Florida Council on Compulsive Gambling (FCCG)

Medications, Health Care & Dental Care Resources

The burden of financial problems can be overwhelming for many individuals. For some, the financial problems must be handled first before seeking out other recovery options, as houses could be under foreclosure, assets could be seized, or other emergency situations may be the top priority at that time. Emergency financial supports and assistance can help with cash, child care, clothing, food, housing and shelters, mortgage and rent, medications, telephone and cell phone bills, transportation, and utility bills.

This guide lists programs that can help with: **Medications/Health Care/Dental Care**.

Looking for more help? FCCG offers free Problem Gambling Resource Packs on other topics. Download them at gamblinghelp.org/problem-gambling-resource-packs

How to use this guide: Statewide programs are listed first. Local programs follow, grouped by county (A to Z). Some programs serve several counties and appear in full under each one. Click any heading in the contents, or any web address, to go straight to it.

Contents

Statewide Programs 3

Local Programs by County 7

Alachua County 7
Bay County 11
Bradford County 13
Brevard County 17
Calhoun County 19
Collier County 20
DeSoto County 21
Dixie County 23
Duval County 27
Escambia County 35
Franklin County 38
Gadsden County 39
Gilchrist County 40
Gulf County 44
Hardee County 45
Highlands County 47
Hillsborough County 49
Holmes County 58
Jackson County 59
Jefferson County 60
Lake County 61
Lee County 64
Leon County 71
Levy County 72
Liberty County 76
Madison County 77
Manatee County 78
Marion County 81
Miami-Dade County 84
Okaloosa County 85
Orange County 86
Osceola County 89
Palm Beach County 91
Pasco County 93
Pinellas County 99
Polk County 103
Santa Rosa County 106
Sarasota County 107
Seminole County 109
Sumter County 117
Taylor County 118

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Volusia County 119
Wakulla County 121
Walton County 122
Washington County 123

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Statewide Programs

Programs available across Florida or nationally, plus programs whose listing does not name a specific county or city.

DCF Access Program - Medicaid Assistance

Website	http://www.myflorida.com/accessflorida/

Medicaid eligibility in Florida is determined either by the Department of Children and Families (DCF) or the Social Security Administration (for SSI recipients).

DCF determines Medicaid eligibility for:

- Parents and caretakers relatives of children
- Children
- Pregnant women
- Former Foster Care Individuals
- Non-citizens with medical emergencies
- Aged or disabled individuals not currently receiving Supplemental Security Income (SSI)
- Individuals may apply for assistance online at: www.myflorida.com/accessflorida/

Florida Discount Drug Card Program

The Florida Discount Drug Card is available to all Florida residents without restriction and is accepted at over 60,000 pharmacies nationwide. Enroll by Telephone: **866-341-8894** or TTY Users dial 711

Rescue Missions

Website	https://www.jericho-road.net/

Low income, working poor, and individuals who are homeless or on the verge of homelessness may be able to get help from rescue missions in Florida. These locations can provide the low income access to numerous services and resources. There are a number of Rescue Mission organizations throughout Florida, as noted below.

The exact type and details of the services offered to the working poor will vary based upon each individual mission in Florida, but in general below you can get information below on some of the assistance programs offered, as well as who to contact for help.

- Homeless prevention and housing assistance may be offered by the Florida rescue missions. Examples include homeless prevention and rapid rehousing, case management, transitional housing, shelter, and information on Section 8 HUD programs as well as possible rent and energy bill help.
  - Food assistance, which can include hot meals, free groceries and food from on site pantries, and government food programs.
  - Job training and educational programs can include such programs and services as services as career counseling, GED programs, English, Computerized academic programs and training, English as a second language, life skills, resume review, computer training, and more.

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- Thrift stores in which people can get clothing, furniture, or household products.
- Health and medical care from community clinics, government medical programs, medical care for children, and more.
- Information - The rescue missions can provide information and details on grant programs, Florida and federal government assistance programs, and other non-profits that can provide help with bills, rent, and other expenses.

Locations of Rescue Missions in Florida

Jericho Road Ministries Inc.
Brooksville, FL
Phone number - (352) 799-2912
https://www.jericho-road.net/

Faith Farm Ministries:
Boynton Beach, Florida
561-737-2259
https://www.faithfarm.org/mens-program-boynton-beach-campus/

Lighthouse Ministries Inc: Lakeland, FL
(863) 687-4076
https://www.lighthousemin.org/contact

Manna on Wheels Inc: Dover, FL
813-767-5708
https://www.mannaonwheels.org/contact

Miami Rescue Mission Inc.
Miami, FL
(305) 571-2273
https://caringplace.org/

Orlando Union Rescue Mission: Orlando, FL
Call - (407) 422-4855
https://ourm.org/

Panama City Rescue Mission
Panama City, Florida
(850) 769-0783
https://pcrmission.org/

Waterfront Rescue Mission Inc.
Pensacola, FL
Phone - (850) 478-4027
https://waterfrontmission.org/contact/

The City Rescue Mission, Inc.: Jacksonville, FL
(904) 387-4357
https://www.crmjax.org/

The Path of Citrus County
Beverly Hills, FL
(352) 527-6500
https://www.pathofcitrus.org/

Trinity Rescue Mission: Jacksonville, FL
(904) 355-1205
https://trinityrescue.org/

US Department of Veteran Affairs – Request VA Financial Hardship Assistance

Website	https://www.va.gov/health-care/pay-copay-bill/financial-hardship/

If you lost your job or if you have a sudden decrease in income or an increase in out-of-pocket family health care expenses, we can help. Read this page to find out how to request help with current VA copay bills or an exemption from future copays.

What can I do if I can’t afford to pay my current VA copay bills?

You can request either of the 2 financial hardship assistance options on this page, depending on your situation. To avoid late charges, including interest and other fees, you’ll need to take action within 30 days of receiving your bill.

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Learn more about VA late charges and debt collection: https://www.va.gov/health-care/pay-copay-bill/#collection

Option 1: Request help to get debt relief

If you don't think you can pay your copay bills, you can request help.

You can request one of these types of debt relief:

- **Request a waiver for all or part of your balance.** If we accept your request, we'll stop collection and forgive your debt.
- **Make a compromise offer.** If we accept your offer, we'll agree on a smaller, one-time payment to resolve your debt.

If we accept part or all of your request, you won't have to pay the amount of the balance we agree to relieve.

Online

You can request debt relief for copay bills online now.

Request help with copay bills: https://www.va.gov/manage-va-debt/request-debt-help-form-5655

By mail or in person

You can also request debt relief by mail or in person.

Fill out a Financial Status Report (VA Form 5655).

Get VA Form 5655 to download: https://www.va.gov/forms/5655/

Write a letter describing the financial issues that make it hard for you to pay your copay debt. If you want to request a hearing to help explain your financial issues, include this request in your letter.

Submit your completed form and supporting letter to the business office or health administration office at your nearest VA medical center.

Find the address of your nearest VA medical center: https://www.va.gov/find-locations/

Option 2: Set up a repayment plan to pay your bills over time

If you can't pay your copay bills all at once, you can set up a monthly repayment plan at any time. We'll review your proposed payment plan based on the amount of money you owe and your ability to pay within a reasonable time. We usually require you to pay off the full debt within 3 years.

To set up a repayment plan, fill out an Agreement to Pay Indebtedness (VA Form 1100).

In paragraph 1A, tell us how much you can pay each month.

Get VA Form 1100 to download: https://www.va.gov/forms/1100/

Then submit your completed form and any other needed documentation to us. You can send these by mail, or bring them in person, to the business office or health administration office at your nearest VA medical center.

Find the address of your nearest VA medical center: https://www.va.gov/find-locations/

What to do after we approve your repayment plan

After we approve your repayment plan, you can begin sending your monthly payments. If you receive a coupon book with your approved repayment plan, please send payments to

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the address on the coupon. You can also make a payment by mail or in person at your VA medical center's revenue office.

What to do if you receive new charges

Repayment plans don't include new charges you may receive after submitting your proposed plan. If you submit your plan and then receive a bill with new charges, submit a new VA Form 1100 for the new charges.

If you keep receiving new charges, call us at 866-400-1238 (TTY: 711) every 90 days to request a new repayment plan. We're here Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.

What if my income has decreased and I won't be able to pay future copays?

You may be eligible for a hardship determination, which would qualify you for a copay exemption. This means we'll assign you to a higher priority group, and you won't have to pay any VA copays for the rest of the calendar year.

To request a VA hardship determination and copay exemption:

1. **Fill out a Request for Hardship Determination (VA Form 10-10HS).**

Get VA Form 10-10HS to download: https://www.va.gov/forms/10-10hs/

2. **Write a letter explaining why you're requesting a hardship determination.**

The letter should describe the financial issues that make it hard for you to pay your copays.

3. **Submit your completed form and letter to us.**

You can send these by mail, or bring them in person, to the business office or health administration office at your nearest VA medical center.

Find the address of your nearest VA medical center: https://www.va.gov/find-locations/

Note: A hardship copay exemption doesn't apply to copays for pharmacy medications.

If you need more information or help with filling out your forms, call us at 866-400-1238 (TTY: 711). We're here Monday through Friday, 8:00 a.m. to 8:00 p.m. ET.

Other information you may need

- **Dispute your copay charges:** https://www.va.gov/health-care/pay-copay-bill/dispute-charges

If you disagree with the charges or amounts on your copay bill, find out how to file a dispute.

- **Copay rates:** https://www.va.gov/health-care/copay-rates

View our current copay rates for different services and medication.

- **Update your health benefits information (VA Form 10-10EZR):** https://www.va.gov/health-care/update-health-information

Update your personal, financial, or insurance information after you're enrolled in the VA health care program.

- **Your health care costs:** https://www.va.gov/resources/your-health-care-costs/

Learn how we assess and verify your income to help determine if you're eligible for VA health care and whether you'll need to pay copays for certain types of care, tests, and medications**.**

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Alachua County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

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Bay County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Society of St. Vincent de Paul District Council of Pensacola-Tallahassee (Bay County Conference)

Address	3308 E 15th Street, Panama City, FL 32405
Phone	(850) 785-4574
Website	https://www.saintdominicpc.com/

St. Dominic Catholic Church Conference

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

FINANCIAL ASSISTANCE

Services: Undesignated Temporary Financial Assistance, including Rent, Utilities, Prescriptions, Dentures, and Food Pantries

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Bradford County

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- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

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Brevard County

Seniors First, Inc. - Medical Equipment Program (Seniors Only)

Address	3711 Vineland Road, Orlando, FL 32811 (map)
Phone	T: 407-649-4100 F: 407-649-4200
Counties served	Brevard, Orange, Osceola, Polk, Seminole

Seniors First assists frail seniors and disabled adults to perform essential tasks of daily living with the help of safety devices, mobility equipment and medical supplies.

Eligibility

Any adult with an impairment living in Orange, Seminole, Osceola, Polk or Brevard County is eligible for this program.

Contact

Seniors First’s Stepping Stone Medical Equipment Bank

Society of St. Vincent de Paul Orlando (Brevard County Conferences)

Address	321-459-2060, 1940 N Courtenay Pkwy, Merritt Island, FL 32953
Phone	Helpline 407.889.4706 321-459-2060
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled

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- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Brevard County St Vincent de Paul conferences are:

DIVINE MERCY - MERRITT ISLAND

HOLY NAME OF JESUS - INDIALANTIC

321-777-9593

3050 N Hwy A1A, Indialantic, FL 32903

OUR LADY OF GRACE - PALM BAY

321-725-6866

300 Malabar Rd, Palm Bay, FL 32907

OUR SAVIOUR - COCOA BEACH

321-799-3677

130 Cleveland Avenue, Cocoa Beach, FL 32931

ST. JOSEPH - PALM BAY

321-768-7882

2824 Palm Bay Road North East Palm Bay, FL 32905

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Calhoun County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Collier County

Catholic Charities Diocese of Venice, Inc. – Collier County Administrative Offices

Address	2210 Santa Barbara Boulevard, Naples, FL 34116
Phone	Phone: 239-455-2655
Email	esmeralda.alvarado@catholiccharitiesdov.org

Fax: 239-455-7235

Email: esmeralda.alvarado@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Collier County that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Catholic Charities Family Counseling Center**

Mental health services are provided in English and Spanish at the Catholic Charities Family Counseling Center in Naples for adults, children, and families. Counselors help resolve issues such as relational problems, abuse, stress, conflict, depression, anger, anxiety, and self-esteem. Fees for services are determined by an affordable and flexible sliding scale based on household size and income. In addition, counseling services are provided at several Collier County public schools.

- **Golden Gate Senior Center**

In collaboration with Collier Senior Resources, Catholic Charities operates the Golden Gate Senior Center in Naples. The center serves low-income seniors who require basic needs such as food, housing, and health care. The center provides a daily nutritious hot meal, activities and classes, and a food pantry along with other assistance programs and services.

- **Guadalupe Social Services**

Guadalupe Social Services of Catholic Charities serves the rural poor community of Immokalee. Programs and services include the Casa Maria Soup Kitchen, a food pantry, direct assistance for utilities and rent and prescriptions, a clothing room and shower facilities, immigration services, English school, Empowerment Program, Pantry on Wheels Program, holiday food distribution, and a crib and stroller program.

- **Judy Sullivan Family Resource Center**

The Judy Sullivan Family Resource Center of Catholic Charities in Naples provides a choice food pantry, Family Food Outreach Program, financial assistance for utilities and prescriptions, an Empowerment Program, educational programs for adults and seniors, the Weekend Power Pack Food Program for children, holiday food and gift distribution, and the Undy Sunday project.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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DeSoto County

Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

Address	1210 East Oak Street, Arcadia, FL 34266
Phone	Phone: 863-494-1068
Email	desotoadmin.assistant@catholiccharitiesdov.org
Counties served	DeSoto, Hardee, Highlands

Fax: 863-222-8697

Email: desotoadmin.assistant@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

Casa San Juan Bosco Farm Worker Housing is a Catholic Charities development located in Arcadia that provides quality and affordable homes to area farmworkers and their families. The family-friendly neighborhood features 97 homes, playgrounds, soccer fields, a community garden, and two community centers with a computer lab/library.

- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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Dixie County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

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Duval County

City Rescue Mission – Crossroads Program – Duval County, FL

Address	426 S. McDuff Ave. Jacksonville, FL 32254
Phone	904-387-4357 Phone: 904-421-5167
Website	http://www.crmjax.org/
Email	crmdevelopment@crmjax.org, kmccall@crmjax.org

Email: crmdevelopment@crmjax.org

Website: www.crmjax.org/

Crossroads Program

Safe, Structured Recovery for the Good of All

The Crossroads Program at City Rescue Mission is dedicated to providing the highest quality, residential, community-based prison diversion services.

We address holistic issues from an individualized, mental health perspective in a structured environment that is safe for residents and community alike. **The goal is for program participants to successfully return to society as productive citizens who lead a substance-free lifestyle.**

Values:

- Holistic
  - High quality
  - Structure
  - Safe environment
  - Educational
  - Supportive
  - Culturally competent
  - Individualized
  - Change in thinking

The Crossroads approach addresses all areas of life: social, emotional, physical and spiritual. We are committed to helping our residents reach the personal growth and wholeness they desire. Confidentiality is maintained in each situation.

Main Contact:

Kari McCall

Community Service Manager

Email: kmccall@crmjax.org

Program Director:

J. Williams

Director of Social Services

Phone: 904-421-5161

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Email: jwilliams@crmjax.org

City Rescue Mission – LifeBuilders Addiction Recovery – Duval County, FL

Address	426 S. McDuff Ave. Jacksonville, FL 32254
Phone	904-387-4357
Website	http://www.crmjax.org/
Email	crmdevelopment@crmjax.org, kmccall@crmjax.org

Email: crmdevelopment@crmjax.org

Website: www.crmjax.org/

LifeBuilders Program

Get Help – LifeBuilders Addiction Recovery Program

Many people experiencing homelessness suffer from some form of addiction. For this reason, City Rescue Mission focuses closely on its recovery programs like the LifeBuilders Addiction Recovery Program.

LifeBuilders is a faith-based (nondenominational Christian), residential transformation program and is the only one of its kind in the Jacksonville area. Participants in the program live a committed, substance-free lifestyle at the McDuff Avenue campus for approximately 18 months, abiding by the requirements which will ultimately enable them to rediscover how to care for themselves and their families and become productive, self-sufficient members of society.

The LifeBuilders Addiction Recovery Program consists of:

- Bible study
  - Counseling
  - Education
  - Life skills development
  - Work readiness
  - Case management

While in the program, participants may be able to earn their GED or go on to higher education. Some qualifying graduates also receive a vehicle. Progress in the program brings increased responsibility and freedom, the reward of graduation, and a new life!

Goals of the LifeBuilders Addiction Recovery Program

The four main goals of the program are to see long-term change in the following areas:

Overcoming destructive habits

Drug and alcohol abuse, poor financial decisions, unhealthy relationships and other destructive habits can cause anyone to think a “new life” is out of reach. Our goal is to see LifeBuilders Program participants transformed by overcoming destructive habits. Full immersion in the program allows participants to receive the help they need to experience victory over life-draining behaviors.

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Maintaining healthy community

In the LifeBuilders Program, participants learn to build and maintain healthy community relationships. These relationships encourage accountability and foster continued productive participation in society.

Providing for sustainable housing

Finally, the ultimate goal of the LifeBuilders Program is to see each participant graduate and provide for their own sustainable housing needs.

Maintaining full-time employment

As participants advance through the program and pursue financial goals set alongside Mission staff, they eventually obtain sustainable, full-time employment or equivalent income.

Ready for a changed life?

Our program

The LifeBuilders Addiction Recovery Program is designed to rebuild lives that have been broken by substance abuse and other life-controlling issues. We support healing through a holistic, grace-oriented program that addresses the long-term emotional, spiritual, medical, social, educational and economic needs of our students.

We are committed to returning them to their families and communities as healed, hopeful and productive citizens with the emotional strength to sustain their own transformation for a lifetime.

Medical and dental clinics

Many of our students have neglected their medical and dental care. Care is provided through inter-agency collaborations and many volunteer doctors, nurses, dentists, chiropractors and students. This comprehensive health care is provided to them onsite because we know that this is essential not only for their recovery but also for their long-term success.

LifeBuilders is available to anyone facing a life-controlling addiction.

Our students participate in a full-range of educational and addiction recovery services. Each person receives an individual assessment and a recommended specific program plan based on his or her needs.

LifeBuilders Success Stories

Just a few of the many life-changing stories with the City Rescue Mission’s LifeBuilders Addiction Recovery Program.

Main Contact:

Kari McCall

Community Service Manager

Phone: 904-421-5167

Email: kmccall@crmjax.org

Program Director:

J. Williams

Director of Social Services

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Phone: 904-421-5161

Email: jwilliams@crmjax.org

City Rescue Mission – Overcomers Program – Duval County, FL

Address	234 W. State Street Jacksonville, FL 32202
Phone	904-387-4357
Website	http://www.crmjax.org/
Email	crmdevelopment@crmjax.org, kmccall@crmjax.org

Email: crmdevelopment@crmjax.org

Website: www.crmjax.org/

Sheltering and Serving Our Most Vulnerable Neighbors

The Overcomers Program at City Rescue Mission provides comprehensive 24-hour shelter care and services for those experiencing homelessness for an extended period of time.

This care includes safe shelter, meals, laundry service and case management. Our objective is to serve those most in need through our shelter services so they may become re-housed as soon as they are ready to be successful and sustainable.

While we recognize that everyone has free will and self-determination, we want to empower those who come to us to transition into a successful, sustainable, victorious life. We do not want to enable negative, unproductive and non-sustainable lifestyles.

Homelessness is not merely the lack of a dwelling. A home isn't just a physical building; it provides a sense of security, identity and belonging. Statistics show that when someone becomes situationally homeless, providing intensive assistance in helping them become re-housed as quickly as possible dramatically increases the chances that they will remain housed and not need assistance again.

We see several populations of individuals experiencing homelessness who will utilize these services:

- **Situational/short-term:** Oftentimes current unfortunate circumstances lead people to homelessness. When they are assisted in getting back on their feet quickly, research shows that they will not experience homelessness again.
- **Individuals with a substance use disorder:** These individuals will be referred to CRM's LifeBuilders Program for long-term residential care.
- **Veterans**
- **Disabled/elderly**
- **Mentally ill:** Some with a mental health diagnosis are not on their medication. They need medication stabilization and medicine management, along with a housing plan that includes supportive services.
- **Working poor:** Overcomers provides shelter and services to enable individuals to save money. It also refers to rapid re-housing resources once they are ready to move.
- **Wants a job, but needs documents to get IDs:** Casework assistance will be provided to help with this process.
- **Men, women, and women with children**

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Services provided:

- Safe shelter care
  - Daily nutritious meals
  - Laundry
  - Showers
  - Toiletry items
  - Individualized case management and service connectivity
  - Employment placement opportunities
  - Housing referral
  - Community activities
  - Social activities
  - Outdoor recreation area
  - Spiritual activities
  - Visitors may visit outside during visiting hours

Main Contact:

Kari McCall

Community Service Manager

Phone: 904-421-5167

Email: kmccall@crmjax.org

Program Director:

J. Williams

Director of Social Services

Phone: 904-421-5161

Email: jwilliams@crmjax.org

Society of St. Vincent de Paul – St. Augustine (Duval County Conferences)

Address	742 Arlington Rd, Jacksonville, FL 32211
Phone	Phone: (904) 674-6378 Phone: (904) 312-3242 Phone: (904) 996-8380
Email	christopher.bodin@gmail.com, svdp.ebj.saj@comcast.net
Hours	Hours: 24 hours through voicemail

How We Help

Typical support from a conference may include:

Financial assistance for housing, utilities, and other family needs. Food assistance, clothing, furniture, and other household goods.

“No work of Charity is foreign to the Society”, so some Conferences may provide unique, or specialized, services depending on the needs of the community, or the individuals, that the Conference serves. Interaction with other charitable, service, or community organizations

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may also affect the amount and scope of resources that a Conference is able to provide to those in need.

The St. Augustine Diocesan Council is organized with three geographically oriented District Councils to provide administration and support to the Conferences located in the Catholic Diocese of St. Augustine.

Oceanside District Council (Duval County Conferences)

Christ the King Conference

Chris Bodin, President

Email: christopher.bodin@gmail.com

Services: Assistance with rent and utilities and provides food and bus passes.

Areas served: Parish boundaries.

Holy Spirit Conference

11665 Ft. Caroline Rd

Jacksonville, FL 32225

St. Denis Conference (Blessed Trinity)

Eustace B. “Johnny” Johnson, Jr., President

10472 Beach Blvd

Jacksonville, FL 32246

Email: svdp.ebj.saj@comcast.net

Hours: 9 a.m.-11 a.m. (Food Pantry)

Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish boundaries.

St. Mary Magdalene (Resurrection) Conference

Denise Bunnewith, President; Phone: (904) 744-0833, ext. 23; Email: bunnewith@northfloridatpo.com

3383 University Blvd N

Jacksonville, FL 32277

Phone: (904) 744-8600

Hours: 9 a.m.-4:30 p.m. (Mon.-Fri.)

Services: Assistance with rent and utilities and provides food.

Areas served: Parish and Arlington area for zip codes: 32277

St. Paul Conference (Beaches)

Corky Heft, President

224 North 5th St.

Jacksonville Beach, FL 32250

Phone: (904) 246-5240

Fax: (904) 246-5235

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Email: svdpbeaches@bellsouth.net

Hours: 9 a.m.-1 p.m.

Services: Assistance with rent and utilities and provides food, household items and will pick-up and deliver furniture. Also provides gas vouchers and bus tokens.

Areas served: Beaches

Riverside District Council (Duval County Conferences)

Holy Family Conference

Jim Grady, President

9800 Baymeadows Rd

Jacksonville, FL 32256

Phone: (904) 641-5838

jbgjax54@yahoo.com

Services: Assistance with rent and utilities and provides food.

Areas served: Parish

Holy Spirit Conference

Phone: (904) 312-3242

11665 Ft. Caroline Rd

Jacksonville, FL 32225

Sacred Heart Conference

Debbie Kirkland, President; Email: debijojax@comcast.net

5752 Blanding Blvd

Jacksonville, FL 32244

Phone: (904) 771-2949

Hours: 9 a.m.-Noon (Mon., Tues. & Thurs.), Sat. Food Pantry

Services: Assistance with rent and utilities and provides food and clothing.

Areas served: Parish

St. Matthew Conference

Mark Stone, President; Email: ccronrugs@aol.com

1773 Blanding Blvd

Jacksonville, FL 32210

Phone: (904) 388-7008

Fax: (904) 388-8533

Hours: 24 hours through voicemail

Services: Assistance with rent and utilities and provides food and limited clothing, household items and furniture.

Areas served: Parish

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St. Paul of Riverside Conference

Elizabeth Till, President; Email: tillq@bellsouth.net

2626 Park Street

Jacksonville, FL 32205

Phone: (904) 553-7644

Hours: (Tues., Wed., Sat.)

Services: Assistance with rent and utilities and provides food, clothing, household items and limited furniture. Will pick-up and deliver furniture. Also provides bus tokens, job assistance, assistance with prescriptions, limited temporary lodging, and limited day care assistance.

Areas Served: Parish

Society of St. Vincent de Paul Assumption Catholic Church Conference

Rob Roque, President

2403 Atlantic Blvd.

Jacksonville, FL 32207

Phone: (904) 398-1917

Email: roqwoods@hotmail.com

Hours: 10 a.m. – noon (Mon.-Thurs.)

Services: Assistance with rent and utilities, clothing, furniture & household items.

Areas served: Rent & Utilities for parish; furniture is citywide.

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Escambia County

Catholic Charities of Northwest Florida – Pensacola Office

Address	1815 North 6th Ave., Pensacola, FL 32503
Phone	Phone: 850-435-3516
Counties served	Escambia, Santa Rosa

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

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Society of St. Vincent de Paul District Council of Pensacola-Tallahassee

Address	2200 W. DeSoto Street, Pensacola, FL 32505
Phone	Phone: 850-434-6615
Website	https://www.svdpnwflorida.org/
Email	svdpcpt@aol.com, alfredwashburn@gmail.com

Mailing Address:

P.O. Box 17645

Pensacola, FL 32522

Email: svdpcpt@aol.com

Facebook: https://www.facebook.com/StVincentdePaulPensacolaTallahassee

ABOUT US

The Society of St. Vincent de Paul got its start in Pensacola in 1933. Today the Council of Pensacola-Tallahassee has 6 conferences in Pensacola, 3 conferences in the Niceville and Panama City areas and 2 conferences in Tallahassee. In the spring of 2012, a new youth conference was formed at Pensacola Catholic High School.

The Society of St. Vincent de Paul offers tangible assistance to the poor. This aid may take the form of intervention, advocacy, consultation or direct financial aid. A unique feature of the Society of SVDP is its commitment to “home visit” those who ask for our help. By visiting the poor in their homes, we offer a listening ear and friendship. This allows us to ascertain other family needs that a family may not have expressly sought.

WHAT WE DO

Basic Services We Provide in the Pensacola Community:

- Person to person assistance with rent, utilities, prescriptions, dentures and other emergency needs
- Thrift Stores offering clothing and household goods at a low cost alternative to retail shopping
- Food Pantries providing ongoing and emergency food assistance
- SVdP Alfred-Washburn Center a shower and laundry facility for the homeless

FURNITURE/APPLIANCES PICKUP, FOOD PANTRIES, & SVDP ALFRED-WASHBURN CENTER

Donated Furniture and Appliances Available

Pick-up of donated furniture and appliances available. Call the Warehouse to schedule your free pick up: (850) 434-6615.

Warehouse (Pick-Up) Location:

2200 W. DeSoto Street

Pensacola, FL 32505

(850) 434-6615

Monday to Thursday, 9:00 a.m. – 4:00 p.m.

Friday, 10:00 a.m. – 3:00 p.m.

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St. Vincent de Paul Food Pantries

Food Pantry #1

2200 W. DeSoto Street

Pensacola, FL 32505

Tuesdays, 10:00 a.m. – 2:00 p.m.

Wednesdays, 10:00 a.m. – 12:00 p.m.

No appointment necessary at this location. Must provide picture ID, SS card, and proof of residence.

Food Pantry #2

5200 Saufley Field Road

Pensacola, FL 32526

(850) 457-3833

Tuesdays and Thursdays, 10:00 a.m. – 12:00 p.m.

By appointment only. Call (850) 457-3833.

Alfred-Washburn Center (Homeless Services)

Alfred-Washburn Center

31 Murphy Ln

Pensacola, FL 32505

https://www.alfredwashburn.org/

Phone: (850) 435-7427

Email: alfredwashburn@gmail.com

Facebook: http://www.facebook.com/pages/Alfred-Washburn-Center/134655299940778

Mondays, Wednesdays, Thursdays, Fridays, and Saturdays: 8:30 a.m. – 1:00 p.m.

The Alfred-Washburn Center is a ministry of the Society of St. Vincent de Paul serving the homeless and poorer members of our community. The Center is funded by the St. Vincent de Paul Thrift Stores and Conferences, as well as private and corporate donations. We are a 100% volunteer organization. The only qualification for volunteers is a desire to serve the least of our brothers and sisters.

The Center provides food, showers, laundry facilities, clothing and Identification Cards for the homeless. We have individual shower rooms and washing machines and dryers for laundry. All homeless and poorer members of our community are welcomed and services are provided free of charge for any who come to the Center. Our goal is to give back the basic human dignity that God has given all of us. All are welcome!

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Franklin County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

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Gadsden County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

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Gilchrist County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

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Gulf County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

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Hardee County

Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

Address	1210 East Oak Street, Arcadia, FL 34266
Phone	Phone: 863-494-1068
Email	desotoadmin.assistant@catholiccharitiesdov.org
Counties served	DeSoto, Hardee, Highlands

Fax: 863-222-8697

Email: desotoadmin.assistant@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in DeSoto, Hardee, and Highlands counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Prevention and Support Services**

DeSoto County residents have historically found it difficult to enjoy decent employment. Catholic Charities helps those facing hardships with assistance with payments for rent, mortgage, and utilities, along with other basic needs for food, transportation, and prescription medications. Education is a primary focus of the Prevention and Support Services and families are provided with resources for other unmet needs such as budgeting, employment opportunities, and guidance with applying for other appropriate services.

- **Immigration and Family Reunification Services**

DeSoto County is home to a large number of migrant families who wish to achieve citizenship or reunite with other family members. For those who are legal permanent residents, renewal of residence and employment documents is critical to their ability to remain productive members of the community. Catholic Charities provides low-cost assistance to individuals and families to help them realize their dreams.

- **Farm Worker Housing**

Casa San Juan Bosco Farm Worker Housing is a Catholic Charities development located in Arcadia that provides quality and affordable homes to area farmworkers and their families. The family-friendly neighborhood features 97 homes, playgrounds, soccer fields, a community garden, and two community centers with a computer lab/library.

- **Education and Enrichment Services**

Education and enrichment activities are offered to both children and adults at the Casa San Juan Bosco Community Center. Catholic Charities' efforts are supported by a group of volunteers who assist children with homework and provide leadership for adult activities such as ESOL classes and Zumba classes. Catholic Charities is proud to partner with a

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variety of community agencies in bringing educational experiences to the residents of Casa San Juan Bosco.

- **Senior Housing**

St. John Paul II Villas is a Catholic Charities housing development located in Arcadia that provides quality and affordable living for low-income seniors. The neighborhood features 64 units which include 32 one-bedroom and one-bath units and 32 two-bedroom and two-bath units along with a community center equipped with computers and designated areas for socializing and wellness activities.

- **Wellness and Enrichment Services**

Wellness and enrichment activities are offered to seniors at the St. John Paul II Villas Community Center. Catholic Charities' efforts are supported by a variety of community agencies and partners to bring educational experiences to the residents of St. John Paul II Villas.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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Highlands County

Catholic Charities Diocese of Venice, Inc. – DeSoto County Administrative Offices

Address	1210 East Oak Street, Arcadia, FL 34266
Phone	Phone: 863-494-1068
Email	desotoadmin.assistant@catholiccharitiesdov.org
Counties served	DeSoto, Hardee, Highlands

Fax: 863-222-8697

Email: desotoadmin.assistant@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

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Hillsborough County

Catholic Charities Diocese of St. Petersburg, Inc. – Hillsborough County (Tampa Administrative Offices)

Address	2021 E. Busch Blvd., Tampa, FL 33612
Phone	Phone: (813) 631-4370
Website	https://www.ccdosp.org/wp-content/uploads/Riviera_Manor_Brochure.pdf
Email	skennan@ccdosp.org, jvargas@ccdosp.org

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.
  - **Bella Vista Apartments** Sixteen (16) unit apartment located in Hillsborough County in the heart of Tampa, close to public transportation, shopping and schools. Newly renovated. For information, call (813) 443-5065.
  - **La Tierra Verde Apartments** Forty-seven (47) unit apartment consisting of one 3-bedroom and forty-six 2-bedroom units. Located in Tampa. For information, call Suzanne Kennan: (813) 443-5065 or email La Tierra Verde Apts: skennan@ccdosp.org.

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- **Las Villas Apartments** Apartment with ten efficiency units located in Ruskin. Newly renovated. Close to transportation, retail shops, food and public transportation. For information, call Judy Vargas at (727) 399-2500 or email Las Villas Apts: jvargas@ccdosp.org.
- **Mercy Oaks** Eighteen apartments – a mix of 3, 2, and1-bedroom apartments located in Tampa. Expected to open later this month or November. For information, contact Suzanne Kennan; Phone: (813) 443-5065; Email Mercy Oaks Apts: skennan@ccdosp.org.
- **Riviera Manor** Twenty-eight (28) 1-3 bedroom apartments located on the Hillsborough River in the City of Tampa, four blocks South of Lowry Zoo. Click here to view the brochure: https://www.ccdosp.org/wp-content/uploads/Riviera_Manor_Brochure.pdf. For information, call (813) 443-5065.
- **The Palms at University** Forty (40) 2 bedroom/2 bath apartments located in Hillsborough County, one mile west of USF. Newly renovated. For information, call (813) 443-5065.

- **Tampa Homeless Shelter (Tampa Hope)**

Permanent homeless shelter for 125 homeless men and women opened on December 13, 2021 in partnership with the City of Tampa after the success of the temporary shelter that opened on March 28, 2021 in response to the COVID-19 crisis. We will eventually house 300 clients as we assist them in transitioning to permanent housing and self-sufficiency. Tampa Hope is a Catholic Charities operated shelter presently serving 125 homeless adults with plans to expand to 325. Our goal is to assist these women and men in achieving permanent housing and self-sufficiency in four months (we will extend this as necessary provided clients are progressing and following the prescribed service plan of action to achieve the end-goal of self-sufficiency). To do so, we provide the following basic assistance in addition to shelter:

- Three meals a day
  - Toiletries (hygiene items)
    - Clothing
    - Access to restrooms, showers and laundry facilities
    - Additionally, case managers and housing specialists help clients navigate services to obtain permanent housing, including basic health and dental care, mental health and substance abuse counseling, employment skills and assistance, education assistance, and more (e.g., financial literacy training).

To learn more or inquire about being admitted to Tampa Hope, call the General Number (Voicemail: 813-333-7269) or an Outreach Specialist (M-F 9a – 4p: 813-394-2881).

- **San Jose Mission**

122 apartments for low-income farm worker families located in Dover, FL (Hillsborough County).

What we do: San Jose Mission is a residential community composed of 122 rental units that provide housing for low income families involved in the agriculture or aquaculture industries. In addition, Catholic Charities provides counseling, housing counseling, immigration services, life skills education, and case management to the families. Click here to view our program card: https://www.ccdosp.org/wp-content/uploads/San_Jose_Mission_Program_Card.pdf

The Mission also currently hosts a community partnership of health, education, and social services agencies that provide a day care center for 90 children (operated by Redlands

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Christian Migrant Association); an adult education and literacy program (provided by Hillsborough County Schools); a parish nurse (provided by St. Joseph's/Baptist Hospital).

Catholic Mobile Medical Services, also available to eligible families, provides medical screening and follow-up medical care. It operates under the auspices of the State of Florida Department of Health Volunteer Health Care Provider Program targeting persons with household incomes less than 200% of poverty level and without health care coverage. Click here to read additional information about this program. Click here to view video of our new Medical Clinic modular being constructed!

Who we serve: Only low income families involved in agriculture or aquaculture industries are eligible for the housing component. Child care is limited to migrant farm workers. All other social services/educational agencies have specific eligibility requirements.

Our Service Area: East Hillsborough County

Contact us: Socorro Prisco, Resident Manager Telephone: (813) 707-7416

Fax: 813-707-7417

Email: sprisco@ccdosp.org

Mailing Address:

3204 San Diego Lane

Dover, FL 33527

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Hillsborough County**
  - **TECO Utility Assistance**

The TECO Share (click on "Share' to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- For more information or questions about available financial assistance programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be

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forwarded to the first available Case Manager. You may also call (813) 631-4370 extension 215 (or leave message at the prompt for Financial Assistance).

- **Catholic Charities FREE Medical Clinics What We Do:**
- We work with volunteer medical professionals (physicians, nurses and other health and social service professionals) to provide FREE medical care, health promotion, and social services to the rural poor of eastern and southern Hillsborough County, and eastern Pasco County. Our clinics operate under the auspices of the State of Florida Department of Health Volunteer Health Care Provider Program targeting low-income households in need of healthcare coverage.

Who We Serve:

- We provide FREE services to patients who are unable to receive medical services because they are not covered by employer-provided or self-purchased insurance or other programs AND whose household income is below 200% of the Federal poverty level.

Services *

* Primary Medical Care: follow-up & referrals * Acute Medical Care: secondary treatment for short-term illness * Routine Well Woman Exams: Gynecology Exams * Lab Work * Assist Patients Navigate Health Care System * Children's Physicals and Immunizations * Health Promotion and Disease Prevention * Health Screenings: high blood pressure & diabetes * Vision Screening * Dental referrals

* Not all services are available at each location, please call to confirm.

Contact Information

- Key Contact: Karen Pena, Clinic Administrator
- Telephone: Office: (813) 633-2576 Cell: (727) 338-8916
- Fax: (813) 970-0645
- Mailing Address:

Catholic Charities Free Medical Clinic – La Esperanza 16640 S. U.S. Hwy. 301, Ste. 1, Wimauma, FL 33598

Hillsborough County Clinics:

- **San Jose Mission Free Medical Clinic**

13571 San Juan Diego Way, Dover, FL 33527 | (813) 707-7376

- **La Esperanza Free Medical Clinic**

16640 S US Hwy 301, Ste 1, Wimauma, FL 33598 | (813) 633-2576

- **Mental Health Services**

Need someone to talk to or to just listen? We are here for you!

Catholic Charities Diocese of St. Petersburg has skilled counselors available to provide tools to assist with the stressors of everyday life. Our counselors are prepared to provide you with the support needed to overcome various life changes.

Our Free Services:

- Free Counseling (In-Person Sessions & Telehealth Sessions)
  - Coping Skills
    - Goal Setting

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- Flexible Schedules

For more information, please call us at (813) 631-4370 or email us at mhservices@ccdosp.org. We are located on 2021 E. Busch Blvd., Tampa, FL, 33612.

Society of St. Vincent de Paul – Hillsborough County, FL

Address	12310 N Nebraska Ave, Tampa, FL 33612
Phone	Phone: (813) 876-5841 or (813) 434-0201
Website	http://svdptampa.org/
Email	info@svdpctk.org

We are all about serving our neighbors in need, regardless of race or religious affiliation. When difficult situations arise - a lost job, an illness or unexpected expense - the most basic necessities like food, shelter, medicine, clothing, and transportation can become impossible to afford. Each day there are heartbreaking circumstances right here in our own community, but practical, person-to-person care offered in a respectful and loving way can make a world of difference.

At St Vincent de Paul, we ease an individual or family's initial emergency, then shepherd them into programs that can bring lasting change. Donations made locally are used and distributed throughout Hillsborough County neighborhoods.

How We Help:

http://svdptampa.org/conferences.htm

Financial support services to those in need are administered by church conferences according to geographic parish boundaries. For assistance, please call direct to the SVdP church conference serving your zip code. For zip codes without coverage, please call the community assistance help line at 211 or the SVdP referral line at 813-971-7685.

How do we find those in need?

Calls are received directly or by referrals from friends, parishioners, and Social Service Agencies.

The names and circumstances are kept in strictest confidence.

Church Conferences

SVDP Parish Conferences provide financial assistance for rent, utilities, food, medicine, clothing and other necessities to those in need.

Food Pantries

Food is provided to those in need by volunteer staff.

The St. Vincent de Paul Society provides emergency food to those in need through its food pantries located throughout Hillsborough County.

West Hillsborough Church Conferences and Food Pantries

SVdP Nebraska Avenue (Main) Food Pantry

Website: http://svdptampa.org/f_pantries.htm

Food Pantry Hours: Mondays, Wednesdays, and Fridays; 8:00-10:00am

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Christ the King Conference

821 S Dale Mabry Hwy

Tampa, FL, United States

Fax: (813) 873-2426

Email: info@svdpctk.org

Website: https://svdpctk.org/

ZIP Codes/Areas Served: 33609, 33629

Corpus Christi Conference and Food Pantry

9715 N 56th St

Temple Terrace, FL 33617

Phone: (813) 899-4603 or (813) 988-1593 or (813) 490-8421

Fax: (813) 985-3583

Website: http://www.spiritualhome.org/

ZIP Codes/Areas Served: 33617, 33637

Food Pantry Hours: Saturdays, 9-11 AM

Sacred Heart Conference

509 N. Florida Ave

Tampa, FL 33602

Phone: (813) 229-1595

Fax: (813) 221-2350

Website: https://sacredheartfla.org/

ZIP Codes/Areas Served: 33602, 33603, 33606

St. Joseph Conference and Food Pantry

3012 W Cherry St

Tampa, FL 33607

Phone: (813) 877-5729

Website: https://stjosephchurchtampa.org/

ZIP Codes/Areas Served: 33607

Food Pantry Hours: 2nd & 4th Saturdays of the Month; 10-11:00am

Offers Assistance in English and Spanish

St. Mark Conference and Food Pantry

1924 Cross Creek Blvd

Tampa, FL 33647

Phone: (813) 907-7746

Fax: (813) 907-7556

Website: http://www.stmarktampa.org/

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ZIP Codes/Areas Served: 33647, 33543, 33613 (North Bearss/B.B. Downs)

Food Pantry Hours: Tuesdays, 3:00 - 6:00pm

St. Mary Conference and Food Pantry

15520 N Blvd

Tampa, FL 33613

Phone: (813) 961-1061

Fax: (813) 961-3782

Website: https://stmarytampa.org/

ZIP Codes/Areas Served: 33613,33548,33549,33559 (West of I-275 & B.B. Downs)

Food Pantry Hours: Tuesdays, 10:00 – noon

St. Patrick Conference and Food Pantry

4518 S Manhattan Ave

Tampa, FL 33611

Phone: (813) 839-5337

Fax: (813) 831-2778

Website: http://stpatrickparish.catholicweb.com/

ZIP Codes/Areas Served: 33611, 33616

Food Pantry Hours: By Appointment Only; Call 813-839-5337 x174

St. Paul Conference and Food Pantry

12708 N Dale Mabry Hwy

Tampa, FL 33618

Phone: (813) 961-3023 or (813) 264-3325

Fax: (813) 962-8780

Website: https://stpaulchurch.com/

ZIP Codes/Areas Served: 33618, 33624 (South of Erlich Rd.)

Food Pantry Hours: Mondays & Thursdays, 9:00 - noon

St. Peter Claver Conference and Food Pantry

1203 N Nebraska Ave

Tampa, FL 33602

Phone: (813) 223-7098 or (813) 530-6534

Fax: (813) 223-6520

Website: https://spclavertampa.wixsite.com/spcchurch

ZIP Codes/Areas Served: 33605, 33610

Food Pantry Hours: 2nd & 4th Saturdays of the Month; 8:00 - 9:30am

St. Timothy Conference

17512 Lakeshore Road

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Lutz FL, 33558

Phone: (813) 968-1077 x261

Fax: (813) 961-9429

Website: https://sainttims.org/

ZIP Codes/Areas Served: 33618, 33624, 33625, 33556, 33558 (North of Erlich and South of Co. Line Rd.)

St. Lawrence Parish Conference

5221 N Himes Ave. Tampa, FL 33614 5225 N Himes Ave., Tampa, FL 33614 Phone: (813) 875-4040 Fax: (813) 876-0491 Website: https://stlawrence.org/

ZIP Codes/Areas Served: 33614

East Hillsborough Church Conferences and Food Pantries

Prince of Peace Conference

702 Valley Forge Blvd.

Sun City Center, FL 33573

Phone: (813) 634-2328

Fax: (813) 633-6670

Website: http://www.popcc.org/

ZIP Codes/Areas Served: 33503, 33571, 33573, 33598

Food distribution address for The Society of St. Vincent de Paul - Hillsborough County, FL - East Hillsborough - Prince of Peace Parish Conference: Our Lady of Quadalupe 16650 Hwy 301 South Wimauma, Florida 33598

St. Anne Conference and Food Pantry

106 11th Ave NE

Ruskin, FL 33570

Phone: (813) 645-0304 or (813) 645-1714

Fax: (813) 645-5570

Website: http://www.saintanneruskin.org/

ZIP Codes/Areas Served: 33570, 33572

Food Pantry Hours: Wednesdays, 9:00 – noon

Our Lady of Guadalupe Food Pantry

16650 Hwy 301 South

Wimauma, FL 33598

Phone: (813) 634-2328 (Prince of Peace Conference)

Fax: (813) 633-6670 (Prince of Peace Conference)

ZIP Codes/Areas Served: 33503, 33571, 33573, 33598

Food Pantry Hours: Saturdays, 9:00 - noon

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Nativity Food Pantry

705 E Brandon Blvd

Brandon, FL 33511

Phone: (813) 376-8901

ZIP Codes/Areas Served: 33594, 33596, 33510, 33511

Food Pantry Hours: Thursdays, 1-2:00PM

St. Stephen Conference and Food Pantry

5049 Bell Shoals Rd

Valrico, FL 33596

Phone: (813) 689-4900 or (813) 325-6440

Fax: (813) 689-7492

Website: http://www.ststephencatholic.org/

ZIP Codes/Areas Served: 33511, 33534, 33547, 33569, 33594, 33596

Food Pantry Hours: Fridays, 10:30-12:30

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Holmes County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Jackson County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

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Jefferson County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

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Lake County

Catholic Charities Diocese of Orlando – Catholic Charities of Central Florida – Lazarus Dental Clinic (DENTAL ASSISTANCE ONLY)

Address	1321 Sunshine Ave, Leesburg, FL 34748
Phone	Phone: 352-787-6354, Ext. 276
Website	https://cflcc.org/css/lazarus-dental-clinic

Who We Are

Catholic Charities of Central Florida provides quality medical and dental care, free of cost, at several clinic locations in the Central Florida area. To be eligible, individuals must be uninsured and living at or below 200% of the Federal Poverty Level (https://aspe.hhs.gov/2021-poverty-guidelines). Volunteer health care professionals provide primary and specialty medical care and dental services in a caring environment under a “medical home” model. Adult primary care is provided at all locations. Pediatric care and other specialties vary by location. We partner with laboratories, diagnostic facilities, hospitals, and treatment centers to connect patients with low-cost options for these additional types of services. Administrative support is provided by numerous clerical volunteers. **This location offers dental care only.**

Each clinic is operated in partnership with local parishes and under the medical and dental guidance of volunteer directors. Our clinics have a silver rating from the NAFC Quality Standards Program (https://www.nafcclinics.org/content/NAFC-launches-membership-quality-standards).

By appointment only. To schedule an appointment, please call (352) 787-6354 (x276).

Catholic Charities Diocese of Orlando – Catholic Charities of Central Florida – St. Luke Medical & Dental Clinic (MEDICAL AND DENTAL ASSISTANCE ONLY)

Address	722 S Grove St, Eustis, FL 32726
Phone	Phone: 352-602-4640
Website	https://cflcc.org/css/st-luke-medical-dental-clinic

Who We Are

Catholic Charities of Central Florida provides quality medical and dental care, free of cost, at several clinic locations in the Central Florida area. To be eligible, individuals must be uninsured and living at or below 200% of the Federal Poverty Level (https://aspe.hhs.gov/2021-poverty-guidelines). Volunteer health care professionals provide primary and specialty medical care and dental services in a caring environment under a “medical home” model. Adult primary care is provided at all locations. Pediatric care and other specialties vary by location. We partner with laboratories, diagnostic facilities, hospitals, and treatment centers to connect patients with low-cost options for these additional types of services. Administrative support is provided by numerous clerical volunteers. **This location offers medical and dental care.**

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Each clinic is operated in partnership with local parishes and under the medical and dental guidance of volunteer directors. Our clinics have a silver rating from the NAFC Quality Standards Program (https://www.nafcclinics.org/content/NAFC-launches-membership-quality-standards).

By appointment only. Evening hours available. To schedule an appointment, please call (352) 602-4640.

Society of St. Vincent de Paul Orlando (Lake County Conferences)

Address	352-589-2603, 218 Ocklawaha Avenue Eustis, FL 32726
Phone	Helpline 407.889.4706 352-589-2603
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

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Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Lake County St Vincent de Paul conferences are:

ST. MARY OF THE LAKES - EUSTIS

ST. TIMOTHY - LADY LAKE

352-753-1455

1351 Paige Place, Lady Lake, FL 32159

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Lee County

Society of St. Vincent de Paul Resurrection Conference (Lee County Conference)

Website	http://www.svdpthriftcapecoral.org/

Society of St. Vincent de Paul Resurrection Conference 8051 Cypress Lake Dr. Fort Myers, FL 33919 239-600-6749

St Vincent DePaul Society

Members of the Society of St. Vincent de Paul (or Vincentians) are men and women who strive to grow spiritually by offering person to person service to individuals in need. Our members come from all backgrounds, but all of us are blessed with an awareness that our blessings (time, talent, and treasure) are to be sharing with our brothers and sisters in need.

The Society of St. Vincent de Paul offers tangible assistance to those in need on a person to person basis. It is this personalized involvement that makes the work of the Society unique. This aid may take the form of intervention, consultation or often through direct dollar or in-kind service. An essential precept of the Society's work is to provide help while conscientiously maintaining the confidentiality and dignity of those who are served. The Society recognizes that it must assume, also, a role of advocacy for those who are defenseless and voiceless. Some 12,000,000 persons are helped annually by Vincentians in the United States.

St. Vincent de Paul Society is deeply honored to serve God's poor. We are grateful for the kindness shown to us by Msgr. McNamara and the parish staff. SVDP sees families here at Resurrection of Tuesdays and Thursdays. We make home visits as needed.

The needs of the poor are overwhelming! We offer prayer when meeting those in need. We assist with prescriptions, rental assistance, FPL, and water bills. We provide food, diapers, personal care items. Our thrift shop provides clothing and furniture. We work with the homeless to provide temporary shelter to give them a hand up to a better life.

- **Society of St. Vincent De Paul Thrift Store** Visit http://www.svdpthriftcapecoral.org for more information on the organization; on DISCOUNT DAYS for seniors, veterans, and everybody; and more. Phone numbers: 239-573-0217, 239-573-0229.

ST. VINCENT DEPAUL SOCIETY EMERGENCY ASSISTANCE PROGRAM

If you are in need of assistance, please call 239-600-6749 for an appointment. Our hours of operation are: Tuesdays and Thursdays by appointment only.

The St Vincent de Paul Society provides emergency assistance to individuals and families in need. Assistance is provided for utility bills, prescription drugs, clothing and other emergency needs as funds are available. Clients are generally eligible for assistance on an as needed basis, following an interview with a SVDP representative (Vincentian). The society also maintains a small food pantry and emergency food is also provided on an as needed basis as long as supplies are available. **Financial Assistance Eligibility** There are eight St. Vincent de Paul Conferences in Lee County. The Church of the Resurrection Conference

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provides assistance for those who reside within the following boundaries (view a map at https://www.resurrectionch.org/st-vincent-depaul-society):

- Northern Boundary: Cape Coral bridge eastward on College Parkway to US 41: continue north along US 41 to Crystal and then east to Metro Parkway.
- Eastern Boundary: Begin where Cystal intersects with Metro Parkway; follow Metro Parkway south to its imaginary intersect with Alico Road.
- Southern Boundary: Begin where Alico intersects with the imaginary intersect with Metro Parkway then west along Alico Road to the imaginary extension of Bass Road.
- Western Boundary: Cape Coral Bridge south to Griffen Blvd., east to McGregor, north to A&W Bulb Road then south to Gladiolus, east to Bass Road and south on Bass Road to Alico Road.

Food Assistance Eligibility The St. Vincent de Paul Society is staffed 100% by volunteers, your neighbors from within the Church boundaries. We are anxious to assist you with your immediate emergency needs. On some occasions we may be able to refer you to other community agencies if we are unable to provide help. You are encouraged to contact the United Way phone number for Lee Country 211. They may be able to refer you to other community agencies who may be able to assist you. **Office Hours** The Society is open Tuesday and Thursday by appointment only for food and/or problem assistance. We are located at the Resurrection Church Parish Center. Please call 239-600-6749 for an appointment. An appointment is necessary. For clients who wish to discuss their needs, our phone number is 239-600-6749. **Documentation Requirements** Clients requesting assistance should have or bring a photo ID and a copy of their current utility bill, drug prescription or other documents that relate to the nature of their request for assistance.

Society of St. Vincent de Paul St. Andrew Conference (Lee County Conference)

Address	2628 Del Prado Blvd. S., Cape Coral, FL 33904
Website	https://www.standrewrcc.org/svdp
Email	capesvdp@gmail.com

St. Andrew Catholic Church

Help Line: 239-772-3543 Website: https://www.standrewrcc.org/svdp

Facebook: https://www.facebook.com/SaintVincentdePaulCapeCoralFlorida

Email: capesvdp@gmail.com

HOW CAN I GET HELP?

Any request for assistance begins with a call to our Help Line at (239) 772-3543. If no one is in the office, leave us a message with your name, address, and phone number where we may contact you. For more details regarding our assistance process, click here (https://www.standrewrcc.org/svdp). You can also see a list of our Frequently Asked Questions (FAQ) by clicking here (https://www.standrewrcc.org/svdpfaq).

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All requests for assistance begin with a call to our Help Line at (239) 772-3543.

Todas las solicitudes de asistencia comienzan con una llamada a nuestra Línea de Ayuda al (239) 772-3543.

- Our Help Line and office is staffed by a limited number of volunteer Vincentians, so you may have to leave us a message on our answering service.
  - It is extremely important that when you leave a message to **speak slowly and clearly**, leaving your name, address, phone number, and brief description of the type of assistance you are requesting.
    - We will be unable to call you back if we cannot understand your message
    - Tenemos algunos voluntarios que hablan Español, para que puedas dejar tu mensaje en Español.
- A Vincentian worker will call you back, usually the next business day, and take some preliminary information from you including:
  - Confirming basic information such as name, address, phone number, email address, ID number/type, birthdate, and ethnicity
    - A summary of your household income and expenses
    - A list of all people living in your household along with dates of birth and relationships
    - Utility account information if requesting utility assistance
    - A detailed description of what you are requesting and why
    - **All of this information is confidential and is protected in our encrypted, digital neighbor database**.
- The Vincentian will then make an appointment with you for a home visit so we can further assess your needs. If, as in the case of the pandemic, a home visit is not possible, all information will be taken over the phone or by meeting outside in your driveway.
- If the Vincentian has enough information to assess your need, he or she will let you know; otherwise, they may have to call you back or visit you later if they need to validate information or contact a utility company on your behalf. **Assistance is granted based on the best judgment of the Vincentian working with you; there is no appeal process and assistance is never guaranteed**.
  - **UTILITIES**: Note that we can only pay past due amounts; how much we can pay—**if any**—depends on your circumstances and on ours. Additionally, **the utility account must be in your name**. We cannot pay past due amounts on third-party accounts. Finally, **we are unable to pay utility deposits**; this is your responsibility.
    - If the Vincentian decides he or she needs additional guidance, they will consult our Conference leadership and get back to you as soon as possible. Same day service is not always possible.

Neighbors requesting assistance are reminded that the St. Vincent de Paul Society provides a **hand-up**, **not** a hand-out. Be prepared to work with the Vincentian in discussing what actions you will take to resolve your situation moving forward.

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Society of St. Vincent de Paul St. Francis Xavier - St. Therese Conference (Lee County Conference)

Address	2073 Lafayette Street, Fort Myers, FL 33901
Website	https://stfrancisfm.org/st-vincent-de-paul/
Email	svdpsfxc@gmail.com

239-334-9225

svdpsfxc@gmail.com

OUR MISSION The Society of St. Vincent de Paul is a Catholic outreach organization of St. Francis Xavier and St. Therese Catholic Churches. We are an equal opportunity provider whose primary mission is to provide fresh food and financial assistance to needy families. SVDP is located at 2073 Lafayette Street in downtown Fort Myers at the intersection of Lafayette Street and Grand Avenue.

FOOD PANTRY OPERATIONS

Our Food Pantry is open on every Friday from 9:00 a.m. until 11:00 a.m. Clients should park in the grass field east of Grand Avenue. Each client will be given a number to identify their place in the food pantry line.

Handicap service begins at 10:00 a.m. This is a convenience and safety policy as food truck delivery and unloading takes place earlier in the day. Handicap clients receive the same food as everyone else. They are served outside the front of the pantry and are issued a special handicap food card.

FINANCIAL ASSISTANCE

Our office is open every Thursday from 9:00 a.m. to 11:00 a.m. for financial assistance. Clients must complete the Client Record Form and provide supporting documents to go through a screening process. Eligible clients must reside within the St. Francis Xavier Parish boundary, west of Ortiz and north of Carrell or within the St. Therese Parish boundary in North Fort Myers. Clients do not have to be members of the parishes.

SVDP expects to handle up to 35 interview screenings each Thursday morning. Screenings are on a first come, first serve basis. We do not provide, deposit, rent, mortgage and out of state transportation assistance. Download and print the Client Record Form: https://uploads.weconnect.com/mce/1c6637a8f2e1f75e06ff9984894d6bd16a3a36a9/Client%20Record%20Form%20V2.2.pdf

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Society of St. Vincent de Paul – Our Lady of the Light Conference (Lee County Conference)

Address	19680 Cypress View Drive, Fort Myers, Florida 33967
Phone	Phone: (239) 690-6685 Call: 239-690-6685
Website	https://ololsvdp.org/

Our Lady of the Light Conference

Website: https://ololsvdp.org/

Need Help? Contact Us for Assistance

Please read all the information below before calling our office for assistance.

Our office is staffed Monday–Friday between 8:00am and 10:00am. If you are calling while we are helping another client or when we at not in the office, please leave a message:

- Speak slowly and clearly
- Spell your name for us
- Leave your telephone number
- Give us your address and zip code
- Give us a brief description of your situation and your need e.g., food, rent/mortgage, utilities, medications and the approximate dollar value.

You will receive a call back during business hours that day or the next weekday morning.

Our Service Area

The Saint Vincent de Paul Conference at Our Lady of Light Catholic Community provides assistance for people residing in our geographical boundaries:

- Alico Road South to Coconut Road
- Gulf of Mexico East including Estero and San Carlos Park (Excluding Fort Myers Beach)
- Support can be provided to members of Our Lady of Light parish living outside the geographical boundaries of the parish.

Our Services

- **Food:** Sometimes a family cannot consistently put food on the table. The Food Pantry at Our Lady of Light Conference provides both fresh and non-perishable food and household items to our neighbors in need. Food is available every two weeks.
- **Rent/Mortgage:** We must verify the status of the account prior to providing help. If we can assist you, we make payments directly to the owner/agent only.
  - **For Rental:** You need to provide a copy of a bona fide lease or rental agreement that must contain the following:
    - The name, address and telephone number of the landlord/agent
  - **For Mortgage:** You need to provide the following:
    - The mortgage account number
    - The name, address and telephone number of the owner/agent

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- **Utilities (Electric & Water):** For help with your electric and/or water bills, please contact us AFTER your final notice, but BEFORE shutoff. We make payments directly to the utility company. Please note the following:
  - We do not pay deposits for utilities
  - Provide the account number and the name of the account holder
  - We do not normally pay telephone bills. Rare exceptions are made for medical reasons.
- **Prescription Medications:** If you are unable to pay for medically necessary prescriptions, we need the following information:
  - Your name and birthdate
  - The name of the medication
  - The name, address and telephone number of the pharmacy you use
  - Whether you can pick up the prescription or will need it delivered
- **Clothing, Furniture, Other Household Goods:** The Our Lady of Light Conference of the Society of Saint Vincent de Paul has implemented a voucher system to allow community members in need to shop at several thrift stores in the local area.
  - **Our Lady of Light Thrift Store** 24600 S. Tamiami Trail Bonita Springs, FL 34134 239-992-1576
  - **Saint Vincent de Paul Thrift Store** 2023 Del Prado Blvd South Cape Coral, FL 33990 239-573-0217
- "**Step Forward" Assistance:** The "Step Forward" Assistance Program has been developed to provide additional assistance to support families/ individuals who seek to improve their current situation and want to move economically forward. It is intended to help provide sustained change to individuals/ families who demonstrate the ability and capacity to stand on their own after additional assistance. Taking specific steps to help improve their current living situation, they move towards a more stable and sustainable living environment and life.

St. Cecilia's Conference of the Society of St. Vincent de Paul (Lee County Conference)

Website	https://saintcecilias.org/st-vincent-depaul-society/
Hours	Hours: Tuesdays from 1-3 p.m.

St. Cecilia's Conference of the Society of St. Vincent de Paul 5632 Sunrise Drive Fort Myers, FL 33919 239-936-3635 https://saintcecilias.org/st-vincent-depaul-society/

SVdP at SCCC

Members of the Society of St. Vincent de Paul (or Vincentians) are men and women who strive to grow spiritually by offering person to person service to individuals in need. Our Society exist and help those in need by your donations only.

If you are interested in more information or volunteering for St. Cecilia's Conference of the Society of St. Vincent de Paul, please call 239-936-3635 ext. 133 and someone will contact you.

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Our Service Center is opened on Mondays and Thursdays from 1 to 2 p.m. If you need assistance, and cannot come in on Mondays or Thursdays, please call 239-936-3635 ext. 133 and someone will return your call to make an appointment.

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Leon County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Levy County

Catholic Charities Bureau, Inc. – Diocese of St. Augustine – Catholic Charities Gainesville

Address	1701 NE 9th Street, Gainesville, FL 32609
Phone	Phone: 352-372-0294
Website	https://www.catholiccharitiesgainesville.org/
Email	jdixon@ccgnv.org, smiller@ccgnv.org
Counties served	Alachua, Bradford, Dixie, Gilchrist, Levy

Catholic Charities Diocese of St. Augustine – Catholic Charities Gainesville

Fax: 386-754-5325

Facebook: https://www.facebook.com/CatholicCharitiesGainesville Office Hours: Monday – Friday: 9:00am – 4:30pm

ABOUT US

For more than 46 years, Catholic Charities Gainesville has served the local communities of Alachua, Bradford, Dixie, Gilchrist, and Levy counties with charitable services. Our fundamental belief is that we have a responsibility to care for those in need by meeting basic human needs, restoring dignity, and assisting toward self-sufficiency.

By providing emergency financial assistance, food assistance, community outreach services, poverty reduction and housing assistance, we are putting our beliefs into action to transform lives.

PROGRAMS AND SERVICES

- **BRIDGES TO PROSPERITY: ADDRESSING POVERTY FROM A PERSONAL AND SOCIETAL PERSPECTIVE**
  - The Bridges to Prosperity program is a three-part program that views poverty from a personal and societal perspective. The pillars of the program consist of teaching financial fitness, sharing insight on getting ahead and staying on track, and matching graduates with community allies to work toward their goals.
  - We work with each client individually to create a spending plan and build smart financial habits to help achieve their goals and overcome their obstacles, all while offering education on the cycle of poverty and its impact on communities.
    - **Part 1: Financial Fitness** This four-week course is designed to help people find extra dollars every month to save, create a spending plan, and avoid falling into money and credit traps.
- **Part 2: Getting Ahead in a "Just Getting By" World** This 15-week course digs deeper into the causes of poverty and its impacts on the community and the individual. We work with the client to establish objectives and goals to help them become self-sufficient.
- **Part 3: Community Allies**

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This portion of the program involves matching the graduates up with community Allies to work together toward the goals set out in part 2.

For more information, contact Rev. James Dixon at 352-372-0294, ext. 434 or jdixon@ccgnv.org

- **EMERGENCY ASSISTANCE: PROVIDING BASIC NEEDS TO THOSE ON THE BRINK OF HOMELESSNESS**
  - Our Emergency Assistance Program (EA) is a recognized and proven way to prevent homelessness in Gainesville and surrounding counties. Our program serves those in our community who are struggling to pay utility bills, rent/mortgage payments or need food assistance. By aiding them with these basic needs, we ensure they can stay safely in their homes.
  - Our food pantry currently provides about 850 pounds of food per week, serving more than 1,000 people per month. Families struggling to make ends meet can visit our pantry once per month. We provide food packages nutritionally balanced to meet the needs of each family or individual, including specialized foods for those who have diabetes as well as bags for homeless clients that take into consideration a person's ability to cook.
  - Our agency also offers limited financial assistance to help with rent, mortgages, utilities, and prescriptions. In 2020, we provided more than 809 individuals in need with financial assistance through support from community partners like United Way of North Central Florida.

For more information contact Sabrina Miller smiller@ccgnv.org 352-372-0294, Ext. 438

- **ENGLISH AS A SECOND LANGUAGE (ESOL): HELPING THOSE LEARNING TO SPEAK ENGLISH AS A SECOND LANGUAGE**
- Through our English as a Second Language (ESOL) program, we provide learning resources to those who are not native English speakers.
- Our English Language Literacy Program is designed to help anyone who is looking to learn or improve their skills in English comprehension and usage. Our small and personal classroom environment is designed to meet multi-level needs and understanding of the English language. Our twice weekly classes are taught by Certified ESL instructors with over twelve years of experience.

For more information contact Pat Rayos prayos@ccgnv.org 352-372-0294, Ext. 421

- **HOPWA AND ELIGIBILITY: CONNECTING THOSE IN NEED WITH HOUSING ASSISTANCE**
- Catholic Charities Gainesville is a provider of Housing Opportunities for Persons With AIDS services in partnership with the U.S. Department of Housing and Urban Development.
- Our team assists clients with housing, emergency assistance to prevent homelessness, and supportive services for low-income persons and families living with HIV/AIDS including:
- Case Management
- Referrals
- Group Counseling
- Caregiver Services

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For more information or see if you qualify, please contact Susan Frizzell sfrizzell@ccgnv.org 352-372-0294, ext. 427

- **RURAL MOBILE OUTREACH: DISTRIBUTING FOOD TO THOSE LIVING IN RURAL AREAS IN OUR FIVE-COUNTY SERVICE AREA**
- Our Rural Mobile Outreach program provides basic necessities to those in rural areas who are struggling. Most often, these are children and the elderly. Without reliable transportation to visit us for assistance, these individuals and families would have no way to get the help they need. Instead, we bring support directly to them, providing food, toiletries, school supplies and more to keep them on their feet.
- The Mobile Outreach Clinic has partnered with Catholic Charities of Gainesville to further extend it's mission and outreach to other communities including Micanopy and Hawthorne through the Rural Mobile Outreach Program. They will be serving these areas on a rotating basis every Tuesday of the month. Please contact them at (352)273-5329 for more information or to schedule an appointment! See https://www.catholiccharitiesgainesville.org/news for schedule details.

For more information, contact John Harris at Jharris@ccgnv.org or 352-372-0294, ext. 435

- **WEEKEND HUNGER BACKPACK PROGRAM: HELPING PROVIDE STUDENTS WITH NUTRITIOUS MEALS SO THEY CAN FOCUS ON LEARNING**
- The Weekend Hunger Backpack program is a relief program that provides meals to children who don’t have reliable access to food during the weekends and rely on their weekday lunches from school. Our program strives to provide more than 700 children each week with the food they need to stay healthy, happy and successful in the classroom. On average, it costs about $6 to feed a child over the weekend.
- We welcome the community’s support for this program and accept donations of nutritious and kid-friendly food during the school year. The following are some of our most urgently needed items:
- Canned meat: tuna, chicken, vienna sausage
- Canned goods: fruit, ravioli, vegetables, beans, soup, chili w/ beans
- Juice boxes
- Macaroni & cheese
- Pudding & Jell-O packs
- Snack crackers
- Raisins
- Applesauce
- Fruit Chews
- The foods above were recommended by local nutritionists and food pantries as “kid-friendly” nutritious food items that are easy for a child to carry (no glass please). The “Wish list” is provided to help guide your search for food. However, these are ONLY suggestions. We WILL accept other food not included on this list.

For more information contact Courtland Conner at cconner@ccgnv.org 352-372-0294, Ext. 436

- **ADOPTIONS & PREGNANCY ASSISTANCE: CONNECTING FAMILIES WITH PREGNANCY COUNSELING AND ADOPTIVE SERVICES**

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- Catholic Charities Gainesville provides services designed to help preserve and protect the life of the child, provide care for women and their children, and to assist in the building of families through adoption.
- The program provides multiple services including:
- Life-affirming pregnancy counseling to clients that may include education and referrals
- Adoption services to pregnant women and adoptive families with the focus on securing the best parenting plan for the child
- Post-legal adoption services including lifetime counseling to the birth mother as needed and search assistance as requested by any member of the adoption triad
- Home Studies to couples that are seeking adoption with other adoption agencies and attorneys are needed
- Adoption education to the community

Please visit the Caring Choices website or call (866) 901-9647 for more information.

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Liberty County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

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Madison County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Manatee County

Catholic Charities Diocese of Venice, Inc. – Sarasota and Manatee County Administrative Offices

Address	5055 North Tamiami Trail, Sarasota, FL 34234
Phone	Phone: 941-355-4680
Email	joan.pierse@catholiccharitiesdov.org
Counties served	Manatee, Sarasota

Fax: 941-359-8374

Email: joan.pierse@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Sarasota and Manatee counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Early Learning Education**

St. Martha's Early Learning Center of Catholic Charities offers the Creative Curriculum for Preschool Program where children are encouraged to explore science, math, reading, writing, art, technology, and music through indoor and outdoor learning centers. The development of fine and gross motor skills and the enhancement of social and emotional skills also are part of the learning experience. Students engage in monthly field trips, nutrition activities, and summer camp. The center received a 4.5 Star Rating from the Early Learning Coalition Look for the Stars Program.

- **Senior Services**

Catholic Charities offers Senior Services to residents living in Villa San Marcos in Venice and Holy Cross Manor I and II in Palmetto. Seniors receive ongoing case management and support to help them remain active and healthy.

- **Affordable Housing**

Catholic Charities provides two affordable housing complexes in Sarasota called St. Dominic Manor and St. Monica Residence for low-income families and individuals. A residence for a needy veteran and his or her family also is available through Catholic Charities at the Veterans House.

- **Financial Assistance**

Catholic Charities provides Financial Assistance to people who are in an economic crisis which can be solved with short-term help. One-time assistance can be given for past-due mortgage, rent, utilities, and security deposits, or the cost of car repair, medical bills, relocation fees, or prescriptions.

- **Immigration Services**

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Catholic Charities is accredited by the Board of Immigration Appeals (BIA) to provide affordable and quality Immigration Services. BIA certified counselors help clients with application preparation, support documentation, and referral services. Immigration Services include assistance in reuniting separated families, permanent residency adjustment, work authorization, consular processing, and United States citizenship.

- **Refugee Services**

Refugees resettling into the community can receive assistance through Refugee Services at Catholic Charities with coordination of sponsors and starting a new life. Refugees also are connected with prospective employers and matched to appropriate job opportunities to help them achieve self-sufficiency.

- **Shelter and Services for Homeless Families**

Our Mother's House of Catholic Charities offers a two-year residential program for mothers and children who are at risk of becoming homeless. The program provides on-site child care and ensures that the mothers and children receive the services they need to lead independent lives through education, vocational training, and personal growth.

The Catholic Charities Family Haven is an emergency shelter for families with children who are homeless. Families also receive case management services and transitional housing to assist them with the goal of becoming permanently housed.

- **HIV/AIDS Services**

Bethesda House of Catholic Charities provides compassionate support services for persons living with HIV/AIDS disease. Services include a nutrition center, clothing bank, laundry, and shower facilities along with support groups, counseling, case management, transportation assistance, job referral, and training, linking to medical services, and financial assistance.

Casa San Jose of Catholic Charities is an all-male residential facility that offers housing to individuals who are at risk of becoming homeless. Residents work to obtain optimal living standards and have access to the services available at Bethesda House.

- **Professional Counseling**

Licensed therapists at the Catholic Charities Counseling Center offer individual, couple, and family counseling. The program focuses on the mental health needs of the client such as relief from depression, anger, conflict, loss and transition, trauma, abuse, substance abuse, anxiety, aging, or self-esteem issues. Catholic Charities accepts insurance and operates on a sliding-fee scale.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

Society of St. Vincent de Paul – St. Joseph Conference – Bradenton, FL (Manatee County)

Website	https://www.svdp-manatee.org/
Email	stjsvdpaul@gmail.com

St. Joseph Conference 2704 33rd Ave West, Bradenton, FL 34205 Phone: (941) 755-4188 FAX: (941) 753-4443 Email: stjsvdpaul@gmail.com

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Our Services

Power and water utility bill payment assistance

This charitable tradition started with our founder Bl. Frederic Ozanam in the early 19th century in Paris. As a student he shared his firewood with a person in need. Last year we helped over 400 families and individuals, our brothers and sisters, with their utility bills. In most cases we were their last resort.

Food assistance through St. Joseph Food Pantry

Last year our sister organization, located in the same building, provided food packages to 21,000 families in need, many of whom were referred by us.

Prescription drug payment assistance

We provide payment assistance for those who are temporarily unable to cover the cost of an essential prescribed medication.

Halfway House housing assistance

We support individuals with substance abuse issues who are verifiably moving toward rehabilitation and are transitioning back to society.

GED tuition assistance

We provide tuition assistance to support individuals who are committed to advance their education by obtaining a GED diploma.

Referral service

If we are unable to provide assistance in a particular situation we will refer our clients to other agencies with relevant expertise and resources.

SVdP Thrift Store vouchers

We provide SVdP Thrift Store vouchers to support needy families and individuals with furniture, clothing and other items based on availability at the store (1111 8th Ave. W. Bradenton, Fl.)

Gift and debit cards

On a limited basis and in conjunction with other assistance we provide gift cards for gasoline and sundries, and bus passes for those who have no other means of transportation.

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Marion County

Catholic Charities Diocese of Orlando – Catholic Charities of Central Florida – La Guadalupana Medical & Dental Clinic (MEDICAL & DENTAL ASSISTANCE ONLY)

Address	11185 West Hwy 40, Ocala, FL 34482
Phone	Phone: 352-509-6996
Website	https://cflcc.org/css/la-guadalupana-medical-dental-clinic/
Email	bluquis@cflcc.org

Website: https://cflcc.org/css/la-guadalupana-medical-dental-clinic/

Who We Are

Catholic Charities of Central Florida provide quality medical and dental care, free of cost, at several clinic locations in the Central Florida area. To be eligible, individuals must be uninsured and living at or below 200% of the Federal Poverty Level (https://aspe.hhs.gov/2021-poverty-guidelines). Volunteer health care professionals provide primary and specialty medical care and dental services in a caring environment under a "medical home" model. Adult primary care is provided at all locations. Pediatric care and other specialties vary by location. We partner with laboratories, diagnostic facilities, hospitals, and treatment centers to connect patients with low-cost options for these additional types of services. Administrative support is provided by numerous clerical volunteers. **This location offers medical and dental care.**

Each clinic is operated in partnership with local parishes and under the medical and dental guidance of volunteer directors. Our clinics have a silver rating from the NAFC Quality Standards Program (https://www.nafcclinics.org/content/NAFC-launches-membership-quality-standards).

La Guadalupana Medical & Dental Clinic

La Guadalupana has the mission to provide free Medical and Dental care to uninsured individuals with an income of 300% or less of the Federal Poverty guidelines living in Marion County. Clinic services included:

Medical – Primary care, labs, mammogram orders, CT, MRI, and X-Ray orders. There will be a reduced charge for labs or any medical order procedure.

Dental Clinic – The Dental Clinic (when available) is for basic dental procedures such as extractions, abscesses, checkups, and fillings. We are NOT offering root canals, no cosmetics procedures, no orthodontist treatment, no cleaning.

*****THE MEDICAL AND DENTAL SERVICES IS ONLY FOR THE MARION COUNTY RESIDENTS. Proof of living and ID will be requested at the time of the appointment.**

New patients must complete the eligibility process before scheduling an appointment. For questions or requirements please call 352-509-6996 or bluquis@cflcc.org

Appointment required 352-509-6996. Please leave a message and we will contact you to complete a screening.

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Ocala Electric Utility - Utility Bill Assistance

- **Brothers Keeper** of Marion County provides financial assistance with partial payment of rent that can be made due to those eligible. The agency may be able to assists with partial payment of additional expenses as well, such as the OEU (city of Ocala) utility bills. Programs for health care are also offered, as the agency may provides $50 maximum in prescription assistance once every 6 months to those eligible for help. Last, but not least clothing and food can be offered. Call the Ocala Florida agency at (352) 622-3846, or read more Brother's Keeper assistance programs.
- **Salvation Army** of Marion County provides numerous social service programs. Some of the resources offered include utility bill assistance. There is also free or clothing, furniture and household items are for sale from the Thrift Store for those qualified individuals who are needing assistance with obtaining affordable clothing or furniture.

Society of St. Vincent de Paul Orlando (Marion County Conferences)

Address	352-245-4700, 7081 SE HWY 42, Summerfield, FL 34491
Phone	Helpline 407.889.4706 352-245-4700
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

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All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Marion County St Vincent de Paul conferences are:

ST MARK THE EVANGELIST - SUMMERFIELD

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Miami-Dade County

Society of St. Vincent de Paul St. Patrick Catholic Church Conference (English/Spanish)

Address	3716 Garden Ave., Miami Beach, FL 33140
Phone	Phone: (305) 531-1124
Website	https://stpatrickmiamibeach.com/church/st-vincent-de-paul/
Email	parish@stpatrickmiamibeach.com

Fax: (305) 538-3203

Email: parish@stpatrickmiamibeach.com

The **Society of St. Vincent de Paul** at St. Patrick's follows Christ's call to serve the poor, the suffering, and the deprived. Here at St. Patrick's the work of the St. Vincent de Paul Society focuses on serving the needs of those in our Miami Beach community who are experiencing food and housing insecurity.

Every Saturday morning the Food Pantry distributes food bags and meals to between 150 and 200 individuals and families. The Emergency Assistance Program provides emergency financial help to those on the brink of homelessness through emergency rent, utilities, and essential medication support.

We invite you to participate in Christ's call to serve the poor and marginalized through your generous donations to the Society of St. Vincent de Paul at St. Patrick's. Also, through prayer and reflection, please give consideration to becoming a volunteer in this ministry to the poor among us.

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Okaloosa County

Catholic Charities of Northwest Florida – Fort Walton Beach Office

Address	11 First St. SE, Fort Walton Beach, FL 32548
Phone	Phone: 850-244-2825
Counties served	Okaloosa, Walton

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Orange County

Seniors First, Inc. - In-Home Care Program – Seniors Only

Counties served	Orange, Polk, Seminole

In-Home Care

If given the choice, older adults want to remain living in their own homes for as long as possible. Each year, we provide nearly 300,000 hours of care to seniors to help them remain at home and avoid or delay nursing home or similar placements.

We assist low-income, home bound seniors aged 60+ in Orange, Seminole & Polk Counties with daily activities that have become difficult due to declining mobility and health. This includes clients referred to us who are at high risk of abuse, neglect or exploitation. Clients are charged on an income-based fee scale**. Key services include the following:**

Care Management:

A custom care plan is created for each individual. A package of essential supportive services, in-home and community**-**based, is coordinated by a care manager who monitors the senior's needs on a regular basis.

Homemaker Service

Our homemakers provide light housekeeping and home management services such as laundry, shopping assistance and meal preparation.

Personal Care Assistance

Bathing, dressing, feeding, shaving and walking assistance.

Companionship

Our companions relieve loneliness for isolated seniors by providing socialization, conversation and assistance with reading and personal tasks such as running errands and shopping.

Respite Care

A trained companion for your loved one to relieve caregivers for a few hours.

How to Apply

Learn more by calling us at 407-615-8987. If you meet preliminary program requirements, we will refer you to the Area Agency on Aging – Senior Resource Alliance to apply. There is a waiting list for these services**.**

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Seniors First, Inc. - Medical Equipment Program (Seniors Only)

Address	3711 Vineland Road, Orlando, FL 32811 (map)
Phone	T: 407-649-4100 F: 407-649-4200
Counties served	Brevard, Orange, Osceola, Polk, Seminole

Seniors First assists frail seniors and disabled adults to perform essential tasks of daily living with the help of safety devices, mobility equipment and medical supplies.

Eligibility

Any adult with an impairment living in Orange, Seminole, Osceola, Polk or Brevard County is eligible for this program.

Contact

Seniors First's Stepping Stone Medical Equipment Bank

Society of St. Vincent de Paul Orlando (Orange County Conferences)

Address	407-481-3223, 5125 S. Apopka Vineland Road, Orlando, FL 32819
Phone	Helpline 407.889.4706 407-481-3223
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry

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- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Orange County St Vincent de Paul conferences are:

HOLY FAMILY - ORLANDO

https://svdpholyfamily.org/

RESURRECTION - WINTER GARDEN

407-245-7307

1211 Winter Garden Vineland Rd., Winter Garden, Florida 34787 **ST. ANDREW -** ORLANDO

321-319-0063

801 N. Hastings St., Orlando, FL 32808

ST. JAMES CATHEDRAL - ORLANDO

407-648-9472

215 N Orange Ave Orlando, FL 32801

ST. JOHN VIANNEY - ORLANDO

407-826-4898

6200 S Orange Blossom Trl, Orlando, FL 32809

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Osceola County

Catholic Charities Diocese of Orlando – Catholic Charities of Central Florida – St. Thomas Aquinas Medical Clinic

Address	510 Brown Chapel Rd St. Cloud, FL 34769
Phone	Phone: 407-593-1256 To schedule an appointment, please call 407-593-1256.
Website	https://cflcc.org/css/st-thomas-aquinas-medical-clinic
Hours	Hours: Wednesdays – 4:00pm-9:00pm Who We Are

Catholic Charities of Central Florida provides quality medical and dental care, free of cost, at several clinic locations in the Central Florida area. To be eligible, individuals must be uninsured and living at or below 200% of the **Federal Poverty Level** (**https://aspe.hhs.gov/2021-poverty-guidelines**). Volunteer health care professionals provide primary and specialty medical care and dental services in a caring environment under a "medical home" model. Adult primary care is provided at all locations. Pediatric care and other specialties vary by location. We partner with laboratories, diagnostic facilities, hospitals, and treatment centers to connect patients with low-cost options for these additional types of services. Administrative support is provided by numerous clerical volunteers. **This location offers medical care only.**

Each clinic is operated in partnership with local parishes and under the medical and dental guidance of volunteer directors. Our clinics have a silver rating from the **NAFC Quality Standards Program** (**https://www.nafcclinics.org/content/NAFC-launches-membership-quality-standards**).

Seniors First, Inc. - Medical Equipment Program (Seniors Only)

Address	3711 Vineland Road, Orlando, FL 32811 (map)
Phone	T: 407-649-4100 F: 407-649-4200
Counties served	Brevard, Orange, Osceola, Polk, Seminole

Seniors First assists frail seniors and disabled adults to perform essential tasks of daily living with the help of safety devices, mobility equipment and medical supplies.

Eligibility

Any adult with an impairment living in Orange, Seminole, Osceola, Polk or Brevard County is eligible for this program.

Contact

Seniors First's Stepping Stone Medical Equipment Bank

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Society of St. Vincent de Paul Orlando (Osceola County Conference)

Address	407-791-5597, 1050 Celebration Avenue, Kissimmee, FL 34747
Phone	Helpline 407.889.4706 407-791-5597
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

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- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

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The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Osceola County St Vincent de Paul conference is:

CORPUS CHRISTI – KISSIMMEE

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Palm Beach County

Society of St. Vincent de Paul – Palm Beach County

Address	6801 Lake Worth Rd., Suite 216, Greenacres, FL 33467
Phone	Call (561) 444-2195 or email service@svdp-palmbeach.org. Call: (561) 697-9699
Website	https://www.svdp-palmbeach.org/
Email	service@svdp-palmbeach.org

The Society of St Vincent de Paul District Council of Palm Beach

For client assistance:

Call (561) 697-9699 (If it is busy, please leave a message. Assistance is provided by appointment)

For administration only:

The Society of St. Vincent de Paul is dedicated to aiding those less fortunate. Established in West Palm Beach we have aided the less fortunate for over 50 years. Many of those we helped were able to get back on their feet and start their lives a new.

Those in need are served by 15 local Conferences, a food distribution warehouse, a thrift store and several food pantries. The Society also supports twinning projects which assist the needy in Haiti and other areas of Latin America as well as local projects in Pahokee and Indiantown.

HOW DO WE HELP OUR FRIENDS IN NEED?

Thank you for the opportunity to present our programs. Over the last year the Society has continued to fill in the gaps which our social service agencies have not been able to cover. Over 3,000 people in need are referred to the Society by the County 211 emergency agency and other agencies each year. These families need emergency assistance with food, rent, electric, medicine and many other types of assistance.

Several times a week, we receive calls from homeless families many of whom are living in their cars. These friends in need are referred to the Lewis Center which is the County's homeless processing center. Many come back to us because the Lewis Center has a long waiting list and cannot always provide the necessary services. St. Vincent de Paul is a member of the Palm Beach County Homeless and Housing Alliance.

REQUEST ASSISTANCE

Last year the Society answered over 3,500 calls for assistance. If you are homeless, near homeless or facing some other crisis, we are here to help.

Our members will make a home visit to discuss your needs. Assistance is provided by appointment.

HOME VISITS

The most basic activity of a Conference is the home visit where the needs can be determined and assistance arranged. Visits can be arranged by calling (561) 697-9699.

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OTHER ASSISTANCE

The Society members can often provide assistance with critical needs including utilities, rent, medicine and food. There is no work of charity foreign to the Society.

BULK FOOD PROGRAM

The Society delivers over 800 cases of food per month to support the needy. Food goes to our local Conferences, soup kitchens, food pantries and churches.

PALM BEACH COUNTY CONFERENCES:

Society of St. Vincent de Paul

St. Therese de Lisieux Conference

11800 Lake Worth Rd.

Wellington, FL 33449

https://www.svdp-palmbeach.org/

Society of St Vincent de Paul

Misión Cristiana Elim Conference

3757 S Military Trl, Lake Worth, FL 33463

https://www.facebook.com/IGLESIAELIMWPB/

Service in English and Spanish

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Pasco County

Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Dade City and Hudson Administrative Offices)

Address	37733 Meridian Ave., Dade City, FL 33525
Phone	Phone: (352) 521-1218 Phone: (727) 861-4840
Website	https://www.pascocountyfl.gov/services/community_development/index.php
Email	mborregowaterman@ccdosp.org

Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Dade City Administrative Offices)

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

Catholic Charities Diocese of St. Petersburg, Inc. – Pasco County (Hudson Administrative Offices)

12139 Majestic Blvd.

Hudson, FL 34667

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families

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- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.
    - **Arbor Villa Apartments**

Eighty (80) 2 bedroom/bath apartments located in east Pasco County. Well-maintained, hidden gem nestled away in the outskirts of Port Richey, within walking distance of shopping. For information, call (727) 697-3994.

- **Bethany Family Apartments**

Twelve (12) two-bedroom apartments located in Pasco County just off S.R. 52 in historic Dade City, by the high school. It is located close to the town, schools and shopping. For information, call (813) 443-5065.

- **Palm Island**

Twenty-one (21) 2 bedroom/2 bath apartment homes in New Port Richey in east Pasco County. Newly renovated and energy efficient. Remote location that is 5-10 minutes from the heart of town via auto. For information, call (727) 697-3994.

- **Pasco Family Shelter**

Established October 2021. The Pasco Family Shelter offers shelter, clothing, food, counseling and more to nine families at any given time. We are funded by the Pasco County Community Development Department and through private donations. We work closely with the Coalition for the Homeless of Pasco County, who vet clients and direct them to the shelter and assist us in moving them to the homes we find them. We also rely on the support of the community – from meal donations (Carrabba's Italian Grill – Port Richey, Our Lady Queen of Peace, St. James the Apostle, St. Peter the Apostle and more) to donations of clothing and household items (e.g., Society of St. Vincent de Paul Thrift Store in New Port Richey) and Christmas Presents for the children (a former Catholic Charities client, Donna Miller, now a successful St. Petersburg realtor, who has been giving back to those in need for years).

- **Felicity House**

Four–month transitional shelter (28 beds) for women who are homeless. Clients are charged a nominal weekly fee. Case Managers help clients navigate services to gain employment and achieve housing stability. Referrals to outside services are provided, including mental health and substance abuse counseling, childcare referrals, employment and education assistance, life skills classes, and more. Staff are on-site 24-hours to provide assistance. How to Contact: (727) 861-4840.

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

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Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Pasco County**
  - **Pasco County H.E.A.R.T. 2.0 Assistance Program** The Pasco Board of County Commissioners is continuing this financial assistance program, Pasco H.E.A.R.T. Program*, for people experiencing economic hardship due to COVID-19. Pasco Community Development is partnering with several local non-profit agencies to help pay bills directly for renters in Pasco County who meet the Pasco H.E.A.R.T. Program guidelines. Bills eligible for payment include:
    - Rent (past, current and future)
      - Utilities (water & electric)

*To qualify for Pasco H.E.A.R.T. funding, you must be a U.S. citizen (or have legal status) and Pasco County resident, who meets the income guidelines of 80 percent or below of the Area Median Income and has been economically impacted by COVID-19. Those households who earn less than 50% of the Area Median Income, as well as applicants who have been unemployed for 90s days or more, will be prioritized.

Catholic Charities is no longer administering this program. However, use the link below to "learn more" and how to apply: https://www.pascocountyfl.gov/services/community_development/index.php

- **TECO Utility Assistance**

The TECO Share (click on "Share' to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- **For more information or questions about available financial assistance programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be forwarded to the first available Case Manager. Or you can reach us by phone: (352) 523-6958.**
  - **Catholic Charities FREE Medical Clinics What We Do:**
  - We work with volunteer medical professionals (physicians, nurses and other health and social service professionals) to provide FREE medical care, health promotion, and social services to the rural poor of eastern and southern Hillsborough County, and eastern Pasco County. Our clinics operate under the auspices of the State of Florida Department of Health Volunteer Health Care Provider Program targeting low-income households in need of healthcare coverage.

Who We Serve:

- We provide FREE services to patients who are unable to receive medical services because they are not covered by employer-provided or self-purchased insurance or other programs AND whose household income is below 200% of the Federal poverty level.

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Services *

* Primary Medical Care: follow-up & referrals * Acute Medical Care: secondary treatment for short-term illness * Routine Well Woman Exams: Gynecology Exams * Lab Work * Assist Patients Navigate Health Care System * Children's Physicals and Immunizations * Health Promotion and Disease Prevention * Health Screenings: high blood pressure & diabetes * Vision Screening * Dental referrals

* Not all services are available at each location, please call to confirm.

Contact Information

- Key Contact: Karen Pena, Clinic Administrator
- Telephone: Office: (813) 633-2576 Cell: (727) 338-8916
- Fax: (813) 970-0645
- Mailing Address:

Catholic Charities Free Medical Clinic – La Esperanza 16640 S. U.S. Hwy. 301, Ste. 1, Wimauma, FL 33598

Pasco County Clinics:

- **St. Andre Free Medical Clinic**

37733 Meridian Ave., Dade City, FL 33525 | (352) 521-1218

Society of St. Vincent de Paul – Pasco County

Address	7944 Grand Blvd., Port Richey, FL 34668
Phone	8014 State Road 52 Hudson, Florida 34667 Phone: (727) 819-5170
Website	https://svdppascofl.org/index.htm
Email	svdppasco@gmail.com, office@ladyqueenofpeace.org

The Society of St Vincent de Paul District Council of Pasco, Inc. (Thrift Store)

https://svdppascofl.org/index.htm Phone: 727-845-8283 FAX: 727-849-2421

Email: svdppasco@gmail.com

Our organization is made up of chapters called "conferences". Conferences are parish and/or community based groups of lay volunteers that provide direct services and referrals to the poor and needy individuals and families. By becoming personally involved in helping the poor in its community, conference members seek to grow and develop in their spiritual lives.

A conference works within the boundaries of the affiliated parish. Each parish conference determines programs that best service the needs of the community which can be limited by the number of members in a conference and the amount of donations received. Please contact the conference nearest to your place of residence.

Pasco County Conferences

Our Lady Queen of Peace Conference

5320 Shaw Street New Port Richey, Florida 34652 Phone: (727) 845-4955 Fax: (727) 841-6877

Website: www.ladyqueenofpeace.org/

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Email: office@ladyqueenofpeace.org

Pantry Hours: Monday, Thursday, Friday 10am - noon Tuesday, 12 - 2pm Wednesday, Saturday, CLOSED

St Anthony of Padua Conference

32832 St Anthony Way San Antonio, Florida 33576 Phone: (352) 588-2243 Website: saopccfl.org/

Pantry Hours: Saturday, 8:30am - 11am If you are requesting financial assistance with utilities, rent, etc. please call the St. Vincent de Paul Society at (352) 588-2243. Leave a message regarding the type of assistance needed and a call-back number. A representative will return your call within 24-48 hours.

St James the Apostle Conference

8327 Monarch Drive Port Richey, Florida 34668 Phone: (727) 862-8580 Website: www.stjamesportrichey.org/st-vincent-de-paul-society

Pantry Hours: Monday, Thursday, Friday 10am - Noon Tuesday 11:30am - 1:30pm Wednesday: CLOSED After interviewing with a staff member in our offices, we help all those living in our parish boundaries with food once a month. Once a year, we give some financial assistance for utilities, transportation, medicine and other miscellaneous aid. In speaking with our clients we share their concerns and encourage them with our prayerful spiritual support.

St Michael the Archangel Conference

Website: www.saintmichaelchurch.org/

Email: office@saintmichaelchurch.org

Pantry Hours: Monday, Thursday, Friday 10am - Noon Tuesday 11:30am - 1:30pm Wednesday: CLOSED After interviewing with a staff member in our offices, we help all those living in our parish boundaries with food once a month. Once a year, we give some financial assistance for utilities, transportation, medicine and other miscellaneous aid. In speaking with our clients we share their concerns and encourage them with our prayerful spiritual support.

- The **Resource Center** is co-located at this address in Module 5. Phone: (727) 868-8160

St Peter the Apostle Conference

12747 Interlaken Road Trinity, Florida 34655 **Phone:** (727) 807-3234 or (727) 264-8968 **Fax:** (727) 264-8969 **Website: sptatrinity.org/st-vincent-de-paul Email: office@sptatrinity.org**

Pantry Hours: Monday and Wednesday, 10am -1:00pm

The St Peter the Apostle St Vincent de Paul Society works to help people in need who live within the parish boundaries of the church. Our food pantry is open as per the listed days and times except holidays. We can also help financially with utility bills, rent, etc. for qualifying residents regardless of race, color, religion or creed.

St Thomas Aquinas Conference

8320 Old State Road #54 New Port Richey, Florida 34653 (727) 372-8600, EXT. 142 **Website: stanpr.org/st-vincent-de-paul/**

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Pantry Hours: Monday, & Thursday, 9:30am - 11:00am; 1:30pm - 3:30pm If financial assistance is needed, individuals should call the listed number and leave a message indicating their name, complete address, call-back number and the type of assistance needed. A SVDP volunteer will return your call.

St Vincent de Paul Conference

5010 Mile Stretch Drive

Holiday, Florida 34690

727-942-6659

Website: www.svdpfl.com/

Our Lady of the Rosary Conference

2348 Collier Parkway P.O. Box 1229 Land O' Lakes, FL 34639 Phone: (813) 949-6094

Website: ladyrosary.org/svdp

Pantry Hours: Thursday 9am - 11:30am Finances permitting, the conference is able to help with payment of utility, rent and other emergency items. If a client needs help, he or she should call the above listed number, and leave a call back number and a clear message stating the help needed. A SVDP representative will return the call. Any financial assistance requires a home visit.

St Rita Conference

14404 14th Street Dade City, Florida 33523 **Phone:** (813) 713-8323 **Website:** **stritaparish.org/**

Pantry Hours: Thursday, 10am – Noon

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Pinellas County

Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (Clearwater and St. Petersburg Administrative Offices)

Address	905 S. Prospect Ave., Clearwater, FL 33756
Phone	Phone: (727) 893-1313 Phone: (727) 893-1314
Website	https://pinellashope.org
Email	mborregowaterman@ccdosp.org

Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (Clearwater Administrative Offices)

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

Catholic Charities Diocese of St. Petersburg, Inc. – Pinellas County (St. Petersburg Administrative Offices – NO SERVICES PROVIDED AT THIS OFFICE)

Mailing Address: P.O. Box 40430, St. Petersburg, Florida 33743-0430

ABOUT US

Catholic Charities celebrated its 75th Anniversary in 2020! For those 75 years, Catholic Charities has worked in the Greater Tampa area providing strategic alliances, advocacy and a broad array of social services designed to support and preserve families and promote self-sufficiency.

The Agency serves all residents of Citrus, Hernando, Hillsborough, Pasco, and Pinellas counties regardless of race, creed, gender, national origin, handicapping condition or socioeconomic status.

PROGRAMS AND SERVICES

- **Shelters of Hope (Housing Services)** Catholic Charities provides over 1,800 units of affordable housing to qualified individuals and families. Provide shelter to over 400 individuals through 5 shelters.
- **We offer housing to:**
- Homeless men and women
- Homeless families
- Homeless veterans
- Female head of households suffering from abuse
- Female head of households with a positive HIV/AIDS diagnosis
- Low-income families
- Elderly adults with limited, fixed incomes
- Migrant farm worker families
- Immigrant families
- **Catholic Charities Family Housing** 12 family-friendly apartment buildings with 419 units throughout Pinellas, Hillsborough, Pasco, and Hernando counties. Three additional

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buildings (one in Citrus and two in Hillsborough counties) will add an additional 48 units by December 2022.

- **Fountain View**

Ten (10) 4 bedroom/2 bath apartments located in Pinellas County near downtown St. Petersburg (Pinellas County), on 13th Avenue South just west of 4th Street. Newly renovated. For information, call (727) 399-2500.

- **Pinellas Village**

One Hundred Twenty (120) 2 bedroom/2 bath apartments for families with children located in the heart of Pinellas County. For information, call (727) 399-2500.

- **Pinellas Hope Homeless Shelter**

Pinellas Hope, a program of Catholic Charities Diocese of St. Petersburg, opened on 10 acres of land provided by Bishop Robert N. Lynch and the Diocese of St. Petersburg. It was developed as a pilot program in December 2007 and continues to provide a comprehensive array of services and shelter to homeless individuals. Today, Pinellas Hope continues its mission of providing a safe living environment and the necessary support for homeless adults to become self-sufficient. Services include adult education, clothing ministry, feeding the hungry, medical respite, mental health resources, emergency shelter, and permanent supportive housing. Since its formation, Pinellas Hope has served over 15,000 people.

Contact:

5726 126th Avenue North

Clearwater, Florida 33760

https://pinellashope.org

(727) 556-6397 Office

- **Senior Housing (HUD 202)**

14 apartment buildings with 1,055 units for those 62 or older on a low-fixed income throughout Pinellas, Hillsborough, and Pasco counties. HUD 202 Low-Income Senior Service Housing located in Pasco, Pinellas and Hillsborough Counties. As the Management Agent we are responsible for the upkeep of the facilities, hiring and training of staff, working with the owner board, all accounting procedures, and partnering with HUD to create housing and allowing those we serve to age in place with pride and dignity.

Catholic Charities Community Development Corporation manages fourteen (14) of the Diocesan owned HUD 202 facilities with 1,055 rooms. **Contact Us**

Telephone: 727-893-1313, extension 151

Email: mborregowaterman@ccdosp.org

Mailing Address:

905 S. Prospect Ave.

Clearwater, FL 33756

- **Financial Assistance – Pinellas County**
  - **City of St. Petersburg – Rent & Utility Assistance**

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For individuals who require assistance due to circumstances not related to COVID-19, please complete the application here: https://www.ccdosp.org/rent-utility/

- **Duke Energy Utility Assistance**

For individuals who require utility assistance exclusively, Duke Energy has provided funds to assist you. Please complete the form here to determine if you are eligible for this assistance: https://ccdosp.jotform.com/form/202903751738155

- **Pinellas County – Rent & Utility Assistance**

None available presently. Check back at a later date.

- **TECO Utility Assistance**

The TECO Share (click on “Share’ to learn more) program is a financial assistance program sponsored by TECO (Tampa Electric). Its goal is to pay basic home energy expenses (electric and gas) for customers who qualify. The assistance provides up to $450 to cover past due energy bills.

Apply here: https://ccdosp.jotform.com/form/202903751738155

- **For more information or questions about available programs, contact us here: https://ccdosp.jotform.com/form/202113795121142. Your message will be forwarded to the first available Case Manager. Or, call (727) 893-1313.**

Society of St. Vincent de Paul Clearwater, FL – Community Kitchen and Resource Center

Address	1345 Park Street, Clearwater, FL 33765
Website	https://www.svdpclearwaterfl.org/
Email	Christine@svdpclearwaterfl.org, Admin@svdpclearwaterfl.org

St. Vincent de Paul Community Kitchen and Resource Center

(727) 441-3790 Christine Bond, Executive Director: Christine@svdpclearwaterfl.org

Information and Support: Admin@svdpclearwaterfl.org

They come from all walks of life, from all ages and stages. Born into poverty, a few bad decisions, a job loss or furlough, a family torn apart, the death of a breadwinner, a substance abuse problem or mental illness or unexpected expenses.

Regardless of their journey, they arrive daily at St. Vincent de Paul Community Kitchen and Resource Center. They come for nourishment, for solace, for hope, for human dignity and, perhaps…for a second chance.

Services

- **Food - 150 Meals X 365:** The day starts early. Volunteers begin arriving as early as 4:00 AM. They know that when dawn arrives, more than 150 individuals will show up - many from a night on the street. Beyond the traditional "soup kitchen" guests are treated to a full meal, a warm welcome, a place of respite and respect. Towards the end of the month, many residents who face regular food insecurity (not enough in their paychecks to cover food) also join us. Parents, too, who sacrifice their own evening meals so that

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there is food on the table for their children. Our programs are supported through funding from the Pinellas Community Foundation, the City of Clearwater and private donors.

- **Dignity:** We participate in the Pinellas Homeless Management Information System (PHMIS) through the Homeless Leadership Alliance, which registers clients for social services and provides identification cards. We distribute bus passes for doctor's appointments and clients seeking employment. We also provide a postal address for receiving mail and packages. We provide clothing vouchers for the SVdP Thrift Store, and toiletries and hygiene products. We connect them with resources, including addiction services, mental health counseling, medical care, housing assistance and job placement.
- **Health & Hygiene:** We provide facilities for over 5,720 hot showers a year with soap, shampoo, conditioner and towels. We offer clothing and free laundry facilities to clients to maintain personal hygiene and health. We distribute wheelchairs and glasses from community donations. We host Pinellas County Health Services' Mobile Medical Unit weekly which evaluates client health needs and provides referrals to health services available to eligible clients in the community. Additionally, medical volunteers are on-site on Tuesdays.
- **S.T.E.P. (Survive the Elements Program):** As donations and collection drives allow, the SVdP distributes items to help chronically homeless people, survive against exposure to the elements. Critical items include: socks, survival whistles, insulated thermoses, rain ponchos, used/refurbished or mended backpacks, and sleeping mats. S.T. E. P. bags containing lip balm, toothbrush, toothpaste, dental pick, deodorant, hairbrush, face/body anti-bacterial wipes, washcloth, disposable razor, and sunscreen are given to help maintain hygiene and healthier living.
- **S.T.E.P. for Seniors:** STEP (Survive the Elements) for Seniors (also weekly) provides clothing and gear to assist homeless clients in compensating for the health and safety deficits incurred by chronic exposure to environmental conditions while living outdoors. The gear provided includes insect repellent, sunblock, lip ointment, deodorant, medicated pain creams, hand sanitizer, first aid kit products and antibiotic ointment. Tarps, flashlights, ponchos and umbrellas are provided as needed. The Senior Citizens Services fund through Pinellas Community Foundation has provided grant funding for this program, as well as the Sr. Nutrition program.
- **Senior Nutrition:** A core group of our community are seniors 55 and older who suffer from poor health conditions, exposure to the elements and nutritional neglect. The Senior Nutrition program consists of weekly distributions of megavitamins and vitamin/mineral-enriched foods (protein drinks, nutrition bars, single-serve cereals, salmon/tuna, fruits, etc.) that are sustainable for a homeless senior who has no access to food storage or refrigeration. Thanks to a grant from Pinellas Community Foundation's Senior Citizens Services fund, we are able to provide this vital program which keeps our seniors healthy and out of local hospitals.

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Polk County

Seniors First, Inc. - In-Home Care Program – Seniors Only

Counties served	Orange, Polk, Seminole

In-Home Care

If given the choice, older adults want to remain living in their own homes for as long as possible. Each year, we provide nearly 300,000 hours of care to seniors to help them remain at home and avoid or delay nursing home or similar placements.

We assist low-income, home bound seniors aged 60+ in Orange, Seminole & Polk Counties with daily activities that have become difficult due to declining mobility and health. This includes clients referred to us who are at high risk of abuse, neglect or exploitation. Clients are charged on an income-based fee scale**. Key services include the following:**

Care Management:

A custom care plan is created for each individual. A package of essential supportive services, in-home and community**-**based, is coordinated by a care manager who monitors the senior's needs on a regular basis.

Homemaker Service

Our homemakers provide light housekeeping and home management services such as laundry, shopping assistance and meal preparation.

Personal Care Assistance

Bathing, dressing, feeding, shaving and walking assistance.

Companionship

Our companions relieve loneliness for isolated seniors by providing socialization, conversation and assistance with reading and personal tasks such as running errands and shopping.

Respite Care

A trained companion for your loved one to relieve caregivers for a few hours.

How to Apply

Learn more by calling us at 407-615-8987. If you meet preliminary program requirements, we will refer you to the Area Agency on Aging – Senior Resource Alliance to apply. There is a waiting list for these services**.**

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Seniors First, Inc. - Medical Equipment Program (Seniors Only)

Address	3711 Vineland Road, Orlando, FL 32811 (map)
Phone	T: 407-649-4100 F: 407-649-4200
Counties served	Brevard, Orange, Osceola, Polk, Seminole

Seniors First assists frail seniors and disabled adults to perform essential tasks of daily living with the help of safety devices, mobility equipment and medical supplies.

Eligibility

Any adult with an impairment living in Orange, Seminole, Osceola, Polk or Brevard County is eligible for this program.

Contact

Seniors First’s Stepping Stone Medical Equipment Bank

Society of St. Vincent de Paul Orlando (Polk County Conferences)

Address	863-419-4819, 1001 S 10th St, Haines City, FL 33844 ST. JOSEPH/ST. MATTHEW - WINTER HAVEN
Phone	Helpline 407.889.4706 863-419-4819 863-293-6133
Website	https://svdporlando.org/need-help%3F
Email	svdpstteresalkld@gmail.com

At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932 volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief

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- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Polk County St Vincent de Paul conferences are: ST. ANN - HAINES CITY

532 Ave. M North West, Winter Haven, FL 33881

ST. TERESA OF CALCUTTA - LAKELAND

863-644-7469

svdpstteresalkld@gmail.com

333 Terrace Way, Lakeland FL 33813

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Santa Rosa County

Catholic Charities of Northwest Florida – Pensacola Office

Address	1815 North 6th Ave., Pensacola, FL 32503
Phone	Phone: 850-435-3516
Counties served	Escambia, Santa Rosa

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Sarasota County

Catholic Charities Diocese of Venice, Inc. – Sarasota and Manatee County Administrative Offices

Address	5055 North Tamiami Trail, Sarasota, FL 34234
Phone	Phone: 941-355-4680
Email	joan.pierse@catholiccharitiesdov.org
Counties served	Manatee, Sarasota

Fax: 941-359-8374

Email: joan.pierse@catholiccharitiesdov.org

Providing Help. Creating Hope. Serving All.

Catholic Charities Diocese of Venice, Inc. offers a variety of programs in Sarasota and Manatee counties that provide families and individuals with vital assistance designed to help them find their potential for success and to become more self-sufficient.

PROGRAMS AND SERVICES

- **Early Learning Education**

St. Martha's Early Learning Center of Catholic Charities offers the Creative Curriculum for Preschool Program where children are encouraged to explore science, math, reading, writing, art, technology, and music through indoor and outdoor learning centers. The development of fine and gross motor skills and the enhancement of social and emotional skills also are part of the learning experience. Students engage in monthly field trips, nutrition activities, and summer camp. The center received a 4.5 Star Rating from the Early Learning Coalition Look for the Stars Program.

- **Senior Services**

Catholic Charities offers Senior Services to residents living in Villa San Marcos in Venice and Holy Cross Manor I and II in Palmetto. Seniors receive ongoing case management and support to help them remain active and healthy.

- **Affordable Housing**

Catholic Charities provides two affordable housing complexes in Sarasota called St. Dominic Manor and St. Monica Residence for low-income families and individuals. A residence for a needy veteran and his or her family also is available through Catholic Charities at the Veterans House.

- **Financial Assistance**

Catholic Charities provides Financial Assistance to people who are in an economic crisis which can be solved with short-term help. One-time assistance can be given for past-due mortgage, rent, utilities, and security deposits, or the cost of car repair, medical bills, relocation fees, or prescriptions.

- **Immigration Services**

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Catholic Charities is accredited by the Board of Immigration Appeals (BIA) to provide affordable and quality Immigration Services. BIA certified counselors help clients with application preparation, support documentation, and referral services. Immigration Services include assistance in reuniting separated families, permanent residency adjustment, work authorization, consular processing, and United States citizenship.

- **Refugee Services**

Refugees resettling into the community can receive assistance through Refugee Services at Catholic Charities with coordination of sponsors and starting a new life. Refugees also are connected with prospective employers and matched to appropriate job opportunities to help them achieve self-sufficiency.

- **Shelter and Services for Homeless Families**

Our Mother's House of Catholic Charities offers a two-year residential program for mothers and children who are at risk of becoming homeless. The program provides on-site child care and ensures that the mothers and children receive the services they need to lead independent lives through education, vocational training, and personal growth.

The Catholic Charities Family Haven is an emergency shelter for families with children who are homeless. Families also receive case management services and transitional housing to assist them with the goal of becoming permanently housed.

- **HIV/AIDS Services**

Bethesda House of Catholic Charities provides compassionate support services for persons living with HIV/AIDS disease. Services include a nutrition center, clothing bank, laundry, and shower facilities along with support groups, counseling, case management, transportation assistance, job referral, and training, linking to medical services, and financial assistance.

Casa San Jose of Catholic Charities is an all-male residential facility that offers housing to individuals who are at risk of becoming homeless. Residents work to obtain optimal living standards and have access to the services available at Bethesda House.

- **Professional Counseling**

Licensed therapists at the Catholic Charities Counseling Center offer individual, couple, and family counseling. The program focuses on the mental health needs of the client such as relief from depression, anger, conflict, loss and transition, trauma, abuse, substance abuse, anxiety, aging, or self-esteem issues. Catholic Charities accepts insurance and operates on a sliding-fee scale.

CATHOLIC CHARITIES DIOCESE OF VENICE, INC. SERVES ALL IN NEED REGARDLESS OF RACE, NATIONALITY, OR CREED.

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Seminole County

Catholic Charities Diocese of Orlando – Catholic Charities of Central Florida – Pathways to Care (SERVES VETERANS AND OTHERS)

Address	430 Plumosa Ave., Casselberry, FL 32707
Phone	Phone: 407-388-0245
Website	https://pathwaystocare.org/

Website: https://pathwaystocare.org/

Who We Are

Pathways to Care (PTC) is a not for profit, licensed Assisted Living Facility, which provides medical respite to people experiencing homelessness. Opening in 2003, PTC serves as a post hospital resource for patients without a safe place to heal from injury, illness, or another medical setback. Our 34-bed program is an excellent discharge solution for health care providers. We provide services to approximately 200 residents annually. We collaborate with and accept referrals from multiple hospital systems throughout Central Florida, Veteran's Administration, Housing Opportunities for Persons with AIDS network (HOPWA), faith-based organizations, local governments, social service agencies and other medical professionals. In 2015, we expanded our services to include a transitional housing program that promotes independence called Pathways Step2.

Referral Process

These are the forms needed to make a referral to Pathways to Care or Pathways Step2. Completed forms should be faxed to 407-388-0478. How To Refer: http://67.23.246.118/~pathwaystocare/wp-content/uploads/2020/05/Discharge_Admission-Criteria_-FINAL_4-17-2020.pdf)

1. **AHCA 1823 Required for Admission** (Please print and fax completed/ signed 1823 form to (407) 388-0478): http://67.23.246.118/~pathwaystocare/wp-content/uploads/2020/07/AHCA-Form-1823-Resident-Health-Assessment-3.2017-1.pdf
    1. **Tips on How to Complete 1823:** http://67.23.246.118/~pathwaystocare/wp-content/uploads/2020/05/1823-instructions-FINAL_Revised-4-17-2020.pdf

Other Helpful Links:

- **Admission Criteria FAQ:** https://pathwaystocare.org/wp-content/uploads/2022/11/Admission-Criteria-FAQs-04.07.22.pdf
- **Admission Criteria to PTC:** https://pathwaystocare.org/wp-content/uploads/2022/11/Admission-Criteria-to-PTC-04.07.22.pdf
- **Attention Case Managers:** https://pathwaystocare.org/wp-content/uploads/2022/11/Attention-Case-Managers.pdf

Our Services

- **Pathways to Care Assisted Living (ALF) – Healthcare Services**
    - **Medication Management –** Pathways to Care Assisted Living reinforces the doctor-prescribed medication regimen. We develop with the resident a personalized accurate medication schedule. We provide safe storage and handling of medications. During their stay, we assist residents with medication refills as one of our key objectives.

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- **Staffed 24/7 for Resident Safety and Well Being –** All Pathways to Care staff are certified in First Aid and CPR. Our facility is staffed 24/7 including weekends and holidays.
- **Connect With Community Medical Resources –** One of our main objectives at Pathways to Care is to connect our residents with primary and specialty care providers. Our goal is for residents to establish a medical home in the community that they continue with even after their successful discharge from our program. We partner with local pharmaceutical resources who provide affordable prescription and medical supply options to our residents. Our clinical services staff assist residents with appointment setting, patient-doctor dialogue, and advocacy.
- **Transportation –** Our clinical services staff arrange transportation for residents to and from medical appointments. Transportation options include use of our in-house vehicles, insurance covered transportation, or door to door public transportation for disabled and medically compromised individuals. We have a dedicated driver and our facility vehicles can accommodate manual wheelchairs and walkers.
- **Accommodate Home Health Service Providers –** These Home Health Services may include skilled nursing care, such as ostomy, catheter and wound care, and health education.
- **Nutrition –** Residents staying in our facility are provided with registered dietitian-approved meals three (3) times each day. A variety of fruits and vegetables are available daily. While staying at our facility, residents are encouraged to manage dietary requirements and restrictions.
- **Personal Care –** Pathways to Care provides toiletries and personal hygiene items to all residents. Bedding, towels and resident clothing are laundered on-site by facility staff.

- **Pathways to Care Assisted Living (ALF) – Case Management**
  - **Intake and Assessment –** One of the first things completed during intake is a social needs assessment. Case management staff complete a Service Prioritization Decision Assistance Tool (SPDAT) and an entry form for Homeless Management Information System HMIS). The objective of these assessments is to identify the individual’s needs and set goals that complement their medical recuperation. Plans are modified as goals are met and/or changed.
  - **Ongoing Case Management –** Residents meet weekly, or more frequently as needed, with case management. We help residents meet their medical, nutritional, social, behavioral health and future housing goals.
  - **Navigating Resources and Benefits –** Navigating benefit systems can be overwhelming. Case managers help residents find their way through the Social Security system, disability income applications, food stamp applications, and more. They also assist residents in obtaining a Florida ID from the DMV.
  - **Coordinate Services –** Case managers work with residents and advocate on their behalf to access community resources. They accompany residents to social service appointments and community agencies as needed.
  - **Life Skill Development –** Case managers work with residents to rebuild their life skills to include personal care, basic housekeeping and preparation for life after Pathways.

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- **Life After Pathways –** Once a resident has been deemed medically stable, a discharge plan is developed. The plan may include reconnection with family and loved ones. Additionally, referrals to employment and/or recovery programs can be made.

- **Pathways Step2**
  - **What is Pathways Step2?**

Once a resident is adequately assessed to have recovered from injury or illness in the Assisted Living Facility side at Pathways to Care, they may elect to apply to our Step2 program located on the rear side of our building. Currently, Step2 only serves males. Residents who live in Step2 have a goal to obtain housing, find gainful employment, further their education and/or wait for financial benefits to activate. Step2 residents are given more autonomy and are responsible for regular administration of their medications, making and scheduling their own medical appointments, and purchasing their own supplemental food items. Pathways to Care case mangers work with the resident in Step2 to choose and secure the most appropriate housing solution for their situation for when they are ready to leave the program. As with an exit from Pathways to Care, this housing could be independently living in an apartment, sharing a home with family or friends, a long-term medical facility, group housing, VA housing, or other type of housing opportunity.

- During their transition, case managers provide support to residents on how to better budget their expenses, run their credit reports, pay off old debts, and manage their disability income to have a greater chance of qualifying for housing. Staff also guide residents on how to properly care for and clean their living areas along with other life skills needed to live as independently as possible. Those who more able bodied are assisted by staff with job applications, interview preparation and other employment seeking tasks.
  - Step2 residents continue to have access to case management services, therapeutic activities, and meals when the dining room is open. Residents in Step2 are working towards greater overall independence as they transition out of the program completely. The average Step2 resident resides at Pathways to Care to save income and work towards housing or employment.

Seminole County – The Sharing Center

Website	https://thesharingcenter.org/wp-content/uploads/2024/10/Financial-Assistance-Application-English-revised-November-2024.pdf
Email	inquiry@thesharingcenter.org

The Christian Sharing Center is an inter-denominational ministry providing assistance for local families in need through coordination of aid from more than 60 churches in Seminole County, Florida, and northeast Orange County. Assistance is provided free of charge. Depending on individual needs and available resources, help provided by The Christian Sharing Center may include, but is not limited to: Food, Clothing, Rent or Mortgage Payment, Utilities, Bus Tokens and other Transportation Needs, Vouchers for Prescription Medicines, Referral for Job Training, Financial Counseling or Other Assistance. For more information, call (407) 260-9155.

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Who We Are

The Sharing Center has been loving our neighbors since 1986. We are more than just a singular resource for those facing difficult circumstances.

We address immediate needs, as well as provide extended support through programs that lead those experiencing poverty toward a better future and long-term stability.

Hunger Relief

Nourishing families and individuals with dignity. Through The Pantry, we offer one of the largest free food assistance resources in Seminole County to alleviate hunger.

Center for Hope

Hope starts here. We see to it that families and individuals experiencing hardships, hunger, and homelessness receive comprehensive services from the moment they arrive to when they depart.

Preventing Homelessness

The Oasis, our homeless respite center, is the only place in Seminole County that provides showers, laundry service, housing guidance, internet access, mail service, and haircut services. A place of refuge and restoration for all. The Oasis is open for all experiencing a season of homelessness. If you are in need of a helping hand, please visit us.

Need Rent or Mortgage Assistance?

We’re able to provide life-changing essentials to our neighbors in need.

Learn More and Apply

The most comprehensive social services hub in Seminole County.

It is The Sharing Center’s mission to help families and individuals experiencing poverty receive compassionate care. Our team works to provide emergency financial assistance, groceries, clothes, showers, and other essential resources. We address immediate needs, as well as provide extended support through programs that lead individuals and families toward a better future and long-term stability.

We are more than just a singular resource for those facing difficult circumstances.

Key Programs

- **Families In Crisis:** With Families In Crisis, we offer financial assistance, tax preparation, rental assistance, and vouchers for clothing and shoes.

Did you know, nearly 40% of families in Seminole County are struggling to make ends meet? According to a recent report, thousands of our neighbors are living in crisis-mode all year long. Our Families in Crisis program offers relief with urgently needed support to help keep the lights on, a roof over their heads, and food on the table. It is our belief that every person deserves dignity and compassion, especially when experiencing a lack of funds or food.

Through Families in Crisis, our case managers are able to provide life-changing essentials to our neighbors in need.

How We Help

We serve Seminole County families and individuals who are experiencing challenging circumstances. Last year, over 20,000 individuals received financial assistance, groceries, clothing, and other support helping to prevent hunger and homelessness.

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Providing Basic Essentials

We consider a basic essential as anything we need to live in our world today – a home, food, clothing, electricity and water, and resources to thrive. Those we serve are able to receive a helping hand when their crisis threatens their stability.

Compassionate Support

Every person who walks through our doors and receives assistance, is compassionately met by a case manager to provide additional support such as budgeting, benefits help, and employment referrals. This additional support helps thousands turn their situation from despair into hope.

Now Accepting Rent/Mortgage and Utility Assistance Applications

If you live in Central Florida, and are seeking financial assistance, please complete the form by clicking below.

Please read a few guidelines carefully before submitting your application:

- At this time, we are accepting applications for rent/mortgage and utilities assistance.
  - Please provide only copies; originals will not be returned if submitted.
    - Only complete applications will be reviewed. Please ensure you have provided all requested documentation in the application.
    - Completed applications/documents can be dropped off between 9:00 am and 12:00 pm or between 1:00 pm and 4:00 pm

Seeking Rent And/Or Utility Assistance? Download Financial Assistance Application: https://thesharingcenter.org/wp-content/uploads/2024/10/Financial-Assistance-Application-English-revised-November-2024.pdf

BlessOurSoles: Blessing children with the gift of shoes.

Children, aged 4 – 18, of families in need, are now eligible to receive a $25 Shoe Carnival gift card to purchase a brand new pair of shoes for Christmas. Gift cards are available for up to 600 school age children. Sign up to receive one gift card per child is open Monday – Friday, 9:00 a.m. – 12:00 p.m. The following documents are required to qualify:

- Driver’s License or Picture I.D. for all adult household members (must be original)
  - Original Birth Certificates for all children under 18
    - Proof of Residence (document mailed to you within the last 30 days)
    - Proof of income (earned and unearned) including Food Stamps
    - Social Security Card for all primary household members
  - **The Pantry:** Through The Pantry, we offer one of the largest free food assistance resources in Seminole County to help alleviate hunger.
  - **The Oasis:** Our homeless respite center, The Oasis, provides showers, laundry service, housing guidance, internet access, mail service, and haircut services. The Sharing Center is here to provide more than just the resources needed to survive, but to thrive. Ultimately, it is our goal to help those experiencing homelessness find stability in their lives and hope in their hearts. We focus on serving those who are currently living in camps, cars, or streets as well as families on the verge of homelessness.

Through our program, The Oasis, we are wrapping our arms around the most vulnerable to lift them up, out of desperation and into stability. The Oasis is the only drop-in resource

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center in Seminole County for those experiencing hunger and homelessness. At The Oasis, those experiencing hardships can come take a warm shower and receive laundry service, hot meals, hair cuts, and on-the-go food, as well as committed, compassionate support.

- **ProjectRISE:** Our workforce development program serves the under- and unemployed with the skills necessary to reach financial mobility, self-sufficiency, and employment.

Address: 600 North Highway 17-92, Suite 130, Longwood, FL 32750

Phone: (407) 260-9155

Email: inquiry@thesharingcenter.org

Hours:

- The Pantry: Monday to Friday, 9:00am - 12:00pm
  - Families in Crisis: Monday to Friday, 9:00am - 12:00pm
  - The Oasis: Monday to Friday, 8:00am - 12:00pm
  - Corporate Office: Monday to Friday, 8:30am - 5:00pm
  - The Distribution Center: Monday to Friday, 10:00am - 4:00pm
  - Village Shoppes (Thrift Store): Monday to Saturday, 9:30am – 5:00pm; Accepting Donations from 10:00am – 4:00pm

Website: https://thesharingcenter.org/

Seniors First, Inc. - In-Home Care Program – Seniors Only

Counties served	Orange, Polk, Seminole

In-Home Care

If given the choice, older adults want to remain living in their own homes for as long as possible. Each year, we provide nearly 300,000 hours of care to seniors to help them remain at home and avoid or delay nursing home or similar placements.

We assist low-income, home bound seniors aged 60+ in Orange, Seminole & Polk Counties with daily activities that have become difficult due to declining mobility and health. This includes clients referred to us who are at high risk of abuse, neglect or exploitation. Clients are charged on an income-based fee scale**. Key services include the following:**

Care Management:

A custom care plan is created for each individual. A package of essential supportive services, in-home and community**-**based, is coordinated by a care manager who monitors the senior’s needs on a regular basis.

Homemaker Service

Our homemakers provide light housekeeping and home management services such as laundry, shopping assistance and meal preparation.

Personal Care Assistance

Bathing, dressing, feeding, shaving and walking assistance.

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Companionship

Our companions relieve loneliness for isolated seniors by providing socialization, conversation and assistance with reading and personal tasks such as running errands and shopping.

Respite Care

A trained companion for your loved one to relieve caregivers for a few hours.

How to Apply

Learn more by calling us at 407-615-8987. If you meet preliminary program requirements, we will refer you to the Area Agency on Aging – Senior Resource Alliance to apply. There is a waiting list for these services**.**

Seniors First, Inc. - Medical Equipment Program (Seniors Only)

Address	3711 Vineland Road, Orlando, FL 32811 (map)
Phone	T: 407-649-4100 F: 407-649-4200
Counties served	Brevard, Orange, Osceola, Polk, Seminole

Seniors First assists frail seniors and disabled adults to perform essential tasks of daily living with the help of safety devices, mobility equipment and medical supplies.

Eligibility

Any adult with an impairment living in Orange, Seminole, Osceola, Polk or Brevard County is eligible for this program.

Contact

Seniors First’s Stepping Stone Medical Equipment Bank

Society of St. Vincent de Paul Orlando (Seminole County Conferences)

Address	407-330-4400, 301 W. 8th Street, Sanford, FL 32771
Phone	Helpline 407.889.4706 407-330-4400
Website	https://svdporlando.org/need-help%3F

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At a Glance

The Society of St. Vincent de Paul was established in Central Florida in 1986 and follows a 184-year tradition of charity work based upon the teachings of Jesus Christ. We are a Catholic Lay Organization of more than 690,000 men and women throughout the world who volunteer to provide person-to-person services to the needy and suffering. Membership in the united States totals approximately 146,000 volunteers within 4,600 U.S. communities.

At St. Vincent de Paul Orlando, our group includes 24 Conferences across nine Central Florida Counties of the Orlando Catholic Diocese. These Conferences represent some 1,932

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volunteer members. We proudly exist to help people by providing compassionate and spiritual support services such as:

- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

All services are provided with faith-filled principles and care. Our services are provided in the following counties: Orange, Seminole, Brevard, Polk, Lake, Osceola, Volusia, Marion, and Sumter.

The Society of St. Vincent de Paul is a registered 501(c)(3) non-profit organization.

Many households are just one missed paycheck from being homeless, or one unexpected emergency from being forced to choose between food and shelter. We are here to help those in need. Below is a list of St. Vincent de Paul Conferences that may be able to help.

Our Seminole County St Vincent de Paul conferences are:

ALL SOULS - SANFORD

ANNUNCIATION - ALTAMONTE SPRINGS

407-215-7669

1020 Montgomery Rd., Altamonte Springs, FL 32714

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Sumter County

Catholic Charities Diocese of Orlando – Catholic Charities of Central Florida – Lazarus Medical Clinic (MEDICAL ASSISTANCE ONLY)

Address	210 Wonders St, Wildwood, FL 34785
Phone	Phone: 352-748-4567
Website	https://cflcc.org/css/lazarus-medical-clinic

Who We Are

We provide quality medical and dental care, free of cost, at several clinic locations in the Central Florida area. To be eligible, individuals must be uninsured and living at or below 200% of the Federal Poverty Level (https://aspe.hhs.gov/2021-poverty-guidelines). Volunteer health care professionals provide primary and specialty medical care and dental services in a caring environment under a “medical home” model. Adult primary care is provided at all locations. Pediatric care and other specialties vary by location. We partner with laboratories, diagnostic facilities, hospitals, and treatment centers to connect patients with low-cost options for these additional types of services. Administrative support is provided by numerous clerical volunteers.

Each clinic is operated in partnership with local parishes and under the medical and dental guidance of volunteer directors. Our clinics have a silver rating from the NAFC Quality Standards Program (https://www.nafcclinics.org/content/NAFC-launches-membership-quality-standards).

By appointment only. Evening hours available. To schedule an appointment, please call (352) 748-4567.

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Taylor County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

Catholic Charities helps in emergencies with such basic needs as financial assistance for housing, utilities, prescriptions, and food. Our staff is acutely aware of services provided within our agency and community at large and is knowledgeable about researching new resources that can benefit those in need.

The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

Catholic Charities attempts to assist as many applicants as possible with the emergency situation they face by providing financial counseling and referrals to other resources as appropriate. Catholic Charities does not have income eligibility restrictions for most programs.

Many families are facing multiple problems. Although one problem may be presented, generally financial in nature, our caseworkers are able to assess other possible needs and problems of the family. Appointments are assessed and referred to the appropriate case manager or community resource.

Information needed to apply:

- Photo ID for all adults in the household
- Birth certificates for all children in the household
- Proof of emergency hardship
- Social Security Cards for all household members
- Verification of all income for all household members
- Receipts of any and all payments/expenses made in the last 30 days
- Screenings are accepted on a weekly basis. Please contact your local office for appointment and screening information.

ARE YOU IN NEED OF FINANCIAL ASSISTANCE? PLEASE MAKE NOTE OF THIS IMPORTANT INFORMATION:

Screenings for emergency assistance are by appointment only and are available until all appointment times are filled. You may call your local office Monday through Friday and the screening process will be explained to you. Please understand that we receive a very high volume of calls and appointment times fill up quickly.

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Volusia County

Society of St. Vincent de Paul Orlando (Volusia County Conferences)

Address	386-279-6307, 1310 Maximilian St, Deltona, FL 32725
Phone	Helpline 407.889.4706 386-279-6307
Website	https://svdporlando.org/need-help%3F

https://svdporlando.org/need-help%3F

At a Glance

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- Home Visits
- Person-to-person support
- Food
- Medicine
- Job training/locating employment
- Transportation to meet fundamental needs/employment
- Financial assistance for housing and utilities
- Care for the elderly, infirm, and disabled
- Disaster relief
- Emergency financial services
- St. Peter Claver Prison Ministry
- Vincentian Re-Entry Organizing Project
- Access to our four Thrift Stores to obtain basic items of clothing, household goods, and furniture for individuals and families in need

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Our Volusia County St Vincent de Paul conferences are:

OUR LADY OF THE LAKES - DELTONA

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ST. BERNADETTE - ORMOND BEACH

386-265-1963

1648 Oceanshore Boulevard, Ormond Beach, FL 32176

ST. GERARD - EDGEWATER

386-426-0882

3171 S Ridgewood Ave, Edgewater, FL 32141

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Wakulla County

Catholic Charities of Northwest Florida – Tallahassee Office

Address	1380 Blountstown Hwy., Tallahassee, FL 32304
Phone	Phone: 850-222-2180
Counties served	Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla

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Walton County

Catholic Charities of Northwest Florida – Fort Walton Beach Office

Address	11 First St. SE, Fort Walton Beach, FL 32548
Phone	Phone: 850-244-2825
Counties served	Okaloosa, Walton

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

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Washington County

Catholic Charities of Northwest Florida – Panama City Office

Address	3128 East 11th St., Panama City, FL 32401
Phone	Phone: 850-763-0475
Counties served	Bay, Calhoun, Gulf, Holmes, Jackson, Washington

A visit for emergency assistance at any of our four regional offices is often the first contact individuals have with Catholic Charities.

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The target population is families in crisis who live in our 18-county service area across Northwest Florida (Escambia County, Santa Rosa County, Okaloosa County, Walton County, Washington County, Holmes County, Bay County, Jackson County, Calhoun County, Gulf County, Gadsden County, Liberty County, Franklin County, Leon County, Wakulla County, Jefferson County, Madison County, and Taylor County). Caseworkers prioritize and assist potential clients according to needs, housing status, and family composition.

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Looking for more help? Download FCCG's other free Problem Gambling Resource Packs at gamblinghelp.org/problem-gambling-resource-packs

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