomis, FL (Sarasota County)

| | |
|---|---|
| **Address** | 1301 Center Road, Venice, FL 34293 |
| **Phone** | 941-493-2027<br>(941) 921-6631<br>(941) 625-6784 |
| **Website** | https://svdpvenicefl.org/assistance/ |

**Society of Saint Vincent de Paul**

**Epiphany Cathedral / Our Lady of Lourdes Conference**

Members of the Society of St. Vincent de Paul are men and women who strive to grow spiritually by offering person-to-person service to individuals in need. The St. Vincent de Paul Society offers tangible assistance to those in need on a person-to-person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of providing guidance and through direct dollar or in-kind service. An essential precept of the Society`s work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are served.

We provide emergency assistance primarily for emergency shelter, rent, mortgage assistance, utilities, food, gas, car repairs and other essentials.

Some 12 million persons are helped annually by Vincentians in the United States.

St. Vincent de Paul Society – Epiphany Cathedral / Our Lady of Lourdes Conference serves all people in need in the Venice and Nokomis area.

Call St. Vincent De Paul – Epiphany Cathedral / Our Lady of Lourdes Conference at 941-493-2027. When you call, leave a message with your name, your phone number, and a brief explanation of the assistance you require. One of our advocates will return your call within 24 hours. If you block calls from unidentified caller on your phone, our volunteers will not be able to get in touch with you. Please disable that feature from your phone.

Other Sarasota County St Vincent de Paul Conferences are:

St. Vincent de Paul – Incarnation Catholic Church Conference

2929 Bee Ridge Road

Sarasota FL 34239

Website: incarnationchurch.org/

St. Vincent de Paul – St. Charles Borromeo Catholic Church Conference

21841 Felton Avenue

Port Charlotte, FL 33952

St. Vincent de Paul – San Pedro Catholic Church Conference

14380 Tamiami Trail

North Port, FL 34287

(941) 426 3894

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## St. Vincent de Paul Society – St. Thomas More Catholic Church Conference (Sarasota County)

| | |
|---|---|
| **Address** | 2506 Gulf Gate Drive, Sarasota FL 34231 |
| **Phone** | (941) 447-8950 |
| **Website** | https://www.svdpsrq.org/ |
| **Email** | stmstvincentdepaul@gmail.com |

St. Vincent de Paul – St. Thomas More Catholic Church Conference

Email: stmstvincentdepaul@gmail.com

Website: https://www.svdpsrq.org/

**OUR VISION:** Like that of its founder, Frédéric Ozanam, the vision of the Society of St. Vincent de Paul (SVdP) “is to embrace the world in a network of charity.”

**OUR MISSION**: Providing compassionate care to those in need. Inspired by Gospel values, the Society of SVdP is a Catholic lay organization, that leads women and men to join together to grow spiritually by offering person-to-person service to those who are needy and suffering in our service area.

**ABOUT US . . .**

- The goal of SVdP is to be a network of friends, inspired by Gospel values, growing in holiness and building a more just world through personal relationships with service to people in need.
- SVdP harnesses the power of community and partnerships to help feed, clothe, house and heal individuals and families in our community who have nowhere else to turn for help.
- As important, SVdP provides meaningful opportunities for volunteers to serve their neighbors in need with love and compassion.

**WHAT WE DO . . .**

- Rent/Utility Assistance - On an emergency basis, we may provide one-time rent and/or utility assistance.
- Gift Cards - On a limited basis, we provide gift cards for gasoline and sundries, and bus passes for those who have no other means of transportation.
- Referral Service - If we are unable to provide assistance in a particular situation, we will refer our clients to other agencies with relevant expertise and resources.
- Housing the Unsheltered - A home is not just a roof and four walls, but a sense of security and the ability to make a better tomorrow. We work with community partners to help the homeless and those in danger of becoming homeless. We do everything in our power to stabilize shelter residents while seeking avenues to permanent housing.

Please contact the St. Vincent de Paul Society if you are in need of assistance or if you would like volunteer information. Phone: (941) 447-8950 Email: stmstvincentdepaul@gmail.com

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# Seminole County

## Seminole County – The Sharing Center

| | |
|---|---|
| **Website** | https://thesharingcenter.org/wp-content/uploads/2024/10/Financial-Assistance-Application-English-revised-November-2024.pdf |
| **Email** | inquiry@thesharingcenter.org |

The Christian Sharing Center is an inter-denominational ministry providing assistance for local families in need through coordination of aid from more than 60 churches in Seminole County, Florida, and northeast Orange County. Assistance is provided free of charge. Depending on individual needs and available resources, help provided by The Christian Sharing Center may include, but is not limited to: Food, Clothing, Rent or Mortgage Payment, Utilities, Bus Tokens and other Transportation Needs, Vouchers for Prescription Medicines, Referral for Job Training, Financial Counseling or Other Assistance. For more information, call (407) 260-9155.

### Who We Are

The Sharing Center has been loving our neighbors since 1986. We are more than just a singular resource for those facing difficult circumstances.

We address immediate needs, as well as provide extended support through programs that lead those experiencing poverty toward a better future and long-term stability.

### Hunger Relief

Nourishing families and individuals with dignity. Through The Pantry, we offer one of the largest free food assistance resources in Seminole County to alleviate hunger.

### Center for Hope

Hope starts here. We see to it that families and individuals experiencing hardships, hunger, and homelessness receive comprehensive services from the moment they arrive to when they depart.

### Preventing Homelessness

The Oasis, our homeless respite center, is the only place in Seminole County that provides showers, laundry service, housing guidance, internet access, mail service, and haircut services. A place of refuge and restoration for all. The Oasis is open for all experiencing a season of homelessness. If you are in need of a helping hand, please visit us.

### Need Rent or Mortgage Assistance?

We’re able to provide life-changing essentials to our neighbors in need.

Learn More and Apply

### The most comprehensive social services hub in Seminole County.

It is The Sharing Center’s mission to help families and individuals experiencing poverty receive compassionate care. Our team works to provide emergency financial assistance, groceries, clothes, showers, and other essential resources. We address immediate needs, as well as provide extended support through programs that lead individuals and families toward a better future and long-term stability.

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We are more than just a singular resource for those facing difficult circumstances.

**Key Programs**

- **Families In Crisis:** With Families In Crisis, we offer financial assistance, tax preparation, rental assistance, and vouchers for clothing and shoes.

Did you know, nearly 40% of families in Seminole County are struggling to make ends meet? According to a recent report, thousands of our neighbors are living in crisis-mode all year long. Our Families in Crisis program offers relief with urgently needed support to help keep the lights on, a roof over their heads, and food on the table. It is our belief that every person deserves dignity and compassion, especially when experiencing a lack of funds or food.

Through Families in Crisis, our case managers are able to provide life-changing essentials to our neighbors in need.

**How We Help**

We serve Seminole County families and individuals who are experiencing challenging circumstances. Last year, over 20,000 individuals received financial assistance, groceries, clothing, and other support helping to prevent hunger and homelessness.

**Providing Basic Essentials**

We consider a basic essential as anything we need to live in our world today – a home, food, clothing, electricity and water, and resources to thrive. Those we serve are able to receive a helping hand when their crisis threatens their stability.

**Compassionate Support**

Every person who walks through our doors and receives assistance, is compassionately met by a case manager to provide additional support such as budgeting, benefits help, and employment referrals. This additional support helps thousands turn their situation from despair into hope.

**Now Accepting Rent/Mortgage and Utility Assistance Applications**

If you live in Central Florida, and are seeking financial assistance, please complete the form by clicking below.

Please read a few guidelines carefully before submitting your application:

- At this time, we are accepting applications for rent/mortgage and utilities assistance.
  - Please provide only copies; originals will not be returned if submitted.
    - Only complete applications will be reviewed. Please ensure you have provided all requested documentation in the application.
    - Completed applications/documents can be dropped off between 9:00 am and 12:00 pm or between 1:00 pm and 4:00 pm

**Seeking Rent And/Or Utility Assistance? Download Financial Assistance Application: https://thesharingcenter.org/wp-content/uploads/2024/10/Financial-Assistance-Application-English-revised-November-2024.pdf**

**BlessOurSoles: Blessing children with the gift of shoes.**

Children, aged 4 – 18, of families in need, are now eligible to receive a $25 Shoe Carnival gift card to purchase a brand new pair of shoes for Christmas. Gift cards are available for up to

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600 school age children. Sign up to receive one gift card per child is open Monday – Friday, 9:00 a.m. – 12:00 p.m. The following documents are required to qualify:

- Driver's License or Picture I.D. for all adult household members (must be original)
  - Original Birth Certificates for all children under 18
    - Proof of Residence (document mailed to you within the last 30 days)
    - Proof of income (earned and unearned) including Food Stamps
    - Social Security Card for all primary household members
  - **The Pantry:** Through The Pantry, we offer one of the largest free food assistance resources in Seminole County to help alleviate hunger.
  - **The Oasis:** Our homeless respite center, The Oasis, provides showers, laundry service, housing guidance, internet access, mail service, and haircut services. The Sharing Center is here to provide more than just the resources needed to survive, but to thrive. Ultimately, it is our goal to help those experiencing homelessness find stability in their lives and hope in their hearts. We focus on serving those who are currently living in camps, cars, or streets as well as families on the verge of homelessness.

Through our program, The Oasis, we are wrapping our arms around the most vulnerable to lift them up, out of desperation and into stability. The Oasis is the only drop-in resource center in Seminole County for those experiencing hunger and homelessness. At The Oasis, those experiencing hardships can come take a warm shower and receive laundry service, hot meals, hair cuts, and on-the-go food, as well as committed, compassionate support.

- **ProjectRISE:** Our workforce development program serves the under- and unemployed with the skills necessary to reach financial mobility, self-sufficiency, and employment.

**Address:** 600 North Highway 17-92, Suite 130, Longwood, FL 32750

**Phone:** (407) 260-9155

**Email:** inquiry@thesharingcenter.org

**Hours:**

- The Pantry: Monday to Friday, 9:00am - 12:00pm
  - Families in Crisis: Monday to Friday, 9:00am - 12:00pm
  - The Oasis: Monday to Friday, 8:00am - 12:00pm
  - Corporate Office: Monday to Friday, 8:30am - 5:00pm
  - The Distribution Center: Monday to Friday, 10:00am - 4:00pm
  - Village Shoppes (Thrift Store): Monday to Saturday, 9:30am – 5:00pm; Accepting Donations from 10:00am – 4:00pm

**Website: https://thesharingcenter.org/**

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# St. Johns County

## Catholic Charities Bureau, Inc. – Diocese of St. Augustine – St. Augustine Regional Office

| | |
|---|---|
| **Address** | 525 SR 16, Unit 111-112, St. Augustine, FL 32084 |
| **Phone** | Phone: 904-829-6300 |
| **Website** | https://www.ccbstaug.org/ |
| **Email** | Info@ccbstaug.org, wbennett@ccbstaug.org |
| **Counties served** | Flagler, St. Johns |

**Email: Info@ccbstaug.org Office Hours: Monday – Friday: 9:00am – 3:00pm**

### ABOUT US

Since 1975, Catholic Charities St. Augustine has worked to transform lives by serving our community's most vulnerable across the St. Johns, Putnam, and Flagler county communities. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance for rural families and students, homelessness prevention, and pregnancy and adoption support, we are putting our beliefs into action to transform lives.

Over the years, Catholic Charities St. Augustine has grown into a multi-faceted agency that served more than 10,000 people in our surrounding communities in 2020. Our services are offered to all people regardless of religious affiliation, gender, race or ethnic origin.

### PROGRAMS AND SERVICES

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
- Catholic Charities St. Augustine's emergency financial assistance program is a recognized and proven way to prevent homelessness in Flagler, Putnam and St. Johns counties. Our program facilitates and distributes grants from several federal and state/local agencies to serve those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
- This program is open to families with children, households that are homeless, clients referred from other agencies that have worked with the family/individual, households or individuals who have experienced domestic violence in the past 30 days and families with children that are secondary tenants. Services available include:
- Rent and mortgage assistance
- Utility payments
- Rent and utility deposits
- Rental application fees

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**If you are in need of emergency financial assistance, please contact us at (904) 829-6300.**

- **FOOD ASSISTANCE: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
- **Food Pantry**

Catholic Charities St. Augustine serves people of all faiths and backgrounds. We encourage any of our neighbors who may be struggling to visit our food pantry located at our office at 525 State Rd 16 STE 112, St. Augustine, FL, 32084.

- **FOOD PANTRY INFORMATION & HOURS**
- Catholic Charities St. Augustine Food Pantry
- 525 State Rd 16 STE 112, St. Augustine
- Mondays and Wednesdays from 10 a.m. to 3 p.m.
- Please bring an official form of photo identification, such as a driver's license. During holidays, please check here or call us for adjusted food distribution schedules.
- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Peanut Butter and Jelly
- Macaroni and Cheese
- Cereal – Hot and Cold
- Pasta and Spaghetti Sauce
- Canned Goods – Vegetables, fruits, soups, tuna, meats
- Dried Beans / Rice
- Diapers
- **Back Roads Program**

The Back Roads Program is a mobile food pantry operated by Catholic Charities St. Augustine that directly addresses the lack of transportation and other low-income barriers by the delivery of food to the remote parts of our three service areas (Flagler, Putnam and St. Johns).

We specifically target areas that are identified as food deserts by the USDA. Those who live in food deserts have limited access to transportation and grocery stores. Our team works alongside local libraries, community centers, churches, parishes and other outreach organizations which will help us to identify areas and individuals most in need.

**To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack Program addresses local food insecurity among children in a unique way inside the classroom. Each week, students discreetly receive a bag filled with nutritious kid-friendly food to take home. This ensures that they have meals and snacks to eat over the weekend, when school lunches are unavailable.
- With help from the school district staff, children in need are identified by their participation in the federal school meal assistance program. Each week, Catholic Charities St. Augustine staff organizes volunteers to help stuff recyclable bags with uniformed shelf-stable and nutritious food and other items. We then deliver these bags to

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the schools every Thursday so that the school can in turn distribute them before the weekend. Extra food is included on longer breaks such as three-day weekends, holidays and spring break.

- We gladly accept donations of non-perishable food items from the community. The following are some of our most urgently needed items:
- Vienna sausage (Pop top cans)
- Pudding (Ready to eat)
- Juice boxes
- Applesauce (Single serving)
- Fruit cup (Single serving)
- Cereal bowls
- Granola bars (No nuts)
- Protein bars (No nuts)
- Oatmeal (Single-serving packets)

**To get help or donate to this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **DISASTER ASSISTANCE: FACILITATING DIRECT SUPPORT FOR LOCAL FAMILIES IN THE WAKE OF DISASTERS**
- In the aftermath of natural disasters and other crises, Catholic Charities St. Augustine works to help stabilize our community by directly assisting individuals in need. From financial assistance to case management, our team uplifts local families when they need it most. Many of these families have lost everything - homes, cars, belongings, and even loved ones. By providing tireless support to those who need us, we live our mission of providing compassion to the community's most vulnerable.
- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON**
- Catholic Charities St. Augustine partners with several local organizations to facilitate our Holiday Assistance program: Hope for the Holidays. Each year, we work together to gather toys for local children who otherwise would not have gifts to open for the holidays. We collect and distribute hundreds of these gifts to families in need each year.
- Our team opens up applications in the fall for families facing hardship to apply to become a recipient of our Holiday Assistance program. Applications typically open in October and are first come, first served. To apply, you must meet the following criteria:
- You must have children living in your home.
- You must include the following documents in your applications:
  - Proof of county residency*, such as a current electric/water/cable bill
  - Vehicle registration
  - Lease agreement and/or mortgage documentation
  - Original social security cards for parent(s) and children
  - Original birth certificate for all children in home
  - Photo ID
  - List of gift ideas for all family members prepared before arrival
  - *The program is open to Flagler, Putnam and St. Johns County. Clients must apply through their own county: Flagler County residents must register at St. Vincent De Paul Church, Putnam County residents must register through our Palatka office, and

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St. Johns County residents must register through Catholic Charities St. Augustine. Please contact us with any questions regarding applications.

- **CARING CHOICES: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**
- As a licensed child placing agency, Catholic Charities Bureau, Inc., Diocese of St. Augustine has been a leader in the adoption field since the first Florida office opened in Jacksonville in 1943.
- The Adoption and Pregnancy Counseling Program provides services and advocacy for women with unplanned pregnancies. In accordance with the church's teaching to respect life, our services are designed to help preserve and protect the life of the child, to provide care and nurturing for women and their children, and to assist in the building up of families through adoption.

**The services of this program are:**

- Life-affirming pregnancy counseling to clients that may include education and referrals.
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child.
- Post- legal adoption services including lifetime counseling to birth mother as needed and search assistance as requested by any member of the adoption triad.
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are need.
- Adoption education to the community.

**Please visit the Caring Choices website or call (866) 901-9647 for more information.**

- **SENIOR SERVICES: ASSISTING AREA SENIORS STRUGGLING WITH FOOD INSECURITY AND ISOLATION**
- **COMPASSION TO-GO** Catholic Charities works with the St. Augustine Sheriff's Department to connect homebound seniors in the St. Augustine/St. Johns County community with compassionate food assistance. In addition to receiving a bag of nutritious meals, this program offers those with limited mobility an opportunity for some often much-needed social contact.

**For more information about this program, contact Will Bennett at wbennett@ccbstaug.org or 904-829-6300, ext. 714.**

- **ST. JOSEPH NEIGHBORHOOD CENTER: Rebuilding our community through Faith, Hope, Love, and Knowledge!**
- Founded in 2021, St. Joseph Neighborhood Center is a ministry of the Sisters of St. Joseph of St. Augustine. Our mission appeared to us through prayer and discernment by creating space to discover God's call to meet the current needs of our dear neighbor. The message we received over and over was clear and simple… 'continue to defend and be a voice for those who do not have one.'
- This non-profit organization is dedicated to improving the lives of Young Single Mothers and their children.

**The services of this program are:**

- Empowering Young Single Mothers to Achieve Economic Independence
- Providing GED/Career Programs

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- Developing Relationships with Companies to Secure Job Placement
- Teaching Development Tools to Help Women Thrive in Work and Life
- Mentoring Young Single Mothers with More Effective Parenting Skills

**Please visit the St. Joseph Neighborhood Center website or call (904) 824-1752 for more information.**

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## Society of St. Vincent de Paul – St. Augustine (St. Johns County Conferences)

| | |
|---|---|
| **Address** | 282 San Marco Ave., St. Augustine, FL 32084 |
| **Phone** | Phone: (904) 217-8097<br>Thrift Store Phone: (904) 824-3333<br>Phone: (904) 330-0153 ext. 4 |
| **Email** | svdpstaug@hotmail.com, svdpsjdr@gmail.com |
| **Hours** | Hours: 9 a.m.- 5 p.m. (Mon.-Sat.) |

### How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

### Gainesville District Council (St. Johns County Conference)

### St. Augustine Conference

Charlie Naber, President

Email: svdpstaug@hotmail.com

Services: Provides clothing, household items & furniture. Will pick up & deliver household items & furniture.

Areas served: St. Johns County

### Oceanside District Council (St. Johns County Conference)

### St. John Paul II Conference

127 Stonemason Way

Ponte Vedra, FL 32081

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**Riverside District Council (St. Johns County Conference)**

**San Juan del Rio Conference**

John Donnelly, President

1718 State Road 13 N.

St. Johns, FL 32259

Phone: (904) 412-3899

Email: svdpsjdr@gmail.com

Hours: 24 hours through voicemail

Services: Assistance with rent and utilities and provides food and limited clothing, household items & furniture.

Areas served: Parish

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# St. Lucie County

## Catholic Charities of the Diocese of Palm Beach, Inc. – Fort Pierce

| | |
|---|---|
| **Address** | 1119 Delaware Avenue, Fort Pierce, FL 34950 |
| **Phone** | Phone (Program Information): (561) 345-2000<br>Phone (Administration & Donations): (561) 775-9560<br>Phone (Counseling Services Intake): (844) 848-6777 |
| **Website** | https://www.ccdpb.org/ |

### ABOUT US

Catholic Charities of the Diocese of Palm Beach is a comprehensive nonprofit family service organization with offices located in Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee counties.

Established in 1984 as the social service arm of the Palm Beach Diocese, Catholic Charities implements the charitable vision of our Most Reverend Gerald M. Barbarito, Bishop of the Diocese of Palm Beach. That is, to serve and advocate on behalf of those persons who do not have a voice or power to help themselves. Our mission is serving people in need and creating hope in all stages of life.

The services of Catholic Charities are available to all residents of the service area who qualify for the particular program. As the specific needs of the community change and the population rises, the services offered by Catholic Charities also change in response to those needs. Catholic Charities does not discriminate based on a client’s religion, nor on any other classification protected under applicable federal, state or local discrimination laws. The agency serves more than 7,000 people in need every year throughout the Diocese of Palm Beach which includes the counties of Palm Beach, St. Lucie, Indian River, Martin and Okeechobee. Catholic Charities currently provides services through 15 programs and ministries.

Our Catholic Charities' mission is rooted in the fundamental belief that every person has the right to be treated with dignity and that every human life is sacred. Integral to our mission and vision are Catholic Charities’ core values of Faith, Respect and Service. These values underscore "why, how and what we do" within Catholic Charities. Our recognition that “God is in our midst” when we serve our clients, determines the moral strength of our agency. The time, care, dignity and professionalism that we offer each individual client and each other defines us as an exceptional agency.

### PROGRAMS & SERVICES

- **In-Person and Virtual Counseling Services**

Currently offering virtual counseling sessions through a HIPAA compliant online portal

Call 844-848-6777 for an appointment.

The Catholic Charities Counseling Program provides confidential, professional counseling for adults, children, families, couples and groups in seven locations throughout the Diocese of Palm Beach. Our team of professional therapists address issues such as marital/relationship discord, child and family dynamics, depression, loneliness, outpatient level addiction recovery, infant loss grief support, grief and loss, anxiety/trauma, stressful relationships,

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child and adolescent problems and other life stressors. Bilingual services are also available (Spanish, German, and Dutch).

The Counseling Program offers its services to clients on a sliding scale based on household income as well as through insurance or employee assistance programs (EAP).

Other services the program offers include:

- Psychoeducational groups to the community
- Mental Health First Aid Training
- Therapy groups in the community
- Crisis debriefing/intervention services

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## Society of St. Vincent de Paul – Treasure Coast Council

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|---|---|
| **Address** | 697 SW Biltmore St., Port St. Lucie, FL 34983 |
| **Phone** | Phone: (772) 344-1341<br>Phone: 772-879-1559<br>Phone (Help Line): (772) 878-8474 (Messages Only) |
| **Website** | https://www.holyfamilyccpsl.com/ |
| **Hours** | Hours: Monday- Sat: 9AM - 3PM; Sun: Closed |

### Society of St. Vincent de Paul – Treasure Coast Council Office and Thrift Store/Food Pantry

Persons in need can apply for assistance inside this thrift store. Some of the services we provide:

- Home Visits
- Food Pantry (located in our thrift store)
- Assistance with utilities, rent, clothing, furniture, prison visits, etc.
- Community resources and networking assistance
- Compassion and love for those we serve

When things get difficult and you have nowhere to turn please call your local parish based Saint Vincent de Paul Conference:

**Saint Elizabeth Ann Seton Church Conference**

930 SW Tunis Ave.

Port St. Lucie, FL 34953

**St. Lucie Catholic Church Conference**

425 SW Irving St

Port St Lucie, FL 34983

**Saint Bernadette Catholic Church Conference**

350 NW California Blvd.

Port St. Lucie, FL 34986

Phone: 772-344-1233

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**Holy Family Catholic Church Conference**

2330 SE Mariposa Avenue

Port St. Lucie, FL 34952

https://www.holyfamilyccpsl.com/

Phone (Hotline): 772-335-8621

Do you need help?

The Society of St. Vincent de Paul offers assistance to those in need on a person-to-person basis. This aid may take the form of intervention, consultation, or through direct dollar or in-kind service.

All information is kept confidential and your personal dignity is respected.

Members and volunteers assist people in need and do not discriminate against cultural, religious or political beliefs.

Please call the Hotline at 772-335-8621. Your initial phone call will be answered by voicemail. Leave your name, a phone number, and a brief description of your request, and please speak clearly. Someone will call you back within 48 hours. When we call back, our call may show as "Restricted" on your caller ID.

If you have an urgent need that must be answered sooner, please call 211 for help.

If you are experiencing an emergency, please call 911.

**Saint Anastasia Catholic Church/Saint Mark Conference**

407 South 33rd Street

Fort Pierce, FL 34947

https://stanastasiachurch.org/st-vincent-de-paul-society

Phone: 772-465-4551

The Society of St. Vincent de Paul offers tangible assistance to those in need on a

person-to-person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of intervention, consultation or often through direct dollar or in-kind service.

An essential precept of the Society's work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are being served. The Society recognizes that is must assume, also, a role of advocacy for those who are defenseless or voiceless.

Saint Anastasia Parish has a collection for our local St. Vincent de Paul Society four times annually. There are permanent bins outside the Parish Center for food donations as well as a

Door Box located at the back of the Church. All donations are sent directly to our local

St. Vincent de Paul Society.

For more information, please contact the local Society office at 772-465-4551.

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# Suwannee County

## Catholic Charities Lake City

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|---|---|
| **Address** | 553 NW Railroad Street, Lake City, FL 32055 |
| **Phone** | Phone: 386-754-9180 |
| **Website** | https://www.catholiccharitieslakecity.org/ |
| **Email** | suzanne@catholiccharitieslakecity.org, Suzanne@CatholicCharitiesLakeCity.org |
| **Counties served** | Columbia, Hamilton, Lafayette, Suwannee, Union |

**Fax: 386-754-5325 Email: suzanne@catholiccharitieslakecity.org**

**Facebook: https://www.facebook.com/catholiccharitieslc**

**Administrative Hours: Monday – Friday, 7:30am to 3:30pm**

**ABOUT US**

For more than 22 years, Catholic Charities Lake City has served the local communities of Columbia, Suwannee, Hamilton, Lafayette, and Union counties with charity rooted in compassion. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, disaster relief, and housing assistance, we are putting our beliefs into action to transform lives.

**PROGRAMS AND SERVICES:**

- **EMERGENCY FINANCIAL ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS** Our Emergency Assistance Program is recognized and leads the way as the go to agency for one stop shop! We assist with helping families prior to becoming homeless as well as when they become behind on a potential utility, rent or mortgage payment. In addition, our Stellar Food Pantry is open 5 days a week sunny, rainy, hot, or cold from 7:30am to 11:30am Monday – Friday. We assist all our financial clients with a friendly, experienced case manager to assist with the initial assessment and together working a personalized case plan with his family for self sufficiency – providing referrals and connecting with other agencies as we all partner together for the greater good of our clients. Our service area is vast and wide to the Hamilton, Suwannee, Lafayette, Union, and Columbia counties. Four of the five are food deserts, and all five of these counties have NO PUBLIC transportation at all. Please email Suzanne@CatholicCharitiesLakeCity.org for more information.
- **FOOD PANTRY: MEETING THE MOST BASIC HUMAN NEED BY FEEDING THE HUNGRY**
  - **Catholic Charities Food Pantry** The Catholic Charities Lake City team has operated a food pantry located at our office for decades. We offer food staples such as:
    - Mac & cheese
    - Canned tuna or canned chicken
    - Juice boxes Peanut butter (no glass)

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        - Rice & dried beans
        - Pasta & spaghetti sauce
        - Dry cereal
        - Canned veggies
        - Canned soups
        - Any Pop-Top foods
        - Low sodium items

We also distribute non-food items such as:

- Diapers (all sizes)
    - Toilet paper
        - Toothpaste (small tubes)
        - Toothbrushes
        - Quart, Gallon size zip lock storage bags
        - 18 qt. trash bags

Please visit our Facebook page for the most up-to-date hours and any changes during the holiday season. For other questions, please contact Suzanne Edwards at Suzanne@CatholicCharitiesLakeCity.com.

- **FOOD PANTRY INFORMATION & HOURS**

Catholic Charities Lake City

553 NW Railroad Street

Lake City, FL 32055

Monday-Friday 7:30am - 11:30am

Phone: 386-755-5683

- **Feed-A-Family Mobile Outreach Program** Our Feed-A-Family Mobile Outreach program serves five counties in Florida, none of which have public transportation. We use our refrigerated truck to bring fresh groceries to rural areas where people have no ability to get to our Food Pantry. We provide canned food, fresh produce, dairy, meats, bread, and pastries to those in need. Please look out for Feed-A-Family Mobile Outreach announcements, which are posted 2 weeks prior to our events on our Facebook page.
    - **Partner Food Pantries**

If you are struggling with food insecurity, check out our food pantry hours or visit one of our 60 partner locations throughout Columbia, Hamilton, Suwanee, and Union counties.

| County | Name | Physical Address | City | Phone Number |
|---|---|---|---|---|
| Columbia | Bethlehem United Methodist | 712 SW Bethlehem Ave | Fort White | 386-856-1826 |
| Columbia | Catholic Charities | 553 NW Railroad Street | Lake City | 386-754-9180 |
| Columbia | Christian Service Center | 421 NW Washington St. | Lake City | 386-755-1770 |
| Columbia | Evangel Deliverance Miracle | 256 NW Carol Place | Lake City | 386-365-8424 |
| Columbia | LuLu Baptist Church | 160 SE Gillen Terrace | LuLu | 904-703-9567 |
| Columbia | Olivet Missionary Baptist Church | 541 NE Davis Avenue | Lake City | 386-752-1990 |
| Columbia | Partners of HOPE | 217 SW Dyal Avenue | Lake City | 386-867-0628 |
| Columbia | Trinity UMC | 310 NE Martin Luther King S | Lake City | 386-752-3701 |
| Columbia | Word in Power | 5888 NW US Highway 41 | Lake City | 386-984-8607 |

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|---|---|---|---|---|
| Columbia | Young Marines of NCF | 464 SW Amiel Ct. | Fort White | 386-867-1380 |
| Hamilton | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Hamilton | New Bethel AME Church | 604 SW 6th St. | Jasper | 386-855-1997 |
| Suwannee | African Baptist Church | 502 Walker Ave. SW | Live Oak | 386-362-8860 |
| Suwannee | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Suwannee | Evergreen Baptist Church | 2509 224th St. | Lake City | 386-628-1692 |
| Suwannee | First Baptist Church | 401 W. Howard St. | Live Oak | 904-412-1811 |
| Suwannee | Mt. Gilead Baptist Church | 18305 56th St. | Live Oak | 386-209-4252 |
| Suwannee | O'Brien Baptist Church | 9544 E CR 349 | O'Brien | 386-288-3768 |
| Suwannee | Power For Living | 22880 SR 247 | Lake City | 386-365-2862 |
| Suwannee | San Juan Catholic Mission | 304 Plant Avenue SE | Branford | 386-935-2632 |
| Suwannee | St. Francis Xavier Catholic | 928 Howard St. East | Live Oak | 386-364-1108 |
| Suwannee | St. Luke's Episcopal Church | 1391 11th St. SW | Live Oak | 386-362-1837 |
| Suwannee | Wellborn Church of God | 3330 E. US Highway 90 | Wellborn | 386-963-4988 |
| Suwannee | Wellborn United Methodist | 12005 CR. 137 | Wellborn | 386-963-2324 |
| Union | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Union | Old Providence Baptist Church | 9316 NW CR 245 | Lake Butler | 386-755-1648 |

- **HOLIDAY ASSISTANCE: PROVIDING LOCAL FAMILIES WITH DONATED GIFTS TO CELEBRATE THE SEASON** The Catholic Charities Lake City team begins planning holiday assistance events for both Thanksgiving & Christmas in late fall. We are blessed that many businesses – as well as all Columbia County public schools and some private schools – participate in canned food drives to support this initiative beginning in early October in conjunction with fall festivals & homecomings. These canned goods are collected, sorted and packaged for families struggling to make ends meet. Our team also places gift cards in each bag for a choice of meat. In 2021, we distributed 550 Thanksgiving baskets and vouchers. In December, our elves work to garner support of our Christmas Angel tree program for families facing hardship. This initiative is also completely privately funded. Applications for these programs will be available on our website (https://www.catholiccharitieslakecity.org/holiday-assistance) and on our Facebook page in October.

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# Union County

## Catholic Charities Lake City

| | |
|---|---|
| **Address** | 553 NW Railroad Street, Lake City, FL 32055 |
| **Phone** | Phone: 386-754-9180 |
| **Website** | https://www.catholiccharitieslakecity.org/ |
| **Email** | suzanne@catholiccharitieslakecity.org, Suzanne@CatholicCharitiesLakeCity.org |
| **Counties served** | Columbia, Hamilton, Lafayette, Suwannee, Union |

**Fax: 386-754-5325 Email: suzanne@catholiccharitieslakecity.org**

**Facebook: https://www.facebook.com/catholiccharitieslc**

**Administrative Hours: Monday – Friday, 7:30am to 3:30pm**

**ABOUT US**

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**PROGRAMS AND SERVICES:**

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        - Rice & dried beans
        - Pasta & spaghetti sauce
        - Dry cereal
        - Canned veggies
        - Canned soups
        - Any Pop-Top foods
        - Low sodium items

We also distribute non-food items such as:

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    - Toilet paper
        - Toothpaste (small tubes)
        - Toothbrushes
        - Quart, Gallon size zip lock storage bags
        - 18 qt. trash bags

Please visit our Facebook page for the most up-to-date hours and any changes during the holiday season. For other questions, please contact Suzanne Edwards at Suzanne@CatholicCharitiesLakeCity.com.

- **FOOD PANTRY INFORMATION & HOURS**

Catholic Charities Lake City

553 NW Railroad Street

Lake City, FL 32055

Monday-Friday 7:30am - 11:30am

Phone: 386-755-5683

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| Columbia | Trinity UMC | 310 NE Martin Luther King S | Lake City | 386-752-3701 |
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| Suwannee | Catholic Charities | 553 NW Railroad St. | Lake City | 386-754-9180 |
| Suwannee | Evergreen Baptist Church | 2509 224th St. | Lake City | 386-628-1692 |
| Suwannee | First Baptist Church | 401 W. Howard St. | Live Oak | 904-412-1811 |
| Suwannee | Mt. Gilead Baptist Church | 18305 56th St. | Live Oak | 386-209-4252 |
| Suwannee | O'Brien Baptist Church | 9544 E CR 349 | O'Brien | 386-288-3768 |
| Suwannee | Power For Living | 22880 SR 247 | Lake City | 386-365-2862 |
| Suwannee | San Juan Catholic Mission | 304 Plant Avenue SE | Branford | 386-935-2632 |
| Suwannee | St. Francis Xavier Catholic | 928 Howard St. East | Live Oak | 386-364-1108 |
| Suwannee | St. Luke's Episcopal Church | 1391 11th St. SW | Live Oak | 386-362-1837 |
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| Suwannee | Wellborn United Methodist | 12005 CR. 137 | Wellborn | 386-963-2324 |
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| Union | Old Providence Baptist Church | 9316 NW CR 245 | Lake Butler | 386-755-1648 |

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# Walton County

## Society of St. Vincent de Paul – Santa Rosa Beach (Walton County Conference)

| | |
|---|---|
| **Address** | 22 Saint Rita Lane, Santa Rosa Beach, FL 32459 |
| **Phone** | Phone: (850) 267-2558 |
| **Website** | https://www.saintritaparish.org/ |
| **Email** | office@saintritaparish.org |
| **Hours** | Office Hours: Monday-Thursday, 9:00 a.m.-4:00 p.m. |

**Call Saint Rita Catholic Church for financial assistance and leave a message. Only serves Santa Rosa Beach, DeFuniak Springs, Freeport, and Destin. All in-home visits currently suspended.**

### Saint Rita Catholic Church Conference

Fax: (850) 267-3711

Email: office@saintritaparish.org

Website: https://www.saintritaparish.org/

### ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

St. Vincent can provide social services and emergency aid. This includes clothing and furniture, help with food, prevent homelessness by assisting with paying rent or utility bills, provide free or discounted transportation, and the charity can assist in many other ways. While funds are limited and can fluctuate throughout the year, they take on challenges of all types, and do what they can to help the people of Leon and nearby counties.

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**Looking for more help?** Download FCCG’s other free Problem Gambling Resource Packs at gamblinghelp.org/problem-gambling-resource-packs

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